

Community engagement case study – Hāpaitia – Criminal Justice Reform

Led by

the Hāpaitia team based in the Ministry of Justice with the justice sector

Experts, communities, Māori with lived experience within the system, victims and their families, criminal justice providers, general public

Stakeholders

What they did: Collaborating on establishing a safe and effective justice system.

They engaged with stakeholders and the public to set a new purpose and focus for the justice system, to ensure it remains safe and effective.

Learnings from engagement activities

- Travel around New Zealand for onsite engagement: it's important to "go where the people are"
- Identify key influencers to help reach a broader base
- A stakeholder database, digital engagement platforms and tools are vital
- Focus on particular stakeholders as well as broad engagement:
 - Hui and workshops with key stakeholder groups
 - Pasifika fono and Māori hui
 - Victims' workshop hosted by the Chief Victims' Advisor
- It's important to close the feedback loop with submitters
- Monitor community conversations about justice system in the media to see changes to allow focus on issues
- It's good to have a purpose specific website to communicate with community about engagement and project journey



By June 2019, over 4000 people had participated in 220 regional engagements.