



11 June 2020

[Redacted]

Reference: OIA-2019/20-0558

Dear [Redacted]

Official Information Act request relating to software/tools used to monitor productivity of staff

Thank you for your Official Information Act 1982 (the Act) request received on 2 June 2020. You requested:

- “- Details of all monitoring/productivity measuring software/tools used to monitor staff of the department, including when it came into effect, what it's purpose is, and any policy documents related to the software.*
- This includes information on any free trials/trial periods of use of such software/tools for the last two years.*
- Please confirm if the software is used for all staff, office staff only, or remote workers only.”*

I have taken your request for such “tools”, in addition to software, to be for any measures that monitor the productivity of staff beyond those that one would reasonably expect to be made by people leaders, such as general observations, regular meetings with their staff, and scheduled performance conversations.

The Department of the Prime Minister and Cabinet (DPMC) does not have any of the software or tools of the nature you describe. Accordingly, I am refusing your request under section 18(e) of the Act, as the information requested does not exist.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

This response will be published on DPMC’s website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Yours sincerely

[Redacted Signature]

Clare Ward
Executive Director, Strategy, Governance and Engagement Group