



1 May 2023



Reference: OIA-2022/23-0527

Dear 

Official Information Act request for documents related to the flooding in Auckland from 27 January 2023 to present day

Thank you for your two Official Information Act 1982 (the Act) requests received on 31 January 2023. You requested from the National Emergency Management Agency (NEMA):

- 1. Please provide copies of documents held by your national executive leadership team that were created since 6am on Friday 27 January relating to this major weather event and its aftermath, such as briefings, aide-memoires, situation updates, talking points, communications plans, correspondence with other agencies, minutes of meetings, key performance indicators, and damage assessments. To assist with your search, I am seeking key documents that provide an insight into the agency's thinking and decision-making immediately before, during and after this city-wide emergency, which will help to scrutinise the performance of its critical public functions during that period.*
- 2. Please also provide, if not captured above, briefings provided to ministers relating to this weather event since Friday morning. I am open to discussing refining the request once you've conducted your initial scoping review if it helps to facilitate a timely response. However, given the unprecedented significance of this event, we believe there is an overwhelming public interest in urgent and thorough scrutiny of the department's decision-making which favours a very high level of disclosure.*

You requested from the Department of the Prime Minister and Cabinet (DPMC):

Please provide copies of documents held by DPMC's executive leadership team that were created since 6am on Friday 27 January relating to this major weather event and its aftermath, such as briefings, aide-memoires, situation updates, talking points, communications plans, correspondence with other agencies, minutes of meetings, key performance indicators, and damage assessments. To assist with your search, I am seeking key documents that provide an insight into the department's thinking and decision-making immediately before, during and after this city-wide emergency, which will help to scrutinise the performance of its critical public functions during that period. I am open to discussing refining the request if it helps to facilitate a timely response. However, given the unprecedented significance of this event, we believe there is an overwhelming public interest in urgent and thorough scrutiny of the department's decision-making which favours a very high level of disclosure.

Thank you for your email of the same date advising your confirmation of our approach and follow up request for:

I didn't emphasise this in my request, but we are especially keen for the communications (emails, texts, conference calls, etc) of the senior players in those crucial hours on Friday evening and Friday night, to be included in the scope.

We also received a request from you that was transferred to us from the Ministry of Business, Innovation and Employment (MBIE) on 20 March 2023. We informed you on 27 March 2023 that this transfer would be combined into this response. For clarity, the part of your request to MBIE that was transferred to NEMA and DPMC, relates to the NEMA National Coordination Centre action plans and situation reports.

The time frame for responding to your request was extended under section 15A of the Act by 40 working days because it necessitated consultations to be undertaken before a decision could be made on the request. Following this extension, I am now able to respond.

NEMA is a departmental agency located within DPMC. As set out in our in our email dated 1 February 2023, we advised that as both requests were submitted on the same day asking for common information, we have combined the requests and provided one response.

We have interpreted DPMC executive leadership team to include the Secretary of DPMC and members of the Executive Leadership team. We have interpreted NEMA's national executive leadership team to include the Chief Executive, Deputy Chief Executive Emergency Management, Deputy Chief Executive Strategic Enablement, Chief of Staff, Chief Advisor to the Chief Executive and the Chief Advisor to the DCE Emergency Management.

Regarding the part of your request for correspondence, we have interpreted this to include emails and communication apps such as Signal, which relate to the Auckland floods in January 2023 within the specified time period.

Your request specified that you are 'seeking key documents that provide an insight into the agency's thinking and decision-making'. We have taken this to exclude administrative information such as correspondence relating to the arranging of meetings and allocating responsibility for drafting or managing work to a particular staff member.

Information being released

Item	Date	Document Description/Subject
1.	Friday, 27 January 2023	MAR Centre Daily Intelligence Briefing
2.	Friday, 27 January 2023	RE Ministerial Update 1715hrs 27th January
3.	Friday, 27 January 2023	Ministerial Update 27012023 1900hrs
4.	Friday, 27 January 2023	Request for update to NEMA lines key messages for Minister re. North Island flooding
5.	Friday, 27 January 2023	SoE_Declaration_MayorWBrown
6.	Friday, 27 January 2023	Update from 2215hrs IMT Meeting
7.	Saturday, 28 January 2023	NEMA Update at 0045hrs 28 January 2023

8.	Saturday, 28 January 2023	730 Ministerial Update 28012023
9.	Saturday, 28 January 2023	MAR Centre Daily Intelligence Briefing
10.	Saturday, 28 January 2023	PM OP ADDIS TASKING REQUEST FORM FOR POTENTIAL TASK SAT 28 JAN 23
11.	Saturday, 28 January 2023	NZDF PM Travel request - Saturday 28 January 2023
12.	Saturday, 28 January 2023	Multi-Agency Briefing. Auckland Severe Weather and Flooding Event
13.	Saturday, 28 January 2023	briefing notes for Auckland
14.	Saturday, 28 January 2023	RE Auckland International Airport
15.	Saturday, 28 January 2023	Copy of Ministerial Update 1545hrs 28012023
16.	Saturday, 28 January 2023	Copy of Ministerial Update 1720 hrs 28012023
17.	Saturday, 28 January 2023	RE Copy of Ministerial Update 1920hrs Sat 28 Jan
18.	Saturday, 28 January 2023	NEMA Ministerial Update 2100 hrs 28012023
19.	Saturday, 28 January 2023	Briefing - Auckland Severe Weather Event – Mayoral Relief Fund Contribution January 2023
20.	Saturday, 28 January 2023	Briefing - Prime Minister and Minister visit to Auckland 28 January 2023
21.	Sunday, 29 January 2023	NEMA Ministerial Update 0700 hrs 29012023
22.	Sunday, 29 January 2023	MAR Centre Daily Intelligence Briefing
23.	Sunday, 29 January 2023	NEMA Ministerial Update 0930 hrs 29012023
24.	Sunday, 29 January 2023	RE Satellite review of Auckland flooding
25.	Sunday, 29 January 2023	NEMA Ministerial Update Noon 29012023
26.	Sunday, 29 January 2023	RE REAL TIME UPDATES INVITE TO EOC HUI
27.	Sunday, 29 January 2023	RE Ministerial Update 3pm 29 January - Weather events
28.	Sunday, 29 January 2023	Ministerial Update at 1800hrs 29 January - weather events
29.	Sunday, 29 January 2023	Fwd AEM Situation Report 004
30.	Monday, 30 January 2023	Ministerial Update 0500hrs 300123 - weather events
31.	Monday, 30 January 2023	MAR Centre Daily Intelligence Briefing
32.	Monday, 30 January 2023	FOR URGENT ACTION PM Briefing 11.30am Auckland and Waikato Flooding
33.	Monday, 30 January 2023	RE Watch Group for severe weather events
34.	Monday, 30 January 2023	RE FOR ACTION Auckland Information Requests

35.	Monday, 30 January 2023	Fwd Issues to raise with Auckland Council and AEM
36.	Monday, 30 January 2023	RE Additional funding for Auckland post flooding
37.	Monday, 30 January 2023	Ministerial Update at 1200hrs 30 January - weather event
38.	Monday, 30 January 2023	RE Maps and Apps in NCC
39.	Monday, 30 January 2023	Oral Item for Cabinet North Island Severe Weather Event January 2023
40.	Monday, 30 January 2023	Ministerial Update at 1600hrs Monday 30 January - severe weather
41.	Monday, 30 January 2023	Activation of ODESC System (Op ZEPPELIN) - Request for Watch Group nominees
42.	Monday, 30 January 2023	AEM - numbers at a glance
43.	Monday, 30 January 2023	RE Auckland Map affected by the State of Local Emergency
44.	Tuesday, 31 January 2023	Ministerial update 0600hrs 31012023 - Severe weather
45.	Tuesday, 31 January 2023	RE AK CE check in
46.	Tuesday, 31 January 2023	MAR Centre Daily Intelligence Briefing
47.	Tuesday, 31 January 2023	CDEM Resources for Elected Officials
48.	Tuesday, 31 January 2023	FOR INFO Designation notification of the Auckland region
49.	Tuesday, 31 January 2023	NEMA ministerial update - 1300hrs - severe weather
50.	Tuesday, 31 January 2023	RE MetService summary - 3pm 31 January 2023
51.	Tuesday, 31 January 2023	CE discussion on Auckland
52.	Tuesday, 31 January 2023	FW Ministers visit to Coromandel on Thursday
53.	Tuesday, 31 January 2023	NEMA Ministerial Update 1615hr - Severe Weather Event
54.	Tuesday, 31 January 2023	PM visit to AKL - Options please
55.	Tuesday, 31 January 2023	PM + Minister Auckland Visit Programme - 1 Feb 2023

I have decided to release the relevant parts of the documents listed above, subject to information being withheld under the following sections of the Act, as applicable:

1. section 6(a), to protect the security or defence of New Zealand or the international relations of the Government of New Zealand
2. section 9(2)(a), to protect the privacy of individuals
3. section 9(2)(g)(i), to maintain the effective conduct of public affairs through the free and frank expression of opinion
4. section 9(2)(g)(ii), to prevent improper pressure or harassment
5. section 9(2)(h), to maintain legal professional privilege
6. section 9(2)(k), to prevent disclosure or use for improper gain or advantage

Signal messages and the Officials' Committee for Domestic and External Security Coordination (ODESC) Watch Group Agenda and Minutes are in scope of your request, and we have decided to release these to you. However, we require more time to prepare the information for release, as we need to consult further with the Prime Minister's Office, the Minister for Emergency Management's Office and other government agencies. We are considering withholding some information under section 6 and 9 of the Act. This information will be provided to you as soon as possible.

Information publicly available

The following information is also covered by your request and will soon be publicly available on the NEMA website:

Item	Date	Document Title
1.	Saturday, 28 January 2023	NEMA NCC Situation Report #001 Auckland Severe Weather
2.	Saturday, 28 January 2023	NEMA NCC National Initial Action Plan #001 January 2023 Auckland Severe Weather
3.	Saturday, 28 January 2023	NEMA NCC Situation Report #002 Auckland Severe Weather
4.	Sunday, 29 January 2023	NEMA NCC Situation Report #003 Auckland Severe Weather
5.	Sunday, 29 January 2023	NEMA NCC National Action Plan #002 Auckland Flooding Event
6.	Monday, 30 January 2023	NEMA NCC Situation Report #004 Auckland Severe Weather
7.	Tuesday, 31 January 2023	NEMA NCC National Action Plan #003 Auckland Flooding Event
8.	Tuesday, 31 January 2023	NEMA NCC Situation Report #005 Auckland Severe Weather

Accordingly, I have refused your request for the documents listed in the above table under section 18(d) of the Act – the information requested will soon be publicly available.

Information to be withheld

There is additional information covered by your request that I have decided to withhold in full under the following sections of the Act:

1. section 9(2)(a), to protect the privacy of individuals
2. section 9(2)(b)(ii), to protect the commercial position of the person who supplied the information, or who is the subject of the information
3. section 9(2)(ba)(i), to protect the supply of similar information in the future
4. section 9(2)(g)(i), to maintain the effective conduct of public affairs through the free and frank expression of opinion
5. section 9(2)(g)(ii), to prevent improper pressure or harassment
6. section 9(2)(h), to maintain legal professional privilege

Email correspondence titled 'RE Need timeline for declaration conversations asap for PMO II' dated Tuesday, 31 January 2023, contains a large amount of information that I have decided to withhold under section 9(2)(g)(i) of the Act. Some administrative information in this document can be released but the substantial redactions would make this information meaningless to release so I have decided to withhold this document in full under sections 9(2)(a), 9(2)(g)(i) and 9(2)(g)(ii) of the Act.

Identified as relevant to your request are also some briefings provided by the DPMC Policy Advisory Group to the Prime Minister. These briefings are provided to the Prime Minister in confidence to support them in their role as leader of the Government and chair of Cabinet. These briefings are withheld in their entirety under the following sections of the Act:

- section 9(2)(f)(ii) as withholding the information is necessary to maintain the constitutional conventions for the time being which protect collective and individual ministerial responsibility;
- section 9(2)(f)(iv) as withholding the information is necessary to maintain the constitutional conventions for the time being which protect the confidentiality of advice tendered by Ministers of the Crown and officials; and
- section 9(2)(g)(i) as withholding the information is necessary to maintain the effective conduct of public affairs through the free and frank expression of opinions by or between or to Ministers of the Crown or members of an organisation or officers and employees of any department or organisation in the course of their duty.

For your information, I have provided the Emergency Management roles and responsibilities as Appendix A, which might be of interest.

In making my decision, I have taken the public interest considerations in section 9(1) of the Act into account.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

This response may be published on the Department of the Prime Minister and Cabinet's website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Yours sincerely



Anthony Richards
Chief Advisor to the Deputy Chief Executive, Emergency Management

Appendix A – Emergency Management roles and responsibilities

The Civil Defence Emergency Management Act 2002 (the Act) creates the framework for New Zealand to prepare for, deal with and recover from local and national emergencies. It reflects the approach that responses to emergencies are locally led, regionally coordinated, and nationally supported.

The Act defines the roles and responsibilities of government departments, local government agencies, emergency services and lifeline utilities in the planning and preparing for emergencies and for response and recovery in the event of an emergency.

At the national level the Act provides for the appointments of a Director of Civil Defence Emergency Management (Director), National Controller and National Transition Manager. An important role of the Director is to inform the Prime Minister and Minister for Emergency Management of impending emergencies or rapid on-set emergencies as soon as is possible and, during an emergency, keep them informed of the response.

During significant emergencies, the Minister for Emergency Management (Minister) will often be the Government's principal spokesperson and will generally lead engagement with Cabinet on policy decisions regarding the response to, and recovery from, emergency events. This includes briefing Cabinet on the consequences of the emergency, which may include recommending financial assistance or additional support from a range of Ministerial portfolios. Under the Act, the Minister can declare states of national emergency. The Minister can also declare states of local emergency in certain cases, but the primary responsibility for such declarations lies with mayors or those appointed by Civil Defence Emergency Management (CDEM) groups to make such declarations.

The National Emergency Management Agency (NEMA) is the Central Government lead for emergency management. NEMA provides strategic leadership for risk reduction, readiness, response, and recovery activities, and builds emergency management capability and capacity. NEMA also leads or supports the response to, and recovery from, emergencies while also supporting the operation of the emergency management system.

During an emergency, NEMA supports the Minister's Office with advice, information, and other services such as the preparation of media material.

NEMA maintains a Monitoring, Alerting and Reporting (MAR) Centre to monitor, assess and report on potential emergencies. When there is an emergency, MAR provides situational awareness so NEMA or other agencies can respond – and, where necessary, alert the public about threats to life or property.

CDEM Groups are based on regional council boundaries and formed from constituent city and district councils. The Groups are responsible for the implementation of providing coordinated CDEM planning for reduction, readiness, response, and recovery from emergencies at the local and regional level. It's important to note that CDEM Groups don't report to NEMA.

Specific to January 2023 Auckland Floods

The Auckland CDEM Group, Auckland Emergency Management (AEM), has an office based in Auckland Council and works in partnership with emergency services and other organisations to ensure effective coordination of civil defence and emergency management within the Auckland area. During the recent Auckland flooding event, AEM led the response with support from NEMA and other local and national agencies.

States of Emergency

The Act provides for states of local and national emergency to be declared, provides for certain people to be authorised to declare a state of local emergency, and provides powers to the CDEM Group and controllers when a state of emergency is in force. Emergency powers under the Act include the ability to give directions, evacuate premises/places, enter onto premises (e.g., to rescue people or save lives), and close roads and public spaces.

The CDEM Group must appoint at least one person (a representative of the Group) to declare a state of local emergency for the Group's area. Mayors can declare a state of local emergency for their territorial district and the Minister can declare a state of national emergency for New Zealand. The Minister can also declare a state of local emergency in exceptional circumstances when the local authorities are not able to do so.

During an emergency response, the CDEM Group's Controller is the decision maker in directing actions to respond to the emergency and overseeing the provision of information and public safety statements. The Controller's emergency powers cannot be exercised while there is no declared state of emergency in place.

Because a state of emergency provides the Director and Controllers access to powers not normally available, consideration should be given to whether emergency powers are required or likely to be required. This includes considering things like the need to evacuate people from their homes, safety of people and property.

Where possible, those with the power to declare states of local emergency should discuss the likelihood of a declaration with the Group Controller prior to declaring. If possible, they should also discuss this with their NEMA Regional Emergency Management Advisor to ensure that any necessary national level support needed is provided.

A person who is authorised can declare a state of local emergency when an emergency has occurred or may occur within the area. There are three limbs to the definition of "emergency" in the Act:

emergency means a situation that—

- (a) is the result of any happening, whether natural or otherwise, including, without limitation, any explosion, earthquake, eruption, tsunami, land movement, flood, storm, tornado, cyclone, serious fire, leakage or spillage of any dangerous gas or substance, technological failure, infestation, plague, epidemic, failure of or disruption to an emergency service or a lifeline utility, or actual or imminent attack or warlike act; and
- (b) causes or may cause loss of life or injury or illness or distress or in any way endangers the safety of the public or property in New Zealand or any part of New Zealand; and
- (c) cannot be dealt with by emergency services, or otherwise requires a significant and co-ordinated response under this Act

A state of emergency lasts for seven days but can be extended by an authorised person.

While, declaring a state of emergency enables CDEM personnel access to additional powers, a declaration of a state of local emergency is not required to get assistance from central government. Local officials regularly seek and receive assistance from central government to support their emergency response.

Following a state of emergency, the Act provides for the notice of transition periods to be given. The purpose of a transition period is to aid recovery by providing powers to appointed Recovery Manager(s) to manage, coordinate, or direct recovery activities.

A Mayor can give notice of a local transition period for the territorial district. If the Mayor is absent, an elected member of a territorial authority may give notice of a local transition period. The Minister can give notice of a national transition period for the whole of New Zealand or any areas or districts where it appears to the Minister that a national transition period is required. The Controller, Recovery Manager and NEMA Regional Emergency Management Advisor should be consulted where possible when an authorised person is wanting to give notice of a transition period.

Local transition periods last for 28 days, and National transition periods last for 90 days. Both Local and National transition periods can be extended or terminated early by an authorised person.



Daily Intelligence Briefing

Prepared by the NEMA Monitoring, Alerting and Reporting Centre to provide awareness that supports informed decision making. Any questions, comments or contributions should be addressed to: s 9(2)(g)(ii), [NEMA]

Director:	Roger Ball	Issued at:	0800hrs 27 January 2023
National Controller:	Charlie Blanch	Next report at:	0800hrs 28 January 2023
Duty PIM:	s 9(2)(g)(ii), [NEMA]	NCC Status:	Not activated
Duty REMA North:		NCMC Status:	Not activated
Duty REMA South:		Declaration Status:	No declaration in place
NEMA Readiness:	NTR	Authorised by:	s 9(2)(g)(ii), [NEMA] Watch Leader

EXECUTIVE SUMMARY

Out of Scope

Current Events

- Severe weather will affect Northland, Auckland, Coromandel Peninsula and Western Bay of Plenty. There will be large numbers of people traveling to and from areas affected by the heavy rainfall for the anniversary weekend who could be impacted by this event.

Out of Scope

CURRENT EVENTS

Severe Weather – Aotearoa

A subtropical low lies to the northwest of Aotearoa today through to Saturday, directing a strong and humid northeast flow across the North Island.

Significant rainfall is expected in Northland, Auckland, Coromandel Peninsula and western Bay of Plenty where Heavy Rain Warnings are in force. Meanwhile, a Heavy Rain Watch is in force for Mount Taranaki, and a Strong Wind Watch is in effect for Auckland.

This heavy rain is likely to disturb travel plans as people travel to and from areas affected by heavy rainfall for the long weekend.

Heavy rain may cause streams and rivers to rise rapidly. Surface flooding and slips are also possible and driving conditions may be hazardous.



Source: [MetService](#)

The following page is withheld as it is out of scope of the request.

MEDIA PUBLICATIONS

Severe weather watch issued ahead of Anniversary Weekend

Heavy rain warnings are in force across Northland, Auckland, Coromandel Peninsula and western Bay of Plenty ahead of Auckland Anniversary Weekend.

Stuff

Out of Scope

Released under the Official Information Act 1982

From: s 9(2)(g)(ii), [NEMA]
Sent: Friday, 27 January 2023 5:42 pm
To: Roger Ball [NEMA]
Subject: RE: Ministerial Update 1715hrs 27th January

As soon as I hear from s 9(2)(g)(ii) will let you know

From: Roger Ball [NEMA] <Roger.Ball@nema.govt.nz>
Sent: Friday, 27 January 2023 5:39 pm
To: s 9(2)(g)(ii), [NEMA] Charlie Blanch [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: RE: Ministerial Update 1715hrs 27th January

Ack thanks.

I'll come back to you on next tasks but in mean time pse keep building the intel picture - I assume we'll get asked for updates this evening.

Note - Metservice twitter for latest thunderstorm tracks etc.

Ngā mihi nui,

Roger

Roger Ball ([he/him](#)) | Acting DCE Emergency Management / Director CDEM
National Emergency Management Agency Te Rākau Whakamarumaru
s 9(2)(a) www.civildefence.govt.nz
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

s 9(2)(a)

Empowering communities before, during and after emergencies.



From: s 9(2)(g)(ii), [NEMA]
Sent: Friday, 27 January 2023 5:29 pm
To: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA] Charlie Blanch [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: Ministerial Update 1715hrs 27th January

[UNCLASSIFIED]

Kia ora Roger

At this stage we are still awaiting updates from the Auckland and Northland CDEM Groups.

Severe Weather Update

- Orange heavy rain warnings are in force for Northland, Auckland, Coromandel peninsula, Bay of Plenty west of Whakatane and Mount Taranaki.
- There is currently a severe thunderstorm warning for Kaipara, Auckland City, Waitakere, Whangarei, Rodney, Gulf, Albany. These thunderstorms are expected to be accompanied by torrential rain.
- SH1 Brynderwyn to Whangarei is closed due to a slip.
- SH1 in the Dome Valley is closed due to a slip.
- SH25 in the Coromandel, between Kopu and Hikuai, has been closed.

s 9(2)(g)(i)

Key Messages

- Check www.metservice.com for the latest on weather for your region, your local council or Civil Defence Emergency Management (CDEM) Group website for instructions and advice, and www.nzta.govt.nz for highway information.
- Heavy rain may cause streams and rivers to rise rapidly. Surface flooding and slips are also possible and driving conditions may be hazardous.
- Stay out of flood water. Never try to walk, swim or drive through flood water, and do not travel through flooded areas. Assume that all flood water is contaminated. Wash hands, clothes, and property thoroughly after contact with flood waters.
- Strong wind gusts could damage trees, powerlines and unsecured structures. Driving may be hazardous, especially for high-sided vehicles and motorcycles.
- If you hear distant thunder or see a flash of lightning, get indoors immediately. For further information on what to do before, during and after severe weather go to Storms section on our Get Ready website Storms — Get Ready — Emergency preparedness in New Zealand
- NEMA will continue to monitor closely and remain in touch with partner agencies.

Ngā mihi,

s 9(2)(g)(ii), [NEMA]

| Watch Leader, MAR Centre

National Emergency Management Agency Te Rākau Whakamarumarū

s 9(2)(a) || www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Empowering communities before, during and after emergencies.



**National Emergency
Management Agency**
Te Rākau Whakamarumarū

From: s 9(2)(g)(ii) [NEMA]
Sent: Friday, 27 January 2023 6:51 pm
To: Roger Ball [NEMA]; Charlie Blanch [NEMA]; s 9(2)(g)(ii) [NEMA]
Subject: Ministerial Update 27/01/2023 1900hrs

[UNCLASSIFIED]

Kia ora Roger

Severe Weather Update

- Orange heavy rain warnings are in force for Northland, Auckland, Coromandel peninsula, Bay of Plenty west of Whakatane and Mount Taranaki.
- There is currently a severe thunderstorm warning for Kaipara, Auckland City, Waitakere, Whangarei, Rodney, Gulf, Albany. These thunderstorms are expected to be accompanied by torrential rain.
- **MetService have advised that the worst of the weather should have passed Auckland by 2200hrs.**

Auckland Update

- **Auckland Emergency Management ECC has been stood up remotely as it is unsafe for staff to travel. At 0800 hrs tomorrow morning the ECC will be physically manned.**
- **Auckland Mayor is being briefed on possible declaration.**
- **Approximately 10 houses have been evacuated with a further 5 to 6 houses requiring evacuation in the West Auckland area.**
- **An evacuation centre will be established probably in Henderson when it is safe to do so.**
- **Elton John concert going ahead at this stage, but the CDEM Group are in discussion with organisers.**
- SH1 in the Dome Valley is closed due to a slip.

Northland

- SH1 Brynderwyn to Whangarei is closed due to a slip.

Thames Cormandel

- SH25 in the Coromandel, between Kopu and Hikuai, has been closed.

s 9(2)(g)(i)

s 9(2)(g)(i)

Key Messages

- Check www.metservice.com for the latest on weather for your region, your local council or Civil Defence Emergency Management (CDEM) Group website for instructions and advice, and www.nzta.govt.nz for highway information.
- Heavy rain may cause streams and rivers to rise rapidly. Surface flooding and slips are also possible and driving conditions may be hazardous.
- Stay out of flood water. Never try to walk, swim or drive through flood water, and do not travel through flooded areas. Assume that all flood water is contaminated. Wash hands, clothes, and property thoroughly after contact with flood waters.
- Strong wind gusts could damage trees, powerlines and unsecured structures. Driving may be hazardous, especially for high-sided vehicles and motorcycles.
- If you hear distant thunder or see a flash of lightning, get indoors immediately. For further information on what to do before, during and after severe weather go to Storms section on our Get Ready website Storms — Get Ready — Emergency preparedness in New Zealand
- NEMA will continue to monitor closely and remain in touch with partner agencies.

Ngā mihi,

s 9(2)(g)(ii)

s 9(2)(g)(ii) ([he/him](#)) | Watch Leader, MAR Centre

National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a) | www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Empowering communities before, during and after emergencies.



From: [^Parliament: FM PrivateSecretary](#)
To: [Roger Ball \[NEMA\]](#)
Cc: s9(2)(g)(ii), [NEMA]
Subject: Request for update to NEMA lines/key messages for Minister re. North Island flooding
Date: Friday, 27 January 2023 9:27:57 pm
Importance: High

Hi Roger s9(2)(g)(ii) ,

I've just made with s9(2)(a) who is our acting Press Secretary.

She's going to draft some social media posts in the event that a SOE is declared in Auckland. I've made sure she has the most recent points and messages (see below) and they'll likely be enough for her to work with but she's asked for any updated points/messages if you have them, including any specific information on where people can go for help or any CDC/evacuation centre info.

Could you please get through to me as soon as you (or straight into the Signal group is fine).

Thanks,


s9(2)
(a)

From: EMPS PrivateSecretary
Sent: Friday, 27 January 2023 9:25 PM
To: s9(2)(a), [PMO]
Subject: NEMA lines/key messages for Minister re. North Island flooding

Hi s9(2)(a) ,

Here's the most recent (as at 7.05pm) talking points and key messages provided by NEMA to the Minister. I'll ask for latest updates too and send through to you once I receive:

s 9(2)(g)(i)



Released under the Official Information Act 1982

s9(2)(g)(i)

Key Messages

- Check www.metservice.com for the latest on weather for your region, your local council or Civil Defence Emergency Management (CDEM) Group website for instructions and advice, and www.nzta.govt.nz for highway information.
- Heavy rain may cause streams and rivers to rise rapidly. Surface flooding and slips are also possible and driving conditions may be hazardous.
- Stay out of flood water. Never try to walk, swim or drive through flood water, and do not travel through flooded areas. Assume that all flood water is contaminated.
- Wash hands, clothes, and property thoroughly after contact with flood waters.
- Strong wind gusts could damage trees, powerlines and unsecured structures.
- Driving may be hazardous, especially for high-sided vehicles and motorcycles.
- If you hear distant thunder or see a flash of lightning, get indoors immediately.
- For further information on what to do before, during and after severe weather go to Storms section on NEMA's Get Ready website (<https://getready.govt.nz/en/emergency/storms/>).

s9(2)(a)

Private Secretary Emergency Management
Hon Kieran McNulty | Minister for Emergency Management

s9(2)(a)

www.beehive.govt.nz

Declaration of state of local emergency
Section 68, *Civil Defence Emergency Management Act 2002*

I, WAYNE BROWN

declare that a state of local emergency exists in AUCKLAND CIVIL DEFENCE EMERGENCY MANAGEMENT GROUP AREA

[specify names of Civil Defence Emergency Management Group area, districts, or wards]

owing to SEVERE WEATHER EVENT JANUARY 2023

[describe emergency]

The state of local emergency comes into force immediately on the making of this declaration, and expires 7 days after the time and date on which it comes into force (unless extended or terminated at an earlier time).

Declared by:

[signature]

Designation: [Select the applicable designation]

Mayor of the district for which the state of local emergency is declared.

Time and date of declaration:

9:27 pm 27/1/23

Notes

1. Calculating "7 days after the time and date on which the state of emergency comes into force": If a state of local emergency came into force at 9.35am on 1 January, it would expire at 9.35am on 8 January. If a state of local emergency came into force at 9.35am on a Friday, it would expire at 9.35am on the following Friday.
2. This declaration must be —
 - a. notified to the public immediately by any means of communication that are reasonably practicable in the circumstances; and
 - b. published in the *Gazette* as soon as practicable. It is recommended that publication in the *Gazette* occur within 20 working days after the state of emergency is terminated.

Released under the Official Information Act 1982

From: s 9(2)(g)(ii), [NEMA]
Sent: Friday, 27 January 2023 11:29 pm
To: Roger Ball [NEMA]
Cc: Charlie Blanch [NEMA]; s 9(2)(g)(ii), [NEMA]
Subject: Update from 2215hrs IMT Meeting

[UNCLASSIFIED]

Kia ora Roger,

- Civil Defence Centre (CDC) to be stood up in North Shore potentially Northshore event centre, and in southern CDC at the Manurewa Sports Centre.
- Welfare centre at St Leonards Road School in Kelston, Waitakere is open providing support.
- St John's Auckland and other emergency agencies are under extreme pressure
- NZDF to deploy 2 Liaison Officers to each CDC
- Auckland city council will begin building assessments tomorrow.
- Evacuations will continue overnight
- Auckland Airport is potentially closed due to flooding
- A collaborative sitrep will be pushed out by 8:30am tomorrow (28 Jan) and a full one out by 12pm.

Note; Two fatalities in the North Shore believed to be due to this severe weather event, yet to be confirmed, this is not public knowledge at this time.

Ngā mihi,
 s 9(2)(g)(ii)

| Watch Leader – Monitoring, Alerting and Reporting Centre

National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a) | www.civildefence.govt.nz

s 9(2)(g)(iii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6014, New Zealand

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**National Emergency
 Management Agency**
 Te Rākau Whakamarumaru

From: s 9(2)(g)(ii), [NEMA]
Sent: Saturday, 28 January 2023 12:47 am
To: Roger Ball [NEMA]
Cc: Charlie Blanch [NEMA]; s 9(2)(g)(ii), [NEMA]
Subject: NEMA Update at 0045hrs 28 January 2023

[UNCLASSIFIED]

Kia ora Roger,

- State of local emergency has been declared by Auckland CDEM at 2127hrs on 27 January 2023.
- Multiple road closures due to flooding.
- Welfare Centre at St Leonards Road School in Kelston, Waitakere is open and providing support to displaced people.
- Civil Defence Centres (CDC) will be stood up at the Northshore Event Centre and Manurewa Sports Centre. The NZDF will be deploying Liaison Officers to these CDCs.
- Auckland Emergency Coordination Centre (ECC) will be stood up at 0800hrs 28 January at Bledisloe House (South).
- NEMA will deploy two Regional Emergency Management Advisors (REMAs) to the Auckland ECC at 0800hrs 28 January.
- NEMA has activated the National Coordination Centre (NCC).
- Public evacuations will continue overnight, some people requiring medical attention.
- The active front for Auckland should clear on Saturday 28 January. Sporadic heavy rain will continue until early next week.

Note; Two fatalities in the North Shore believed to be due to this severe weather event, yet to be confirmed, this is not public knowledge at this time. A house collapse in Remuera has possibly caused casualties too, yet to be confirmed.

Ngā mihi,
 s 9(2)(g)(ii)

| Watch Leader – Monitoring, Alerting and Reporting Centre

National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a) | www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6014, New Zealand

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**National Emergency
 Management Agency**
 Te Rākau Whakamarumaru

From: s 9(2)(g)(ii) [NEMA]
Sent: Saturday, 28 January 2023 7:32 am
To: Roger Ball [NEMA]
Cc: Charlie Blanch [NEMA]; s 9(2)(g)(ii), [NEMA]
Subject: 0730 Ministerial Update 28/01/2023

Classification no longer required

Kia ora Roger

Ministerial Update correct as of 0600hrs 2/01/23

Severe Weather Update

- A red heavy rain warning was in force for Auckland overnight and expired at 0300hrs Saturday.
- Orange heavy rain warnings are in force for Coromandel Peninsula, Waikato, Bay of Plenty, Mount Taranaki, and Wairarapa.
- The active front for Auckland should clear today, but Auckland will continue to have sporadic heavy rain until early next week.

Auckland Update

- Auckland Civil Defence Emergency Management (AEM) has declared a state of local emergency at 2127hrs Friday 27 January.
- Auckland Emergency Management Emergency Coordination Centre (ECC) will be stood up at 0800hrs.
- NEMA will be deploying two Regional Emergency Management Advisors (REMA) to the Auckland ECC tomorrow at 0800hrs.
- NEMA have activated the National Coordination Centre.
- There has been one death in Auckland's North Shore which is still unconfirmed to be related to the severe weather event.
- There are road closures across Auckland, including multiple closures on SH1. AEM are engaged and providing support to communities that were isolated.
- Civil Defence Centres (CDC) have stood up on the Northshore at the Massey University Albany Campus, in South Auckland at Manu Tukutuku, and in Kelston at St Leonard's Road School. NZDF are sending 18 personnel to support CDCs.
- At 0140hrs Saturday (28 January) approximately 60 people required accommodation at the Kelston CDC.
- The public are setting up spontaneous evacuation centres across the region and as AEM is being made aware of them, they are doing their best to provide support.
- FENZ (USAR) are planning for rapid damage assessments and the Auckland Council Building Control Teams are preparing for rapid building assessments today (28 January).
- Multiple supermarkets have been impacted by flooding.
- Auckland Airport international terminal is closed until at least midday Saturday (28 January). The domestic terminal is now open but approximately 1000 travellers are stranded. Air New Zealand is providing food, water and blankets.

Northland

- SH1 Brynderwyn to Whangarei is closed due to a slip.
- SH1 Wellsford to Warkworth is closed due to a slip.

Thames Coromandel

- SH25A in the Coromandel, between Kopu and Hikuai, has been closed.
- There has been multiple slips across the across the region and surface flooding.

Bay Of Plenty

- Kaituna River has reached 2nd warning level. Farmers with stock adjacent to the river are advised to move stock to higher ground.
- Those near rivers and streams in flood are advised to take extra care around these areas.

s 9(2)(g)(i)

What the government is doing

- The National Emergency Management Agency has stood up its National Coordination Centre in the Beehive to support the response in Auckland and coordinate any central government support that may be required.
- NEMA has Regional Emergency Management Advisors (REMAs) in Auckland, available to assist further as required.
- While it is still too early to know the extent of the damage, the government is ready to provide further support to those affected if necessary.

Public safety messages

- If life, health or property is in danger, call 111 immediately.
- Put safety first. Don't take any chances. Act quickly if you see rising water.
- Do not try to walk, play, swim, or drive in floodwater: even water just 15 centimetres deep can sweep you off your feet, and half a metre of water will carry away most vehicles. Flood water is often contaminated and can make you sick.
- Help others if it is safe to do so, especially people who may require special assistance.
- When you evacuate bring with you any essential items you may need including medication, warm clothing and baby items.
- Take your pets with you when you evacuate – if it's not safe for you, it's not safe for them.

- If you have been evacuated, it may not be safe to return home even when the floodwaters have receded. Listen to emergency services and local Civil Defence authorities and don't return home until they tell you it is safe to do so.

Ngā mihi,

s 9(2)(g)(ii)

s 9(2)(g)(ii) ([he/him](#)) | Watch Leader, MAR Centre

National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a) || www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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Management Agency**
Te Rākau Whakamarumaru

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Daily Intelligence Briefing

Prepared by the NEMA Monitoring, Alerting and Reporting Centre to provide awareness that supports informed decision making. Any questions, comments or contributions should be addressed to: s 9(2)(g)(ii), [REDACTED]

Director:	Roger Ball	Issued at:	0800hrs 28 January 2023
National Controller:	Charlie Blanch	Next report at:	0800hrs 29 January 2023
Duty PIM:	s 9(2)(g)(ii), [NEMA]	NCC Status:	Activated 2330hrs 27 January 2023
Duty REMA North:	[REDACTED]	NCMC Status:	Not activated
Duty REMA South:	[REDACTED]	Declaration Status:	State of Local Emergency - Auckland
		Authorised by:	s 9(2)(g)(ii), Watch Leader

NEMA Readiness: **NCC activated, two REMAs deployed to Auckland ECC**

EXECUTIVE SUMMARY

Out of Scope

Current Events

- Auckland has been severely impacted by severe weather, causing severe flooding. A state of local emergency declared at 2127hrs on 27/01/2023.

Out of Scope

CURRENT EVENTS

Auckland Severe Weather

Event Development

A red heavy rain warning was in force for Auckland from 2100hrs yesterday, Friday 27 January until 0300hrs this morning. A state of local emergency was declared at 2127hrs last night due to severe weather causing unprecedented flooding across the area. The active front is expected to clear today, however Auckland will continue to have sporadic rain until early next week.

The Auckland Emergency Coordination Centre (ECC) will be stood up at 0800hrs today, Civil Defence Centre's (CDC) have stood up in the Northshore at the Massey University Albany Campus, South Auckland at Manu Tukutuku, and in Kelston at St Leonard's Road School. New Zealand Defence Force (NZDF) are deploying 18 personnel to support the CDCs.

FENZ Urban Search and Rescue (USAR) are planning for rapid damage assessments and the Auckland Council Building Control Teams are preparing for rapid building assessments today. The public are setting up spontaneous evacuation centres across the region and as Auckland Emergency Management (AEM) is being made aware of them, they are doing their best to provide support.

The Auckland Airport international terminal is closed until at least midday today. The domestic terminal is now open but approximately 1000 travellers are stranded. Air New Zealand is providing food, water and blankets.

Key Messages

- The National Emergency Management Agency has stood up its National Coordination Centre in the Beehive to support the response in Auckland and coordinate any central government support that may be required.
- Check www.metservice.com for the latest on weather for your region, your local council or Civil Defence Emergency Management (CDEM) Group website for instructions and advice, and www.nzta.govt.nz for highway information.

- A number of roads are closed due to flooding. People should avoid non-essential travel today. Stay home if you can. If you do have to travel, drive to the conditions and never drive through floodwaters. Do not drive or walk through flood waters, and do not let your kids play in it.
- AEM have opened Civil Defence Centres for those who need to evacuate and cannot stay with friends or whānau. The list of these is available on the AEM Facebook page and their website aucklandemergencymanagement.org.nz.



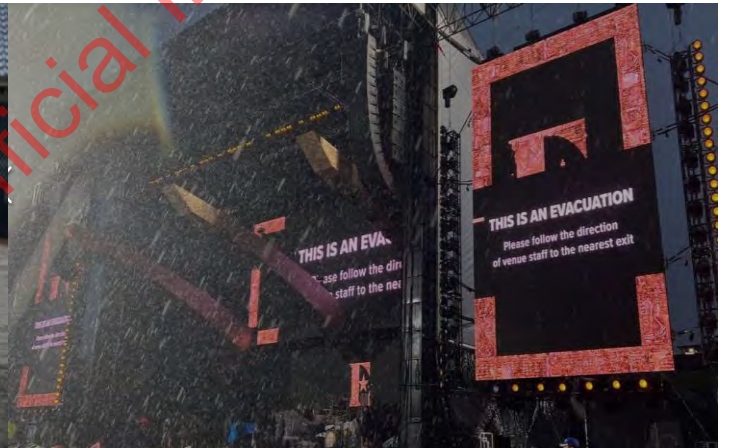
Flooding at Auckland Airport on Friday night.
Source: Stuff News



Flooding in central Auckland. Source: Stuff News



Police, Fire services and the military are at Camphora Road in Ranui helping with the evacuations. Source: Stuff News.



Elton John's concert was cancelled Friday night amid the torrential weather in Auckland. Source: One News.

Out of Scope

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Out of Scope

MEDIA PUBLICATIONS

Auckland weather recap: Widespread floods across Auckland, state of emergency declared

A state of emergency has been declared in Auckland, after widespread flooding occurred on Friday night
Stuff.co.nz

Auckland weather anniversary weekend: Rain, wind for city, Northland, Coromandel, Bay of Plenty

Rain, potential thunderstorms and strong winds are playing havoc with the droves of long weekend holidaymakers expected to leave Auckland today for the region's anniversary holiday.
nzherald

Auckland airport closed due to floods, no flights until at least noon on Saturday

Auckland International Airport has been closed due to flooding, after heavy rain hit the super city on Friday night with no flights into or out of Auckland until noon on Saturday at the earliest.
Stuff.co.nz

Weather: The worst of Auckland's flooding in pictures, videos after torrential rain

As torrential rain continues to pelt down, flooding across Auckland has resulted in evacuations across the west of the city.

Newshub

Out of Scope

From: [Stefan Weir \[NEMA\]](#)
To: [^Parliament: EM PrivateSecretary](#)
Subject: FW: PM OP ADDIS TASKING REQUEST FORM FOR POTENTIAL TASK SAT 28 JAN 23 [UNCLASSIFIED]
Date: Saturday, 28 January 2023 8:30:12 am
Attachments: [image001.png](#)
[image002.png](#)
[230128.OP.ADDIS.Task.Request.docx](#)

Please see attached and keep on file for future use.

There was a delay on emails getting to me otherwise I would've sent it to you last night.

Sent with BlackBerry Work
(www.blackberry.com)

From: s9(2)(a), [Minister Henare's office]
Date: Saturday, 28 Jan 2023 at 12:04 AM
To: ^Parliament: Jacque Bernstein s 9(2)(a), [PMO]
Cc: Stefan Weir [NEMA] s 9(2)(g)(ii)
Subject: PM OP ADDIS TASKING REQUEST FORM FOR POTENTIAL TASK SAT 28 JAN 23

Hi Jacque,

Stefan has been in touch with me about a potential request for NZDF Air Transport for the PM tomorrow morning. I have informed NZDF who are now letting the right air staff know of a potential request that may come from the PM's Office (you) and will be ready, should the NZDF aircraft be required.

Can you please complete the attached form and send it direct to all the addressees at the bottom of the form (cc me too please). As is any request from PMO, it is automatically endorsed by the Minister of Defence, so don't wait for that from me before firing off.

Ngā Mihi/ Thanks,

s9(2)(a)

Red Coat of Arms



s 9(2)(a)

Military Secretary to the Minister of Defence | Office of Hon Peeni Henare
Minister of Defence | Minister for Whānau Ora

Associate Minister of Health | Associate Minister of Tourism | Associate Minister
of Housing (Māori Housing) |

s9(2)(a)

Private Bag 18041, Parliament
Buildings, Wellington 6160, New Zealand



Date of Request:

NZDF VIP TRAVEL REQUEST

Purpose of travel	PM visit to Auckland
Requesting agency/group	Prime Minister's Office (PMO)
VVIP/VIP	Prime Minister, Minister McAnulty + ???
Start date	Saturday, 28 Jan 23
End date	Saturday, 28 Jan 23
Destinations	From Rongotai to Auckland (Whenuapai) Return
Description of services required, including freight	
Total number of passengers, including number in Official Party (if reqd)	
Primary point of contact	
Alternate point of contact	
Remarks	
Request to Minister of Defence	Endorsed

Return to SCE Branch HQNZDF:

Email: s 6(a)

Tel: s 6(a)

For SCE Br Use Only

1. HQJFNZ (Scoping of Concept)
2. Approval
3. HQJFNZ Tasking Order

From: [^Parliament: FM PrivateSecretary](#)
To: Roger Ball [NEMA]; Dave Gawn [NEMA]; Charlie Blanch [NEMA]; s 9(2)(g)(ii), [NEMA]
Subject: FW: Classification no longer necessary RE: NZDF PM Travel request - Saturday 28 January 2023
Date: Saturday, 28 January 2023 9:03:33 am
Attachments: [image001.png](#)
Importance: High

Kia ora koutou,

Not for sharing please but flight for PM and Minister (myself and Dave will accompany) is now confirmed as per information below.

REMA's – can you please work to firm up programme and Auckland logistics ASAP. Feel free to contact me.

Thanks,

s9(2)(a)

s9(2)(a)

Private Secretary Emergency Management
 Hon Kieran McNulty | Minister for Emergency Management
 s 9(2)(a)
www.beehive.govt.nz

Importance: High

Classification no longer necessary

Hi ^{s9(2)}_(a),

The PM's flight is APPROVED. Intent is for your contingent to travel with the NEMA team on the C-130. It will be an engine running load at 1130h this morning at Rongotai. ETA for Whenuapai is circa 1245h. Intent is for 3 hours on the ground at Whenuapai.

Media is permitted on the flight – maximum of 6 passengers.

With the exception of the PM who can arrive at 1115h, please ensure all others are at Rongotai no later than 1100h today. I would recommend the media arrive a little earlier at 1045h to allow handling of their equipment.

Please provide a list of the passengers travelling, including media (Full name, title, and organisation) as soon as possible – ideally by 0925h this morning.

s 6(a)

Rongotai POC – s 6(a) s9(2)(a) Duty Air Movements s9(2)(a).

I trust the above meets with your expectations. If you have any questions, please ask.

Kind regards,

s 6(a)

Deputy Director Strategic Commitments – Domestic
Strategic Commitments & Engagements Branch
Te Ope Kātua o Aotearoa | New Zealand Defence Force

s9(2)(a)

www.nzdf.mil.nz



Released under the Official Information Act 1982

Subject: Multi-Agency Briefing. Auckland Severe Weather and Flooding Event
Location: Microsoft Teams Meeting

Start: Sat 28/01/2023 9:30 am
End: Sat 28/01/2023 10:00 am
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: s 9(2)(g)(ii), [NEMA]

Required Attendees: Severe Weather Forecasters@metSERVICE.com; s 9(2)(g)(ii), [NEMA]; Charlie Blanch; Roger Ball; s 9(2)(g)(ii), [NEMA]

[REDACTED]

Optional Attendees

s 9(2)(a) [FENZ] s 6(a)
s 9(2)(g)(ii) [FENZ]
s 9(2)(a), s 9(2)(g)(ii), [NEMA, Northland Regional Council, Northland CDEM, Waikato Regional Council, BOP CDEM, HB CDEM, WLG CDEM, Horizons Regional Council, Taranaki CDEM, Gisborne District Council, Hawkes Bay Regional Council, Greater Wellington Regional Council, Auckland Council, Nelson Tasman CDEM, Marlborough District Council, West Coast Regional Council, Canterbury CDEM, Otago CDEM, Southland CDEM, Chatham Islands Council, Waikato CDEM, Nelson City Council, Tararua District Council]

Lucas Vetter; s 9(2)(g)(ii) [Auckland CDEM]

[UNCLASSIFIED]

Multi-Agency Briefing

Purpose: Focus on impacts from the severe weather and flooding impacting the North Island.

Participants:

- CDEM Group Managers and Duty Officers
- Key NEMA personnel
- MetService Duty Meteorologist
- FENZ Personnel
- NZDF Personnel

Day/Time: Saturday 28 January 2023 – 09.30am to 10.00am

Chair: Charlie Blanch – Acting Manager National Operations | National Controller

Introduction: Auckland EM has been significantly impacted by heavy rain that began on Friday 27 January. Severe flooding has occurred across the region with multiple Civil Defence Centres being set up. Other North Island CDEM Groups have also been impacted by the severe weather.

This meeting is to enable CDEMs and key staff to receive an updated weather forecast from MetService, and exchange information about impacts and resource needs. This meeting invitation is extended to all CDEM Groups to attend if they wish. The focus is on North Island CDEM Groups.

Agenda:

1. Welcome
2. Roll-call
 1. Northland
 2. Auckland
 3. Waikato
 4. Bay Of Plenty
 5. Gisborne
 6. Taranaki Hawke’s Bay
 7. Manawatū-Whanganui
 8. Hawke’s Bay
 9. Wellington
 10. Nelson-Tasman
 11. Marlborough
 12. West Coast
 13. Canterbury
 14. Otago
 15. Southland
 16. Chatham Islands
3. MetService Update from Duty Meteorologist
4. Update from Auckland EM
5. Updates from impacted CDEM Groups
6. Updates from Partner Agencies
7. CDEM Groups Questions and Answers
8. Close

Ngā mihi,

s 9(2)(g)(ii)

| Watch Leader – Monitoring, Alerting and Reporting Centre

National Emergency Management Agency Te Rākau Whakamarumarū

s 9(2)(a)

| www.civildefence.govt.nz

s 9(2)(g)(ii)

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National Emergency Management Agency
Te Rākau Whakamarumarū

The Teams meeting link and joining details on the following page are withheld as they are out of scope of your request

From: Ramon Oosterkamp
Sent: Saturday, 28 January 2023 1:31 pm
To: Roger Ball [NEMA]; s 9(2)(g)(ii), [NEMA]
Subject: briefing notes for Auckland

As requested.

Today's weather is best described as "isolated showers, some heavy", in contrast to the widespread and heavy rainfall yesterday.

These falls are mostly confined to the western parts of Auckland with a risk of further localised/brief surface flooding this afternoon and evening (from about **1pm-9pm**)

A persistent rainband returns on Sunday with the highest risk for heavy falls in eastern areas of Auckland (esp Hunua Ranges) accompanied by the chance of further thunderstorms during the afternoon and early evening.

Another sub-tropical system is expected from Tuesday to Thursday bringing further risk of heavy rain and strong north easterlies. This could also affect Northland and the Coromandel.

The weather is expected to begin to 'settle' on Friday.

Thanks



Ramon Oosterkamp (he/him)
 GM Forecasting – Science and Innovation
 MetService – Te Ratonga Tiorangi

Telephone s 9(2)(a)

L2/ 110 Featherston Street, Wellington 6011
 PO Box 722, Wellington 6140, New Zealand



metservice.com . metraweather.com . metocean.co.nz

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From: s 9(2)(g)(ii), [NEMA]
Sent: Saturday, 28 January 2023 3:39 pm
To: Roger Ball [NEMA]
Subject: RE: Auckland International Airport

[UNCLASSIFIED]

Kia ora PM and Minister,

Below is an update for you at Auckland International Airport, based on info from MoT liaison at the NCC.

- Auckland Domestic Airport recommenced normal operations at 12noon today.
- Auckland International Airport remains closed, with a revised recommencement of International Departures from 0500hrs Sunday 29 January.
- We understand there are up to 1,000 people in the vicinity of the international terminal awaiting flights.
- International Arrivals will be accepted from 0700hrs Sunday 29 January. Auckland International Airport are confident all systems and areas will be ready for these times, but with reduced capacity. The reason for staggering "opening" times is to limit passenger congestion.
- 10 International flights have been diverted as at 0930hrs 28 January, with all Air New Zealand services being sent to Christchurch.
- The aircraft are all widebody aircraft, with capacity of 230 ish PAX per plane; we believe about 2,000 people in total. Many are still airside at Christchurch airport.
- AirNZ is providing numbers of displaced passengers that may require emergency accommodation.
- In addition we understand there are 500-1,000 people in the airport precinct awaiting flights.
- The NCC is in liaison with Canterbury CDEM Group as to what welfare support, if any, is required to support passengers in Christchurch.
- s 9(2)(b)(ii), s 9(2)(ba)(i), s 9(2)(g)(i)

Ngā mihi nui,
 Roger Ball
 A/Director NEMA

Roger Ball ([he/him](#)) | Acting DCE Emergency Management / Director CDEM

National Emergency Management Agency Te Rākau Whakamarumarū

s 9(2)(a) www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

s 9(2)(a)



National Emergency Management Agency
Te Rākau Whakamarumaru

From: Lucas Vetter <L.Vetter@transport.govt.nz>
Sent: Saturday, 28 January 2023 3:17 pm
To: s 9(2)(g)(ii), [NEMA]
Subject: Auckland International Airport

You don't often get email from L.Vetter@transport.govt.nz. [Learn why this is important](#)

Afternoon all,

As mentioned:

- Auckland Domestic Airport recommenced normal operations at 12noon today.
- Auckland International Airport remains closed, with a revised recommencement of International Departures from 0500hrs Sunday 29 January. International Arrivals will be accepted from 0700hrs Sunday 29 January. Auckland International Airport are confident all systems and areas will be ready for these times, but with reduced capacity. The reason for staggering "opening" times is to limit passenger congestion.
- 10 International flights have been diverted as at 0930hrs 28 January, with all Air New Zealand services being sent to Christchurch. These are all widebody aircraft (230ish PAX per plane). AirNZ is providing numbers of displaced passengers that may require emergency accommodation.
- s 9(2)(b)(ii), s 9(2)(ba)(i), s 9(2)(g)(i)

Please sing out with questions.

Ngā mihi,

Lucas Vetter ([he/him](#))
Kaitohutohu matua | Senior Advisor
Ngā Take Ohore | Emergency Management
Te Manatū Waka - Ministry of Transport
s 9(2)(a) | E: L.Vetter@transport.govt.nz



From: Roger Ball [NEMA]
Sent: Saturday, 28 January 2023 4:13 pm
To: Andrew Campbell; Sarah Holland [NEMA]; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Roger Ball [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Kieran McAnulty; s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a); Hon Chris Hipkins
Cc: s 9(2)(a) [NEMA]
Subject: Copy of Ministerial Update 1545hrs 28/01/2023

[UNCLASSIFIED]

Kia ora,

We've been asked to forward an email version of our Signal updates. Below is the text that was put on the PM Signal Group at approx. 3.45 pm.

**

Kia ora PM and Minister,

A general update below for you:

Auckland Update

- Impacts across the Auckland region include flooding, land slips, power outages, property damage and road closures. State Highway 1 is closed in multiple locations. The full extent of impacts remains under assessment.
- NEMA Regional Emergency Management Advisors and FENZ staff have been deployed to support Auckland Emergency Management (AEM)
- Auckland domestic airport is now open. International airport remain closed until tomorrow morning
- Vector advises that 4300 customers are affected by power outages across the Auckland Region
- MBIE Temporary Accommodation Service (TAS) is in watch mode and keep monitoring the evolving situation.
- Watercare has delivered a tanker out to Titirangi, which had its water supply compromised by a landslide.
- SH1 at Brynderwyn likely to remain closed today and tomorrow. Crews on site now.
- SH16 westbound off-ramp to Great North Road is closed due to a large landslide.

Severe Weather Update

- Orange heavy rain warnings are in force for Coromandel Peninsula, Bay of Plenty/ Rotorua and Northern Gisborne and Wairarapa.
- Showers are easing in Auckland today, but heavy rain is likely to return on Sunday

s9(2)(g)(i)

s9(2)(g)(i)

Ngā mihi,
Roger Ball
A/Director NEMA

Ngā mihi nui,

Roger

Roger Ball ([he/him](#)) | Acting DCE Emergency Management / Director CDEM

National Emergency Management Agency Te Rākau Whakamarumaru

Mobile: s 9(2)(a) www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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Te Rākau Whakamarumaru

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From: Roger Ball [NEMA]
Sent: Saturday, 28 January 2023 5:28 pm
To: Andrew Campbell; Sarah Holland [NEMA]; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO] Hon Chris Hipkins s 9(2)(a) [NEMA]
Cc: [REDACTED] [NEMA]
Subject: Copy of Ministerial Update 1720 hrs 28/01/2023

[UNCLASSIFIED]

Kia ora,

We've been asked to forward an email version of our Signal updates. Below is the text that was put on the PM Signal Group at approx. 5.20 pm.

**

Kia ora PM/Minister,

An update below (with emphasis on new information).

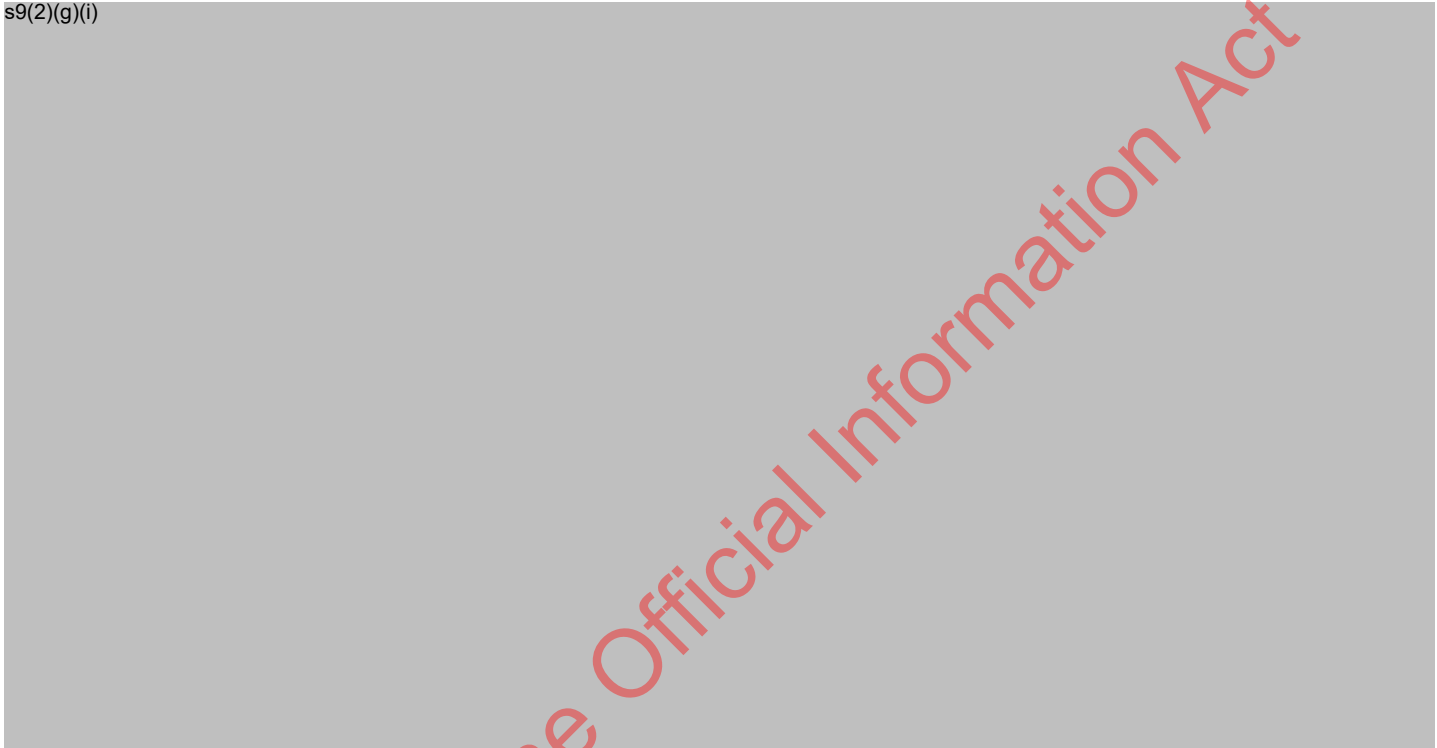
Auckland Update

- As at 1500hrs Police have confirmed three fatalities. The third fatality is related to a landslide that impacted a property in Remuera. Separately one other person is missing in the Onewhero area and a search and rescue operation is underway.
- Auckland Emergency Management (AEM) have received approximately 60 requests for accommodation. These have not all been met at this stage due to major events and the closure of the airport.
- Auckland International Airport will be open tomorrow morning with the first departure at 5am.
- Airlines are notifying impacted international passengers, that due to the declaration of emergency, passenger accommodation is not being provided under their contractual obligations. Up to 1,000 people are in the airport vicinity awaiting flights. The airport is communicating with Auckland CDEM regarding support.
- The NCC is assisting by helping to arrange the deployment of 350 beds from Red Cross Kapiti for use at Auckland airport.
- 10 international flights with approx. 2,000 passengers have diverted to Christchurch. There are also 500-1,000 people in the airport vicinity awaiting flights. The CDEM Group is engaged in support of the welfare response.
- The wastewater network and treatment plants in Auckland have been overwhelmed by stormwater, causing numerous overflows across Auckland. Two wastewater pump stations (Wairau Road and Albany) were damaged resulting in overflow. Crews are onsite and repairs are expected to resolve these issues today.
- The Elton John concert tonight and Laneway Festival on Monday have been cancelled.

Severe Weather Update

- Significant rain is expected on Sunday for Coromandel, Auckland and Northland by evening (totals may approach warning amounts, 80-100mm in 24 hours) and cause significant issues on already saturated ground.
- Another impactful sub-tropical system is expected from Tuesday to Thursday, bringing additional risk of heavy rain and thunderstorms. Regions from Northland, Auckland, Coromandel and into the western Bay of Plenty are likely to experience the highest impact – Taupō, Waikato and Taranaki may also be affected to a lesser extent.

s9(2)(g)(i)



Ngā mihi,
Roger Ball
A/Director NEMA

Ngā mihi nui,

Roger

Roger Ball ([he/him](#)) | Acting DCE Emergency Management / Director CDEM
National Emergency Management Agency Te Rākau Whakamarumarū

Mobile: s 9(2)(a) www.civildefence.govt.nz
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Empowering communities before, during and after emergencies.



National Emergency Management Agency
Te Rākau Whakamarumarū

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From: Sarah Holland [NEMA]
Sent: Saturday, 28 January 2023 7:56 pm
To: Roger Ball [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO]; ^Parliament: Holly Donald; s 9(2)(a), [PMO]; s 9(2)(a), [Hon McAnulty's Office]; ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO]; ; ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO]; Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO]; Hon Chris Hipkins
Cc: s 9(2)(a) [NEMA]
Subject: RE: Copy of Ministerial Update 1920hrs, Sat 28 Jan

[UNCLASSIFIED]

We've been asked to forward an email version of our Signal updates. Below is the text that was put on the PM Signal Group at approx. 7.20 pm.

Kia ora PM and Minister,

This is Sarah Holland, Chief Advisor NEMA, standing in for the Director.

Waikato

Waitomo District, Waikato is about to declare a state of local emergency for the district due to flooding in Te Kuiti (Managaokewa stream). 12 houses are inundated and shops are at risk of flooding. The powers needed relate to the ability to require an evacuation and to exclude vehicles (as these are driving through flood waters). The situation is being managed by Regional and Local coordination centres. No additional support is required at this time (1915hrs).

Auckland Update

- Health - There has been no significant impact to clinical services – all hospitals, including emergency departments remain open. There is damage to some parts of Waitakere, North Shore, Mason Clinic and Auckland Hospital campuses (including Auckland City Hospital, Starship Children's Health and Greenlane Clinical Centre ranging from flooding to possible structural damage and electrical issues).
- As at 1500hrs, Vector report approximately 3,800 customers remained without power. Of these 3,100 are in areas that are difficult to access. Vector is working with Civil Defence and NZTA to gain access for repair work however, these areas are likely to be without power for some considerable time.
- As at 12.30pm today approximately 30 local roads are closed. Fallen trees and slips have blocked roads, and a bridge has been swept away.
- The number of people requiring accommodation is likely to increase, and the provision of accommodation is likely to remain the largest resource requirement.

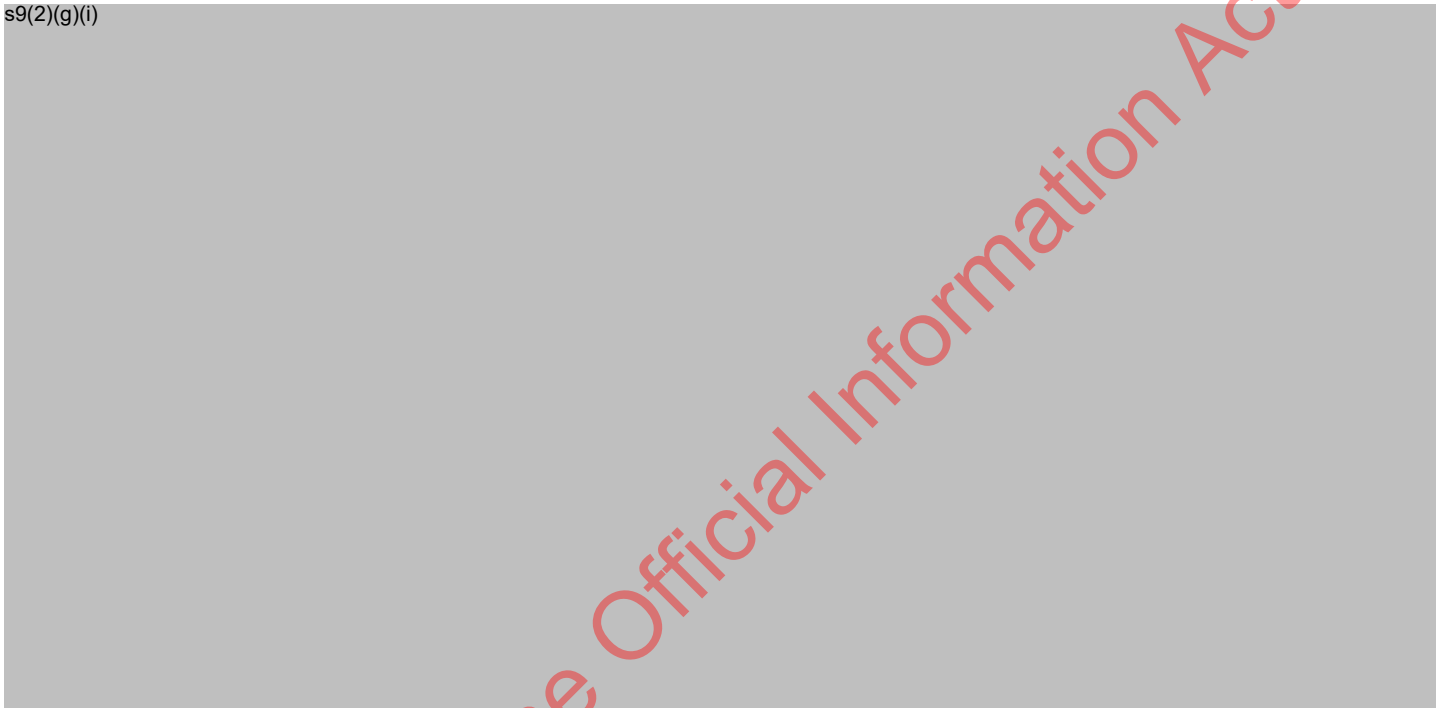
Bay Of Plenty

- Heavy rain is expected to continue overnight in Bay of Plenty, and the Bay of Plenty CDEM Group Duty Team is monitoring the situation and is liaising with Local Controllers and the Flood Management Team. At this time, there are no impacts requiring a coordinated CDEM response. If this changes CDEM staff are prepared to respond.
- The Bay of Plenty Regional Council have advised that the Whakatāne River has reached first warning level. Farmers adjacent to the river have been advised to move stock to higher ground.

NEMA Response

- s 9(2)(g)(i) [Redacted]
- NCC Logistics is supporting Auckland & Canterbury CDEM Groups with displaced people at airports in Auckland and Christchurch.
- NCC Operations and Logistics have deployed 7 EMAT staff and 4 NEMA staff to Auckland Emergency Management and are ready to support further requests for assistance.
- NEMA has been working closely with AEM to ensure regular social media postings.
- NEMA is monitoring the Interislander ferry situation in the Cook Strait.

s9(2)(g)(i)



Ngā mihi
Sarah

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū
Mobile: s 9(2)(a) | s 9(2)(g)(ii)



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From: Sarah Holland [NEMA]
Sent: Saturday, 28 January 2023 9:42 pm
To: Roger Ball [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO]; Hon Chris Hipkins s 9(2)(a) [NEMA]
Cc: [NEMA]
Subject: NEMA Ministerial Update 2100hrs 28/01/2023
Attachments: 20230128-AKL-floods-AoG-factsheet.pdf

[UNCLASSIFIED]

Below is a copy of the PM Signal group update. I have attached a copy of the fact sheet "what support is available and where you can get help"

It is also here - [20230128-AKL-floods-AoG-factsheet.pdf \(civildefence.govt.nz\)](https://civildefence.govt.nz/20230128-AKL-floods-AoG-factsheet.pdf)

Kia ora PM and Minister,

Latest update

Severe Weather Update

- Orange heavy rain warnings are in place for Coromandel Peninsula, and Bay of Plenty.
- There are heavy rain watches in place for Auckland, Taupo, and Hawke's Bay.

Northland

- SH1 *Pūhoi*, is closed between Woodcocks Road in Warkworth and Grand Drive in Orewa. This road should open by midday tomorrow (Sunday 29).
- SH1 remains closed from SH12 intersection to Waipu due to slips and geotechnical engineers are assessing when the road can re-open.

Auckland

- The Hobsonville/ Beachhaven ferry to closed until further notice due to significant landslips around the Hobsonville wharf.
- At 2010hrs tonight (Saturday 28) there are 46 road closures including local, arterial and State Highways.

Waikato

- Waikato has declared a state of local emergency for the Waitomo district at 1905hrs Saturday 28 January. The state of local emergency has been declared due to flooding in Te Kuiti.
- Waitomo District Council Emergency Management has activated, and the Waikato CDEM Group is in monitoring mode.
- SH3 and SH37 are closed in places due to flooding and slips. Multiple local roads are also closed due to slips and flooding.

- SH 25A Kopu to Hikuai is closed until further notice due to a large slip.

Gisborne

- SH2 Marawau is closed east of the intersection with Motu Road due to flooding.

National Support

- A fact sheet setting out “what support is available and where people can get help” has been published. Whilst it largely covers government agencies and Auckland Council, it includes advice on insurance claims including a number for uninsured homeowners.
- The Government has provided an initial \$100,000 to the Mayoral relief fund to help communities in Auckland dealing with the impacts of the flood event.

s 9(2)(g)(i)

Sarah Holland | Chief Advisor to the Chief Executive

National Emergency Management Agency Te Rākau Whakamarumarū

Mobile: s 9(2)(a) | www.civildefence.govt.nz

s 9(2)(a) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

Empowering communities before, during and after emergencies.



**National Emergency
Management Agency**
Te Rākau Whakamarumarū

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Auckland Severe Weather Event January 2023

What support is available and where can you get help

Auckland Civil Defence and Emergency Management Group

Auckland Emergency Management is coordinating assistance to communities affected by the January 2023 severe weather event.

Civil Defence Centres now open

Three Civil Defence Centres are open for those who need to evacuate and cannot stay with friends or whānau.

1. Saint Leonard's Road School, 15 St. Leonard's Road, Kelston
2. Massey University Albany Campus, Sir Neil Waters Theatre, Gate 1/Main Entrance (off Albany Expressway), Albany
3. Manu Tukutuku, 32 Riverton Drive, Randwick Park

Please bring with you any essential items you may need, including medication, warm clothing and baby items.

If you need help

- To report flooding, damage to drains, or stormwater issues, please log your issue online: <https://www.aucklandcouncil.govt.nz/report-problem/Pages/report-a-problem.aspx>
- If your life is at risk, phone 111.
- If you need urgent accommodation assistance, phone Auckland Emergency Management on 0800 22 22 00.
- For welfare assistance, you can call the Ministry of Social Development on 0800 400 100.

As the situation continues to evolve, Auckland Emergency Management advises that people keep up to date with the latest travel advice by following Auckland Transport on Twitter [@AT_TravelAlerts](https://twitter.com/AT_TravelAlerts) and by checking the Waka Kotahi website: <https://www.nzta.govt.nz/traffic-and-travel-information/>

Water supply and wastewater network

Watercare's water treatment plants are operating and your water is safe to drink.

Residents living in Titirangi, Woodlands Park, Oratia, Greenbay, Waima and elevated sections of Scenic Drive are likely to have no water or low water pressure for at least the next 48 hours.

A 30-metre-long section of water pipe that ran along Scenic Drive in Titirangi was washed away with the road due to a landslide. It will be challenging to repair due to the extent of the damage and access to the site.

Watercare is sending out water tankers to the area. Customers will be able to fill up their water bottles from the tankers.

Residents on the North Shore are asked to reduce their water use. Please keep your showers short and do not use your washing machines. This is to reduce the volume of wastewater leaving your properties.

A wastewater pump station on Wairau Road that serves several suburbs on the North Shore has been flooded. This means the pump station is overflowing into a nearby waterway.

The wastewater networks and treatment plants have been overwhelmed by stormwater, causing numerous overflows across Auckland.

Watercare is prioritising overflows that are damaging private property. Most of the clean up activity will need to occur when the rain stops, as this is when the overflows will stop flowing.

For more information, visit Watercare's dedicated [information page](#):

<https://www.watercare.co.nz/About-us/News-media/Important-information-for-customers-following-the>

Cleaning up after a flood

It is important to clean and dry your house and everything in it. Floodwater may contain sewage and other hazardous materials which can contaminate your home.

- If your gas meter has been affected by water or debris, contact your gas supplier.
- Always work safely when cleaning up after a flood by wearing protective clothing and washing hands thoroughly after clean-up and before handling food.
- Keep children and animals away from previously flooded areas until they have been cleaned and made safe.
- Take photos and videos of the damage and anything that needs to be thrown away before starting the clean-up, for insurance purposes.
- Clean up, drain, and dry inside as quickly as possible. Take out everything that is wet and that can be moved – floor coverings, furniture, bedding, clothing, etc., and put them outside to dry when the weather is fine.
- Throw away all food and drinking water that has come in contact with floodwater, including things stored in containers.
- Do not eat garden produce if the soil has been flooded. Clean up and remove debris and sprinkle gardens with lime.

Traffic and travel updates

As the situation continues to evolve, Auckland Emergency Management advises that people keep up to date with the latest travel advice by following Auckland Transport on Twitter @AT_TravelAlerts and by checking the Waka Kotahi website.

- We are anticipating further rainfall so please keep an eye on the weather forecast
- Please only return to your property if it is safe to do so
- Do not drive through floodwaters and remember it could be contaminated
- Hazards and debris could also be beneath the surface

Where to turn for help and support

Civil Defence Payments

Civil Defence Payments are available for people who have been affected by the floodings in the Auckland region.

You don't have to be on a benefit to qualify for a Civil Defence Payment. In most cases it doesn't matter what your income is or what assets you have. These payments are available for a limited time.

A Civil Defence Payment can help with:

- accommodation costs if you're evacuated and are staying in accommodation such as motels, hotels or temporary rental accommodation,
- loss of income because you can't work due to the flooding,
- emergency food, clothing and bedding if yours has been damaged or destroyed by the flooding,
- a payment if you have evacuees staying with you in places such as a private home, marae or community centres.

Call Work and Income on 0800 400 100 between 8am and 5pm on the Saturday 28th, Sunday 29th and Monday 30th of January 2023 to apply for Civil Defence payments.

Website: www.workandincome.govt.nz/about-work-and-income/news/2023/auckland-region-flooding.html

Insurance and lodging a claim

If your home, car, or contents have been damaged by the severe weather, take photos before you remove or repair anything and report it to your insurance company as soon as possible. You only need to contact your insurance company and they'll let you know what you need to do next, how to claim and – if applicable – how EQ Cover from Toka Tū Ake EQC works.

If you need to make your home safe, sanitary, secure, and weather tight, please record the work done, take before and after photos, and keep copies of the bills you paid.

If you are an uninsured homeowner, contact the EOC Welfare team on 03 543 7290 (After hours 03 546 0200).

If you don't have house insurance but do have contents insurance, speak to your insurer about what is covered. Make sure you take lots of photos and keep good records before you throw anything out, where possible.

The [Residential Advisory Service](#) (RAS) within MBIE provide advocacy services and advice to homeowners who are navigating insurance claims to remediate damage suffered due to an event. You can contact info@advisory.org.nz or ring 0800 777 299, 03 379 7027 for more information.

Tenancy information

If you are the tenant or landlord of a rental property, you can find information on your rights and obligations at www.tenancy.govt.nz or by phoning 0800 TENANCY (0800 836 262).

Schools and early childhood education centres

The Ministry of Education supports all schools and early learning services to help them recover from the event. Parents and caregivers should check with their school or early learning service for updated information.

Check with your school or early childhood centre to see if they have been affected by the floods

Local healthcare Services

Health care services across Auckland are continuing to provide care if you need it

All hospitals, including emergency departments remain open. If you are seriously unwell and need emergency care **please dial 111**.

For less critical non-emergency care, people can continue to phone their GP in the first instance. Phones will be managed 24 hours, either directly or through an after hours duty GP. Most GPs who would normally be open at the weekend have been able to open usual.

For urgent, less serious, health concerns when your doctor is unavailable, contact your local accident and medical centre. A list of these is available on [Healthpoint](#). All clinics are open as usual.

Community pharmacies can support you if you don't have your regular prescription medications. A list of open pharmacies can be found on [Healthpoint](#).

For general health advice, or if you're just not sure where you need to go to seek help, call Healthline 0800 611 116.

There are health risks associated with coming in contact with floodwater and Auckland Regional Public Health Service has updated their advice on their [website](#):

<https://arphs.health.nz/news/auckland-flooding-public-health-advice-january-2023/>

Please be extra careful if you are travelling as there may be road closures still in place; check ahead to make sure your normal route is open and safe to use.

Wellbeing

The following information will also help you with general wellbeing.

The importance of trying to get enough sleep during these challenging times

- Good tips here: <https://www.healthnavigator.org.nz/healthy-living/sleep/sleep-tips/> (this is a national DHB endorsed health site)

The importance of explaining what is going on to children – talking to them and listening to them

- Good tips here: <https://www.kidshealth.org.nz/coping-natural-disaster>

Mental Well-being options

- a. Anxiety is very common during an emergency event such as a flooding and evacuations. This is a normal response to a very stressful situation. Talking to people and helping others can be both therapeutic and useful.
- b. If you need further support for yourself or for others:
 - call your general practice, after-hours GP practice or Healthline on 0800 611 116
 - free-call or text 1737 to talk to a trained counsellor
 - in an emergency, call 111

Māori community / Iwi support

Te Puni Kokiri are actively assessing the situation and contacting local marae, and iwi. Information will be updated as it is received.

Pacific support

Ministry for Pacific Peoples is the Crown's principal advisor on policies and interventions aimed at improving outcomes for Pacific peoples in Aotearoa. We have strong networks with Pacific communities around the country and expertise in understanding of Pacific people, customs, and values influence public policy, programme, and service decisions affecting Pacific Aotearoa.

Ministry for Pacific Peoples are actively reaching out to Pacific leaders, communities, and service providers to gather information. Currently, support is available through the following services:

South Seas Flood Relief Response

South Seas Healthcare is based in Otara South Auckland and is available to provide immediate wellbeing support. If you or a member of your aiga has been affected by the flooding and need wellbeing or food support, please phone the team on freephone 0800 31 13 31.

Siaola Vahefonua Tonga Methodist Mission

Siaola is available to provide food and shelter for people affected by the flooding event. If you need help, please call them on freephone 0800 SIAOLA (0800 742 652). Siaola Community Hub address: 636 Great South Road, Ellerslie, Auckland.

Pasifika Futures Ltd

Pasifika Futures Ltd is the Whānau Ora Commissioning Agency for Pacific families, providing support across NZ through their partners. By calling 0800 ETURERE, the Pasifika Futures team will be able to connect you with one of our partners to provide immediate relief support.

If you require support please email contact@mpp.govt.nz or visit www.mpp.govt.nz

Ethnic Communities support

The Ministry for Ethnic Communities are sending out various communications to all our communities which will outline support available for them over the coming days. This will be followed up with translated information as soon as it is available.

The Ministry for Ethnic Communities are also liaising with key agencies and civil defence centres to ensure that specific needs are met for ethnic communities such as food, spaces for prayers and interpreters.

Support for Disabled People

Whaikaha - Ministry of Disabled People have advised the following:

- If you are impacted personally, please contact emergency services on 111. If you have difficulty hearing or talking on the phone, try the 111 TXT service to contact Fire, Ambulance or Police: <https://www.police.govt.nz/111-txt>
- In the first instance, please up to date with the latest information and advice at <https://www.facebook.com/aklcdem/>.
- Disabled people and whānau can contact Whakarongorau Aotearoa, New Zealand Telehealth Services if you need support on 0800 111 213, Text 8988. Or access it with the New Zealand Relay Service at www.nzrelay.co.nz.
- The three current Civil Defence Centres are all accessible. People going there with assist dogs should take them. Please remember other essential items you may need, such as devices, medicine, warm clothing and baby items

Foreign Nationals

Foreign Nationals requiring assistance should contact their Embassy or High Commission.

Contact details can be found at [Embassies | New Zealand Ministry of Foreign Affairs and Trade \(mfat.govt.nz\)](#): <https://www.mfat.govt.nz/en/embassies/>.

Visitors to New Zealand should contact their travel insurer if their travel has been disrupted.

Animal welfare

Your animals are your responsibility. You need to include them in your planning in the event of an emergency.

- If you have to evacuate, take your pets with you – if you can do so safely – or take them to a safe shelter place.
- If you have to leave your animals behind, make sure they're in a secure and sheltered place either inside or outside your home.
- If you have livestock or horses in paddocks near waterways that have the potential to flood (streams, rivers etc.), move them to higher ground.

For more information see **Ministry for Primary Industries (MPI) factsheet: Animals affected by flood** - www.mpi.govt.nz/animals-in-emergencies

Animal welfare concerns

Phone Auckland CDEM on **0800 22 22 00** to log any animal welfare concerns. **MPI** will follow up on animal welfare calls.

Veterinary services

If your animals need veterinary treatment, contact your veterinary clinic.

Livestock

For requests for assistance with livestock, lifestyle blocks or feed phone **Federated Farmers** on **0800 FARMING (0800 327 646)**

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**National Emergency
Management Agency**
Te Rākau Whakamarumaru

Briefing

Auckland severe weather event: contribution to Auckland Council Mayoral Relief Fund

To Minister for Emergency Management (Hon Kieran McAnulty)

Date	28/01/2023	Priority	High
Deadline	1/02/2023	Briefing Number	23/2

Purpose

This briefing seeks agreement to make a Government contribution of \$100,000 (excluding GST) to the Auckland Council Mayoral Relief Fund to assist communities with immediate needs following the severe weather event in Auckland on 27 January 2023.

Recommendations

The National Emergency Management Agency (NEMA) recommends that you:

- Note** that you have signalled your interest in making a Government contribution to an Auckland Council Mayoral Relief Fund to support communities affected by the heavy rainfall and flooding in Auckland from 27 January 2023.
- Agree** to make a government contribution of \$100,000 (excl. GST) to an Auckland Council Mayoral Relief Fund.

Agree / Disagree / Discuss

- Note** that as the Minister for Emergency Management, you can authorise a lump sum contribution to a relief fund (or funds) totalling up to \$100,000 (excl. GST) with the agreement of either the Prime Minister or Minister of Finance, and that larger contributions require Cabinet approval.
- Sign and send** the letter attached as Annex One to the Prime Minister or Minister of Finance, seeking agreement to make a Government contribution to an Auckland Council Mayoral Relief Fund.

Agree / Disagree / Discuss

Auckland severe weather event: contribution to Auckland Council Mayoral Relief Fund

Report No. 23 / 2

5. **Forward** this briefing to the Prime Minister or Minister of Finance with the letter, for his information.

Agree / Disagree / Discuss

s 9(2)(a) [Redacted] Roger Ball Acting Deputy Chief Executive Emergency Management, NEMA
28/01/2023

Hon Kieran McNulty Minister for Emergency Management
..... / /

Contact for telephone discussion if required:

Name	Position	Telephone	1st contact
Roger Ball	Acting Deputy Chief Executive Emergency Management, NEMA	s 9(2)(a)	✓
s 9(2)(a)	Acting Team Leader, Policy Unit, NEMA	[Redacted]	

Minister's office comments:

- Noted
- Seen
- Approved
- Needs change
- Withdrawn
- Not seen by Minister
- Overtaken by events
- Referred to

Auckland severe weather event: contribution to Auckland Council Mayoral Relief Fund

Background

1. On Friday, 27 January 2023, MetService issued a Red Heavy Rain warning for the Auckland region, along with other severe weather warnings and watches for northern and central parts of the North Island. Multiple Orange heavy rain warnings are in place for Northland, Coromandel Peninsula, Bay of Plenty west of Whakatane, Mount Taranaki and Wairarapa.
2. The heavy rainfall across the Auckland region has resulted in widespread surface flooding, displacement of people, infrastructure damage, road closures, landslips and ongoing welfare needs. The full extent of impacts is still under assessment.
3. A Local State of Emergency was declared in Auckland on Friday 27 January 2023 at 2127hrs by Auckland Emergency Management and is in effect for seven days (unless lifted earlier or extended). The National Crisis Centre was activated on Friday 27 January 2023 at 2327hrs to support Auckland Emergency Management.
4. The Ministry of Social Development has stood up three Civil Defence Centres across Auckland to offer support where required. NEMA has deployed Regional Emergency Management Advisors to assist the Auckland Emergency Coordination Centre. Several other agencies are also providing ongoing support, including the Ministry of Transport, Waka Kotahi, and the New Zealand Defence Force.

Government support through contributions to relief funds

5. Government policy on financial support to local authorities in emergencies is set out in the Guide to the National Civil Defence Emergency Management Plan 2015 (the Guide).
6. Under the Guide, you (as Minister for Emergency Management) can authorise a lump sum contribution to a mayoral relief fund (or funds) totalling up to \$100,000 (excl. GST) with the agreement of either the Prime Minister or the Minister of Finance. Contributions above \$100,000 require approval by Cabinet.

There is currently \$661,000 (excl. GST) available for relief fund contributions

7. At 28 January 2023, there is \$661,000 (excl. GST) available in the expense category providing for Government contributions to mayoral relief funds in 2022/23.¹

¹ This amount is a one-off carry-over from the 2021/22 Financial Year and is time-limited to the end of the 2022/23 Financial Year, or until it is spent (whichever comes first). From 2023/24, the expense category will reset to a budget of \$500,000 per year.

8. If Ministers authorise a contribution of \$100,000 (excl. GST) to Auckland Council for this event, there will be \$561,000 (excl. GST) remaining in the expense category until the end of the 2022/23 Financial Year.

Operation of Mayoral Relief Funds

Mayoral Relief Funds are administered by local authorities

9. The Guide sets out the Government's expectations for the use of financial contributions to Mayoral Relief Funds. These funds are intended to support and meet the needs of affected individuals and families, community organisations and marae, and their associated facilities and infrastructure. These contributions supplement, but do not replace, other central government assistance that may be available.
10. You are not responsible for decisions on individual grants made from a relief fund. The Government's contribution to a relief fund is in the form of a donation, which is then disbursed by the administrator of the fund (Gisborne District Council in this case).
11. Local authorities have significant discretion around how they set up and administer their fund, and the criteria they use to disburse payments. In the past, councils have required that relief funds can only be used for financial hardship in situations where the applicant has first exhausted general sources of finance, such as support from family and Work and Income.

Next steps

12. If you agree to contribute \$100,000 to an Auckland Council Mayoral Relief Fund, sign the letter attached as **Annex One** and send it to the Prime Minister for his agreement.
13. The Director of Civil Defence Emergency Management will write to Mayor Brown to let him know that the contribution has been agreed and outline the expectations for its use. The Council will also be required to provide NEMA with a high-level report on its expenditure within six months of receiving the contribution, and to return any unspent monies to the Crown.

Annex One: Draft letter to the Prime Minister

28 January 2023

[Rt Hon Chris Hipkins or Hon Grant Robertson]
[Prime Minister or Minister of Finance]
Parliament Buildings, Wellington

Dear [Prime Minister or Minister of Finance],

Re: Contribution to an Auckland Council Mayoral Relief Fund

I am writing to seek your agreement to make a financial contribution to an Auckland Council mayoral relief fund following the recent severe weather event.

On 27 January, heavy rainfall in Auckland resulted in severe flooding across the region along with multiple landslips, road closures, displaced people and ongoing welfare needs. A local state of emergency was declared.

Under the *Guide to the National Civil Defence Emergency Management Plan 2015*, the Minister for Emergency Management may authorise a contribution to a mayoral or disaster relief fund totalling up to \$100,000 (excl. GST) with the agreement of either the Prime Minister or the Minister of Finance.

Given the scale of the event, I consider that it would be appropriate for the Government to offer an initial contribution of \$100,000 to an Auckland Council Mayoral Relief Fund.

The contribution would come from the Non-Departmental Other Expenses category of the *Emergency Management Leadership and Support* multi-category appropriation in Vote Prime Minister and Cabinet. I am advised that there is sufficient funding in the appropriation to make this contribution.

If you agree to authorise the contribution, please sign the following recommendations and return this letter to my office. I have attached a copy of a National Emergency Management Agency briefing regarding this contribution for your information.

Recommendations

I recommend that you:

- a **note** that on 27 January 2023, the Auckland region was severely affected by heavy rain and flooding, causing a range of significant impacts on the local community;

- b **note** the Minister for Emergency Management, together with either the Prime Minister or Minister of Finance, may authorise a lump sum contribution totalling up to \$100,000 (excl. GST) to a mayoral or disaster relief fund;
- c **authorise** a Government contribution of \$100,000 to an Auckland Council Mayoral Relief Fund.

Yours sincerely,

Hon Kieran McAnulty
Minister for Emergency Management

..... /..... /.....

Rt Hon Chris Hipkins
Prime Minister

Agreed: **YES / NO**

..... /..... /.....

OR

Hon Grant Robertson
Minister of Finance

Agreed: **YES / NO**

..... /..... /.....

Released under the Official Information Act 1982



**National Emergency
Management Agency**
Te Rākau Whakamarumarū

Aide-Memoire

VISIT TO AUCKLAND 28 JANUARY 2023 FOR AUCKLAND SEVERE WEATHER EVENT

To	Rt Hon Chris Hipkins, Prime Minister Hon Kieran McNulty, Minister for Emergency Management	Report No	23/03
From	Dave Gawn, Chief Executive, National Emergency Management Agency	Date	28 January 2023

Purpose

This aide-memoire supports you with information for your visit to Auckland on Saturday, 28 January 2023. The following attachments are provided:

- Itinerary and Maps (Appendix 1).
- Biographies and photos (Appendix 2).

Recommendations

It is recommended that you:

1. **Note** the contents of this aide-memoire.

Background

1. The Auckland Council is a unitary authority. The CDEM Group office, Auckland Emergency Management (AEM) operates as unit within Auckland City Council. AEM has approximately 35 staff.

Current Situation:

Severe Weather Update

2. A red heavy rain warning was in force for Auckland overnight and expired at 0300hrs Saturday.
3. Orange heavy rain warnings are in force for Coromandel Peninsula, Waikato, Bay of Plenty, Mount Taranaki, and Wairarapa.
4. The active front for Auckland should clear today, but Auckland will continue to have sporadic heavy rain until early next week.

Auckland Update

5. Auckland Civil Defence Emergency Management (AEM) has declared a state of local emergency at 2127hrs Friday 27 January. It is in force for seven days.
6. Auckland Emergency Management Emergency Coordination Centre (ECC) has been stood up from 0800hrs.
7. NEMA has deployed two Regional Emergency Management Advisors (REMAs) to the Auckland ECC.
8. NEMA has activated the National Coordination Centre.
9. There has been one death in Auckland's North Shore which is still unconfirmed to be related to the severe weather event.
10. There are road closures across Auckland, including multiple closures on SH1. AEM is engaged and providing support to communities that were isolated.
11. Civil Defence Centre's (CDC) have stood up on the Northshore at the Massey University Albany Campus, in South Auckland at Manu Tukutuku, and in Kelston at St Leonard's Road School. NZDF is sending 18 personnel to support CDCs.
12. At 0140hrs Saturday (28 January) approximately 60 people required accommodation at the Kelston CDC.
13. The public are setting up spontaneous evacuation centres across the region and as AEM is being made aware of them, they are doing their best to provide support.
14. FENZ (USAR) are planning for rapid damage assessments and the Auckland Council Building Control Teams are preparing for rapid building assessments today (28 January).
15. Accommodation providers across Auckland are heavily booked this weekend, making it difficult to find accommodation for those that need it. This is due to the Elton John concert, numerous other large events and it being a holiday weekend. Work is ongoing to source accommodation options for those that need it most and people are being encouraged to seek assistance from friends and family where at all possible.

16. Multiple supermarkets have been impacted by flooding.
17. Auckland Airport international terminal is closed until at least midday Saturday (28 January). The domestic terminal is now open but approximately 1000 travellers are stranded. Air New Zealand is providing food, water and blankets.

Released under the Official Information Act 1982

Appendix 1 – Itinerary and Maps

Timings for 28 January 2023 (subject to change):

1245 hrs: Arrive Whenuapai

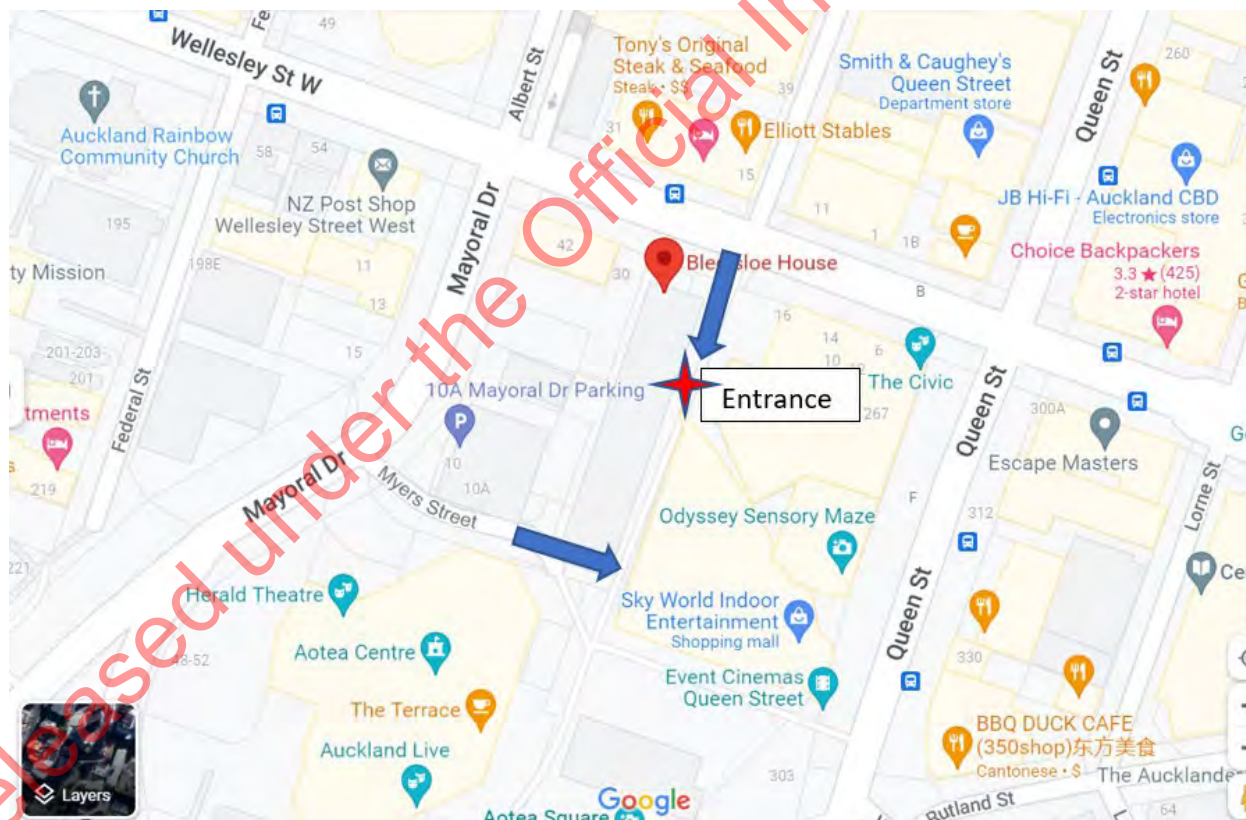
1245 – 1315 hrs: Briefing from Auckland Emergency Management Group Manager at Whenuapai (Building location at Whenuapai TBC)

1315 – 1445hrs: Travel to and conduct site visits (area to be confirmed in West Auckland) – Auckland Group Manager, Mayor, FENZ. [may be superseded by PM and Minister flyover in Seasprite from Whenuapai]

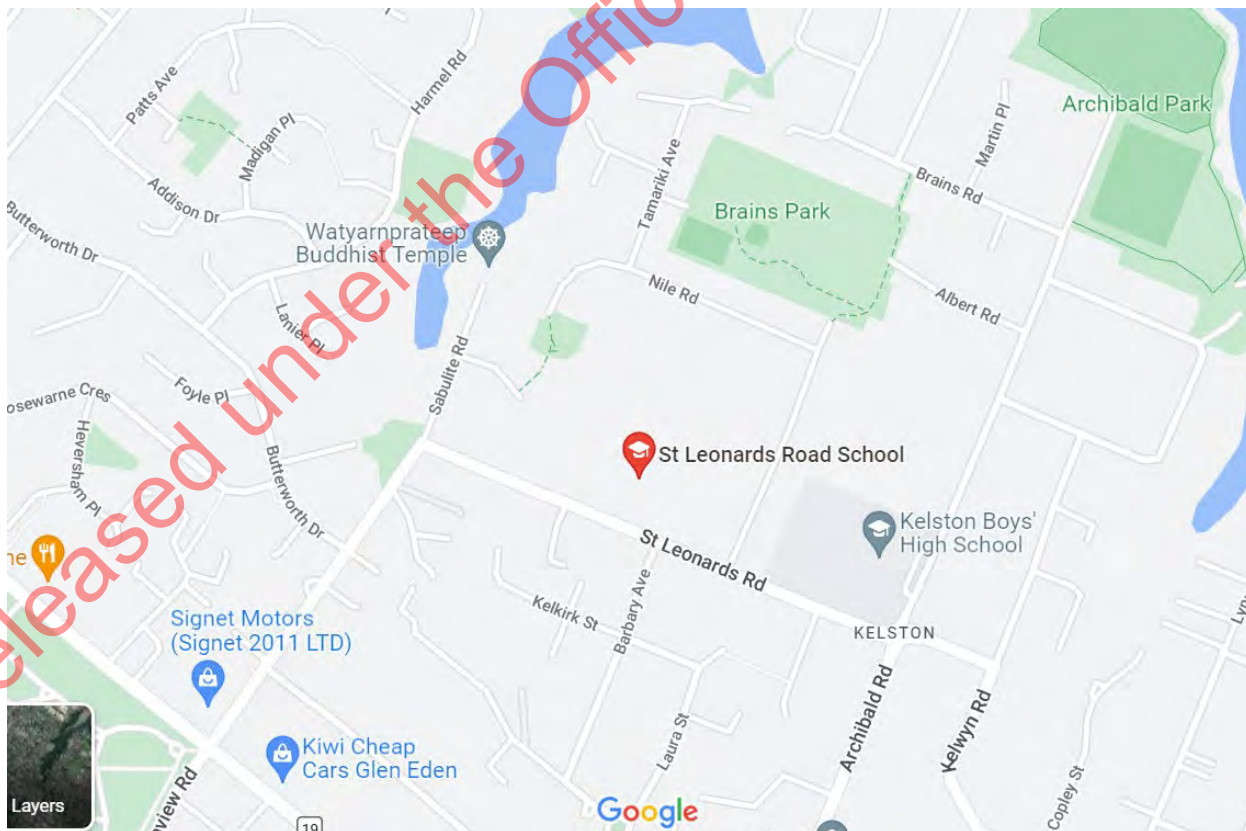
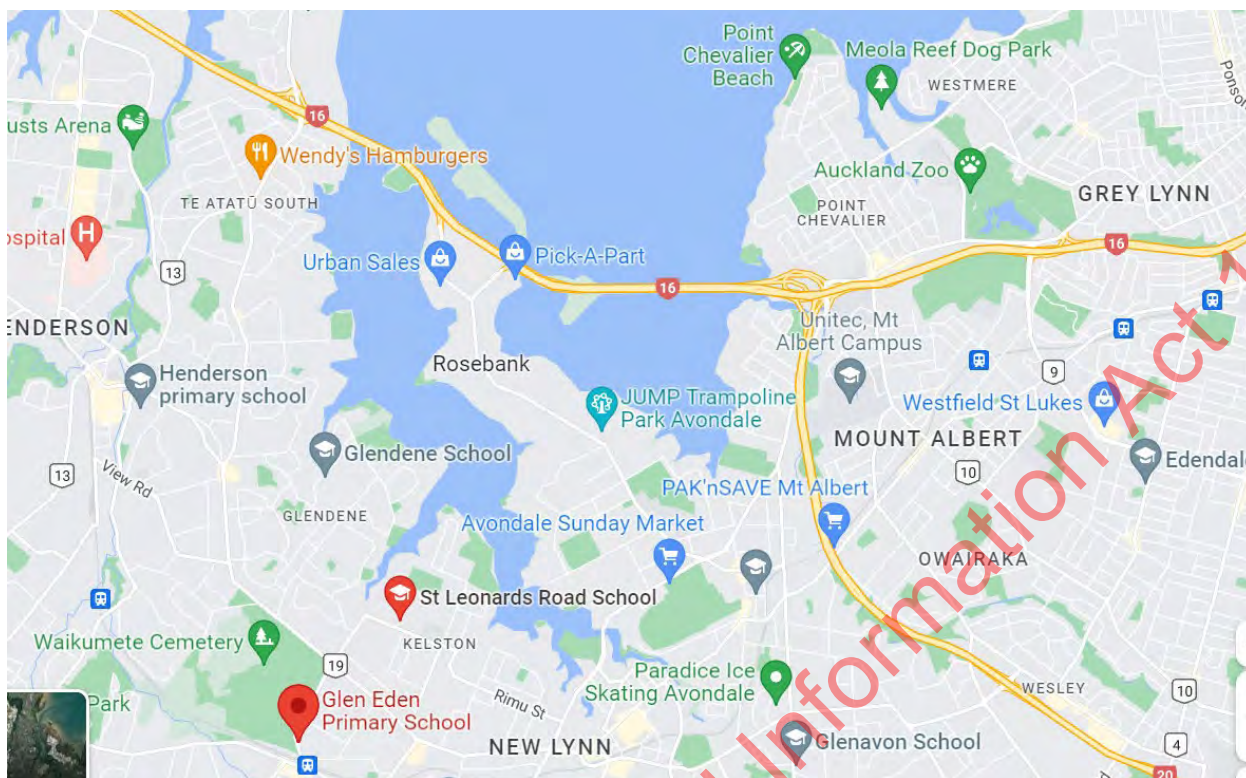
1445– 1530hrs: Travel to ECC Bledisloe House (Auckland CBD) - Media briefing, photos - Mayor Wayne Brown, CEO, Controller

1530 – 1600hrs: Return to airport to depart.

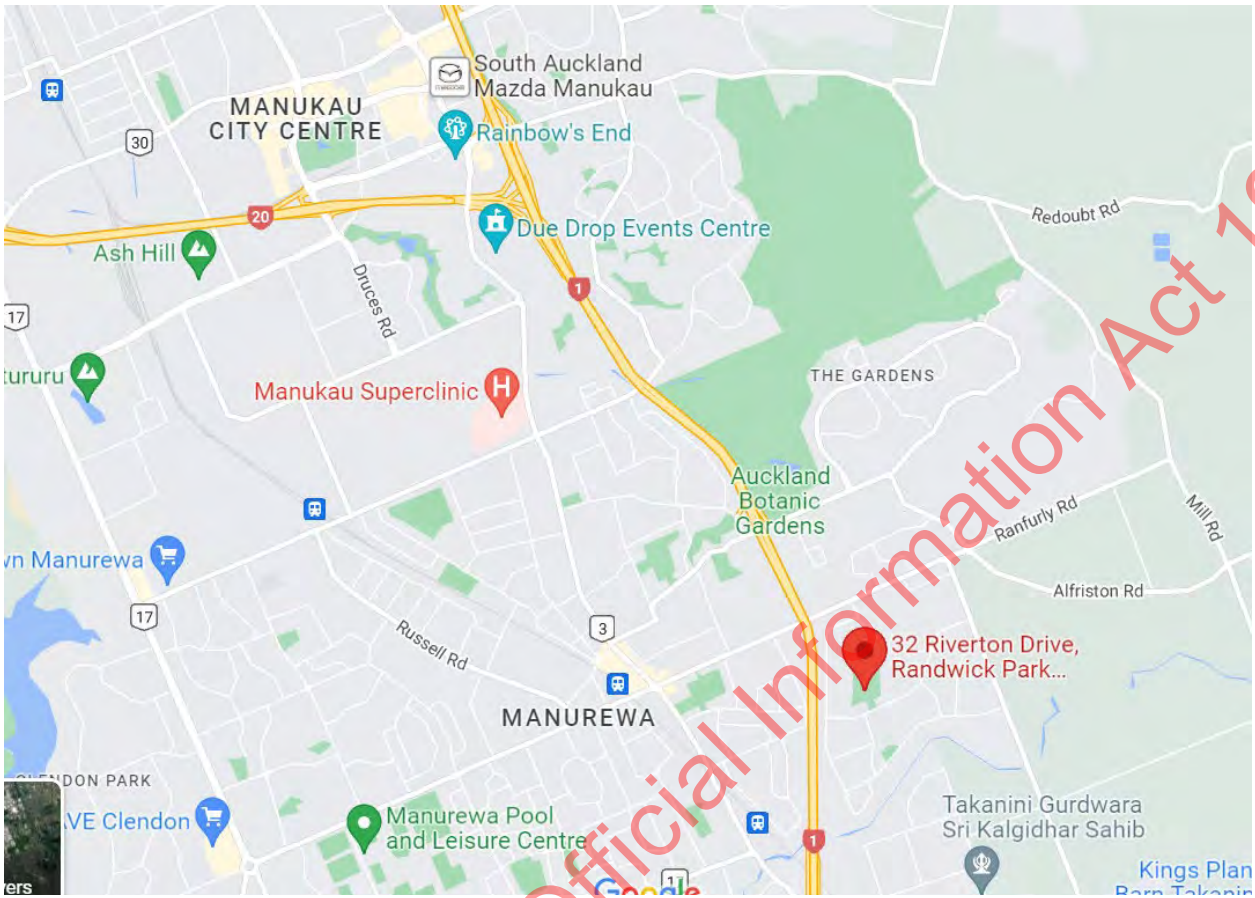
Location of Bledisloe House, 24 Wellesley Street West, Auckland CBD

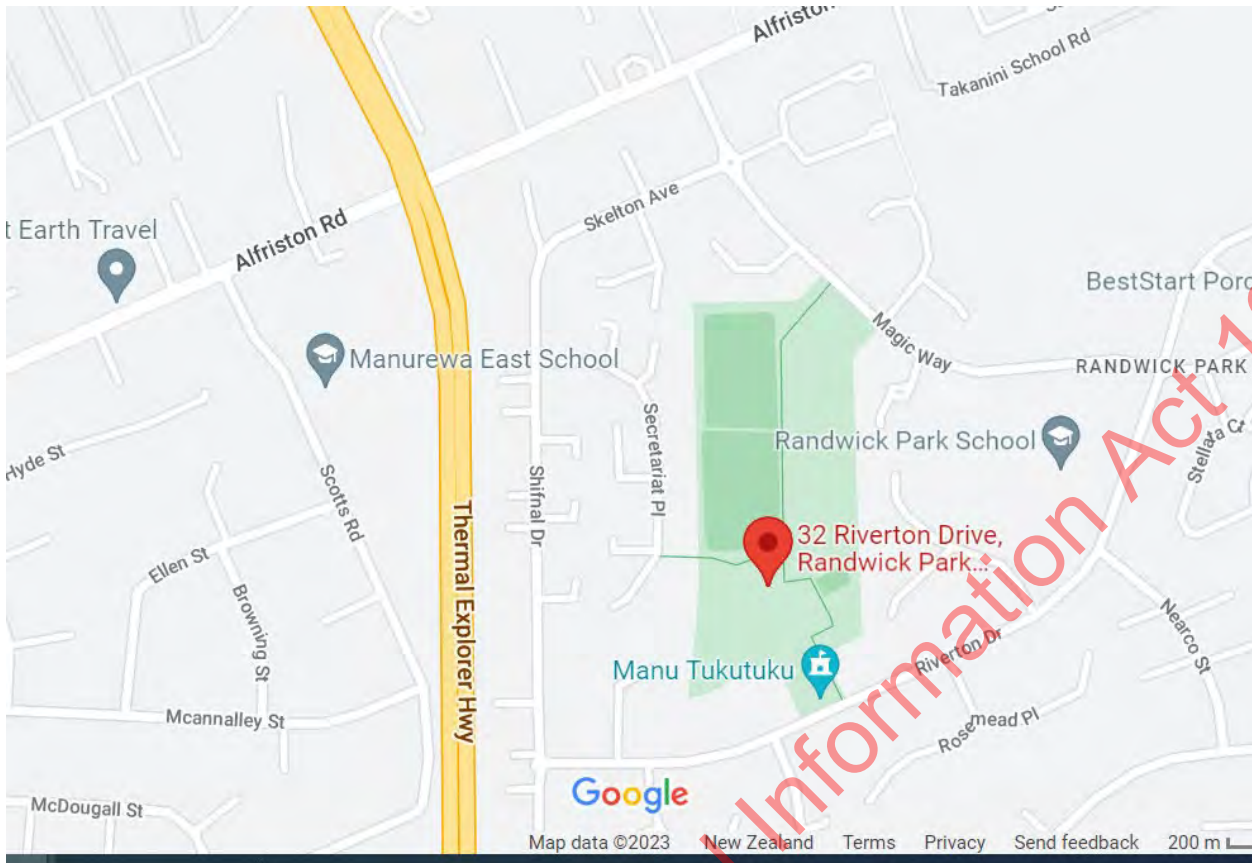


Location of Kelston CDC, St Leonard's Road School, 15 St. Leonard's Road



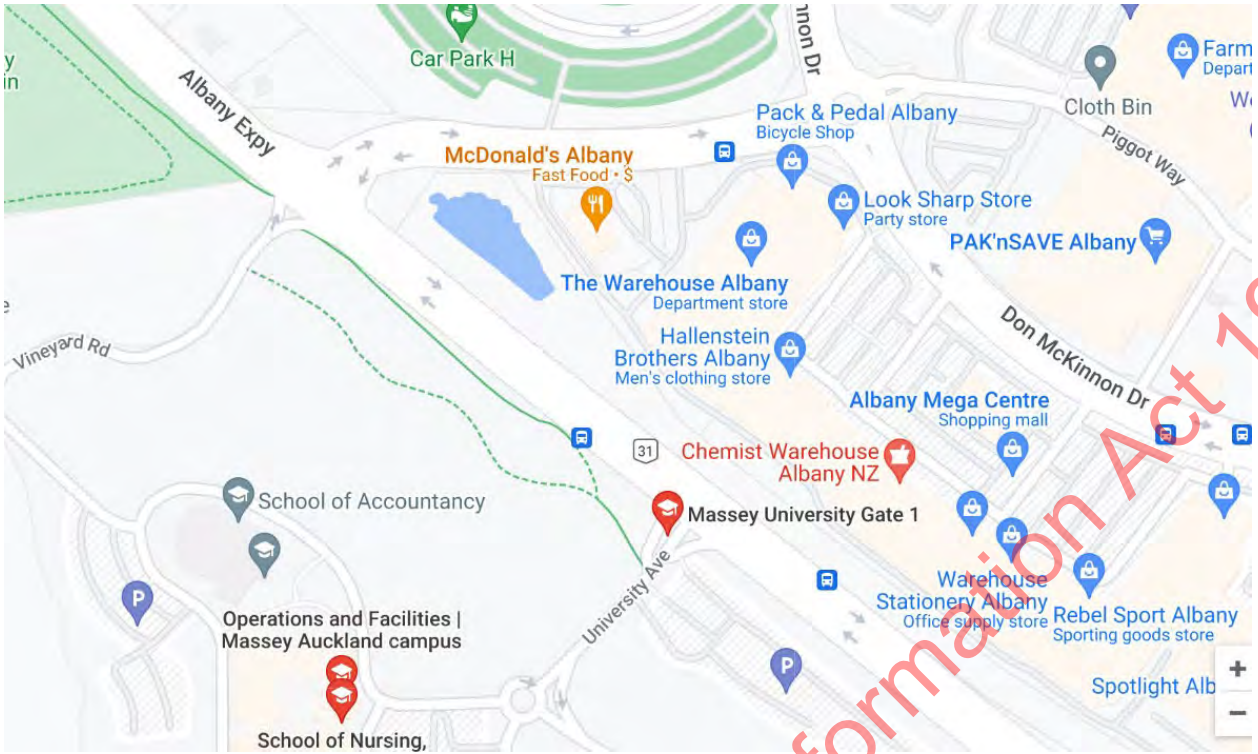
Location of South Auckland CDC, Manu Tukutuku, 32 Riverton Drive, Randwick Park





Location of Northshore CDC – Massey University, Albany Campus





Appendix 2 – Biographies and Photos

Wayne Brown – Mayor of Auckland

Mayor of Auckland since the 2022 Auckland mayoral election. He has worked in leadership roles in several large New Zealand businesses and public infrastructure organisations, and has chaired Northland District Health Board, Tairāwhiti District Health Board and Auckland District Health Board. He was mayor of the Far North District Council from 2007 to 2013.



Jim Stabback – Chief Executive, Auckland Council. Chair of the Co-ordinating Executive Group (CEG)

Joined Auckland Council as its third Chief Executive on 1 September 2020.

Much of early working life spent in Australia in the financial services, telecommunications and technology sectors – time at these large service-based organisations has provided a strong focus on customer service delivery.

On moving to New Zealand in 2011, worked for Westpac before joining ACC as its Deputy Chief Executive and Chief Operating Officer.



Sharon Stewart – Howick Ward councillor, and Chair of the CDEM Committee

Howick Ward councillor since 2010, having previously served on the Manukau City Council for twelve years.

Awarded the Queen's Service Medal (QSM) in 1998 for services to Howick.



Andrew Clark – Group Controller

Substantive role is Divisional CFO. This role is Head of Commercial & Finance supporting the Director of the Division comprising Commercial Waste Business, Stormwater, Environmental Services, Infrastructural Development operation (delivering large capital programs and facilitating external developers' projects) Americas Cup and their 50% share of the \$4.4B Central rail link project. CRL is the biggest Capital project in NZ history. 10 years' experience at Auckland Council.

Mace Ward – Group Controller

Substantive role is Executive, Strategic Programmes and Relationships. Provides strategic advice to the CEO and Executive Leadership Team and playing a central role in leading, developing and implementing strategies designed to progress key organisational policy priorities.

12+ years' experience in senior roles at Auckland Council. Primary CDEM Group Controller (there is a pool of 14 Group Controllers in Auckland).



Phil Wilson – Director Governance and CCO Partnerships

Has held a number of senior management roles; previously chief of staff in the mayor's office (Auckland Council); general manager of HR and communications for Manukau City Council and then Chief Advisor to that organisation which included leading both the Chief Executive and Mayoral offices.

Auckland Emergency Management (AEM) sits within his portfolio.

Supports the Mayor on a day-to-day basis.



Appendix 3 has been withheld under s 9(2)(g)(i)

From: Roger Ball [NEMA]
Sent: Sunday, 29 January 2023 7:08 am
To: Sarah Holland [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO]; ^Parliament: Holly Donald; s 9(2)(a), [PMO]; s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO]; s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO] Hon Chris Hipkins
Cc: s 9(2)(a) [NEMA]
Subject: NEMA Ministerial Update 0700 hrs 29/01/2023

[UNCLASSIFIED]

Kia ora PM and Minister,

Below is a copy of the PM Signal group update from 0700 hrs this morning.

**

Kia ora PM and Minister,

The below is an update from overnight as at 0700 hrs.

Auckland

- Auckland International Airport plans to resume international flights this morning.
- No other major developments in Auckland overnight.

Waikato

- An emergency operating centre (EOC) has been activated in the Waitomo District overnight
- Te Kūiti Pa opened their doors overnight and received people who needed to evacuate their homes.
- Conserve water notice in place for Piopio due a watermain bursting. A notice is in place in Te Kūiti due to high river level and dirtiness of water, the Water Treatment Plant (WTP) is struggling to meet demand.
- An estimated 100 houses are affected in Te Kūiti due to a leak on Mangarino Road. Water engineers are working on fixing the leak, a water truck will be present at 0800hrs to supply water. There is no estimated time for the repair to be completed.

Bay of Plenty

- A house has been damaged by a landslide on Egret Avenue in Maungatapu, Tauranga and the residents evacuated. Building inspectors will be onsite this morning to evaluate the damage.
- Other residents on Egret Avenue were also evacuated overnight due to their houses flooding.

NEMA Actions

- The National Coordination Centre (NCC) is operating again today with a full staff complement. Priorities will be to support both Auckland and Waitomo.
- A national teleconference with impacted CDEM Groups, Metservice and relevant national agencies will be held at 0930 hrs.



Ngā mihi nui,

Roger

Roger Ball ([he/him](#)) | Acting DCE Emergency Management / Director CDEM

National Emergency Management Agency Te Rākau Whakamarumaru

Mobile: s 9(2)(a) www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

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Daily Intelligence Briefing

Prepared by the NEMA Monitoring, Alerting and Reporting Centre to provide awareness that supports informed decision making. Any questions, comments or contributions should be addressed to: s 9(2)(g)(ii), [NEMA]

Director:	Roger Ball	Issued at:	0800hrs 29 January 2023
National Controller:	Charlie Blanch	Next report at:	0800hrs 30 January 2023
Duty PIM:	s 9(2)(g)(ii), [NEMA]	NCC Status:	Activated 2330hrs 27 January 2023
Duty REMA North:		NCMC Status:	Not activated
Duty REMA South:		Declaration Status:	State of local emergency – Auckland District State of local emergency – Waitomo District
		Authorised by:	s 9(2)(g)(ii), [NEMA] Watch Leader

NEMA Readiness: **NCC activated, five NEMA personnel deployed to Auckland ECC**

EXECUTIVE SUMMARY

Out of Scope

Current Events

- The North Island has been impacted by severe weather, with the Auckland region experiencing unprecedented rainfall causing widespread damage, power outages, road closures, flooding, and slips.
- A local state of emergency for the Waitomo District was declared at 1905hrs on Saturday 28 January due to severe flooding resulting in evacuations.

Out of Scope

CURRENT EVENTS

North Island Severe Weather

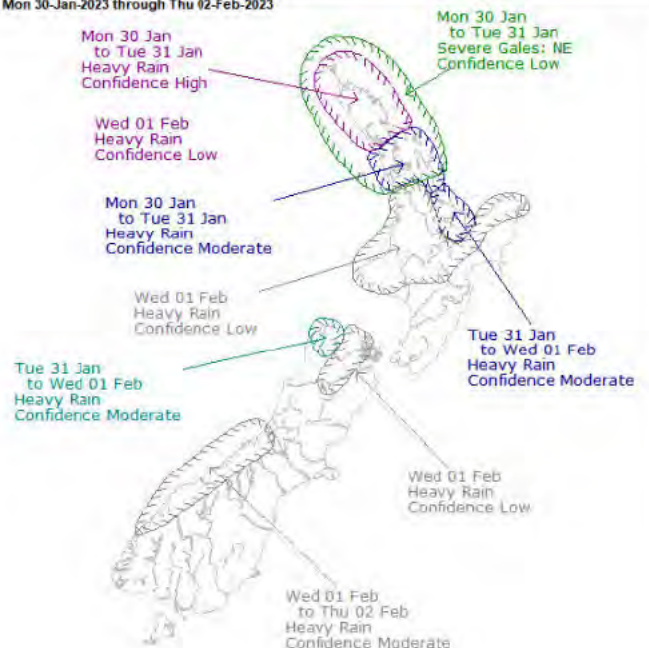
Severe Weather Update

An orange heavy rain warning is in force for Coromandel Peninsula, and Bay of Plenty. Heavy rain watches are in place for Auckland, Taupo, and the Hawke's Bay.

A second sub-tropical flow is expected to move across the upper North Island from Tuesday through to Thursday this week. The flow is expected to bring heavy rain which will reach warning criteria to parts of the North Island including Northland, Auckland, Coromandel Peninsula, and Bay of Plenty.

The flow is expected to affect parts of the South Island from Wednesday including Tasman, Westland, and Fiordland.

Valid Mon 30-Jan-2023 through Thu 02-Feb-2023



Issued 10:50 am 28-Jan-2023

© Meteorological Service of New Zealand Ltd

Source: [MetService](#)

Northland

Geotechnical engineers are assessing when SH1 from Brynderwyn to Waipu can be reopened. SH1 remains closed in multiple locations due to multiple large slips

Auckland

Rain eased in Auckland yesterday, however severe flooding is still present, and more rain is forecast for today. The state of local emergency declared at 2127hrs Friday 27 January remains in place. The Auckland Emergency Coordination Centre (ECC) remains active. There is seven EMAT personnel, and five NEMA deployed personnel at the ECC providing support.

There are three Civil Defence Centre's (CDC) operational with support from New Zealand Defence Force (NZDF). Approximately 60 people utilised these centres on Friday night. There have been three confirmed deaths in Auckland related to the severe weather event, and another person is missing.

A number of state highways, arterial and local roads are closed due to flooding and large slips. A bridge collapse in Riverhead has caused 50 to 100 people to become isolated. The Hobsonville/ Beachhaven ferry has closed until further notice due to significant landslips around the Hobsonville wharf.

The Auckland International Airport terminal has reopened this morning, allowing flights to and from Auckland. An Auckland Airport spokesperson advised travellers to check flight schedules as they may be delayed for several days.

There is a water outage affecting residents in Titirangi, Woodlands Park, Oratia and Green Bay due to a damaged pipe in the area. This should be rectified by Sunday evening.

There have been no significant impacts from the weather to clinical health services and all hospitals, including emergency departments remain open. There is damage to some parts of Waitakere, North Shore, Mason Clinic and Auckland Hospital campuses (including Auckland City Hospital, Starship Children's Health and Greenlane Clinical Centre). The damage ranges from flooding to possible structural damage and electrical issues). Many hospitals are at capacity for patients, some evacuees are arriving with health needs at Civil Defence Centres but are being treated as they arrive.

Waikato

Waikato declared a state of local emergency for the Waitomo District at 1905hrs on Saturday 28 January. An EOC has been activated in the Waitomo District and Te Kūiti Pā have received people who needed to evacuate their homes overnight. Multiple roads are impacted across the region due to slips and flooding.

A conserve water notice is in place for Piopio due a watermain bursting. A notice is in place in Te Kūiti due to high river level and contamination of water, the Water Treatment Plant (WTP) is struggling to meet demand. An estimated 100 houses are affected in Te Kūiti due to a leak on Mangarino Road. A water truck will be present at 0800hrs this morning to provide water to affected residents. Water engineers are working on fixing the leak, however there is no estimated time for completion.

Bay of Plenty

An orange heavy rain warning is in force until 1100hrs today. Rivers across the region are being monitored and farmers adjacent to the Whakatāne River have been advised to move stock to higher ground. A house has collapsed after a landslide in Maungatapu, Tauranga. The house was evacuated along with neighbouring residents whose homes were flooded.



Land Slips brings down the Titirangi Coastguard building.
Source: One News



A bus stuck in floodwaters on Auckland's Great North Rd yesterday.
Source: NZ Herald



A slip in Titirangi that is impacting on water supply.
Source: Watercare NZ Twitter



The slip on SH25A Kōpū-Hikuaī.
Source Thames: Coromandel District Council Facebook page.

Key Messages

- The National Emergency Management Agency has stood up its National Coordination Centre in the Beehive to support the response in Auckland and coordinate any central government support that may be required.
- Check www.metservice.com for the latest on weather for your region, your local council or Civil Defence Emergency Management (CDEM) Group website for instructions and advice, and www.nzta.govt.nz for highway information.
- A number of roads are closed due to flooding. People should avoid non-essential travel today. Stay home if you can. If you do have to travel, drive to the conditions and never drive through floodwaters. Do not drive or walk through flood waters, and do not let your kids play in it.
- AEM have opened Civil Defence Centres for those who need to evacuate and cannot stay with friends or whānau. The list of these is available on the AEM Facebook page and their website aucklandemergencymanagement.org.nz.
- A fact sheet setting out "what support is available and where people can get help" has been published. Whilst it largely covers government agencies and Auckland Council, it includes advice on insurance claims including a number for uninsured homeowners.

MEDIA PUBLICATIONS

In photos: Heavy rain causes flooding, evacuations in Auckland

Auckland Airport, businesses and homes have been flooded, cars submerged, and Sir Elton John's concert was abandoned - it's been a dramatic day across Auckland.

RNZ News

Live: House collapses in Tauranga after landslide, states of emergency in effect for Auckland and Waitomo after flooding, more rain ahead.

States of emergency have been declared for Auckland and the Waitomo District, with evacuations taking place in Waitomo on Saturday due to flooding.

Stuff

Out of Scope

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From: Roger Ball [NEMA]
Sent: Sunday, 29 January 2023 9:45 am
To: Sarah Holland [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO]; ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office]; ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office]; ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] s 9(2)(a), [PMO]; Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO] Hon Chris Hipkins
Cc: s 9(2)(a) [NEMA]
Subject: NEMA Ministerial Update 0930 hrs 29/01/2023

[UNCLASSIFIED]

Kia ora PM and Minister,

Below is a copy of the PM Signal group update from 0930 hrs this morning.

**

Kia ora PM and Minister,

Below is an update accurate as at 0930hrs Sunday 29 January. The next scheduled update will be noon, but I will update you earlier if there are significant developments.

Auckland

- Auckland International Airport plan to resume international flights this morning.
- Spark has opened Wi-Fi hotspots to assist communications for displaced residents.
- Vector has restored power to 23,000 homes with approximately 3,500 remaining without power.
- Counties Power have 29 rural properties without power, expected reinstalment within 24hours .
- Countdown supermarkets report that they are unable to deliver goods to their Northland stores because of road closures. They also advised they have had to close one site due to flooding.
- Foodstuffs have reported 3 supermarket closures because of the flooding across the region.
- Aucklanders are being asked to only buy what they need due to logistical delays across the region.
- Auckland Council plan on using drones to inspect three hard to access watercourses and known landslips in west Auckland and the North Shore.
- The NEMA Director will travel to Auckland today to provide support to AEM and the nine NEMA staff already there.

Waikato

- Conserve water notice in place for Piopio due a watermain bursting. A notice is in place in Te Kūiti due to high river level and dirtiness of water, the Water Treatment Plant (WTP) is struggling to meet demand.
- An estimated 100 houses are affected in Te Kūiti due to a leak on Mangarino Road. Water engineers are working on fixing the leak, a water truck will be present at 0800hrs to supply water. There is no estimated time for the repair to be completed.
- We spoke to the Waikato CDEM Group Controller this morning. They have the situation in hand and external support is not required. The Waitomo EOC is activated.

Bay of Plenty

- A house has been damaged by a landslide on Egret Avenue in Maungatapu, Tauranga and the residents evacuated. Building inspectors will be onsite this morning to evaluate the damage.
- Other residents on Egret Avenue were also evacuated overnight due to their houses flooding.
- Waka Kotahi has advised that due to flooding and slips across the Bay of Plenty region. SH3, SH29, SH30, SH41 have sections closed but all have detours in place to allow use of the network.
- SH37 Hangatiki (SH3) to Waitomo Caves between SH37/3 RBA and Fullerton Road is closed due to a slip with no-detour in place.

s9(2)(g)(i)

Ngā mihi nui,

Roger

Roger Ball ([he/him](#)) | Acting DCE Emergency Management / Director CDEM

National Emergency Management Agency Te Rākau Whakamarumaru

Mobile: s 9(2)(a) www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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From: Dave Gawn [NEMA]
Sent: Sunday, 29 January 2023 11:10 am
To: Tina Mitchell
Cc: Sid Miller
Subject: RE: Satellite review of Auckland flooding

Follow Up Flag: Follow up
Flag Status: Flagged

[UNCLASSIFIED]

Kia ora Tina – thankyou for this. Details have been passed to the ops team. NEMA is really only providing oversight of the Akl event in order to determine support requirements and co-ordination from a National perspective. It is a significant local event and making sense of what was happening on Friday night remotely from Wellington was somewhat challenging. Recovery and welfare support is the focus now but I am very interested In the product that Mck IS provide so will be in touch

Dave

From: Tina Mitchell s 9(2)(a) [Tokā Tū Ake EQC]
Sent: Saturday, 28 January 2023 3:29 pm
To: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: Sid Miller s 9(2)(a) [Symmetry Solutions]
Subject: Satellite review of Auckland flooding

Kia ora Dave

There is a company called McKenzie Intelligent Services that Sid (our former CE) has been working with to build Fiji's post disaster planning. They provide sophisticated damage reporting from Satellite and drones after events.

They have done an initial analysis of Auckland's flooding and are available to help NEMA and any other agencies who may need assistance.

Daniel's email address is below. Let me know if there's anything we can do to help.

Ngā mihi
Tina

From: Sid Miller s 9(2)(a) [Symmetry Solutions]
Sent: Saturday, January 28, 2023 1:15 PM
To: Tina Mitchell s 9(2)(a) [Tokā Tū Ake EQC]
Subject: Fwd: NZ Flooding

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Tina,

Please see below regarding the Auckland floods and pass onto Dave Gawn if helpful.

Best wishes,

Sid

Get [Outlook for iOS](#)

From: Daniel Grimwood-Bird s 9(2)(a) [McKenzie Intelligence]
Sent: Saturday, January 28, 2023 10:58 AM
To: Sid Miller s 9(2)(a) [Symmetry Solutions]
Subject: NZ Flooding

Hi Sid,

Apologies for the late mail **Out of Scope**

We've completed our initial analysis of the Auckland flooding and will be continuing to refine and release updates over the course of the weekend.

If you know anyone in the insurance industry from Aus/NZ who would be interested in this then please feel free to send them my details and I'll have a chat about how I can help them (even if just on the short-term for this event).

Out of Scope

Dan

Sent from [Outlook for iOS](#)

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From: Roger Ball [NEMA]
Sent: Sunday, 29 January 2023 12:07 pm
To: Sarah Holland [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO] ulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO] Hon Chris Hipkins
Cc: s 9(2)(a) [NEMA]
Subject: NEMA Ministerial Update Noon 29/01/2023

[UNCLASSIFIED]

Kia ora PM and Minister,

Below is a copy of the PM Signal group update from noon today. The next scheduled update will be 1500 hrs today (but we will post to Signal earlier if there are significant developments).

**

Kia ora PM and Minister,

Here is the latest Ministerial update at noon 29 January.

Weather Updates

- Heavy Rain Warning in place for Northland for 22hours with up to 120mm rain in the North and East on top of what has already fallen.
- Heavy Rain warning in place for Coromandel Peninsula until 6pm Sunday with up to 70mm of rain in the ranges on top of what has already fallen, with thunderstorms possible.
- Heavy Rain Watch in place for Auckland, Great Barrier Island, Nelson, Waikato, Waitomo, Taranaki, Marlborough, Nelson with periods of heavy rain and thunderstorms.
- Showers will ease over the upper North Island on Monday, but rain is set to return to Northland and possibly northern Auckland on Tuesday. A warning is likely.

Auckland

- Auckland Emergency Management (AEM) is planning to open another Civil Defence Centre (CDC) in Mangere to assist with impacted persons at 10:00hrs.
- AEM are planning to move the CDC at Kelston School due to the school having to open on Tuesday. Kelston School will remain as an Information Centre.
- More than 130 Building Inspectors are in the field today to begin building inspections across the region. There are approximately 5,000 buildings that will require an inspection across 25 suburbs.
- Drones and aerial reconnaissance flights are being arranged today to assist in identifying other areas that are difficult to access.
- Landslips and other areas of land instability will also be identified as requiring a geotechnical inspection.
- The Airport is now fully operational, for both international and domestic flights. Approximately 533 customers were accommodated overnight in the International terminal and Te Manukanuka O Hoturoa Marae, and were supported by a NZ Rapid Relief Team (RRTs are a service provided by the Plymouth Brethren Church).

- Public Transport: all modes are operating using the Sunday timetable (with exception of the train block of lines) and normal operations are expected today. Pumping of water out of Britomart continues.
- SH1 Puhoi to Warkworth was fully opened overnight with a temporary speed limit in place.
- Chorus has reported widespread areas of faults which are being addressed as power returns to sites. Several telephone exchanges were flooded or damaged but resulted in no impact to services.
- As at 10:00hrs, Vector advised that 98% of flood related outages have been restored with approximately 700 remaining without power, 300 of those are on Kawau Island. They expect these customers, apart from those on Kawau Island, to be restored today.
- The Harbourmaster reports multiple boats partially sunk or on the rocks. They are working with contractors to clear today debris in the Waitematā Harbour between Herald Island and Hobsonville.

Waikato

- A state of local emergency remains in place in Waitomo.
- Waikato CDEM Group ECC is activated and monitoring. Waitomo District Council and Thames Coromandel District Council have opened EOC's. Hauraki District Council is looking to open an EOC due to risk of flooding overnight across the region. SH25A Kōpū-Hikuai is closed until further notice. Thames Coast Rd (SH25) is closed between Waiomu and Tapu, and Manaia and Te Rerenga.

Bay of Plenty

- Bay of Plenty Civil Defence hold some concern for the Ngongotaha River due to previous flooding. The river level is dropping but welfare plans are in place.
- There are also multiple road outages across the regions, but they are being handled locally.

Canterbury

- Canterbury CDEM Group and a NZ Rapid Relief Team (RRT) coordinated supply of bottles water, snacks, and blankets to Christchurch Airport for diverted passengers from Auckland.
- Some Airlines asked passengers to remain at Christchurch Airport in case their flights were rescheduled early.

s9(2)(g)(i)

s9(2)(g)(i)

Ngā mihi nui,

Roger

Roger Ball ([he/him](#)) | Acting DCE Emergency Management / Director CDEM

National Emergency Management Agency Te Rākau Whakamarumarū

Mobile: s 9(2)(a) www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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**National Emergency
Management Agency**
Te Rākau Whakamarumarū

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From: Dave Gawn [NEMA]
Sent: Sunday, 29 January 2023 2:25 pm
To: Andrea Williams
Subject: RE: REAL TIME UPDATES/INVITE TO EOC HUI

Follow Up Flag: Follow up
Flag Status: Flagged

Disregard Andrea – I note that s 9(2)(g)(ii), [NEMA] has sent a contact to you

Dave

From: Dave Gawn [NEMA]
Sent: Sunday, 29 January 2023 2:23 pm
To: Andrea Williams s 9(2)(a)
Subject: RE: REAL TIME UPDATES/INVITE TO EOC HUI

Kia ora Andrea – has this been closed off yet?

From: Andrea Williams s 9(2)(a)
Sent: Sunday, 29 January 2023 12:20 pm
To: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: Iain Gover s 9(2)(a); Jamie Ruwhiu s 9(2)(a)
s 9(2)(g)(ii), [NEMA]
Subject: RE: REAL TIME UPDATES/INVITE TO EOC HUI

Some people who received this message don't often get email from andrea.williams@ngaitahu.iwi.nz. [Learn why this is important](#)

Kia ora Dave, we appreciate the amount of mahi going on. We are still experiencing challenges. Would you be able to assist with an AEM contact.
Ngā Mihi

From: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Sent: Sunday, 29 January 2023 11:30 a.m.
To: Andrea Williams s 9(2)(a)
Cc: Iain Gover s 9(2)(a); Jamie Ruwhiu s 9(2)(a)
s 9(2)(g)(ii), [NEMA]
Subject: RE: REAL TIME UPDATES/INVITE TO EOC HUI

Caution: This is an EXTERNAL email. Please consider safe cyber security practices.

[UNCLASSIFIED]

Kia ora Andrea and my apologies for not being in touch earlier -I've been on the road yesterday and am now clearing a backlog of emails.

I hope that someone has been in touch with you, or that you have been able to touch base with Auckland by now. We are following up your request through our Welfare network to close the loop.

Making sense of the situation in Auckland has been very challenging for us all. We have flown up a liaison team to assist us in this. It is an Auckland declared, Local State of Emergency, and NEMA is providing support and oversight where required. Please let me know if you continue to have challenges contacting our whānau and AEM

Regards
Dave

From: Andrea Williams s 9(2)(a)
Sent: Saturday, 28 January 2023 5:39 pm
To: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: Iain Gover s 9(2)(a) Jamie Ruwhiu s 9(2)(a)
Subject: FW: REAL TIME UPDATES/INVITE TO EOC HUI
Importance: High

You don't often get email from andrea.williams@ngaitahu.iwi.nz. [Learn why this is important](#)

Kia ora rangatira, Ngāi Tahu have 6200 whānau residing in Tāmaki Makaurau. Our whānau and emergency rōpū have desperately been attempting to support and engage with NEMA in Auckland during this Emergency Event to awahi mana whenua and all communities affected. Unfortunately, we have not been able to secure attendance in the regular EOC/ECC hui nor obtain any real time updates.

Are you able to assist in better collaboration and information sharing?

Senior Advisor – Whānau Emergency Response Rōpū
Te Rūnanga o Ngāi Tahu | Te Whare o Te Waipounamu, 15 Show Place, Addington, Christchurch
8024 | PO Box 13 046, Christchurch 8141 | Aotearoa New Zealand
Waea pūkoro: s 9(2)(a) | Īmēra: s 9(2)(a)



Te Rūnanga o NGĀI TAHU

Mō tātou, ā, mō kā uri ā muri ake nei – For us and our descendants after us

From: Andrea Williams
Sent: Saturday, 28 January 2023 2:46 p.m.
To: s 9(2)(g)(ii), [NEMA]
Cc: s 9(2)(g)(ii), [NEMA] Jamie Ruwhiu s 9(2)(a)
Iain Gover s 9(2)(a)
Subject: REAL TIME UPDATES/INVITE TO EOC HUI
Importance: High

Kia ora s 9(2)(g)(ii) thanks for putting me onto Taipu the NCC iwi liaison? He has been great to talk with, but we still haven't been provided with a link/invite into the regular EOC update hui nor real time information regarding the EM event. He has advised me that there is a GIS map now live on the AEM website for public viewing. This morning we had requested GIS shape files which is vital for our GIS team so that they can be effective in contacting our effected whānau.

Can you please advise ASAP who we need to contact in NEMA to be fully included in this response.

Senior Advisor – Whānau Emergency Response Rōpū

Te Rūnanga o Ngāi Tahu | Te Whare o Te Waipounamu, 15 Show Place, Addington, Christchurch 8024 | PO Box 13 046, Christchurch 8141 | Aotearoa New Zealand
Waea pūkoro: s 9(2)(a) | Īmēra: s 9(2)(a)



Te Rūnanga o NGĀI TAHU

Mō tātou, ā, mō kā uri ā muri ake nei – For us and our descendants after us

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Released under the Official Information Act 1982

From: Sarah Holland [NEMA]
Sent: Sunday, 29 January 2023 3:32 pm
To: Roger Ball [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO] ; ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO]; Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO]; Hon Chris Hipkins
Cc: s 9(2)(a) [NEMA]
Subject: RE: Ministerial Update 3pm 29 January - Weather events

A correction to the number of fatalities – there are now four fatalities. The fourth person was found after a search and rescue operation, s 9(2)(g)(i)

Ngā mihi
 Sarah

Sarah Holland | Chief Advisor to the Chief Executive
 National Emergency Management Agency Te Rākau Whakamarumaruru
 Mobile: s 9(2)(a) | s 9(2)(g)(ii)

From: Sarah Holland [NEMA]
Sent: Sunday, 29 January 2023 3:21 pm
To: Roger Ball [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; ^EXT: Kurt Mclauchlan; ; ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO]; Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO]; Hon Chris Hipkins
Cc: s 9(2)(a) [NEMA]
Subject: RE: Ministerial Update 3pm 29 January - Weather events

[UNCLASSIFIED]

Kia ora PM and Minister,

Below is a copy of the PM Signal group update from 1500hrs today. The next scheduled update will be at 1800hrs today (but we will post to Signal earlier if there are significant developments).

**

Kia ora PM and Minister,

Here is the latest update at 3pm, 29 January.

Weather Updates

- Orange Heavy Rain Warning in place for Northland till midday 30 Jan, expect 90 to 120mm rain in the North and East on top of what has already fallen. Localised areas may receive 150 to 200mm. Peak rates of 10 to 200mm/h mainly in the north and east but 25 to 40 mm/h especially in thunderstorm.
- Orange Heavy Rain warning in place for Coromandel Peninsula until 6pm Sunday with up to 70mm of rain in the ranges on top of what has already fallen, with thunderstorms possible.
- Heavy Rain Watch in place for Auckland, Great Barrier Island, Nelson, Waikato, Waitomo, Taranaki, Marlborough, Nelson with periods of heavy rain and thunderstorms.
- Severe Thunderstorm Watch for northern Auckland and Northland for 15hrs with the possibility of intensive downpours of up to 40mm per hour.
- Severe Thunderstorm Watch for Manawatu, Tararua, Kapiti-Horowhenua and the Wairarapa regions

Coromandel

- Thames Coromandel District Council have advised via social media that the Coromandel is now isolated and are urging residents to stay off the roads and avoid travel at all costs.
- Current State Highway closures in the region include State Highway 25A Kōpō-Hikuaia due to a slip, SH 25 between Whangamatā and Waihi due to flooding as well as Manaia.
- There are also a significant number of local road closures around the region including the 309 road which is closed due to a drop out. The Tapu-Coroglen road and Port Jackson Road are closed due to slips. The intersection of Weka Street and Linden Crescent in Whangamatā is closed due to a tomo (sinkhole).

Auckland

- Auckland Emergency Management has opened a community information hub in Māngere at Māngere Memorial Hall.
- Auckland Emergency Management are planning to move the Civil Defence Centre at Kelston School due to the school having to open on Tuesday. Kelston School will remain as an Information Centre.
- More than 130 Building Inspectors are in the field today. There are approximately 5000 buildings that will require an inspection across 25 suburbs.
- Drones and aerial reconnaissance flights are being arranged today to assist in identifying other areas that are difficult to access.
- Landslips and other areas of land instability will also be identified as requiring a geotechnical inspection.

- The Airport is now fully operational, for both international and domestic flights. s 9(2)(g)(i)
- Public Transport: All modes are operating; there are minor reductions to bus services. Planned rail network closures (for maintenance) means buses are replacing trains. The ferry service to Hobsonville has returned to normal.
- SH 1 Puhoi to Warkworth was fully opened overnight with a temporary speed limit in place.
- Chorus has reported widespread areas of faults which are being addressed as power returns to sites. Several telephone exchanges were flooded or damaged but resulted in no impact to services.
- As at 1000hrs, Vector advised that 98% of flood related outages have been restored with approximately 700 remaining without power, 300 of those are on Kawau Island. They expect these customers, apart from those on Kawau Island, to be restored today.
- The Harbourmaster reports multiple boats partially sunk or on the rocks. They are working with contractors to clear today debris in the Waitematā Harbour between Herald Island and Hobsonville.

Waikato

- Waikato CDEM Group ECC is activated and monitoring.

s 9(2)(g)(i)

s 9(2)(g)(i)

Ngā mihi
Sarah Holland,
Chief Advisor, NEMA

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū
Mobile: s 9(2)(a) | s 9(2)(g)(ii)

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From: Sarah Holland [NEMA]
Sent: Sunday, 29 January 2023 6:42 pm
To: Roger Ball [NEMA]; Andrew Campbell; s 9(2)(g)(ii) [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO] ulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO]; Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO]; Hon Chris Hipkins s 9(2)(a) [NEMA]
Cc: [NEMA]
Subject: Ministerial Update at 1800hrs 29 January - weather events

[UNCLASSIFIED]

Kia ora PM and Minister,

Below is a copy of the PM Signal group update.

**

Kia ora PM and Minister,

Here is the latest update as at 1800hrs.

MetService Weather Update

Weather update at 1700hrs 29 January.

- Heavy showers and thunderstorms continue for many North Island regions this afternoon, with currently only patchy and moderate falls through Auckland city. Thunderstorms are developing about the North Shore, Albany and across to Massey. A thunderstorm watch remains in force for north Auckland, extending until dawn Monday. These thunderstorms could provide an additional 20-40mm/hr if and where they occur. [Auckland is considering the use of an Emergency Mobile Alert for thunderstorms moving across the city overnight].
- Rain is expected to become heavy and thundery about Northland this evening and into the night. An Orange Heavy Rainfall Warning has been issued for Northland and Auckland. Rain in Northland may be persistent, significant, and impactful for an extended period (this evening until Wednesday).
- The Coromandel Peninsula Orange Rainfall Warning is expected to be lifted this evening as rainfall has moderated. Another warning may be required on Wednesday
- An Orange Heavy Rain Warning may be required for Auckland including Great Barrier Island for the next event commencing Wednesday morning.

Auckland

- Auckland Emergency Management has opened a community information hub in Māngere at Māngere Memorial Hall to assist with impacted persons.
- Auckland Emergency Management is reassessing the need to move the Civil Defence Centre at Saint Leonard's Road School, Kelston. We are expecting more information on this tomorrow.
- Approximately 57 individuals stayed at Civil Defence centres last night and over 150 requests for emergency accommodation have been received
- More than 130 Building Inspectors are in the field today. There are approximately 5000 buildings that will require an inspection across 25 suburbs.
- Drones and aerial reconnaissance flights are being arranged today to assist in identifying other areas that are difficult to access.
- Landslips and other areas of land instability will also be identified as requiring a geotechnical inspection.
- Auckland Airport is looking at ways of reducing congestion within the International Terminal. It is anticipated that around 400 displaced passengers will need to stay in the airport terminal overnight. The local marae will be able to accommodate some (<50) of these passengers
- Public Transport: All modes are operating; there are minor reductions to bus services. Planned rail network closures (for maintenance) means buses are replacing trains. The ferry service to Hobsonville has returned to normal.
- SH 1 at Brynderwyn is closed due to further risks of slips, detours are in place.

Coromandel

- Thames Coromandel District Council have advised via social media that the Coromandel is now isolated and are urging residents to stay off the roads and avoid travel at all costs
- State Highway closures in the region include State Highway 25A Kōpō-Hikuai due to a slip, and SH25 between Whangapoua Hill, Coromandel and Te Rerenga due to slips.
- There is a significant number of local road closures around the region including the 309 road which is closed due to a drop out. The Tapu-Coroglen road and Port Jackson Road are closed due to slips. The intersection of Weka Street and Linden Crescent in Whangamatā is closed due to a tomo (sinkhole)
- SH 25 between Whangamatā and Waihi is now open.

Bay of Plenty

- Bay of Plenty Group Emergency Coordination Centre is activated.

- All other Bay of Plenty Emergency Operation Centres are monitoring the situation but have not been activated
- The Bay of Plenty Flood management team is monitoring the lower Kaituna flood scheme in relation to stock bank seepage; if the stock bank fails a property will need to be evacuated along with livestock and farm workers.
- SH2 Gisborne to Opotiki is now open.

Waikato

- Waikato CDEM Group Emergency Coordination Centre is activated.

s9(2)(g)(i)

Released under the Official Information Act 1982

The next scheduled update is 0600hrs tomorrow.

Ngā mihi
Sarah
Chief Advisor, NEMA

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū

Mobile: s 9(2)(a) | www.civildefence.govt.nz

s 9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

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From: s 9(2)(g)(ii) [NEMA]
Sent: Sunday, 29 January 2023 8:42 pm
To: Roger Ball [NEMA]
Subject: Fwd: AEM Situation Report 004
Attachments: 20230129 AEM ECC Situation Report 004.pdf; 20230129 AEM ECC Situation Report 003.pdf

FYI

Get [Outlook for iOS](#)

From: EMERGENCY - AKGEOC <akgeoc@emergency.aucklandcouncil.govt.nz>
Sent: Sunday, January 29, 2023 5:53:30 PM
To: s 9(2)(g)(ii), [NEMA]
Subject: AEM Situation Report 004

Hi All,

Our apologies for the delay in this message, caused by a developing weather situation.

Attached is the AEM Situation Report 004 for Auckland Floods January 2023 response.

Kind regards
s 9(2)(g)(ii), [AEM]

Auckland Emergency Management | Tokonga Mate Ohotata o
Tāmaki Makaurau
aucklandemergencymanagement.org.nz

Released under the Official Information Act 1982

Auckland Emergency Management (AEM) SITUATION REPORT: 003

ISSUED AT 1100hrs ON 29 January 2023

Event name:	Declaration status:														
January 2023 Floods	Local Declaration														
Activation status:	Time declared:														
AEM ECC is activated and at Alert Level Orange	2127hrs 27/01/2023														
Contact:	NEMA NCC Incident Classification:														
Email: akgeocintelligence@aucklandcouncil.govt.nz Phone: 0274738357	<p>Note: This is AEM's incident classification.</p> <table border="1"> <tr> <td></td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">R3</td> <td style="text-align: center;">S</td> </tr> <tr> <td></td> <td style="text-align: center;">↓</td> </tr> </table> <table border="1"> <tr> <td>R1</td> <td>A minor regional level response</td> </tr> <tr> <td>R2</td> <td>A moderate regional level response</td> </tr> <tr> <td>R3</td> <td>A major regional level response</td> </tr> <tr> <td>R4</td> <td>A severe regional level response</td> </tr> </table>		↑	R3	S		↓	R1	A minor regional level response	R2	A moderate regional level response	R3	A major regional level response	R4	A severe regional level response
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R3	S														
	↓														
R1	A minor regional level response														
R2	A moderate regional level response														
R3	A major regional level response														
R4	A severe regional level response														

Updated information is in *red text*.

PUBLIC INFORMATION

Public information is being led by Auckland Emergency Management's PIM team. Key messaging includes:

- **Heavy Rain Watch for today** – The heavy rain watch will be in place until 0600hrs on Monday morning with the potential for burst of heavy rain expected this afternoon and overnight tonight.
- **Building Inspections underway** – More than 130 Building Inspectors are in the field today to be doing building inspections across the region. While most buildings have experienced no damage, this is not the case for all, 9 red placards have already been issued with more expected following inspections today.
- **Clean up after the flood** – It's important to clean and dry your home and everything in it. Check out the Auckland Council [website](#) for more information on how to do this safely.
- **Help is available** – Please don't hesitate to reach out to 0800 22 22 00 if you are impacted and need support. For welfare assistance you can contact the Ministry of Social Development on 0800 400 100. There are three CDC's at Leonard's Rd School, Massey University Campus and Mana Tukutuku, Randwick Park as well as a pop-up community and agency information hub at Māngere Memorial Hall today. More community groups may be standing up in your area.

WEATHER

MetService reports Auckland may experience showers today, some heavy. Showers moving north over the day, concerned about the risk of localised downpours tonight and overnight north of Orewa. A heavy rain watch remains in force for all of Auckland and Aotea GBI until 0600hrs Monday 29/01/2023.

SITUATION

Overview

Record-breaking rainfall has impacted almost the entire Auckland region resulting in widespread flooding and landslips. Fire and Emergency New Zealand and the New Zealand Police have responded to over 2000 call outs, which included people trapped in homes and cars as a result of the flooding. Landslips and flooding has closed multiple roads in the region, including sections of both routes north, SH1 and SH16.

Up to 265mm of rain fell in some areas. Central west rainfall amounts broke records for the wettest January and wettest month on record. It was unprecedented in Auckland records. MetService advises more rain is expected over coming days, but not of the length and intensity experienced on January 27th. Heavy but “spotty” localised showers are expected for the next 3 days which may result in further slips/surface water.

There are reports of flooded homes and businesses including rest homes with many evacuations. Three Civil Defence Centres have been opened in the region and will remain open at least overnight on the 28/01/2023.

At 1716hrs, during the first IMT meeting, the emergency services represented advised they had sufficient resources for response activities at that time. The response agencies were advised to alert the Controller if that situation changed. At 2030hrs the NZ Police confirmed they required emergency powers under the CDEM Act to compel the evacuation of people in dangerous situations, or to prevent people returning to unsafe homes. On receipt of that request, the Controller initiated the declaration process with the mayor.

Risk and issues

While the rain has abated, floodwaters and debris are still making travel around the city difficult. Multiple road closures have been impacting the emergency services ability to respond.

The weather caused flooding and damage to multiple CDC sites making locating an appropriate facility challenging. Changes to CDC locations being kept to a minimum but being communicated to the public.

Domestic flights from Auckland Airport will begin at 1200hrs 28/01/2023. No international flights will depart before 0500hrs. There will be no international flights arriving before 0700hrs, 29/01/2023. The number of stranded travellers is expected to decrease as flights are reinstated.

People are trying to return to the region over the long weekend. Road closures and debris may make this difficult.

Welfare needs assessed (total pax)	Visitors who stayed overnight (pax)	People request for Accommodation (total pax)	Calls to the Auckland Council Call Centre relating to Emergency Management*
372	57	179	329

* Calls are updated at 1100hrs daily for the previous 24hr period.

A full update on numbers will be provided in the 1700hrs Situation Report.

SOCIAL ENVIRONMENT

People (health and wellbeing, missing, injured, fatalities)

Police advise there have been three confirmed deaths and one person remains missing in the Auckland region as a result of the flooding and intense rain.

St Johns advised their network has returned to BAU levels of activity following the “Extreme” pressure experienced overnight.

Cultural

The iwi and Māori liaison to the ECC advise they are contacting Ngā Marae and iwi reps for any assistance required by the Māori community. Māori Wardens Emergency Response Teams have been activated and put on standby.

Evacuations

Evacuations and rescues from flooded residences have occurred across the city. If possible, evacuees are recommended to stay with friends or family.

Civil Defence Centres have opened in three locations:

- St. Leonards Road School, 15 Saint Leonard’s Road, Kelston
- Massey University Albany Campus, Sir Neil Walters Lecture Theatre, Massey University East Precinct, Albany Expressway SH17
- Mana Tukutuku, 32 Riverton Drive, Randwick Park

A pop-up Community and Agency Information Hub will be opened from 1100-1500hrs, 29-30/01/2023 (further hours to be assessed) at the Māngere Memorial Hall, 23 Domain Rd, Mangere Bridge for community members needing support with access to essential services.

Overnight there were approximately 50 people in the Kelston CDC, 2 in the Massey University CDC, and approximately 5 in the Randwick Park CDC.

Hospitals, medical and specialist care facilities

Health sector liaisons note that while there is damage and debris at some health facilities, which is being addressed, all clinical services are continuing.

Rural sector

Reports of severe flooding and landslips impacting rural areas have been received. The Auckland Group Welfare Coordinator is in contact with MPI and will be reaching out to others in the sector to understand rural impacts.

Other animal welfare issues

Not yet reported.



BUILT ENVIRONMENT

Property (housing, accommodation, commercial, industrial, government, heritage)

FENZ advised that they had 22 active calls as at 0830hrs 28/01/2023 down from approximately 2000 overnight.

Over 130 Auckland Council Building Inspectors and Geotechnical Engineers and 15 additional inspectors from outside of the Auckland region are in the field today following the Rapid Impact Assessment yesterday. They have identified approximately 5000 buildings that will require an inspection across the region (25 suburbs). Drones and aerial reconnaissance flights are being arranged today to assist in identifying other areas that are difficult to access. Landslips and other areas of land instability will also be identified as requiring a geotechnical inspection.

Roading and transportation (local/national roads, rail, sea, air)

Waka Kotahi and Auckland Transport Operations Centre advise **SH1 Puhoi to Warkworth was fully opened overnight with a temporary speed limit in place.**

Auckland Transport advise closures on **39 surface roads** across the region as a result of flood damage or land slips.

Public Transport: All modes are operating using the Sunday timetable (with exception of the train block of lines) and normal operations are expected today. Pumping of water out of Britomart continues.

Ferry services are a little busier today than expected and the only service not running is Rakino (no service tomorrow is expected either).

The Airport is now fully operational, for both international and domestic flights. Approximately 533 customers were accommodated overnight in the International terminal and Te Manukanuka O Hoturoa Marae and were supported by a NZ Rapid Relief Team.

The Harbourmaster reports multiple boats partially sunk or on the rocks. They are working with contractors to clear today debris in the Waitematā Harbour between Herald Island and Hobsonville.

Aotea Great Barrier Island has reported their communities are generally coping well but slips have impacted some main transport routes, these issues have been passed on to Auckland Transport. NZDF reports they have visited an isolated community in Puhoi with no major needs at this time, but the access issues are being investigated today. The Mill Flat Rd bridge in Riverhead has been destroyed, isolating a small community. Contact with the community is continuing with no major needs identified, other than medical access needs for one individual. Access options for restoring the bridge are being identified but the community does have limited access via forestry roads.

Other lifelines (power, fuel, telecommunications, water, sewerage)

Spark advises **two cellular sites are using generators with all other cell sites reinstated.** Spark advise they are opening up their Wi-Fi hot spots free to any user to assist those displaced. Vodafone advise they have

7 mobile sites down due to lack of power spread across the region. 2Degrees has 7 sites down due to power failure and some water ingress.

Chorus has reported widespread areas of faults which are being addressed as power returns to sites. Several telephone exchanges were flooded or damaged but resulted in no impact to services.

As at 10am, Vector advised that 98% of flood related outages have been restored with approximately 700 remaining without power, 300 of those are on Kawau Island. They expect these customers, apart from those on Kawau Island, to be restored today.

Counties Power advise they have around 20 rural customers without power as a result of power poles down; reinstatement is expected within 24 hours.

Watercare advised that residents in Titirangi, Waiatarua Woodlands Park, Oratia and Green Bay area may have low or no water pressure as a result of a damaged pipe in the area. Time for reinstatement approx. 48hrs from 28/01/2023. Other small outages as a result of damaged pipes have occurred across the region. Watercare is in contact with impacted people. Due to landslips impacting Waitakere water supply dams, Aucklanders are being asked to be mindful of their water use. Mains water remains safe to drink and we are not expecting any issues at Auckland's largest water treatment plants, Ardmore and Waikato.

Wastewater networks and treatment plants have been impacted by stormwater volumes causing overflows at a number of sites. Aucklanders are being asked to reduce water use to lessen impact on the system.

Aucklanders are also being advised to avoid swimming at beaches due to possible contamination, and to follow the SafeSwim website to stay up to date.

Fast moving consumer goods

Countdown supermarkets report that they have one site closed and are experiencing some disruption to online orders and delivery.

NATURAL ENVIRONMENT

Auckland Council has received 57 requests related to damaged trees as a result of the flooding and weather.

ACTIONS

Actions carried out

The Controller has approved the use of aerial reconnaissance flights to assist in damage inspections operations (29/01/2023).

AEM ECC activated to Orange. A declaration of a state of local emergency was made at 2127hrs 27/01/2023.

Three CDCs have been activated and resourcing arranged at least overnight. A decision on whether they should remain open will be made 29/01/2023.

Predicted incident progression

We expect the number of people requiring emergency accommodation to increase as those evacuated return home to survey damage, and the Rapid Damage Assessments and Rapid Building Assessments are completed by the Auckland Council Building Control Teams.

The weather may remain impactful to response operations with isolated but heavy showers expected over the next days.

Needs will likely change as those evacuated and those returning home after the long weekend understand the level of damage in their homes.

Limiting factors

Staffing challenges as a result of the ongoing COVID-19 pandemic and the Auckland Anniversary Long Weekend.

There is limited supply for emergency accommodation in Auckland as a result of the Elton John concerts and other events of the Auckland Anniversary Weekend with most accommodation providers at capacity. If the need for emergency accommodation increases this may present some additional challenges. MBIE and NEMA have assisted in sourcing additional accommodation to offer to those displaced.

Some evacuated persons are being dropped at local hospitals putting pressure on the health system already stretched as a result of the ongoing COVID-19 pandemic.

Intended actions

An alternate site for the CDC in St Leonard's Rd is being planned due to the return to school on Tuesday.

Preparing for a potential surge in response operations including the number and location of CDCs.

Auckland Council plan to inspect three areas using drones in areas focusing on hard-to-access watercourses and known landslips in west Auckland and the North Shore.

Auckland Emergency Management Response Teams continue to respond to requests for assistance.

The CDCs will be open and staffed overnight on the 28/01/2023. Cleaning, security and catering has been arranged for all sites.



RESOURCES

Resources in place

FENZ, NZ Police, St Johns, MetService and NEMA liaisons are present in the ECC today.

Two AEM staff at each of the 3 CDCs supported by Red Cross.

Approximately 130 Auckland Council Building Inspectors supported by 15 inspectors from outside the region are beginning building inspections today.

Resources required

Accommodation for those evacuated and those unable to return to their homes remains the largest resource requirement. Opportunities using Auckland Council Facilities are also being explored.

Staffing requirements are being identifying and channelled through NEMA.

? ADDITIONAL INFORMATION

For further information:

- www.aucklandemergencymanagement.govt.nz
- www.nema.org.nz
- www.safeswim.org.nz
- Follow Auckland Emergency Management on social media.

Report prepared by:	AEM Intelligence
Report approved by:	s 9(2)(g)(ii)
Next situation report due at:	1700 hours on 29/01/2023

Released under the Official Information Act 1982

Auckland Emergency Management (AEM) SITUATION REPORT: 004

ISSUED AT 1700hrs ON 29 January 2023

Event name:	Declaration status:														
January 2023 Floods	Local Declaration														
Activation status:	Time declared:														
AEM ECC is activated and at Alert Level Orange	2127hrs 27/01/2023														
Contact:	NEMA NCC Incident Classification:														
Email: akgeocintelligence@aucklandcouncil.govt.nz Phone: 0274738357	<p>Note: This is AEM's incident classification.</p> <table border="1"> <tr> <td></td> <td style="text-align: center;">↑</td> </tr> <tr> <td style="text-align: center;">R3</td> <td style="text-align: center;">S</td> </tr> <tr> <td></td> <td style="text-align: center;">↓</td> </tr> </table> <table border="1"> <tr> <td>R1</td> <td>A minor regional level response</td> </tr> <tr> <td>R2</td> <td>A moderate regional level response</td> </tr> <tr> <td>R3</td> <td>A major regional level response</td> </tr> <tr> <td>R4</td> <td>A severe regional level response</td> </tr> </table>		↑	R3	S		↓	R1	A minor regional level response	R2	A moderate regional level response	R3	A major regional level response	R4	A severe regional level response
	↑														
R3	S														
	↓														
R1	A minor regional level response														
R2	A moderate regional level response														
R3	A major regional level response														
R4	A severe regional level response														
CONTROLLER'S INTENT															
<p>To lead the coordination of the response to the flooding impacts in the Auckland region and support those people and communities that have been or may become impacted.</p>															

Updated information is in red text.



PUBLIC INFORMATION

Public information is being led by Auckland Emergency Management's PIM team. Key messaging includes:

- **Heavy Rain Watch for today** – An “orange” heavy rain warning will be in place until 0700hrs on Monday morning with the potential for bursts of heavy rain overnight tonight. There is a danger of surface flooding and slips for impacted areas.
- **Building Inspections underway** – More than 130 Building Inspectors are in the field today to be doing building inspections across the region. While most buildings have experienced no damage, this is not the case for all, 9 red placards have already been issued with more expected following inspections today.
- **Clean up after the flood** – It's important to clean and dry your home and everything in it. Check out the Auckland Council [website](#) for more information on how to do this safely.

- **Help is available** – Please don't hesitate to reach out to 0800 22 22 00 if you are impacted and need support. For welfare assistance you can contact the Ministry of Social Development on 0800 400 100. There are three CDC's at Leonard's Rd School, Massey University Campus and Mana Tukutuku, Randwick Park as well as a pop-up community and agency information hub at Māngere Memorial Hall today. More community groups may be standing up in your area.

WEATHER

MetService reports an "orange" Heavy Rain Warning is in place for Auckland including Aotea Great Barrier Island until 0700hrs Monday morning. Expect 50 to 90 mm of rain north of the City, but possibly 150 mm in localised places. Lesser amounts are likely about and south of the City but amounts may still exceed warning criteria in some places. Peak rates of 10 to 20 mm/h, but localised areas may see downpours of 25 to 40 mm/h, especially in the north. Thunderstorms are also possible. If rain rates of this intensity occur, localised flooding and slip impacts are expected.

SITUATION

Overview

Record-breaking rainfall has impacted almost the entire Auckland region resulting in widespread flooding and landslips. Fire and Emergency New Zealand and the New Zealand Police have responded to over 2000 call outs, which included people trapped in homes and cars as a result of the flooding. Landslips and flooding has closed multiple roads in the region, including sections of both routes north, SH1 and SH16.

Up to 265mm of rain fell in some areas. Central west rainfall amounts broke records for the wettest January and wettest month on record. It was unprecedented in Auckland records. MetService advises more rain is expected over coming days, but not of the length and intensity experienced on January 27th. Heavy but "spotty" localised showers are expected for the next 3 days which may result in further slips/surface water.

There are reports of flooded homes and businesses including rest homes with many evacuations. Three Civil Defence Centres have been opened in the region and will remain open overnight on 29/01/2023. **The Community and Agency Information Hub in Māngere will also remain open tonight.**

At 1716hrs, during the first IMT meeting, the emergency services represented advised they had sufficient resources for response activities at that time. The response agencies were advised to alert the Controller if that situation changed. At 2030hrs the NZ Police confirmed they required emergency powers under the CDEM Act to compel the evacuation of people in dangerous situations, or to prevent people returning to unsafe homes. On receipt of that request, the Controller initiated the declaration process with the mayor.

Risk and issues

While the rain has abated, floodwaters and debris are still making travel around the city difficult. Multiple road closures have been impacting the emergency services ability to respond.

The weather caused flooding and damage to multiple CDC sites making locating an appropriate facility challenging. Changes to CDC locations being kept to a minimum but being communicated to the public.

People are trying to return to the region over the long weekend. Road closures and debris may make this difficult.

There is the risk of isolated thunderstorms and localised downpours (1900hrs on Sunday 29/01/23 and 0700hrs Monday 30/01/2023), for Auckland including Great Barrier Island. Expect 50 to 90 mm of rain north of the city, but possibly 150 mm in localised places. Lesser amounts are likely about and south of the city but amounts may still exceed warning criteria in some places. Peak rates of 10 to 20 mm/h, but

localised areas may see downpours of 25 to 40 mm/h, especially in the north. Thunderstorms are also possible. If rain rates of this intensity occur, localised flooding and slip impacts are expected.

The disposal of waste is a growing issue and work is underway in Auckland Council to assist those that are unable to dispose of it themselves.

Households requesting assistance	Visitors who stayed overnight (pax)	People requesting Accommodation (total pax)	Calls to the Auckland Council Call Centre relating to the severe weather event*
316	62 ↑	347 ↑	1221

* Calls are updated at 1100hrs daily for the previous 24hr period.

SOCIAL ENVIRONMENT

People (health and wellbeing, missing, injured, fatalities)

Police advise there have been three confirmed deaths and one person remains missing in the Auckland region as a result of the flooding and intense rain.

St Johns advised their network has returned to BAU levels of activity following the “Extreme” pressure experienced overnight.

Cultural

The iwi and Māori liaison to the ECC are contacting Ngā Marae and iwi reps for any assistance required by the Māori community. Māori Wardens Emergency Response Teams have been activated and put on standby.

Iwi liaisons are contacting all marae and iwi in the region to assess their situation. Some needs have been identified through the marae and logistics are working to address them.

Evacuations

Evacuations and rescues from flooded residences have occurred across the city. If possible, evacuees are recommended to stay with friends or family.

Civil Defence Centres have opened in three locations:

- St. Leonards Road School, 15 Saint Leonard’s Road, Kelston
- Massey University Albany Campus, Sir Neil Walters Lecture Theatre, Massey University East Precinct, Albany Expressway SH17
- Mana Tukutuku, 32 Riverton Drive, Randwick Park

A Community and Agency Information Hub **will be opened all night 29/01/2023** (further hours to be assessed) at the Māngere Memorial Hall, 23 Domain Rd, Mangere Bridge for community members needing support with access to essential services.

Overnight there were approximately 32 people in the Kelston CDC, 15 in the Massey University CDC, and approximately 15 in the Randwick Park CDC.

Ministry of Social Development

Ministry of Social Development (MSD) call centre have taken 3,800 calls and completed 1,700 appointments. They continue to support impacted people and find them alternate accommodation.

Hospitals, medical and specialist care facilities

There has been no significant impact to clinical services – all hospitals, primary and community care services including emergency departments and urgent care clinics remain open.

Rural sector

Reports of severe flooding and landslips impacting rural areas have been received. The Auckland Group Welfare Coordinator is in contact with MPI and Rural Brigades of Fire and Emergency New Zealand and will be reaching out to others in the sector to understand rural impacts.

Other animal welfare issues

Not yet reported.



BUILT ENVIRONMENT

Property (housing, accommodation, commercial, industrial, government, heritage)

FENZ advise that call volumes and incident volumes have decreased from the peak numbers (2,000) on Friday night but are still high. For the 24 hours on Saturday, 28 January 2023 FENZ attended 333 call outs in Auckland which including 18 rescues of people, 17 priority one incidents (where there is confirmed risk to people) & 110 priority two incidents (where there is a potential risk to people).

Over 130 Auckland Council Building Inspectors and Geotechnical Engineers and 15 additional inspectors from outside of the Auckland region are in the field today following the Rapid Impact Assessment yesterday. They have identified approximately 5,000 buildings that will require an inspection across the region (25 suburbs). Drones and aerial reconnaissance flights are being arranged today to assist in identifying other areas that are difficult to access. Landslips and other areas of land instability will also be identified as requiring a geotechnical inspection.

As at 1430hrs, 25 red placards, 17 yellow placards, and 114 white placards have been issued. Other sites have been visited but not inspected if water ingress was not identified. These are located across the city and a mixture of flooding and slip-related damage.

Roading and transportation (local/national roads, rail, sea, air)

Waka Kotahi and Auckland Transport Operations Centre advise SH1 Puhoi to Warkworth was fully opened overnight with a temporary speed limit in place.

Auckland Transport advise closures on ~~39~~ 38 surface roads across the region as a result of flood damage or land slips. Road closures are now being reported via the Auckland Transport website.

Public Transport: All modes are operating using the Sunday timetable (with exception of the train block of lines) and normal operations are expected today. Pumping of water out of Britomart continues.

Ferry services are a little busier today than expected and the only service not running is Rakino (no service tomorrow is expected either).

The Airport is now fully operational, for both international and domestic flights. Approximately 533 customers were accommodated overnight in the international terminal and Te Manukanuka O Hoturoa Marae and were supported by a NZ Rapid Relief Team.

The Harbourmaster reports multiple boats partially sunk or on the rocks and significant debris and timber in the Waitemata Harbour, particularly between Herald Island and Hobsonville. They are working with contractors to clear this debris.

Aotea Great Barrier Island has reported their communities are generally coping well but slips have impacted some main transport routes, these issues have been passed on to Auckland Transport. NZDF reports they have visited an isolated community in Puhoi with no major needs at this time, but the access issues are being investigated today. The Mill Flat Rd bridge in Riverhead has been destroyed, isolating a small community. Contact with the community is continuing with no major needs identified, other than medical access needs for one individual. Access options for restoring the bridge are being identified but the community does have limited 4WD access via forestry roads.

Other lifelines (power, fuel, telecommunications, water, sewerage)

Spark advises two cellular sites are using generators with all other cell sites reinstated. Spark advise they are opening up their Wi-Fi hot spots free to any user to assist those displaced. Vodafone advise they have 7 mobile sites down due to lack of power spread across the region. 2Degrees has 7 sites down due to power failure and some water ingress.

Chorus has reported widespread areas of faults which are being addressed as power returns to sites. Several telephone exchanges were flooded or damaged but resulted in no impact to services.

As at 10am, Vector advised that 98% of flood related outages have been restored with approximately 700 remaining without power, 300 of those are on Kawau Island. They expect these customers, apart from those on Kawau Island, to be restored today.

Countdown Power advise there were multiple outages with around 1200 customers without power in the Drury area and multiple isolated single property outages. The majority of these have been resolved, with the remaining 41 properties expected to be resolved by nightfall.

Watercare advised that residents in Titirangi, Waiatarua Woodlands Park, Oratia and Green Bay area may have low or no water pressure as a result of a damaged pipe in the area. Time for reinstatement approx. 48hrs from 28/01/2023. Other small outages as a result of damaged pipes have occurred across the region. Watercare is in contact with impacted people. Due to landslips impacting Waitakere water supply dams, **resulting in the Upper and Lower Nihotupu Dams being taken offline due to sedimentation.** Aucklanders are being asked to be mindful of their water use. Mains water remains safe to drink and we are not expecting any issues at Auckland's largest water treatment plants, Ardmore and Waikato.

Wastewater networks and treatment plants have been impacted by stormwater volumes causing overflows at a number of sites. Aucklanders are being asked to reduce water use to lessen impact on the system.

Aucklanders are also being advised to avoid swimming at beaches due to possible contamination, and to follow the SafeSwim website to stay up to date.

Fast moving consumer goods

Countdown supermarkets report that they have one site closed and are experiencing some disruption to online orders and delivery.

All but three PAK'n'SAVE, New World and Four-Square stores have been reopened. There are no Auckland Regional supply issues. Normal supply to the Northland area is expected to be fully restored tonight.

Since Friday, 125 tree related jobs have been received by council. Of these, 66 were classed as critical. Contractors undertaking the required work advise work volumes are under control.

ACTIONS

Actions carried out

The Controller has approved the use of aerial reconnaissance flights to assist in damage inspections operations (29/01/2023).

AEM ECC activated to Orange. A declaration of a state of local emergency was made at 2127hrs 27/01/2023.

Three CDCs have been activated and resourcing arranged at least overnight. A decision on whether they should remain open will be made 29/01/2023.

The Controller has directed the Community and Agency Information Hub be supported to remain open overnight tonight (29/01/2023)

Predicted incident progression

We expect the number of people requiring emergency accommodation to increase as those evacuated return home to survey damage, and the Rapid Damage Assessments and Rapid Building Assessments are completed by the Auckland Council Building Control Teams.

The weather expected overnight may cause additional flooding and land slips. Messaging is being prepared to inform the public of the risk.

Needs will likely change as those evacuated and those returning home after the long weekend understand the level of damage in their homes.

Limiting factors

Staffing challenges as a result of the ongoing COVID-19 pandemic and the Auckland Anniversary Long Weekend.

There is limited supply for emergency accommodation in Auckland as a result of concerts and other events of the Auckland Anniversary Weekend with most accommodation providers at capacity. If the need for emergency accommodation increases this may present some additional challenges. MBIE and NEMA have assisted in sourcing additional accommodation to offer to those displaced.

Some evacuated persons are being dropped at local hospitals putting pressure on the health system already stretched as a result of the ongoing COVID-19 pandemic.

Intended actions

With the pending start to the school term, an alternate site for the CDC at St Leonard's Rd School is being planned. The school has delayed its return until next week.

Preparing for a potential surge in response operations including the number and location of CDCs.

Auckland Council plan to inspect three areas using drones in areas focusing on hard-to-access watercourses and known landslips in west Auckland and the North Shore.

Auckland Emergency Management Response Teams continue to respond to requests for assistance.

The CDCs will be open and staffed overnight on the 29/01/2023. Cleaning, security and catering has been arranged for all sites.

Public Information is working on proactive comms to provide further detail on some of the response elements.

There are 3 media stand ups planned for the 30/01/2023 at 0800, 1300, and 1600hrs.



RESOURCES

Resources in place

FENZ, NZ Police, St Johns, MetService and NEMA liaisons are present in the ECC today.

Two AEM staff at each of the 3 CDCs supported by Red Cross.

Approximately 130 Auckland Council Building Inspectors supported by 15 inspectors from outside the region are beginning building inspections today.

Resources required

Accommodation for those evacuated and those unable to return to their homes remains the largest resource requirement. Opportunities using Auckland Council Facilities are also being explored.

Staffing requirements are being identifying and channelled through NEMA.



ADDITIONAL INFORMATION

For further information:

- www.aucklandemergencymanagement.govt.nz
- www.nema.org.nz
- www.safeswim.org.nz
- Follow Auckland Emergency Management on social media.

Report prepared by:	AEM Intelligence
Report approved by:	s 9(2)(g)(ii)
Next situation report due at:	1100 hours on 30/01/2023

From: Sarah Holland [NEMA]
Sent: Monday, 30 January 2023 5:52 am
To: Roger Ball [NEMA]; Andrew Campbell; s 9(2)(g)(ii), [NEMA]; ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii), [NEMA] Dave Gawn [NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [PMO], [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO]; s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO] Hon Chris Hipkins s 9(2)(g)(ii) [NEMA]
Cc: s 9(2)(g)(ii) [NEMA]
Subject: Ministerial Update 0500hrs 30/01/23 - weather events
Attachments: 20230129-AKL-floods-AoG-factsheet.pdf

[UNCLASSIFIED]

Kia ora PM and Minister,

Below is a copy of the PM Signal group update which I will post at 0600hrs. A copy of the updated AoG fact sheet on available help and support is attached.

**

Kia ora PM and Minister,

Here is the latest update as at 0500hrs.

MetService Weather Update

Overnight:

- Periods of heavy rain and thunderstorms produced 20-50mm about parts of **Auckland, Coromandel Peninsula and northern Waikato**. Heaviest falls north of Orewa, and about the Waitakere and Hunua ranges. Rain will ease this morning.
- Periods of heavy rain and thunderstorms produced 10-30mm about parts of **Northland**. Further periods of heavy rain expected this morning.
- Lighter rain or showers affected other parts of **Waikato, Waitomo and Bay of Plenty**.

Today (Monday):

- The Orange Rain Warning for **Auckland** ends at 7am this morning, then just a few light showers through the day.
- The Orange Rain Warning for **Northland** ends at midday today.
- Isolated afternoon and evening thunderstorms over the **southern North Island and northern South Island** may produce a few downpours, but these will be localised and not widespread. This may require a Severe Thunderstorm Watch.

Outlook:

- Another band of heavy rain and thunderstorms is expected to affect **Northland** on Tuesday, and **Auckland, Coromandel Peninsula, Bay of Plenty, Waikato, Waitomo and Taranaki** later Tuesday and Wednesday.
- A new set of Orange Rain Warnings and/or Watches are likely to be issued this morning for this next period of heavy rain.
- Further showers will affect the northern half of the North Island on Thursday and Friday, then better conditions are expected on Saturday.
- A period of heavy rain affecting the South Island West Coast on Thursday and Friday will likely require an Orange Rain Warning later this week.

Auckland

- NEMA's Director of Emergency Management travelled to Auckland yesterday (Sunday).
- Auckland Emergency Management issued an Emergency Mobile Alert at 1947hrs yesterday regarding thunderstorm warnings and advice with dealing with flooding.
- Auckland Emergency Management is reassessing the need to move the Civil Defence Centre at Saint Leonard's Road School, Kelston. We are expecting more information on this today.
- An updated AoG fact sheet containing information on what support and help is available was published yesterday (v2). It is available from www.civildefence.govt.nz [LINK HERE](#)
- Auckland Airport is looking at ways of reducing congestion within the International Terminal. Around 400 displaced passengers stayed in the airport terminal overnight. **The Te Manukanuka o Hoturoa marae** accommodated approximately 30 passengers. NEMA will continue to encourage Auckland Airport and Emergency Management to scale up support for passengers as it may be needed for several days.

Waikato (including Coromandel)

- Waikato CDEM Group Emergency Coordination Centre is activated.
- We have not received an update overnight about Thames Coromandel; we anticipate there will still be a number of road closures.

Bay of Plenty

- Bay of Plenty Group Emergency Coordination Centre is monitoring the situation
- SH29 Tauranga to Te Poi is now open

- The Bay of Plenty Flood management team is monitoring the lower Kaituna flood scheme in relation to stock bank seepage; if the stock bank fails a property will need to be evacuated along with livestock and farm workers.

s 9(2)(g)(i)



Public safety messages

- Further severe weather is expected and there is damage in many areas. Put safety first. Don't take any chances. Act quickly if you see rising water.
- Please stay home if possible and avoid travel– If it is safe to, please stay home. If you must travel, please take extra care on the roads and never drive through flood waters.

- Don't walk, swim, or play in flood water. In addition to the danger of drowning, flood water can contain hidden debris, chemicals, animal waste and human sewage that can make you sick.
- If you have to evacuate bring with you any essential items you may need including medication, warm clothing and baby items.
- Take your pets with you when you evacuate – if it's not safe for you, it's not safe for them.
- If you have been evacuated, it may not be safe to return home even when the floodwaters have receded. Listen to emergency services and local Civil Defence authorities and don't return home until they tell you it is safe to do so.
- This will be an unsettling time for many people. Please look after each other, put safety first, and listen to the advice of civil defence and emergency services.

Ngā mihi
Sarah

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū
Mobile: s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

Empowering communities before, during and after emergencies



**National Emergency
Management Agency**
Te Rākau Whakamarumarū

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Auckland Severe Weather Event January 2023

What support is available and where can you get help

Auckland Civil Defence and Emergency Management Group

Auckland Emergency Management is coordinating assistance to communities affected by the January 2023 severe weather event.

Civil Defence Centres now open

Three Civil Defence Centres are open for those who need to evacuate and cannot stay with friends or whānau.

1. Saint Leonard's Road School, 15 St. Leonard's Road, Kelston
2. Massey University Albany Campus, Sir Neil Waters Theatre, Gate 1/Main Entrance (off Albany Expressway), Albany
3. Manu Tukutuku, 32 Riverton Drive, Randwick Park

Please bring with you any essential items you may need, including medication, warm clothing and baby items.

Mangere Community info hub

Auckland Emergency Management has opened a Community Info Hub at:

Mangere Memorial Hall

23 Domain Road, Māngere Bridge

Hours: open from 8:00am to 8:00 pm

If you need help

- To report flooding, damage to drains, or stormwater issues, please log your issue online: <https://www.aucklandcouncil.govt.nz/report-problem/Pages/report-a-problem.aspx>
- If your life is at risk, phone 111.
- If you need urgent accommodation assistance, phone Auckland Emergency Management on 0800 22 22 00.
- For welfare assistance, you can call the Ministry of Social Development on 0800 400 100.

As the situation continues to evolve, Auckland Emergency Management advises that people keep up to date with the latest travel advice by following Auckland Transport on Twitter [@AT_TravelAlerts](https://twitter.com/AT_TravelAlerts) and by checking the Waka Kotahi website: <https://www.nzta.govt.nz/traffic-and-travel-information/>

Water supply and wastewater network

Watercare's water treatment plants are operating and your water is safe to drink.

Residents living in Titirangi, Woodlands Park, Oratia, Greenbay, Waima and elevated sections of Scenic Drive are likely to have no water or low water pressure for at least the next 48 hours.

A 30-metre-long section of water pipe that ran along Scenic Drive in Titirangi was washed away with the road due to a landslide. It will be challenging to repair due to the extent of the damage and access to the site.

Watercare is sending out water tankers to the area. Customers will be able to fill up their water bottles from the tankers.

Residents on the North Shore are asked to reduce their water use. Please keep your showers short and do not use your washing machines. This is to reduce the volume of wastewater leaving your properties.

A wastewater pump station on Wairau Road that serves several suburbs on the North Shore has been flooded. This means the pump station is overflowing into a nearby waterway.

The wastewater networks and treatment plants have been overwhelmed by stormwater, causing numerous overflows across Auckland.

Watercare is prioritising overflows that are damaging private property. Most of the clean-up activity will need to occur when the rain stops, as this is when the overflows will stop flowing.

For more information, visit Watercare's dedicated [information page](#):

<https://www.watercare.co.nz/About-us/News-media/Important-information-for-customers-following-the>

Cleaning up after a flood

It is important to clean and dry your house and everything in it. Floodwater may contain sewage and other hazardous materials which can contaminate your home.

- If your gas meter has been affected by water or debris, contact your gas supplier.
- Always work safely when cleaning up after a flood by wearing protective clothing and washing hands thoroughly after clean-up and before handling food.
- Keep children and animals away from previously flooded areas until they have been cleaned and made safe.
- Take photos and videos of the damage and anything that needs to be thrown away before starting the clean-up, for insurance purposes.
- Clean up, drain, and dry inside as quickly as possible. Take out everything that is wet and that can be moved – floor coverings, furniture, bedding, clothing, etc., and put them outside to dry when the weather is fine.
- Throw away all food and drinking water that has come in contact with floodwater, including things stored in containers.
- Do not eat garden produce if the soil has been flooded. Clean up and remove debris and sprinkle gardens with lime.

Traffic and travel updates

As the situation continues to evolve, Auckland Emergency Management advises that people keep up to date with the latest travel advice by following Auckland Transport on Twitter @AT_TravelAlerts and by checking the Waka Kotahi website.

- We are anticipating further rainfall so please keep an eye on the weather forecast
- Please only return to your property if it is safe to do so
- Do not drive through floodwaters and remember it could be contaminated
- Hazards and debris could also be beneath the surface

Where to turn for help and support

Financial support from Work and Income

Support and assistance is available if you've been directly affected by the flooding in Auckland.

There are lots of ways Work and Income can help, and we can point you in the right direction based on your situation. You don't have to be on a benefit.

In emergencies, Work and Income can help with costs if you don't have any other way of paying.

We can help with:

- medical costs
- bedding
- food
- power bills
- repairs or replacing appliances
- costs if you've had to leave your home
- loss of income because you can't work.

Work and Income also provides other help such as benefits and help with paying your housing costs.

Everyone's situation is different, so what you qualify for will depend on your situation.

You may have to pay the money back depending on your situation.

Website: www.workandincome.govt.nz/urgent-costs

Call on 0800 400 100 for help with emergency costs:

- Monday 30 January 2023 - 8.00am – 5.00pm
- Tuesday 31 January 2023 - 8.00am – 5.00pm
- Wednesday 1 February 2023 - 8.00am – 5.00pm.

Civil Defence Payments

Civil Defence Payments are available for people who have been affected by the flooding. You don't have to be on a benefit to qualify for a Civil Defence Payment, and non-residents may be eligible. In most cases it doesn't matter what your income is or what assets you have.

These can help with:

- emergency food, clothing and bedding if yours has been damaged or destroyed.
- accommodation costs if you have been evacuated and are staying in accommodation such as a motel, hotel or temporary rental accommodation.
- loss of income due to an inability to work caused by the flooding.
- A payment if you have evacuees staying with you in places such as a private home, marae or community centres.

Call Work and Income on 0800 400 100 for more information from:

- Monday 30 January 2023 - 8.00am – 5.00pm
- Tuesday 31 January 2023 - 8.00am – 5.00pm
- Wednesday 1 February 2023 - 8.00am – 5.00pm.

Help with other costs

Depending on your situation, there are other ways that Work and Income may be able to help you and your family with things like medical costs, bedding, food, rent, power bills, repairs or replacing appliances.

You don't need to be on a benefit to get help, it's also available to people on a low income. However, you may have to pay the money back depending on your situation.

More information can be found at <https://workandincome.govt.nz/urgent-costs> or by calling 0800 400 100.

Insurance and lodging a claim

If your home, car, or contents have been damaged by the severe weather, take photos before you remove or repair anything and report it to your insurance company as soon as possible. You only need to contact your insurance company and they'll let you know what you need to do next, how to claim and – if applicable – how EQ Cover from Toka Tū Ake EQC works.

If you need to make your home safe, sanitary, secure, and weather tight, please record the work done, take before and after photos, and keep copies of the bills you paid.

If you are an uninsured homeowner, contact the EOC Welfare team on 03 543 7290 (After hours 03 546 0200).

If you don't have house insurance but do have contents insurance, speak to your insurer about what is covered. Make sure you take lots of photos and keep good records before you throw anything out, where possible.

The [Residential Advisory Service](#) (RAS) within MBIE provide advocacy services and advice to homeowners who are navigating insurance claims to remediate damage suffered due to an event. You can contact info@advisory.org.nz or ring 0800 777 299, 03 379 7027 for more information.

Tenancy information

If you are the tenant or landlord of a rental property, you can find information on your rights and obligations at www.tenancy.govt.nz or by phoning 0800 TENANCY (0800 836 262).

Schools and early childhood education centres

The Ministry of Education supports all schools and early learning services to help them recover from the event. Parents and caregivers should check with their school or early learning service for updated information.

Check with your school or early childhood centre to see if they have been affected by the floods.

Education has put up a link on their website for this event:

[Severe weather event advice and guidance – Education in New Zealand](#)

Local healthcare Services

Health care services across Auckland are continuing to provide care if you need it.

All hospitals, including emergency departments remain open. If you are seriously unwell and need emergency care **please dial 111**.

For less critical non-emergency care, people can continue to phone their GP in the first instance. Phones will be managed 24 hours, either directly or through an after-hours duty GP. Most GPs who would normally be open at the weekend have been able to open usual.

For urgent, less serious, health concerns when your doctor is unavailable, contact your local accident and medical centre. A list of these is available on [Healthpoint](#). All clinics are open as usual.

Community pharmacies can support you if you don't have your regular prescription medications. A list of open pharmacies can be found on [Healthpoint](#).

We now have clinical support to the South Auckland Information Hub through our Māori and Pacifica Providers.

For general health advice, or if you're just not sure where you need to go to seek help, call Healthline 0800 611 116.

There are health risks associated with coming in contact with floodwater and Auckland Regional Public Health Service has updated their advice on their [website](#):

<https://arphs.health.nz/news/auckland-flooding-public-health-advice-january-2023/>

Please be extra careful if you are travelling as there may be road closures still in place; check ahead to make sure your normal route is open and safe to use.

Wellbeing

The following information will also help you with general wellbeing.

The importance of trying to get enough sleep during these challenging times

- Good tips here: <https://www.healthnavigator.org.nz/healthy-living/sleep/sleep-tips/> (this is a national DHB endorsed health site)

The importance of explaining what is going on to children – talking to them and listening to them

- Good tips here: <https://www.kidshealth.org.nz/coping-natural-disaster>

Mental Well-being options

- a. Anxiety is very common during an emergency event such as a flooding and evacuations. This is a normal response to a very stressful situation. Talking to people and helping others can be both therapeutic and useful.
- b. If you need further support for yourself or for others:
 - call your general practice, after-hours GP practice or Healthline on 0800 611 116
 - free-call or text 1737 to talk to a trained counsellor
 - in an emergency, call 111

Māori community / Iwi support

Te Puni Kokiri are actively assessing the situation and contacting local marae, and iwi. Information will be updated as it is received.

Pacific support

Ministry for Pacific Peoples is the Crown's principal advisor on policies and interventions aimed at improving outcomes for Pacific peoples in Aotearoa. We have strong networks with Pacific communities around the country and expertise in understanding of Pacific people, customs, and values influence public policy, programme, and service decisions affecting Pacific Aotearoa.

Ministry for Pacific Peoples are actively reaching out to Pacific leaders, communities, and service providers to gather information. Currently, support is available through the following services:

South Seas Healthcare

- Immediate Flood Relief - Well-being Support
- South Seas Healthcare is based in Otara, South Auckland and is available to provide immediate wellbeing and food support.
- Call the South Seas team on **0800 31 13 31**.
- <https://www.facebook.com/southseashealthcare/posts/pfbid0356qfDot8C64sCBhsRThZQaxthCwvL2FV6MAHg2y2gQ88VKyJet3XXgXazb8vUwhol>

Pacific Regional Coordination Hub (PaRCH)

- Available to provide welfare, accommodation and medication support
- Staffed by Pacific language speakers
- Can provide assistance regardless of your residency status
- You can reach the team directly on **0800 727 240**.
- Open from 8am – 8pm

Siaola Vahefonua Tonga Methodist Mission

Siaola is available to provide food and shelter for people affected by the flooding event. If you need help, please call them on freephone 0800 SIAOLA (0800 742 652). Siaola Community Hub address: 636 Great South Road, Ellerslie, Auckland.

Pasifika Futures Ltd

Pasifika Futures Ltd is the Whānau Ora Commissioning Agency for Pacific families, providing support across NZ through their partners. By calling 0800 ETURERE, the Pasifika Futures team will be able to connect you with one of our partners to provide immediate relief support.

The Fono Feleoko Food Hub

0800 FONOU (0800 366 648)

The Village Community Services Trust

021 845 535 (Alena)

[Food parcel request link](#)

CIDANZ

Anthony: 027 303 1832

Sean: 027 310 3675

[Help form](#)

Pacific Regional Coordination Hub (PaRCH)

- Available to provide welfare, accommodation and medication support
- Staffed by Pacific language speakers
- Can provide assistance regardless of your residency status
- You can reach the team directly on **0800 727 240**.
- Open from 8am – 8pm

If you require support please email contact@mpp.govt.nz or visit www.mpp.govt.nz

Ethnic Communities support

The Ministry for Ethnic Communities are sending out various communications to all our communities which will outline support available for them over the coming days.

The Ministry for Ethnic Communities are also liaising with key agencies and civil defence centres to ensure that specific needs are met for ethnic communities such as food, spaces for prayers and interpreters.

Support for Disabled People

Whaikaha - Ministry of Disabled People have advised the following:

- If you are impacted personally, please contact emergency services on 111. If you have difficulty hearing or talking on the phone, try the 111 TXT service to contact Fire, Ambulance or Police: <https://www.police.govt.nz/111-txt>
- In the first instance, please up to date with the latest information and advice at <https://www.facebook.com/aklcdem/>.
- Disabled people and whānau can contact Whakarongorau Aotearoa, New Zealand Telehealth Services if you need support on 0800 111 213, Text 8988. Or access it with the New Zealand Relay Service at www.nzrelay.co.nz.
- The three current Civil Defence Centres are all accessible. People going there with assist dogs should take them. Please remember other essential items you may need, such as devices, medicine, warm clothing, and baby items

Foreign Nationals

Foreign Nationals requiring assistance should contact their Embassy or High Commission.

Contact details can be found at [Embassies | New Zealand Ministry of Foreign Affairs and Trade \(mfat.govt.nz\)](https://www.mfat.govt.nz/en/embassies/): <https://www.mfat.govt.nz/en/embassies/> .

Visitors to New Zealand should contact their travel insurer if their travel has been disrupted.

Animal welfare

Your animals are your responsibility. You need to include them in your planning in the event of an emergency.

- If you have to evacuate, take your pets with you – if you can do so safely – or take them to a safe shelter place.
- If you have to leave your animals behind, make sure they're in a secure and sheltered place either inside or outside your home.

- If you have livestock or horses in paddocks near waterways that have the potential to flood (streams, rivers etc.), move them to higher ground.

For more information see **Ministry for Primary Industries (MPI) factsheet: Animals affected by flood** - www.mpi.govt.nz/animals-in-emergencies

Animal welfare concerns

Phone Auckland CDEM on **0800 22 22 00** to log any animal welfare concerns. **MPI** will follow up on animal welfare calls.

Veterinary services

If your animals need veterinary treatment, contact your veterinary clinic.

Livestock

For requests for assistance with livestock, lifestyle blocks or feed phone **Federated Farmers** on **0800 FARMING (0800 327 646)**

Released under the Official Information Act 1982



Daily Intelligence Briefing

Prepared by the NEMA Monitoring, Alerting and Reporting Centre to provide awareness that supports informed decision making. Any questions, comments or contributions should be addressed to: [s 9\(2\)\(g\)\(ii\), \[NEMA\]](#)

Director:	Roger Ball	Issued at:	0800hrs 30 January 2023
National Controller:	Charlie Blanch	Next report at:	0800hrs 31 January 2023
Duty PIM:	s 9(2)(g)(ii), [NEMA]	NCC Status:	Activated 2330hrs 27 January 2023
Duty REMA North:	s 9(2)(g)(ii), [NEMA]	NCMC Status:	Not activated
Duty REMA South:	[NEMA]	Declaration Status:	State of local emergency – Auckland District State of local emergency – Waitomo District
NEMA Readiness:	NCC activated, five NEMA personnel deployed to Auckland ECC		
Authorised by: s 9(2)(g)(ii), [NEMA] Watch Leader			

EXECUTIVE SUMMARY

Out of Scope

Current Events

- Auckland and other parts of the upper North Island have begun cleaning up and assessing damage following the impacts of record rainfall on Friday causing significant flooding. Auckland and Waitomo District remain in a local state of emergency.

Out of Scope

CURRENT EVENTS

North Island Severe Weather

Severe Weather Update

An orange heavy rain warning is in place for Northland, and Auckland until 30 January, localised areas may receive an additional 150mm on top of what has already fallen in Northland and Auckland

Heavy rain watches remain in place for Tasman northwest of Motueka and the Richmond and Bryant Ranges, Rai Valley area and Marlborough Sounds until 1500hrs Monday 30 January.

A slow-moving low is expected to move south over the Tasman Sea from Wednesday 1 February through till Friday 3 February.

MetService have high confidence that rainfall amounts will reach criteria for a heavy rain warning to be issued in Northland on Tuesday, during Wednesday 1 February, MetService has a moderate confidence that rainfall will reach criteria for a heavy rain warning in Auckland.

This expected rain may affect already impacted areas of the upper North Island, causing further flooding and slips on already saturated grounds.

Auckland

Rain has eased in Auckland; however, flooding is still present. The state of local emergency declared at 2127hrs Friday 27 January remains in place. The Auckland Emergency Coordination Centre (ECC) remains active. There is seven EMAT personnel, and five NEMA deployed personnel at the ECC providing support.

Auckland Emergency Management has three Civil Defence Centres and a community information hub open to assist with impacted persons. More than 130 Building Inspectors were in the field yesterday to begin building inspections across the region. There are approximately 5000 buildings that will require an inspection across 25 suburbs.

Landslips and other areas of land instability will also be identified as requiring a geotechnical inspection.

Auckland Airport is now fully operational, for both international and domestic flights, however there is congestion for passengers due to manual check-in's taking place. An Emergency Mobile Alert (EMA) was sent by Auckland Emergency Management at 1947hrs last night advising the Auckland public of severe thunderstorm activity.

Waikato

Waitomo District Council declared a state of local emergency for the Waitomo District at 1905hrs on Saturday 28 January. An EOC has been activated in the Waitomo District and Te Kūiti Pā have received people who needed to evacuate their homes and are awaiting accommodation. Multiple roads are still impacted across the region due to slips and flooding.

Bay of Plenty

The Bay of Plenty CDEM Group Duty Team at the Group Emergency Coordination Centre (GECC) have been monitoring the situation throughout the event. A large slip occurred in Maungatapu at Egret Avenue, Tauranga. One house suffered severe damage with two others significantly impacted. Police and FENZ evacuated approximately 20 homes on Egret Ave and Te Mutu Crescent with all evacuees able to stay with friends/relatives.

Due to slips and flooding, there has been several road closures around Tauranga City, these are being managed by council contractors who have been working to clear sites since Sunday.



Houses damaged by a slip in Tauranga

Source: Stuff.co.nz

House damaged after a slip on Shore Road, Remuera

Source: Stuff.co.nz



Aftermath of a train derailment in Te Puke, Bay of Plenty

Source: Stuff.co.nz

Out of Scope

MEDIA PUBLICATIONS

Weather: Auckland, Northland, Coromandel, Bay of Plenty, Waikato lashed by heavy rain - loved ones grief for those lost in floods

Aucklanders have been warned of an "intense storm cluster" approaching from the Hauraki Gulf towards Auckland and Waiheke Island.

nzherald.co.nz

Live: More rain ahead for Auckland, Northland

Heavy rain warning (orange) issued for Auckland, Coromandel, Great Barrier Island, Northland

Stuff.co.nz

Auckland floods: Mum of five tells of lucky escape from flooded home

A pregnant Auckland mum and her five kids were lucky to make it out alive as their West Auckland home was inundated with rapid-like floodwater on Friday night.

nzherald.co.nz

Auckland flooding: The longer road ahead to get region back to 'normal'

Commuters will face new challenges in Auckland from the start of the working week on Tuesday, as repair work continues following the weekend deluges.

stuff.co.nz

Out of Scope

Released under the Official Information Act 1982

From: [^Parliament: EM PrivateSecretary](#)
To: [Charlie Blanch \[NEMA\]](#); [Sarah Holland \[NEMA\]](#)
Cc: [Dave Gawn \[NEMA\]](#); [s 9\(2\)\(g\)\(ii\), \[NEMA\]](#); [Anthony Richards \[NEMA\]](#); [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#); [Hamish Rogers \[DPMC\]](#); [Roger Ball \[NEMA\]](#)
Subject: RE: FOR URGENT ACTION: PM Briefing 11.30am Auckland and Waikato Flooding
Date: Monday, 30 January 2023 10:52:13 am

Thanks for the Teams link Sarah. Confirming that I've shared it with Transport, Housing, and Defence Minister offices with an invitation for their 11.30am agency representatives to attend.

Here is the Zoom link for Roger. Please keep in confidence and let me know if anyone else from NEMA intends to join (I will dial in with [s9\(2\)\(a\)](#) from the office. Our Minister will be on Zoom FYI):

Zoom details for the meeting below – confirmed for 11.30am

Out of Scope



Thanks,
[s9\(2\)\(a\)](#)

From: EMPS PrivateSecretary
Sent: Monday, 30 January 2023 10:46 AM
To: 'Charlie Blanch [NEMA]' [s 9\(2\)\(g\)\(ii\), \[NEMA\]](#); Sarah Holland [NEMA] [s 9\(2\)\(g\)\(ii\), \[NEMA\]](#) EMPS PrivateSecretary [s 9\(2\)\(a\)](#)
Cc: Dave Gawn [NEMA] [s 9\(2\)\(g\)\(ii\), \[NEMA\]](#); [Anthony Richards \[NEMA\]](#) [s 9\(2\)\(g\)\(ii\), \[NEMA\]](#); [Hamish Rogers \[DPMC\]](#) <Hamish.Rogers@dpmc.govt.nz>; Roger Ball [NEMA] [s 9\(2\)\(g\)\(ii\), \[NEMA\]](#)

Released under the Official Information Act 1982

Subject: RE: FOR URGENT ACTION: PM Briefing 11.30am Auckland and Waikato Flooding

Thanks Charlie and Sarah.

Confirming that Dave and Charlie in the room and Roger and Zoom sounds good. I'll provide Zoom link as soon as I have it.

For the pre-brief – please provide me the link and I'll circulate. Can't guarantee that other agencies will join as they're still confirming their attendees but I'll offer it up and keep you posted.

Thanks,

s9(2)(a)

From: Charlie Blanch [NEMA] s 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 10:42 AM
To: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA] EMPS PrivateSecretary
s 9(2)(a)
Cc: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Anthony Richards
[NEMA] s 9(2)(g)(ii), [NEMA]
Hamish Rogers [DPMC] <Hamish.Rogers@dpmc.govt.nz>
Subject: Re: FOR URGENT ACTION: PM Briefing 11.30am Auckland and Waikato Flooding

I've briefed the NCMC. They should all be inputting to the brief.

Ngā mihi | Regards

Charlie Blanch
Manager National Operations (acting)
s9(2)(a)

Sent from mobile device, please excuse brevity and formatting.

From: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]
Sent: Monday, January 30, 2023 10:39:08 AM
To: ^Parliament: EM PrivateSecretary s 9(2)(a) Charlie Blanch
[NEMA] s 9(2)(g)(ii), [NEMA]
Cc: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Anthony Richards
[NEMA] s 9(2)(g)(ii), [NEMA]
Hamish Rogers [DPMC] <Hamish.Rogers@dpmc.govt.nz>
Subject: RE: FOR URGENT ACTION: PM Briefing 11.30am Auckland and Waikato Flooding

[UNCLASSIFIED]

s9(2)(a) – proposing 3 attendees :
Dave & Charlie will physically attend
I've texted Roger to ask if he can attend via zoom

We'll have a pre-brief at 11am.

s9(2)(a) - Can you ask if the other agencies wish to attend our pre-brief at 11am? In the NCMC (or via Teams)

Hamish – can you escort Dave & Charlie from L8 core to the L9 boardroom?

I've just received a call from the PMO who would like to arrange a briefing on the current state of play re Auckland and Waikato Flooding for the Prime Minister at **11.30am** with the following agencies represented:

- NEMA (lead)
- Defence
- Transport
- Housing

The scope of the briefing is the operational and practical state-of-play with emphasis on where there is a need or opportunity for the Government to increase support for the response (e.g. Defence assistance with clean-up).

Ngā mihi
Sarah

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumaruru
s9(2)(a) | s 9(2)(g)(ii)

From: EMPS Private Secretary s 9(2)(a)

Sent: Monday, 30 January 2023 10:27 am

To: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Cc: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]

[NEMA] s 9(2)(g)(ii), [NEMA] Anthony Richards

Subject: FOR URGENT ACTION: PM Briefing 11.30am Auckland and Waikato Flooding

Importance: High

Kia ora Sarah,

As discussed, can you please action the below and advise if timeframe is doable and how you'd like to coordinate organisation ASAP?

To confirm, this is a verbal briefing.

The venue will be the PM's boardroom on the 9th floor (for PM, Ministers, most senior officials –

e.g. Dave for NEMA) and the rest of us (officials, Private Secs, Ministerial Advisors) online on Zoom. They have specifically requested there to not be a cast of thousands in the room.

Please call me to discuss as needed.

Thanks,

s9(2)(a)

s9(2)(a)

Private Secretary Emergency Management
Hon Kieran McAnulty | Minister for Emergency Management

s9(2)(a)

www.beehive.govt.nz

From: s9(2)(a)

Sent: Monday, 30 January 2023 10:16 AM

To: EMPS Private Secretary s9(2)(a)

Cc: Holly Donald s9(2)(a), [PMO]

s9(2)(a), [Minister Henare's office] ; s9(2)(a), [Minister Wood's Office] ;

s9(2)(a), [Minister Woods' office]

Subject: PM Briefing 11.30am Auckland and Waikato Flooding

Hi s9(2)(a),

I've just received a call from the PMO who would like to arrange a briefing on the current state of play re Auckland and Waikato Flooding for the Prime Minister at **11.30am** with the following agencies represented:

- NEMA (lead)
- Defence
- Transport
- Housing

The scope of the briefing is the operational and practical state-of-play with emphasis on where there is a need or opportunity for the Government to increase support for the response (e.g. Defence assistance with clean-up).

The PM does have some flexibility if 11.30am won't work because of another high priority activity.

Many thanks,

s9(2)(a)

s9(2)(a)

| Senior Ministerial Advisor | Office of Hon Kieran McAnulty

Office of the Minister of Emergency Management, Minister of Racing, Deputy Leader of the House, Associate Minister of Local Government, Associate Minister of Transport, Member of Parliament for Wairarapa
Parliament Buildings | Private Bag 18041 | Wellington 6160 | New Zealand

s9(2)(a)

Authorised by Hon Kieran McAnulty, Parliament Buildings, Wellington 6011

From: Marika Hughes [DPMC]
Sent: Monday, 30 January 2023 11:10 am
To: Sarah Holland [NEMA]
Cc: Roger Ball [NEMA]; Charlie Blanch [NEMA]; Jenna Rogers [NEMA]; Dave Gawn [NEMA]; s 9(2)(a) [DPMC]; Tony Lynch [DPMC]; Christopher Gray [DPMC]; Hamish Rogers [DPMC]
Subject: RE: Watch Group for severe weather events

[UNCLASSIFIED]

Kia ora Sarah

Thanks for the call before, and as discussed, we will send out an email later this afternoon notifying Chief Executives that that ODESC system has been activated in support of NEMA as the lead agency, highlighting that some of the triggers for activation have been met:

- a. Has unusual features of scale, nature, intensity or consequence;
- b. Conveys significant challenges for sovereignty or nationwide law and order
- c. Suggests multiple or inter-related problems – creating national or systemic risk
- d. Involves a high degree of uncertainty or complexity
- e. Is beyond the ability of one lead agency to manage;
- f. Concurrency of events
- g. Is an emerging issue that might meet the above criteria in the future, and would benefit from proactive management.

We will also let agencies know there will be a Watch Group tomorrow afternoon and ask for their representatives – I think we will go virtual though, rather than in person, just to keep it easy on everyone. Also as we discussed, s 9(2)(a) will be in touch shortly to confirm a time with you for later today, to get a little deeper into what NEMA is looking to get out of the meeting/shape the agenda, and get a sense from you about which agencies should be involved. Please let me know if there's anything else that you need.

Ngā mihi
 Marika

Marika Hughes
 Director
 National Security Systems Directorate
 Department of the Prime Minister and Cabinet
 M s 9(2)(a)
 E marika.hughes@dpmc.govt.nz



From: Sarah Holland [NEMA] s 9(2)(g)(ii)
Sent: Monday, 30 January 2023 10:02 am
To: Marika Hughes [DPMC] <Marika.Hughes@dpmc.govt.nz>
Cc: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA] Charlie Blanch [NEMA] s 9(2)(g)(ii), [NEMA] Jenna Rogers [NEMA] s 9(2)(g)(ii), [NEMA] Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: Watch Group for severe weather events

Classification mark no longer necessary [UNCLASSIFIED]

Hi Marika,

As discussed, NEMA would like to request a Watch Group regarding the severe weather events - mostly due to the complexity of the impacts in Auckland.

Suggested purpose - ensure a shared situational awareness; ensure agencies are joined up; identify issues, risks and opportunities especially as we look ahead to the next few weeks.

There are a range of challenges as we move into recovery s 9(2)(g)(i)
There may also be challenges with concurrent events.

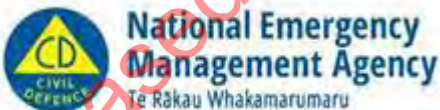
As you'll have seen, there have been challenges with ensuring the public have information they need. We're expecting there to be a review (done nationally, as well as one by Auckland Emergency Management).

I'm keen that we do NOT duplicate what is being covered in the daily National Welfare Coordination Group meetings, nor the interagency meetings held through the NCC (these are focused on the operational activity).

Ngā mihi
Sarah

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū
s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

Empowering communities before, during and after emergencies.



From: s 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 11:19 am
To: ^Parliament: EM PrivateSecretary; s 9(2)(g)(ii), [NEMA]
Subject: RE: FOR ACTION: Auckland Information Requests
Attachments: Minister Auckland Info 30 Jan 23.docx

[UNCLASSIFIED]

Hi s 9(2)(a)

Please see attached – Dave has a hard copy.

It's as good as we can provide. The available information is limited and we didn't have time to provide a more sophisticated brief.

s 9(2)(g)(ii), [NEMA]

NEMA National Coordination Centre - Operations

Mobile: s 9(2)(a)

Email: s 9(2)(g)(ii), [NEMA]

From: EMPS PrivateSecretary s 9(2)(a)

Sent: Monday, 30 January 2023 10:12 am

To: s 9(2)(g)(ii), [NEMA]

Subject: FOR ACTION: Auckland Information Requests

Importance: High

Kia ora team,

Please can you action the request below ASAP for the Minister? Please provide me an ETA if possible.

Thanks,

s 9(2)(a)

Private Secretary Emergency Management
 Hon Kieran McAnulty | Minister for Emergency Management
 Mobile s 9(2)(a)
www.beehive.govt.nz

From: s 9(2)(a), [Hon
 McAnulty's Office]

Sent: Monday, 30 January 2023 9:42 AM

To: EMPS PrivateSecretary s 9(2)(a)

Subject: Auckland Information Requests

Hi s 9(2)(a), [Hon
 McAnulty's Office]

The Minister has asked if I could please follow up with you on the following re Auckland but useful if also available for Waikato. This is for his information so he can distribute to his colleagues.

- Will there be post emergency support centres similar to Nelson and Buller?

- What specific activity is underway to provide support to vulnerable families – particularly elderly, disabled and English second language speakers?
- How are volunteers being coordinated?
- How are donations being coordinated?
- Specifically how is the response going in Mangere?
- Are practical tips being published on what people can do with damaged goods?

Many thanks,

s 9(2)(a), [Hon
McAnulty's
Office]

Released under the Official Information Act 1982

Information for Minister – 11:00am 30 Jan 23

Will there be post emergency support centres similar to Nelson and Buller?

AEM is currently assessing the need for and location of hubs, working alongside the Welfare Coordination Group.

What specific activity is underway to provide support to vulnerable families – particularly elderly, disabled and English second language speakers?

NEMA NCC is working alongside Auckland EM to translate the All of Government factsheet to enable the provision of support.

The National Welfare Coordination Group and the Auckland Welfare Coordination Group continue to meet daily with agency representation for our elderly and disabled communities to ensure our welfare services are fit for purpose.

How are volunteers being coordinated?

Auckland Emergency Management is coordinating volunteers, including Student Volunteer Army. Tasks being investigated for volunteers include clean up (including faith based organisations).

How are donations being coordinated?

Auckland Emergency Management are working on developing the criteria for and managing the Mayoral Relief Fund.

Specifically, how is the response going in Mangere?

Two community-led centres with Auckland Emergency Management support have been set up in Mangere to support this community. Auckland EM will assess whether additional support is required for this community today.

Are practical tips being published on what people can do with damaged goods?

Scale of Problem: ~5,000 homes @ 2.5t-4.5t per household = 12,500t-22,500t waste

Spread of Problem: Require GIS but defined by Geography which impacts vehicle and equipment accessibility to streets/houses

Processes:

1. Drag to Street
2. Kerbside Collection by Contractors/Waste Management

Options:

- A – Street Collection- Sorting Area – Transfer Site(s) [sorting can be done at a single site but takes longer]
B – Street Collection – Transfer Site [Sorting on Street=time/personnel intensive]

Risks:

1. Health and Safety of personnel, Hazardous waste handling, secondary health impacts

Next Steps:

2. Meet IMT NCC to discuss and Plan with Auckland

Personnel resources deployed by NEMA to Auckland:

- 10 have deployed and are in Auckland
- 7 are in transit on their way to Auckland
- 19 are in process, with travel currently being organised
- We are prepared to respond to further personnel resource requests as and when they are received

Property

- The best estimate of the number of properties potentially impacted remains at 5000.
- USAR teams are undertaking rapid damage assessments, which the first indicator of damage and suitability of habitation. 289 assessments have been undertaken, with 13 assessed as yellow and 59 red.
- Building Assessors are following up with more detailed impact assessments. Numbers provided reflect situation on the ground on the ground this morning and are in high flux. Approximately 11% of affected properties have been assessed. From the inspections made so far, 40 red placards, 151 yellow placards.

Welfare

- The number of people displaced in Auckland is still unknown as most people are recommended to stay with friends or family. 75 people presented to evacuation centres overnight.
- Welfare needs are still under assessment, with 372 assessments completed. 347 people have requested accommodation. Approximately 400 people sheltered overnight in the Auckland Airport International terminal, with similar numbers expected today.
- 3 evacuations Centres are open, with a community and agency information hub open all night at Mangare Memorial Hall

Key indicators are below:

Indicator	Figure	Source
Estimated houses affected	5000	1100hrs 29 Jan 23 - AEM

Building Assessments Red	40	0800hrs 30 Jan 23 - AEM meeting
Building Assessment Yellow	151	0800hrs 30 Jan 23 - AEM meeting
Building Assessment Total	557	0800hrs 30 Jan 23 - AEM meeting
USAR Red	13	1000hrs 30 Jan 23 - FENZ USAR
USAR Yellow	59	1000hrs 30 Jan 23 - FENZ USAR
USAR Total	289	1000hrs 30 Jan 23 - FENZ USAR
Calls to the AKL Council Call Centre	1221	1100hrs 29 Jan 23 - AEM SITREP 003
Welfare needs assessment conducted	372	1700hrs 29 Jan 23 - AEM SITREP 004
People Requesting Accommodation	347	1700hrs 29 Jan 23 - AEM SITREP 004
People in Evac Centres Overnight	75	0800hrs 30 Jan 23 - AEM SITREP 004
People in Auckland Airport Overnight	Estimated 400	1100hrs 29 Jan 23 - AEM SITREP 23
People in te Manukanuka O Hotorua Marae Overnight	50	1100hrs 29 Jan 23 - AEM SITREP 23
Households requesting assistance	316	1700hrs 29 Jan 23 - AEM SITREP 004
Households with power outage	700	1100hrs 29 Jan 23 - AEM SITREP 003
Rural properties without power	20	1100hrs 29 Jan 23 - AEM SITREP 003
CDCs Open	3 (plus 1 Community & Agency Hub)	1100hrs 29 Jan 23 - AEM SITREP 003
Schools with impacted opening (%)	7% damaged to an extent likely to affect learning (2% affected opening)	1200 29 Jan 23 - MSD SITREP 03
Roading Impacts	39 local roads closed, 17 lanes closed	1100hrs 29 Jan 23 - AEM SITREP 003

Released under the Official Information Act 1982

From: s 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 12:51 pm
To: Jenna Rogers [NEMA]
Subject: Fwd: Issues to raise with Auckland Council and AEM [UNCLASSIFIED]

JR

Please see the email below on the risks Roger is to discuss with AEM.

A

Get [Outlook for iOS](#)

From: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Sent: Sunday, January 29, 2023 6:04 PM
To: s 9(2)(g)(ii), [NEMA] Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: RE: Issues to raise with Auckland Council and AEM [UNCLASSIFIED]

Acknowledge, will take these up.

Roger

Sent with BlackBerry Work
(www.blackberry.com)

From: s 9(2)(g)(ii), [NEMA]
Date: Sunday, 29 Jan Reiwa 5 at 5:25 PM
To: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA] Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: Issues to raise with Auckland Council and AEM

[UNCLASSIFIED]

Kia Ora Roger

The following issues would be useful to raise with AEM and Council staff. These are not in any particular order.

1. Welfare support at Auckland Airport for pax with disrupted and delayed travel. These costs are eligible if support is directed by the Controller, and failure to provide adequate facilities by either AEM or AIAL presents reputational and welfare risks
2. Needs assessment and mis-alignment with building and USAR assessment, exacerbated by lack of common platforms and interoperability
3. Community Information hubs / one stop shop. Additional facilities will be needed beyond the unit established today in Mangare
4. Ensuring CALD support is available, deployed and visible across CDC, hubs and in resources. s 9(2)(g)(i)
5. There is a need to ensure that community organisations are appropriately briefed and tasked with regard to ensuring they are eligible for reimbursement. They can only be reimbursed if officially tasked
6. Community led centres – how many? Where are they? Do they need support? There is no information available

7. Debris Management. This will require extensive planning, operational support and public communication
8. Recovery needs to be planned and resourced now, and should eb starting concurrently
9. Establishment of Mayoral relief fund and associated criteria
10. Enhanced taskforce green via MSD would be an option however the Council needs to do the coordination of this and could be extensive, however MPI are open to discuss this.

Ngā mihi | Kind regards

Charlie Blanch ([him/his](#)) | Acting Manager National Operations | National Controller

PG Dip Public Health, Dip Humanitarian Assistance, BSc(Hons) International Disaster Engineering & Management, Certified Emergency Manager (IAEM)

National Emergency Management Agency Te Rākau Whakamarumarū

s 9(2)(a)

www.civildefence.govt.nz

s 9(2)(g)(ii)

TSB House, 147 Lambton Quay| PO Box 5010, Wellington 6045, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumarū



Released under the Official Information Act 1982

From: ^Parliament: EM PrivateSecretary
Sent: Monday, 30 January 2023 1:51 pm
To: Anthony Richards [NEMA]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: RE: Additional funding for Auckland post flooding.

Noted with thanks Anthony and have passed on to MoF's office. They have responded:

"Understand that criteria will be finalised by NEMA and Auckland Council but be useful for MoF (and probably other Ministers) to get a sense of what tangible things the funding will buy, and therefore the kind of criteria that are likely to be developed. One option could be for the criteria for the current \$100k be shared for illustrative purposes and an outline of where there might be differences for the proposed \$1m.

Appreciate normal process, but MoF interested in whether / how to target so useful to cover that off at Cabinet tmrw."

Could you please include this in the oral item aide-memoire?

Thanks heaps!

s 9(2)(a)

From: Anthony Richards [NEMA] s 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 1:30 PM
To: EMPS PrivateSecretary s 9(2)(a)
Cc: s 9(2)(g)(ii), [NEMA]
Subject: RE: Additional funding for Auckland post flooding.

Kia ora s 9(2)(a)

We'll recommend that it goes the MRF – this will ensure goes direct to those in need.

As is normal for MRF's we'll work with Auckland Council on criteria. As per all MRFs the administration and accountability for the distribution of the fund will rest with Auckland Council. NEMA does not get involved in allocation decisions for recipients of the fund.

Ngā mihi

Anthony

Anthony Richards ([he/him](#)) | Chief Advisor to Deputy Chief Executive
National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a)

| www.civildefence.govt.nz

s 9(2)(g)(ii), TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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From: EMPS PrivateSecretary s 9(2)(a)
Sent: Monday, 30 January 2023 1:13 pm
To: Anthony Richards [NEMA] s 9(2)(g)(ii), [NEMA]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: FW: Additional funding for Auckland post flooding.
Importance: High

Kia ora Anthony,

As discussed, please see information below on MoF being open to providing an additional \$1m for Auckland.

Could you please:

- Let me know ASAP what you're likely to recommend (so that I can give MoF's office a heads up, who will likely give Treasury a heads up)
- Include advice/recommendations on this in the oral item re. severe weather that's already in train – please include information on the current balance, amount sought
- Include information in response to the query about how this could be targeted – e.g. if we put into the NEMA MRF appropriation (sorry, I forget the name) then what/how can NEMA influence or advise on Auckland Council criteria for disbursing MRF funds

Happy to discuss.

Thanks,
s 9(2)(a)

From: s 9(2)(a), [Hon Robertson's Office]
Sent: Monday, 30 January 2023 12:55 PM
To: EMPS PrivateSecretary s 9(2)(a)
Cc: s 9(2)(a), [Hon Robertson's Office]
Subject: Additional funding for Auckland post flooding.

Kia ora s 9(2)(a),

Thanks for the chat just now.

As discussed, ahead of Cabinet tmrw MoF has indicated interest in providing an additional ~\$1m for Auckland, from the Between Budget Contingency. The political advisor have indicated comfort with this forming part of Min McAnulty's Oral Update as opposed to a paper, but from an admin side be good for Min McAnulty to have some recs ready to go that can be agreed at Cabinet to so there is a record of the decision and the Cab minute is clear. Tsy can QA the financial recs if useful.

MOF interested in advice on whether / how the additional funding should be targeted so be useful for that to be covered off in the discussion too. It may be that NEMA propose to use funding in line w current MRF criteria, which is fine, but useful to have an outline for Cabinet of where NEMA thinks the funding would best be spent.

Any questions, let me know!

s 9(2)(a) **Private Secretary (Finance)**
Office of Hon Grant Robertson | Office of Hon David Parker
6.4 Executive Wing, Parliament Buildings, PO Box 18041, Wellington
s 9(2)(a)

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From: Anthony Richards [NEMA]
Sent: Monday, 30 January 2023 2:07 pm
To: Sarah Holland [NEMA]; [NEMA]
Cc: [NEMA]
Subject: RE: Ministerial Update at 1200hrs 30 January - weather event

Kia ora Sarah and [NEMA]

Do you know if the NCC/AEM are producing any maps we can use for the oral item for Cabinet showing areas affected and also whether there is a numbers at a glance document being produced?

Ngā mihi

Anthony

Anthony Richards ([he/him](#)) | Chief Advisor to Deputy Chief Executive
 National Emergency Management Agency Te Rākau Whakamarumarū

[NEMA] | www.civildefence.govt.nz
 [NEMA] TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand
 ()

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**National Emergency
 Management Agency**
 Te Rākau Whakamarumarū

From: Sarah Holland [NEMA] [NEMA]
Sent: Monday, 30 January 2023 12:16 pm
To: Roger Ball [NEMA] [NEMA] [NEMA] s 9(2)(a), [PMO] s 9(2)(g)(ii), [NEMA]
 [NEMA] ^Parliament: EM PrivateSecretary [NEMA]
 s 9(2)(a) Stefan Weir [NEMA] [NEMA] Jenna Rogers
 [NEMA] s 9(2)(g)(ii), [NEMA] Dave Gawn
 [NEMA] s 9(2)(g)(ii), [NEMA] Anthony Richards [NEMA] s 9(2)(g)(ii), [NEMA] Brook
 Barrington [DPMC] <Brook.Barrington@dpmc.govt.nz>; Charlie Blanch [NEMA] s 9(2)(g)(ii), [NEMA]
 Tony Lynch [DPMC] <Tony.Lynch@dpmc.govt.nz>; Clare Ward [DPMC] <Clare.Ward@dpmc.govt.nz>; Ruth Fairhall
 [DPMC] <Ruth.Fairhall@dpmc.govt.nz>; Hamish Rogers [DPMC] <Hamish.Rogers@dpmc.govt.nz>;
 s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Holly Donald
 s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office]
 s 9(2)(a), [PMO] ^Parliament: Kieran McAnulty <Kieran.McAnulty@parliament.govt.nz>;
 Rajesh Nahna s 9(2)(a), [PMO] ^Parliament:
 [NEMA] Marika Hughes [DPMC] <Marika.Hughes@dpmc.govt.nz>; Anneliese Parkin [DPMC]
 <Anneliese.Parkin@dpmc.govt.nz>; s 9(2)(a), [PMO] Chris.Hipkins@parliament.govt.nz; Sarah
 Holland [NEMA] s 9(2)(g)(ii), [PMO] Catherine Delore [DPMC] <Catherine.Delore@dpmc.govt.nz>
Cc: [NEMA]

Subject: Ministerial Update at 1200hrs 30 January - weather event

[UNCLASSIFIED]

This is a copy of the message in the Signal PM Urgent Update chat

**

Kia ora PM and Minister,

Below is the Ministerial Update at 1200hrs 30 January. The numbers are changing frequently.

MetService Weather Update as at 1100hrs

Today – Monday 30 January 2023:

- Heavy showers and thunderstorms were observed last night for Northland and Auckland (north of the Harbour Bridge) where typically 40-80mm was recorded. Thunderstorms boosted rainfall accumulations to 100mm between Snells Beach and Wellsford and immediately south of Moerewa in Northland.
- The rain is expected to continue to ease in **Northland** and **Auckland** today, but isolated thunderstorm are possible this afternoon and evening.

Tomorrow – Tuesday 31 January 2023:

- An Orange Heavy Rainfall Warning has been issued for **Northland** and **Auckland** starting early morning Tuesday (3-4am) extending into Wednesday. Rain in **Northland** may be persistent, significant, and impactful for this period, with event rainfall exceedance of 180mm likely, and some places could see 200mm+ in accompanying thunderstorms. **Northern Auckland** and **Great Barrier Island** may see between 80-120mm for the event, with (much) lighter falls further south.
- Northeast winds strengthening with gusts of 90 km/h possible in exposed places, which may impact Auckland Harbour Bridge and arterial roads.

Outlook:

- The **Coromandel Peninsula** and **western Bay of Plenty** will likely see another Orange Rainfall Warning on Wednesday.
- This may extend eastward to affect **Whakatane** and **Rotorua** late Wednesday.
- Very warm and humid temperatures continue for the North Island this week, with overnight temperatures likely more than 19-20C for western and northern regions and daytime temperature between 22-27C.
- From Friday the weather in the north should ease to isolated showers, and improving conditions remain into the new week following the Waitangi holiday for affected regions.

Auckland

- Rain overnight caused tree failure and additional slips in Titirangi, resulting in evacuations of residents.
- The number of people displaced in Auckland is still unknown; advice was to stay with friends or family.
- Approximately 82 people were accommodated in Civil Defence Centres overnight and 82 people moved to emergency accommodation.
- Overnight Auckland Council received over 148 requests for service due to flooding impacts with only two related to water in housing. FENZ handled all calls within BAU.

- Helicopter surveillance identified 50 inaccessible sites that require rapid building inspections.
- Auckland Emergency Management Welfare are working with Auckland International Airport and Ministry of Transport to relieve pressure with stranded international passengers.
- Kawau Bay have 300 properties without power due to damaged power lines; Auckland Emergency Management are looking at generator and welfare support for residents.
- The best estimate of the number of properties potentially impacted remains at 5000.
- USAR teams are undertaking rapid damage assessments, which the first indicator of damage and suitability of habitation. 289 assessments have been undertaken, with 13 assessed as yellow and 59 red.
- Building Assessors are following up with more detailed impact assessments. Numbers provided reflect the situation on the ground this morning and are in high flux. Approximately 11% of affected properties have been assessed. From the inspections made so far, 40 red placards, 151 yellow placards.
- Welfare needs are still under assessment, with 372 assessments completed. 347 people have requested accommodation. Approximately 400 people sheltered overnight in the Auckland Airport International terminal, with similar numbers expected today.
- 3 Evacuations Centre are open, with a Community and Agency Information Hub open all night at Mangere Memorial Hall
- Link to factsheet on where to get help [Auckland severe weather - What support is available and where can you get help » National Emergency Management Agency \(civildefence.govt.nz\)](#)

Waikato

- Waitomo District Council has lifted their state of local emergency declaration as at 0937hrs Monday 30 January.
- Waikato CDEM Group Emergency Coordination Centre and four Emergency Operation Centres are activated monitoring ongoing weather impacts.

Bay of Plenty

- Approximately 30 properties are isolated in Western Bay of Plenty due to a bridge washout.
- The Ngongotaha River level has receded but still a concern with forecasted weather.

s 9(2)(g)(i)

Public safety messages

- Further severe weather is expected and there is damage in many areas. Put safety first. Don't take any chances. Act quickly if you see rising water.
- Please stay home if possible and avoid travel– If it is safe to, please stay home. If you must travel, please take extra care on the roads and never drive through flood waters.
- Don't walk, swim, or play in flood water. In addition to the danger of drowning, flood water can contain hidden debris, chemicals, animal waste and human sewage that can make you sick.
- If you have to evacuate bring with you any essential items you may need including medication, warm clothing and baby items.
- Take your pets with you when you evacuate – if it's not safe for you, it's not safe for them.
- If you have been evacuated, it may not be safe to return home even when the floodwaters have receded. Listen to emergency services and local Civil Defence authorities and don't return home until they tell you it is safe to do so.
- This will be an unsettling time for many people. Please look after each other, put safety first, and listen to the advice of civil defence and emergency services.

The next scheduled update will be at 4.30pm.

Ngā mihi
Sarah Holland
Chief Advisor, NEMA

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū

From: s 9(2)(g)(ii) [NEMA]
Sent: Monday, 30 January 2023 3:13 pm
To: Anthony Richards [NEMA]
Subject: RE: Maps and Apps in NCC

USAR Damage Classification: Red
Damaged: Severe damage

USAR Damage Classification: Yellow
Damaged: Slight damage

USAR Damage Classification: Green
Damaged: No damage/Unaffected

over overalying the areas that were badly flooded
Once I identify the badly flooded area, I will work on it.

Ngā mihi

s 9(2)(g)(ii) | Senior Geospatial Developer, Operational Systems – National Operations
National Emergency Management Agency Te Rākau Whakamarumarū
s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6014, New Zealand

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s 9(2)(a)

From: Anthony Richards [NEMA] s 9(2)(g)(ii)
Sent: Monday, 30 January 2023 3:06 pm
To: s 9(2)(g)(ii), [NEMA]
Subject: RE: Maps and Apps in NCC

Hi

Thanks very much s 9(2)(g)(ii) do the red yellow and green dots have a code?

Also is there way over overalying the areas that were badly flooded?

Thanks

Ngā mihi

Anthony

Anthony Richards ([he/him](#)) | Chief Advisor to Deputy Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū
s 9(2)(a) | www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

From: s 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 3:01 pm
To: Anthony Richards [NEMA] s 9(2)(g)(ii)
Subject: RE: Maps and Apps in NCC

See appendix one for attachment

Ngā mihi

s 9(2)(g)(ii) | Senior Geospatial Developer, Operational Systems – National Operations
National Emergency Management Agency Te Rākau Whakamarumaru
s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6014, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

s 9(2)(a)

From: Anthony Richards [NEMA] s 9(2)(g)(ii)
Sent: Monday, 30 January 2023 2:51 pm
To: s 9(2)(g)(ii), [NEMA]
Cc:
Subject: RE: Maps and Apps in NCC

Thanks again s 9(2)(g)(ii)

Do you have simpler map of the Auckland area showing which areas have been significantly affected by the flooding, or even where the houses being assessed are located?

Ngā mihi

Anthony

Anthony Richards ([he/him](#)) | Chief Advisor to Deputy Chief Executive
National Emergency Management Agency Te Rākau Whakamarumaru
s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

From: s 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 2:48 pm
To: Anthony Richards [NEMA] s 9(2)(g)(ii)
Cc: s 9(2)(g)(ii), [NEMA]
Subject: RE: Maps and Apps in NCC

See appendix two for attachments

Ngā mihi

s 9(2)(g)(ii) | Senior Geospatial Developer, Operational Systems – National Operations
National Emergency Management Agency Te Rākau Whakamarumaru
s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6014, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

s 9(2)(a)

From: Anthony Richards [NEMA] s 9(2)(g)(ii)
Sent: Monday, 30 January 2023 2:42 pm
To: s 9(2)(g)(ii), [NEMA]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: RE: Maps and Apps in NCC

Thanks for this s 9(2)(g)(ii)

This is a bit more complicated that we've got time to work out.

Do you have any .jpg maps you can send directly?

Ngā mihi

Anthony

Anthony Richards ([he/him](#)) | Chief Advisor to Deputy Chief Executive
National Emergency Management Agency Te Rākau Whakamarumaru
s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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From: s 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 2:34 pm
To: Anthony Richards [NEMA] s 9(2)(g)(ii)
Cc: s 9(2)(g)(ii), [NEMA]
Subject: Maps and Apps in NCC

[UNCLASSIFIED]

Hi Anthony,

Here are the apps and maps used at NCC:

NEMA Response and Readiness Dashboards s 9(2)(k)

- Situation Overview Tab – data for road closure and emergency declaration info
- Weather Tab – data from MetService
- FENZ RDA – USAR Rapid Disaster Assessment (RDA)

Evacuation Centres Dashboard s 9(2)(k)

- Show the activated CDC and overnight people number

Auckland Floods 2023 Viewer s 9(2)(k)

- Provide the tool to show the flooding impact by comparing the before and after imagery

*waiting for more captured imageries for the next couple days

s 9(2)(k)

If there are any questions, please let me know.

Ngā mihi

s 9(2)(g)(ii) | Senior Geospatial Developer, Operational Systems – National Operations

National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a) | www.civildefence.govt.nz

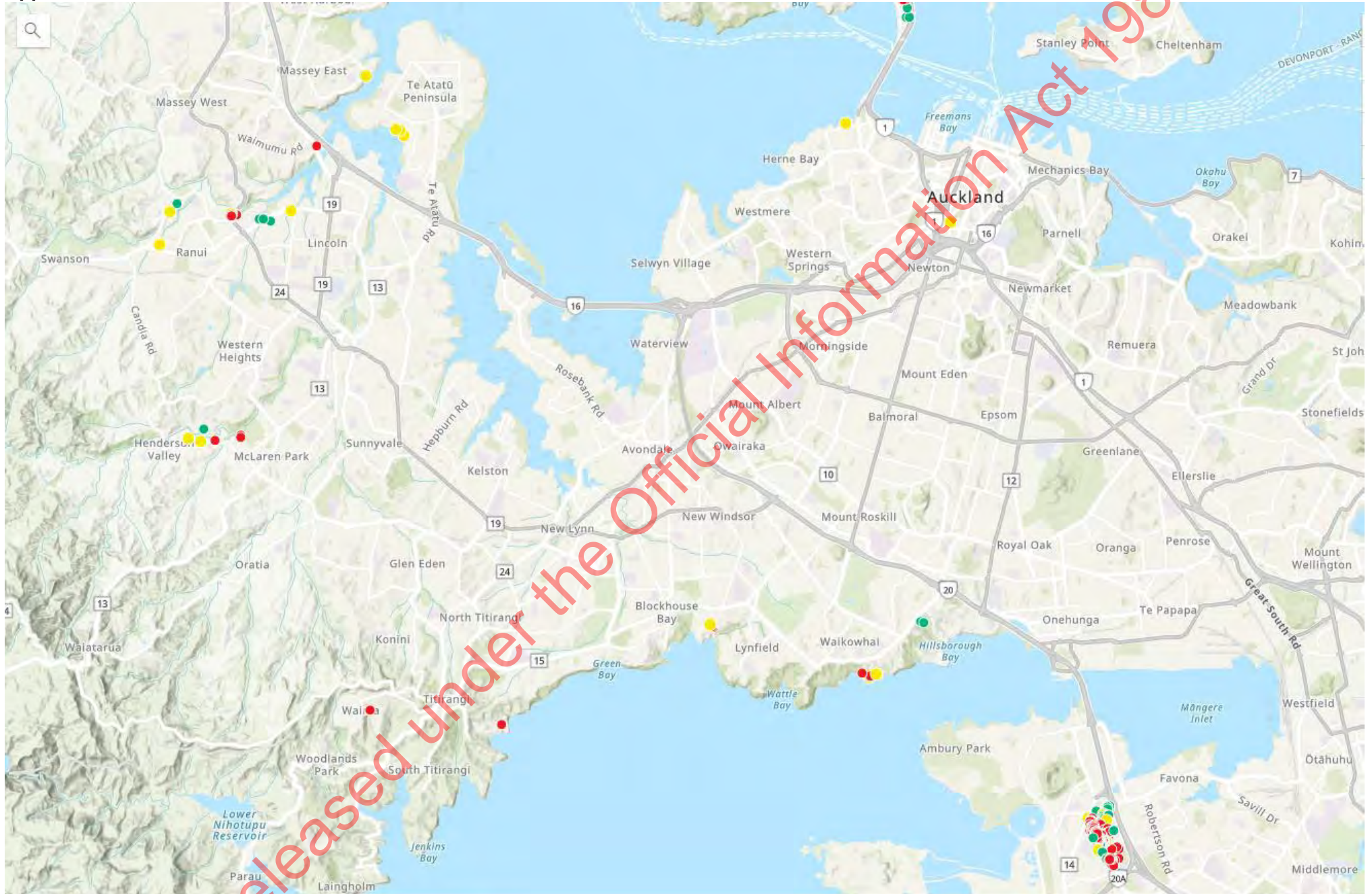
s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6014, New Zealand

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s 9(2)(a)

Appendix one:



Appendix two:

Auckland Floods 2023 Viewer

created by NEMA

Auckland Emergency Management declared a state of local emergency 2127hrs Friday 27 Jan 23 in response to severe weather causing unprecedented flooding and slips across the region.

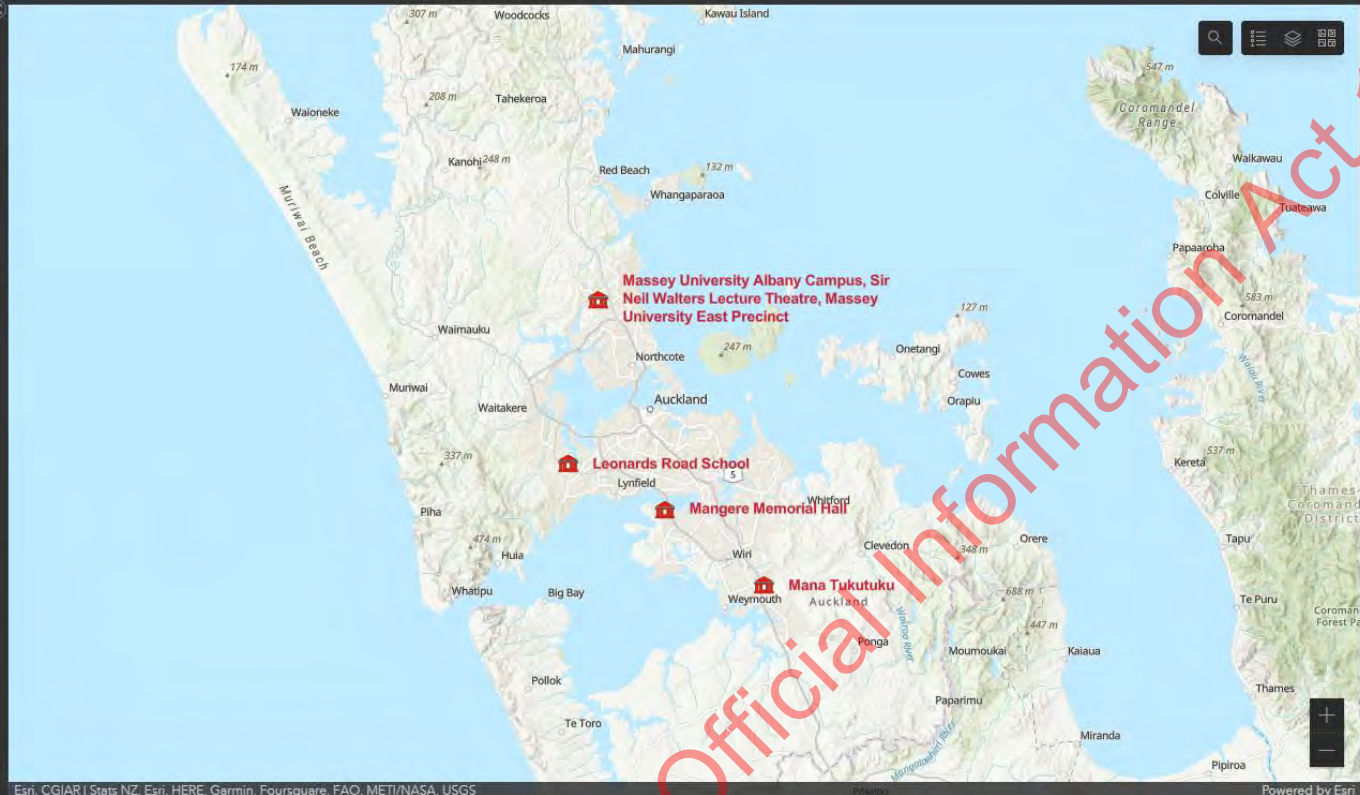
BlackSky satellite image of East Auckland including Remuera and Shore Road captured as part of Auckland Flood response 28 January 2023 @ 13:37

Resolution: 1.1 metre.
Extent: East Auckland including Remuera and Shore Road
Tasked by: NZ Police
Hosted by LINZ:
emergencyintel@linz.govt.nz

Disclaimer: This image is being provided in support of the disaster relief efforts and as a demonstration of BlackSky's capabilities.



- Evacuation Centres
- Leonards Road School
 - Massey University Albany Campus, Sir Neil Walters Lecture Theatre, Massey University East Precinct
 - Mana Tukutuku
 - Mangere Memorial Hall

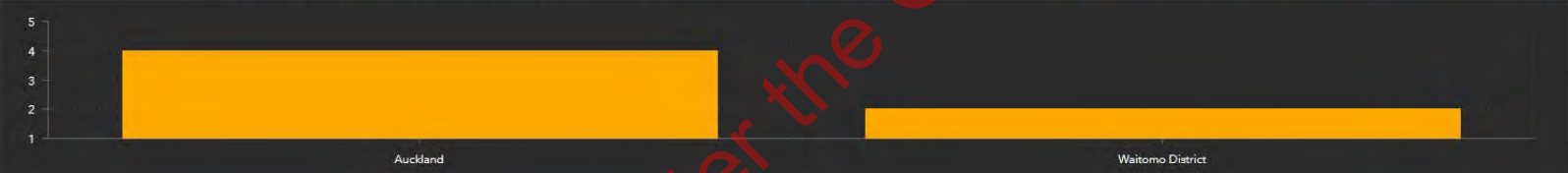


Activated CDC in Auckland

4

Activated CDC in Waitomo District

2



Released under the Official Information Act 1982

NEMA Response and Readiness Dashboards

No issues detected

Story not shared

Edit

A Story Map



Situation Overview

Weather

FENZ RDA

User Guide

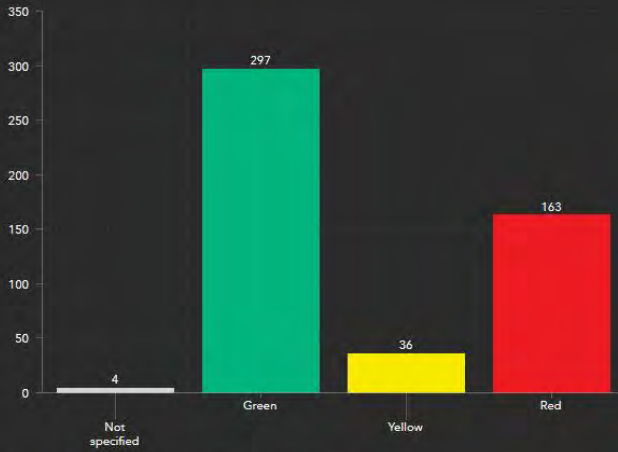
USAR Rapid Disaster Assessment (RDA)

Event
All

Sector
All

Event Date
No date selected

Total number by USAR Damage Classification



USAR Damage

People Impacts

Accessible

Total number of assessments

500

Total by Extent of Damage



Extent of Damage

Washout

Water ingress

Building Type

Evacuation Status

Welfare

Business

Priority

Traffic Light

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NEMA Response and Readiness Dashboards

No issues detected x

Story not shared x

Edit x

A Story Map



Situation Overview

Weather

FENZ RDA

User Guide

NZRT

Active

Yes

No

Geonet Volcano Status

AlertLevel

2

1

0

Other

NZTA State Highway Blocks

impact

Road Closed

Road Restrictions

NZTA State Highway Closures

impact

Road Closed

Road Restrictions

Metservice Weather Alerts - CAP Alert

Severity

Severe



Earthstar Geographics | ©2014 Esri | GNS Science | NASA, Esri

Powered by Esri

Weather Watches and Warnings

12

Source: MetService

Emergency Declaration

1

Source: NEMA

State Highway Closures

8

Source: NZTA

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Situation Overview

Weather

FENZ RDA

User Guide

New Zealand Severe Weather Information (Visualisation of data updating every 15 minutes from the Metservice CAP RSS Feed)

Autozoom to Latest Warning

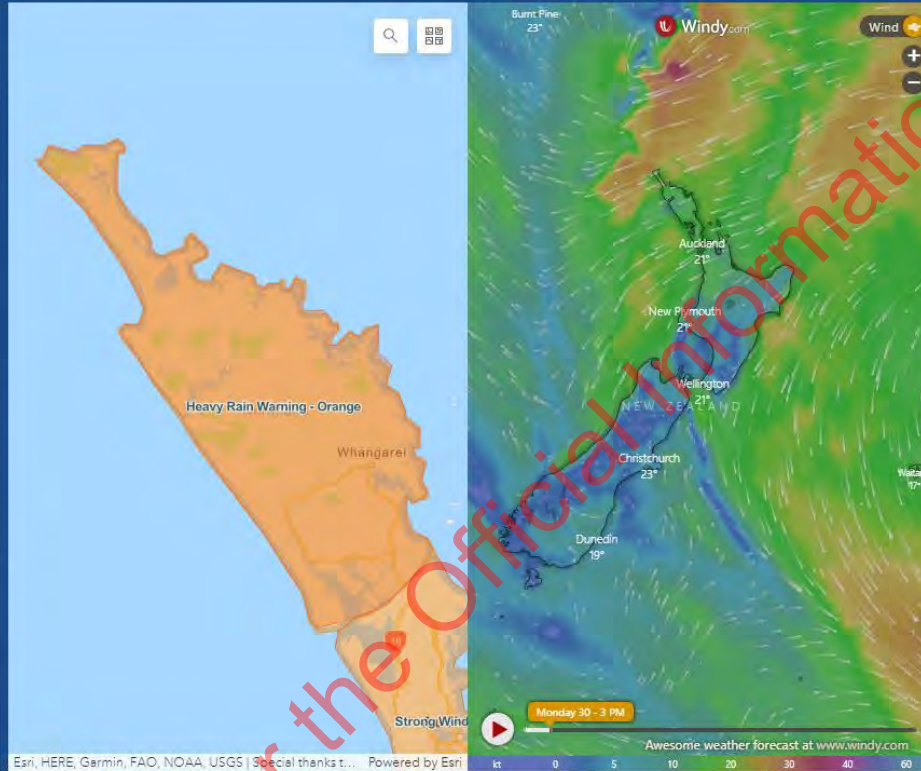
On

Off

Latest Warnings

To use: click on a warning to zoom the map to the extent of the area it relates to

- Heavy Rain Warning - Orange**
 for Northland
 From 1/31/2023 to 2/1/2023
- Severe Thunderstorm Watch**
 for Marlborough, Nelson, Buller, Canterbury Plains, Canterbury High Country
 From 1/30/2023 to 1/30/2023
- Heavy Rain Warning - Orange**
 for Auckland including Great Barrier Island
 From 1/31/2023 to 2/1/2023
- Heavy Rain Warning - Orange**
 for Auckland including Great Barrier Island
 From 1/31/2023 to 2/1/2023
- Severe Thunderstorm Watch**
 for Taihape, Wanganui, Manawatu, Tararua, Weirarapa
 From 1/30/2023 to 1/30/2023
- Severe Thunderstorm Watch**
 for Northland
 From 1/31/2023 to 2/1/2023
- Strong Wind Watch**
 for Northland
 From 1/31/2023 to 2/1/2023
- Strong Wind Watch**
 for Auckland
 From 1/31/2023 to 2/1/2023
- Heavy Rain Watch**
 for Tasman northwest of Motueka
 From 1/30/2023 to 1/30/2023
- Heavy Rain Watch**
 for Bay of Plenty, including Rotorua
 From 2/1/2023 to 2/2/2023



Esri, HERE, Garmin, FAO, NOAA, USGS | Special thanks to... Powered by Esri
 Maps | [Click here to view the CAP RSS Feed](#) | [Click here to view the most recent NZDI \(NIWA\)](#)

Total Weather Alerts

15

Yellow Warnings

Orange Warnings

Red Warnings

9

6

0

Heavy Rain

Heavy Rain

Heavy Rain

7

3

0

Strong Wind

Strong Wind

Strong Wind

2

0

0

Severe Thunderstorm

Severe Thunderstorm

Severe Thunderstorm

0

3

0

Heavy Snow

Heavy Snow

Heavy Snow

0

0

0

Released under the Official Information Act 1982

From: s 9(2)(g)(ii) [NEMA]
Sent: Monday, 30 January 2023 4:32 pm
To: ^Parliament: EM PrivateSecretary
Cc: Dave Gawn [NEMA]; Sarah Holland [NEMA]; Anthony Richards [NEMA]; s 9(2)(g)(ii) [NEMA]; s 9(2)(g)(ii) [NEMA]
Subject: Oral Item for Cabinet: North Island Severe Weather Event January 2023
Attachments: FINAL BRIEFING - Oral Item for Cabinet North Island Severe Weather Event January 2023 - 23-3.dotx; FINAL BRIEFING - Oral Item for Cabinet North Island Severe Weather Event January 2023 - 23-3.pdf

Classification no longer required

Kia ora s 9(2)(a),

Please see attached the Oral item for Cabinet: North Island Severe Weather Event January 2023.

Ngā mihi,
s 9(2)(g)(ii)

| Coordinator, Emergency Services Leadership Board

National Emergency Management Agency Te Rākau Whakamarumarū

s 9(2)(a) | www.civildefence.govt.nz

s 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6010, New Zealand

Empowering communities before, during and after emergencies



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One attachment has been withheld as it is a duplicate of the other.



Aide-Memoire

ORAL ITEM FOR CABINET: AUCKLAND SEVERE WEATHER EVENT JANUARY 2023

To	Hon. Kieran McAnulty, Minister for Emergency Management	Report No	23/3
From	Dave Gawn, Chief Executive, Emergency Management	Date	30/01/2023

Purpose

This paper supports your oral items to Cabinet following the severe weather across the North Island, particularly its impact on the Auckland Region.

Recommendations

The National Emergency Management Agency (NEMA) recommends that you:

1. **refer** to the attached talking points to support your two oral items ahead of Cabinet on Tuesday 31 January 2023:
 - a. **Oral item 1: Update on North Island severe weather event (focus on Auckland)**
 - b. **Oral item 2: Auckland flooding response review**
2. **note** that a contribution of \$100,000 to the Auckland Council Mayoral Relief Fund was approved by the Prime Minister and Minister for Emergency Management on 28 January 2023 from existing funding in the Emergency Management Leadership and Support Multi-Category Appropriation in Vote Prime Minister and Cabinet
3. **note** that, following the contribution referred to in recommendation 2 above, \$561,000 remains available in the budget for contributions to local authorities following emergency events in the Emergency Management Leadership and Support Multi-Category Appropriation in Vote Prime Minister and Cabinet

4. **agree**, that, given the severity of the event, a further \$1 million contribution be made by the Crown to the Auckland Council Mayoral Relief Fund

Agree/Disagree

5. **agree** to a \$1 million increase in funding for Crown contributions to local authority disaster relief funds for 2022/23 only to provide for the policy decision in recommendation 4

Agree/Disagree

6. **note** that, by that approving the increase in recommendation 5 above, \$561,000 remains available in the Emergency Management Leadership and Support Multi-Category Appropriation in Vote Prime Minister and Cabinet for 2022/23 to respond to future events

7. **approve** the following change to appropriation to give effect to the policy decision in paragraph 5 above, with a corresponding impact on the operating balance and net debt:

Vote Prime Minister and Cabinet Minister for Emergency Management	\$m – increase/(decrease)				
	2022/23	2023/24	2024/25	2025/26	2026/27 & Outyears
Multi-Category Expenses and Capital Expenditure: Emergency Management Leadership and Support MCA Non-Departmental Other Expenses: Emergency Risk Reduction, Readiness, Response and Recovery	1.000	-	-	-	-

8. **agree** that the proposed change to appropriations for 2022/23 above be included in the 2022/23 Supplementary Estimates and that, in the interim, the increase be met from Imprest Supply;

Agree/Disagree

9. **agree** that the expenses incurred under recommendation 7 be charged against the between-Budget contingency established as part of Budget 2022.

Agree/Disagree

10. **agree** to table the above financial recommendations (paragraphs 2-9) in Annex One at Cabinet.

s 9(2)(a)	
[Redacted]	
Dave Gawn Chief Executive, Emergency Management	
Date:	30 / 01 / 2023

NOTED	
[Redacted]	
Hon Kieran McAnulty Minister for Emergency Management	
Date:	/ / 2023

Released under the Official Information Act 1982

Background

1. You are talking to two oral items at Cabinet on Tuesday 31 January 2023:
 - a. Oral item 1 provides an update to Cabinet on the impacts of the severe weather event across the North Island, particularly the Auckland Region.
 - b. Oral item 2 provides an update to Cabinet on what is planned regarding a review into the Auckland flooding response.


Oral item 1: Update on North Island severe weather event (focus on Auckland)

2. Auckland was the most affected region, however other regions such as Waikato and the Bay of Plenty were also affected.
3. On Saturday 28 January, you announced an initial Government contribution of \$100,000 (excl. GST) to establish the Auckland Mayoral Relief Fund and signalled that more support is expected to follow.
4. This is in addition to other government financial support provided to the region, such as the Ministry of Social Development civil defence payments.
5. The Minister of Finance has indicated his interest in providing an additional \$1 million from between Budget contingency to support Auckland.
6. We recommend that this additional funding be allocated to the Auckland Council Mayoral Relief Fund to support immediate needs.

Oral item 2: Auckland flooding response review

7. Current NEMA capacity is focused on supporting the immediate response. However, as part of its continuous improvement processes, NEMA is capturing live lessons learned during the response phase. We expect these to result in actions for targeted system support to improve responses to future events.

s 9(2)(f)(iv)



Annex One: Financial recommendations for Cabinet, 31 January 2023

1. **note** that a contribution of \$100,000 to the Auckland Council Mayoral Relief Fund was approved by the Prime Minister and Minister for Emergency Management on 28 January 2023 from existing funding in the Emergency Management Leadership and Support Multi-Category Appropriation in Vote Prime Minister and Cabinet
2. **note** that, following the contribution referred to in recommendation 1 above, \$561,000 remains available in the budget for contributions to local authorities following emergency events in the Emergency Management Leadership and Support Multi-Category Appropriation in Vote Prime Minister and Cabinet
3. **agree**, that given the severity of the event, a further \$1 million contribution be made by the Crown to the Auckland Council Mayoral Relief Fund

Agree/Disagree

4. **agree** to a \$1 million increase in funding for Crown contributions to local authority disaster relief funds for 2022/23 only to provide for the policy decision in recommendation 3

Agree/Disagree

5. **note** that, by that approving the increase in recommendation 4 above, \$561,000 remains available in the Emergency Management Leadership and Support Multi-Category Appropriation in Vote Prime Minister and Cabinet for 2022/23 to respond to future events
6. **approve** the following change to appropriation to give effect to the policy decision in paragraph 4 above, with a corresponding impact on the operating balance and net debt:

Vote Prime Minister and Cabinet Minister for Emergency Management	\$m – increase/(decrease)				
	2022/23	2023/24	2024/25	2025/26	2026/27 & Outyears
Multi-Category Expenses and Capital Expenditure: Emergency Management Leadership and Support MCA Non-Departmental Other Expenses: Emergency Risk Reduction, Readiness, Response and Recovery	1.000	-	-	-	-

7. **agree** that the proposed change to appropriations for 2022/23 above be included in the 2022/23 Supplementary Estimates and that, in the interim, the increase be met from Imprest Supply;

Agree/Disagree

8. **agree** that the expenses incurred under recommendation 6 be charged against the between-Budget contingency established as part of Budget 2022.

Agree/Disagree

From: Sarah Holland [NEMA]
Sent: Monday, 30 January 2023 4:42 pm
To: ^EXT: Peter Hughes; s 9(2)(a), [Hon Sepuloni's Office] Roger Ball [NEMA];
s 9(2)(a), [PMO] s 9(2)(g)(ii), [NEMA] ^Parliament: EM
PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii), [NEMA] Dave Gawn
[NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony
Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC];
s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Holly Donald;
s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty;
s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna;
s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese
Parkin [DPMC]; s 9(2)(a), [PMO] Chris.Hipkins@parliament.govt.nz; Catherine
Delore [DPMC]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: Ministerial Update at 1600hrs Monday 30 January - severe weather

[UNCLASSIFIED]

This is an email version of the update pasted on the PM Urgent Update Signal chat.

Kia ora PM and Minister,

This is the 1600hrs update:

MetService Weather Update at 1515hrs

Today – Monday afternoon into evening:

- The rain is continuing to ease in **Northland** and **Auckland**, and no thunderstorms are currently (1515hrs) detected. Rainfall rates are typically 0.5-2mm/hr.
- We are in a brief 'quiet' period prior to the next bout of significant weather.

Tomorrow – Tuesday 31 January 2023:

- The Orange Heavy Rainfall Warning for **Northland** will escalate to **RED Severe Weather Warning** today as this event will be impactful, potentially further adding to already saturated lands. **Northland** is expected to see 120-140mm of rain for the event, most likely in the east and north. Some places could see 200mm+ in accompanying thunderstorms. This event will start before dawn Tuesday, then easing in the north Tuesday night before clearing early Wednesday.
- **Auckland City** will remain on an Orange Severe Rainfall Warning at this stage. **Northern Auckland** (north of Orewa) will be escalated to **RED Severe Weather Warning** and may see around 80-120mm, and 50-80mm for northern parts of Auckland City. This event is expected to start Tuesday evening, easing Wednesday morning.
- Escalation to **RED Severe Weather Warning** is based on discussions with local authorities and likely significant public and infrastructural impact on already saturated terrain.

- Northeast winds strengthening with gusts of 90 km/h possible in exposed places from **Northland to northern Coromandel**, which may impact Auckland Harbour Bridge and arterial roads Tuesday afternoon and evening.

Outlook:

- The **Coromandel Peninsula** will go to a **RED** Severe Weather Warning today – in response to the current roading and saturation issues. **Western Bay of Plenty** have upgraded to an Orange Rainfall Warning. This event will start around midnight on Tuesday and extend into Wednesday.
- Rain and warnings may extend eastward to affect **Whakatane** and **Rotorua** late Wednesday.
- From Friday, the weather in the north should ease to isolated showers and improving conditions (sunshine) return into the new week following the Waitangi holiday for all affected regions.

Auckland

- Bad weather is expected to continue to impact the region, particularly on Tuesday evening, Auckland Emergency Management is preparing to support additional operations that may be required as a result.
- Iwi liaisons are contacting all marae and iwi in the region to assess their situation. Some needs have been identified through the marae and Auckland Emergency Management logistics are working to address them.
- Auckland Emergency Management is working with Auckland Transport Operations Centre (ATOC) and Ministry of Education (MOE) on consideration of **advice** to MOE and wider community on schools opening and the return to work on Tuesday due to weather risk and currently compromised roading network and buildings. (AEM hasn't yet decided if they will recommend work from home).
- Overnight the Community and Agency Information Hub at Māngere Memorial Hall distributed 150 food packs and 120 medical packs. Additionally, 50 people were seen by Ministry of Social Development teams present in the centre.
- As at 0900hrs, 40 red placards, 151 yellow placards, and 366 white placards have been issued as part of rapid building inspections.
- Waka Kotahi and Auckland Transport Operations Centre (ATOC) advise SH1 is remains closed north of the region near Brynderwyn SH16 is closed near Woodhill due to flooding, alternative routes are in place.
- Auckland Transport advise that over 70 slips have been reported and they are working to visit and triage all sites so they can be rectified promptly.
- Buses are operating at close to normal timetables. A slip in Parnell may impact train schedules for Tuesday.
- Both the Western and Eastern Train lines will be open, although both will be impacted with journey times extended or reduced service levels.
- Ferry services at Hobsonville remain impacted by debris.
- A Bailey bridge is expected onsite at Mill Flat Road in Riverhead Monday night or Tuesday morning. Limited 4WD access remains for the community via forestry roads.
- Vector report a slip on Paturoa Road, Titirangi has restricted access to resolve 32 customers who remain without power.

- Watercare treatment plants at Pukekohe and Helensville are offline although there is expected to be no impact for users.
- Healthy Waters has advised that all Auckland beaches have been moved to “black” status on the SafeSwim website and are not recommended for swimming.
- AEM’s three CDC’s remain open 30/01/2023 and planning is underway for their ongoing support.
- NEMA has deployed 22 staff to help Auckland (a combination of NEMA, Emergency Management Assistance Team and Civil Defence staff). Today we received requests for a further 25 staff.

Northland

- Northland CDEM continue to monitor the severe weather warning and watch currently in place for Northland.
- At 1000hrs, two rivers had reached warning levels of flooding and the gauges at Wairua indicated flooding (detail on locations is available if required).

Waikato (including Coromandel)

- Waitomo District Council lifted their state of local emergency declaration at 9:37am Monday 30 January.
- Waikato CDEM Group Emergency Coordination Centre and five Emergency Operation Centres are activated.
- No isolated townships but some isolated pockets in the region.
- There are seven State Highway road closure points and 18 local road closure points across the region.
- There is concern that the Waikato River will continue to rise. Waikato CDEM Group has sourced more sandbags as a precaution.
- 19 river sites are above flood warning level.
- Approximately 75 properties without power across the region.
- 28 buildings have been impacted by flooding.

Bay of Plenty

- Approximately 30 properties are isolated in Western Bay of Plenty due to a bridge washout.
- The Ngongotaha River level has receded but still a concern with forecasted weather.
- Clean-up from the severe weather event is underway but the Bay of Plenty CDEM Group will continue to liaise with MetService and undertake contingency planning for the next weather front which is forecast to impact the region from Wednesday onwards.

s 9(2)(g)(i)

Public safety messages

- Further severe weather is expected over the next few days. Put safety first. Don't take any chances. Act quickly if you see rising water.
- Please plan your journey if you have to travel – and only use roads if it is safe to do so. Never drive through flood waters.
- Don't walk, swim, or play in flood water. In addition to the danger of drowning, flood water can contain hidden debris, chemicals, animal waste and human sewage that can make you sick.
- Only return home after Civil Defence and emergency services have told you it is safe to do so. It may not be safe to return home even when the floodwaters have receded.
- Stay away from damaged areas. You might hamper rescue and other emergency operations and be at further risk from the residual effects of floods.
- Help others if you can, especially people who may need extra help.

Cleaning up after a flood

- Clean and dry your house and everything in it. Floodwater can make the air in your home unhealthy. When things get wet for more than two days they usually get mouldy. There may also be germs and bugs in your home after a flood.
- Mould may make some people with asthma, allergies or other breathing problems sick. Please use personal protective equipment to protect yourself and others from harm.

Evacuation Advice

- If you have to evacuate bring with you any essential items you may need including medication, warm clothing and baby items.
- Take your pets with you when you evacuate – if it's not safe for you, it's not safe for them
- If you have been evacuated, it may not be safe to return home even when the floodwaters have receded. Listen to emergency services and local Civil Defence authorities and don't return home until they tell you it is safe to do so.
- This will be an unsettling time for many people. Please look after each other, put safety first, and listen to the advice of civil defence and emergency services.

NEMA received its first phone call on the MPs hotline s 9(2)(g)(ii) at 3.35pm.

The next update is scheduled for 0600hrs.

Ngā mihi
Sarah Hollad
Chief Advisor, NEMA

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū
s 9(2)(a) | s 9(2)(g)(ii)

From: s 9(2)(a) [DPMC]
Sent: Monday, 30 January 2023 4:46 pm
To: Dave Gawn [NEMA]; a.sonerson@transport.govt.nz; Carolyn Tremain; Paul James; Kerry.gregory@fireandemergency.govt.nz; Andrew.coster@police.govt.nz; di.sarfati@health.govt.nz; Debbie Power; Kevin.short@nzdf.mil.nz; Caralee McLiesh [TSY]; Adrian.orr@rbnz.govt.nz; Ray.Smith; Tina.mitchell@eqc.govt.nz; ^SSC: Peter Hughes; Andrew.bridgman@defence.govt.nz; Andrew Crisp; Dave Samuels; Iona Holsted; ^MFE: Vicky Robertson; Peter Mersi; Nicole.Rosie@nzta.govt.nz; Keith.Manch@caa.govt.nz; ^NZTE: Peter Chrisp; Brook Barrington [DPMC]; Tony Lynch [DPMC]; Anneliese Parkin [DPMC]; SEED, Chris (CEO); Christine.STEVENSON
Cc: s 9(2)(g)(ii) [NEMA] [MoT] n.paterson@transport.govt.nz; s 9(2)(g)(ii) [MBIE] [FENZ] [NZ Police] [MoH] [MSD]
 s 6(a)
 s 9(2)(g)(ii) [MFAT] [Treasury]
 ^RBNZ: John Mcdermott; s 9(2)(g)(ii) [MPI] ^SSC: Helene Quilter;
 s 9(2)(g)(ii) [Customs] ^HUD: Anne Shaw;
 s 9(2)(g)(ii) [HUD] Mike Hill; Dan Eaton [DPMC]; Nicky Eaton [DPMC]; Pip Swaney [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [PMO] Julian Grey [DPMC]; Christopher Gray [DPMC]; s 9(2)(a) [DPMC]; s 9(2)(g)(ii) [DPMC]
Subject: Activation of ODESC System (Op ZEPPELIN) - Request for Watch Group nominees

Classification no longer required

Kia ora Chief Executives,

The ODESC system has been activated in support of lead agency, NEMA, due to the ongoing Severe Weather Event (Op ZEPPELIN). The Severe Weather Event has met several of the ODESC system activation triggers:

- a. Unusual features of scale, nature, intensity or consequence;
- b. Suggests multiple or inter-related problems – creating national or systemic risk;
- c. Concurrency of events.

We intend to convene **two Watch Groups** with the first being scheduled for tomorrow, **Tuesday 31 January at 1.30pm**. This Watch Group will focus on the immediate system response and will only require a subset of agencies, who will receive an invite once senior officials have been nominated. The second Watch Group is likely to take place on **Friday 3 February (time TBC)** and will focus on the strategic implications and risks arising from the response and recovery. All agencies will be invited to attend the second Watch Group. Both Watch Groups will be conducted via Teams with links being sent with the invites.

Please note that Chief Executives are not required to attend these Watch Groups. We would be grateful if you could please inform s 9(2)(g)(ii) by **11.00am tomorrow, Tuesday 31 January**, of the name for the appropriate senior official to represent your agency at these meetings.

Please do not hesitate to get in touch if you have any questions.

Ngā mihi,

s 9(2)(a)

Senior Advisor
 National Security Systems Directorate
 Department of the Prime Minister and Cabinet
 M s 9(2)(a)
 E s 9(2)(a)

From: Sarah Holland [NEMA]
Sent: Monday, 30 January 2023 8:05 pm
To: ^EXT: Peter Hughes; s 9(2)(a), [Hon Sepuloni's Office] Roger Ball [NEMA];
s 9(2)(a), [PMO] s 9(2)(g)(ii), [NEMA] ^Parliament: EM
PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii), [NEMA] Dave Gawn
[NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony
Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC];
s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Holly Donald;
s 9(2)(a), [PMO] s 9(2)(a), [Hon Office] ^Parliament: Kieran McAnulty;
s 9(2)(a), [PMO] s 9(2)(a), [Hon Office] ^Parliament: Rajesh Nahna;
s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese
Parkin [DPMC]; s 9(2)(a), [PMO] Chris.Hipkins@parliament.govt.nz; Catherine
Delore [DPMC]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: AEM - numbers at a glance
Attachments: AEM Numbers at a glance 20230130.pdf

[UNCLASSIFIED]

Please find attached a copy of Auckland Emergency Management's 'numbers at a glance'. A photo of this has been sent on the Signal chat.

Ngā mihi
Sarah

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumarū
s 9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

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Auckland Severe Weather and Flooding

Numbers at a Glance #001
1700hrs 30 01 2023



**Auckland
Emergency Management**
Tokenga Mate Ohoteia o Tamaki Makaurau

State of Emergency:
Local Declared

Ongoing severe rain and thunderstorms causing flooding and landslips across Tamaki Makaurau. Roading, power and water services have been impacted. Many homes have been evacuated Civil Defence Centres have been opened to receive evacuees.

Severe weather is expected to continue to impact the region, causing further damage to Lifeline Utilities and properties, with the potential for more evacuations required.

Key Messages

KEEP UP TO DATE WITH THE WEATHER.

Check out www.metservice.co.nz

TAKE CARE ON THE ROADS

For the latest information on road closures and public transport please check the AT website - at.govt.nz/weatherwatch

HELP IS AVAILABLE

Do not hesitate to reach out if you are impacted / need support.

0800 22 22 00 to report flooding, damage to drains or stormwater issues or require welfare support.

There are three CDC's at: -

- St Leonards Rd School
- Massey University Campus
- Manu Tukutuku, Randwick Park.

There is a community and agency information hub at Māngere Memorial Hall today.

CLEANING UP AFTER THE FLOOD

It's important to clean and dry your home and everything in it. Check out the Auckland Council [website](#) for more information on how to do this safely.

Resources

- www.aem.org.nz
- www.metservice.govt.nz
- AEM support line 0800 22 22 00



<p>493</p> <p>Households requesting assistance</p> <p>▲ Up from 443</p>	<p>1140</p> <p>Calls to Auckland Council regarding event</p> <p>*As at midnight</p> <p>▼ Down from 1221</p>	<p>82</p> <p>People stayed overnight in the CDCs</p>
<p>604</p> <p>People requiring accommodation (157 households)</p>	<p>84</p> <p>People supported into accommodation (20 households)</p>	<p>-</p> <p>Mayoral Relief Fund Grants (being developed)</p>
<p>76</p> <p>Red placards</p>	<p>310</p> <p>Yellow Placards</p>	<p>725</p> <p>White Placards</p>
<p>ca. 3000</p> <p>Properties without water</p> <p>As at 1500hrs</p>	<p>ca. 600</p> <p>Properties without electricity</p> <p>As at 1500hrs</p>	<p>31</p> <p>Roads closed (9 recently reopened)</p>

From: Dave Gawn [NEMA]
Sent: Monday, 30 January 2023 9:55 pm
To: Roger Ball [NEMA]; Sarah Holland [NEMA]; s 9(2)(g)(ii) [NEMA]; Charlie Blanch [NEMA]
Subject: RE: Auckland Map affected by the State of Local Emergency [UNCLASSIFIED]

Thanks Roger/Sarah

could you please flick the last email to the Minister with the clarifying points re Controller making the recommendation and MOE the call. And also intent to get versions corrected. But also that we think the recommendation was sound in the circumstances

Sent with BlackBerry Work
(www.blackberry.com)

From: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Date: Monday, 30 Jan 2023 at 9:38 PM
To: Dave Gawn [NEMA] s 9(2)(g)(ii), [NEMA], Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]
s 9(2)(g)(ii), [NEMA] Charlie Blanch [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: FW: Auckland Map affected by the State of Local Emergency [UNCLASSIFIED]

This is the email trail so far, I've only just seen this correspondence.

We need to get this narrative corrected with MOE, they have it completely wrong.

Sent with BlackBerry Work
(www.blackberry.com)

From: s 9(2)(g)(ii), [AEM]
Date: Monday, 30 Jan Reiwa 5 at 8:12 PM
To: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: RE: Auckland Map affected by the State of Local Emergency

You don't often get email from fleur.aldridge@aucklandcouncil.govt.nz. [Learn why this is important](#)

Slight tweaks:

Hi Isabel,

Thanks again for your time earlier and for your work coordinating this today.

Just confirming a slight clarification that it wasn't a direction from AEM or NEMA and that the decision and messaging ultimately had to come from the authority with jurisdiction over the schools. There had also been a discussion in a meeting with the Prime Minister, some of his Ministers, the Director of NEMA and AEM Controller, where the issue of schools returning to school this week was raised and whether that was a right course of action given the adverse impact on the roading and transport network and the forecast of further severe rain warning. The Prime Minister said he would liaise with Minister Tinetti and undertook to obtain a decision from the MOE but indicated it was likely the MoE would support a closure of schools this week to avoid unnecessary risk.

Regards,

From: s 9(2)(g)(ii), [AEM]
Sent: Monday, January 30, 2023 7:55 PM
To: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: RE: Auckland Map affected by the State of Local Emergency

Hi Roger – can you please check the below message.

Hi Isabel,

Thanks again for your time earlier and for your work coordinating this today.

Just confirming that it wasn't a direction from AEM or NEMA and that the decision and messaging ultimately had to come from the authority with jurisdiction over the schools. There had also been a discussion in a meeting with the Prime Minister, some of his Ministers, the Director of NEMA and AEM Controller, the issue of schools returning to school this week and whether that was a right course of action given the adverse impact on the roading and transport network and the forecast of further severe rain warning. The Prime Minister said he would liaise with Minister Tinetti and undertook to obtain a decision from the MOE but indicated it was likely the MoE would support a closure of schools this week to avoid unnecessary risk.

Regards,

s 9(2)(g)(ii), [AEM]

Auckland Council, Level 15, 135 Albert Street, Auckland
Private Bag 92300, Victoria St West, Auckland
Visit our website: www.aucklandcouncil.govt.nz

s 9(2)(g)(ii), [AEM]

From: Isabel Evans <Isabel.Evans@education.govt.nz>
Sent: Monday, January 30, 2023 3:30 PM
To: s 9(2)(g)(ii), [AEM]
Cc: AKGEOCcontroller <AKGEOCcontroller@aucklandcouncil.govt.nz>
Subject: RE: Auckland Map affected by the State of Local Emergency

s 9(2)(g)(ii), [AEM] message below has been sent to all schools and early learning services across the wider Auckland region. Would appreciate the wording here being used in your communications. Thank you.

Is.

Earlier today the National Emergency Management Agency (NEMA) asked us to take action to help minimise traffic movement on Auckland roads while vital infrastructure is urgently repaired.

With the possibility of further weather damage leading to more disruption, the Secretary for Education has directed that schools, kura, early learning services and Tertiary institutions in the Auckland region (Wellsford to Pukekohe) must close for physical attendance and instruction until 7 February. Schools and kura can open or remain open for onsite instruction but need to provide distance learning. Early Learning Services may allow the physical attendance of any child whose parent needs them to do so, in the same that we did for COVID, but must otherwise be closed. Principals and education leaders have done a fantastic job of readying their schools for opening, and I know that this decision will be upsetting for some of them and for some parents. NEMA will be announcing this decision formally. I know this is a late announcement that will cause disruption and I thank the sector in advance. We need to get Tamaki Makaurau back up and running as quickly as possible. In terms of payments etc we will use the same approaches as with COVID.

Isabel Evans | Hautū - Te Mahau | Te Tai Raro | Deputy Secretary - Te Mahau | Te Tai Raro
Te Mahau | Te Tai Raro
DDI +6496329333 | s 9(2)(a)

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From: Sarah Holland [NEMA]
Sent: Tuesday, 31 January 2023 6:14 am
To: ^EXT: Peter Hughes; s 9(2)(a), [Hon Sepuloni's Office] Roger Ball [NEMA];
s 9(2)(a), [PMO] s 9(2)(g)(ii), [NEMA] ^Parliament: EM
PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii), [NEMA] Dave Gawn
[NEMA]; Anthony Richards [NEMA]; Brook Barrington [DPMC]; Charlie Blanch [NEMA]; Tony
Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC];
s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Holly Donald;
s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty;
s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna;
s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese
Parkin [DPMC]; s 9(2)(a), [PMO] Chris.Hipkins@parliament.govt.nz; Catherine
Delore [DPMC]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: Ministerial update 0600hrs 31/01/2023 - Severe weather
Attachments: AEM Numbers at a glance 20230130.pdf

[UNCLASSIFIED]

This is a copy of the 0600hrs update pasted in the PM Urgent Update Signal chat. The attached 'numbers at a glance' was circulated yesterday.

**

Kia ora PM and Minister,

Here's today's 0600hrs update:

MetService Weather Update at 0500hrs

Overnight:

- Light rain (mostly) affected areas from Hamilton and Tauranga northwards, but rainfall rates increasing after 4am (especially Northland).
- No significant falls, but 20-30mm on Coromandel Peninsula.

Today (Tuesday):

- **Northland** – RED warning from 3am Tuesday to 6am Wednesday. Heaviest falls expected from this afternoon. Severe Thunderstorm Watch also in force.
- **Auckland** – RED warning north of Orewa from 4pm Tuesday, ORANGE Warning elsewhere. Heaviest falls likely tonight.
- **Northland and Auckland** – Strong Wind Watch for northeast winds.
- **Coromandel Peninsula** – RED warning from 7pm Tuesday. Heaviest falls expected overnight and Wednesday morning.

- **Inland Canterbury, Otago and Southland** – Isolated afternoon and evening thunderstorms with localised downpours. May require Severe Thunderstorm Watch.

Outlook:

- **Bay of Plenty** – ORANGE warning from 3am Wednesday to 3am Thursday. May need to be extended into later Thursday or Friday.
- **Auckland and Coromandel Peninsula** – Heavy rain continues into Wednesday morning, then easing.
- **Northland, Auckland and Coromandel Peninsula** – Further rain or showers later Thursday and Friday morning may require Heavy Rain Watch (or low-level Warning) given sensitivity. Settled weather expected over the weekend.
- **South Island West Coast** – Heavy rain on Thursday and Friday, and again later in the weekend, will probably require Orange warnings for Westland and northern Fiordland.

Emergency Services Update - Fire and Emergency New Zealand

- Overnight FENZ attended 6 weather related incidents in the Bay of Plenty, Waikato, Auckland and Northland areas. None of these events involved people requiring to be rescued.

Auckland

- The Secretary for Education has directed that schools, kura, early learning services and tertiary institutions in the Auckland region (Wellsford to Pukekohe) must close for physical attendance and instruction until 7 February. This was a request from the Controller at Auckland Emergency Management (not NEMA).
- Stranded passengers at Auckland Airport International terminal - NEMA and AEM have been embedded and working closely with the airport to manage stranded passengers. Last night, 200 people transiting or delayed were fed. 35 people sleeping overnight in the terminal were supported with bedding and welfare checks. This coordination was supported by the local New Zealand Response Team, NZRT-3 from Auckland (these are volunteers). The plan will be in place until Friday to support any ongoing travellers as well as any impacts from further predicted inclement weather.
- Auckland Emergency Management have recorded 493 households requesting assistance; 604 people (157 households) requiring accommodation; 84 people (20 households) supported into accommodation.
- Approx 3000 properties are without water and 600 without electricity.
- Seven Marae have been activated – these are providing support with accommodation and food.
- More than 180 Building Inspectors were in the field yesterday, supported by geotechnical engineers, structural engineers and Urban Search and Rescue. While most buildings have experienced minimal to no damage, this is not the case for all. 76 red; 310 yellow and 725 white placards have been issued.
- The number of impacted buildings has not been updated – approximately 5000 buildings will require an assessment across 25 suburbs.

- An “Amber” wind warning (based on Auckland Transport’s own scale) has been issued for the Auckland Harbour Bridge from 1700 hrs 31/01/2023 until 0600 1/02/2023. If it is upgraded to “Red”, there is a potential for the Auckland Harbour Bridge to close.
- A road slip is preventing access to restore power to some residents in the Hunua/Moumoukai area.
- As at 1311 hrs 30/01/23, 65 premises on Kawau Island had their power restored.
- Five Cruise ships are due to dock in Auckland over the coming week, with over 6,800 passengers expected to visit downtown Auckland.
- Bad weather is expected to continue to impact the region, particularly on Tuesday evening. Auckland Emergency Management (AEM) are preparing to support additional operations that may be required as a result.

Northland

- Two NZDF Unimogs have been deployed to Northland at the request of the Northland Group Manager.
- Northland CDEM continue to monitor the severe weather warning and watch currently in place for Northland.

Waikato (including Coromandel)

- Waitomo District Council lifted their state of local emergency declaration at 9:37am Monday 30 January.
- Waikato CDEM Group Emergency Coordination Centre and five Emergency Operation Centres are activated.
- SH26 Te Aroha to Paeroa is closed due to flooding.
- There is concern that the Waikato River will continue to rise; Waikato CDEM Group has sourced more sandbags as a precaution.
- 19 River sites are above flood warning level.
- Approximately 75 properties without power across the region.

NEMA

- The Caring for Communities CEs group is meeting this morning. This is Chaired by MSD.
- A Watch Group is meeting this afternoon on the severe weather.

The speaking points & public safety messages haven’t changed since yesterday:

s 9(2)(g)(i)

Public safety messages

- Further severe weather is expected over the next few days. Put safety first. Don't take any chances. Act quickly if you see rising water.
- Please plan your journey if you have to travel – and only use roads if it is safe to do so. Never drive through flood waters.
- Don't walk, swim, or play in flood water. In addition to the danger of drowning, flood water can contain hidden debris, chemicals, animal waste and human sewage that can make you sick.
- Only return home after Civil Defence and emergency services have told you it is safe to do so. It may not be safe to return home even when the floodwaters have receded.
- Stay away from damaged areas. You might hamper rescue and other emergency operations and be at further risk from the residual effects of floods.
- Help others if you can, especially people who may need extra help.

Cleaning up after a flood

- Clean and dry your house and everything in it. Floodwater can make the air in your home unhealthy. When things get wet for more than two days they usually get mouldy. There may also be germs and bugs in your home after a flood.
- Mould may make some people with asthma, allergies or other breathing problems sick. Please use personal protective equipment to protect yourself and others from harm.

Evacuation Advice

- If you have to evacuate bring with you any essential items you may need including medication, warm clothing and baby items.
- Take your pets with you when you evacuate – if it's not safe for you, it's not safe for them.
- If you have been evacuated, it may not be safe to return home even when the floodwaters have receded. Listen to emergency services and local Civil Defence authorities and don't return home until they tell you it is safe to do so.

This will be an unsettling time for many people. Please look after each other, put safety first, and listen to the advice of civil defence and emergency services.

Ngā mihi
Sarah Holland,
Chief Advisor, NEMA

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a)

| www.civildefence.govt.nz

s 9(2)(g)(ii)

TSB Building, 147 Lambton Quay | PO Box 5010 Wellington 6045, New Zealand

Empowering communities before, during and after emergencies.



**National Emergency
Management Agency**
Te Rākau Whakamarumaru



Auckland Severe Weather and Flooding

Numbers at a Glance #001
1700hrs 30 01 2023



**Auckland
Emergency Management**
Tokenga Mate Ohoteia o Tamaki Makaurau

State of Emergency:
Local Declared

Ongoing severe rain and thunderstorms causing flooding and landslips across Tamaki Makaurau. Roading, power and water services have been impacted. Many homes have been evacuated Civil Defence Centres have been opened to receive evacuees.

Severe weather is expected to continue to impact the region, causing further damage to Lifeline Utilities and properties, with the potential for more evacuations required.

Key Messages

KEEP UP TO DATE WITH THE WEATHER.
Check out www.metservice.co.nz

TAKE CARE ON THE ROADS
For the latest information on road closures and public transport please check the AT website - at.govt.nz/weatherwatch

HELP IS AVAILABLE
Do not hesitate to reach out if you are impacted / need support.
0800 22 22 00 to report flooding, damage to drains or stormwater issues or require welfare support.

There are three CDC's at: -
- St Leonards Rd School
- Massey University Campus
- Manu Tukutuku, Randwick Park.

There is a community and agency information hub at Māngere Memorial Hall today.

CLEANING UP AFTER THE FLOOD
It's important to clean and dry your home and everything in it. Check out the Auckland Council [website](#) for more information on how to do this safely.

Resources

- www.aem.org.nz
- www.metservice.govt.nz
- AEM support line 0800 22 22 00



493 Households requesting assistance ▲ Up from 443	1140 Calls to Auckland Council regarding event *As at midnight ▼ Down from 1221	82 People stayed overnight in the CDCs
604 People requiring accommodation (157 households)	84 People supported into accommodation (20 households)	- Mayoral Relief Fund Grants (being developed)
76 Red placards	310 Yellow Placards	725 White Placards
ca. 3000 Properties without water As at 1500hrs	ca. 600 Properties without electricity As at 1500hrs	31 Roads closed (9 recently reopened)

Released under the Official Information Act 1982

From: Dave Gawn [NEMA]
Sent: Tuesday, 31 January 2023 7:55 am
To: Roger Ball [NEMA]
Subject: RE: AK CE check in [UNCLASSIFIED]

Follow Up Flag: Follow up
Flag Status: Flagged

Ack

Sent with BlackBerry Work
(www.blackberry.com)

From: Roger Ball [NEMA] § 9(2)(g)(ii), [NEMA]
Date: Monday, 30 Jan 2023 at 9:26 PM
To: Dave Gawn [NEMA] § 9(2)(g)(ii), [NEMA] Jenna Rogers [NEMA] § 9(2)(g)(ii), [NEMA]
Cc: Sarah Holland [NEMA] § 9(2)(g)(ii), [NEMA] Charlie Blanch [NEMA] § 9(2)(g)(ii), [NEMA]
Subject: RE: AK CE check in [UNCLASSIFIED]

Thanks Dave.

Some internal aspects from my end:

In evening session with the controller and his team (incl Phil Wilson) I have raised some basic structure and process issues : rosters, fatigue, forward planning, overnight activation for next rainband. There are fundamentals not being worked through, they are struggling to get head above water. I've asked they push for more ACC staff urgently. They need to transform their roster from a super long 14-16 hour shift to 2 reasonable shifts if they have the staff (big if).

Roger

Sent with BlackBerry Work
(www.blackberry.com)

From: Dave Gawn [NEMA] § 9(2)(g)(ii), [NEMA]
Date: Monday, 30 Jan 2023 at 9:01 PM
To: Jenna Rogers [NEMA] § 9(2)(g)(ii), [NEMA]
Cc: Sarah Holland [NEMA] § 9(2)(g)(ii), [NEMA] , Roger Ball [NEMA] § 9(2)(g)(ii), [NEMA] Charlie Blanch [NEMA] § 9(2)(g)(ii), [NEMA]
Subject: RE: AK CE check in

Have raised these points with Jim additionally suggesting that he cast his eyes over the 2018 Smol review on AEM. Jim thinks that they have the Mayoral relief fund in hand ; took on board the other points and will look into the backlog of welfare needs requests tonight

dave

From: Jenna Rogers [NEMA] § 9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 4:42 pm
To: Dave Gawn [NEMA] § 9(2)(g)(ii), [NEMA]
Cc: Sarah Holland [NEMA] § 9(2)(g)(ii), [NEMA] Roger Ball [NEMA] § 9(2)(g)(ii), [NEMA] Charlie Blanch [NEMA] § 9(2)(g)(ii), [NEMA]
Subject: AK CE check in
Importance: High

[UNCLASSIFIED]

Kia ora Dave,

As discussed it would be beneficial to reach out and check in with the Auckland Council CE on the following points:

- **Mayoral Relief Fund:**
 - It's critically important that Auckland Council set the MRF up and advertise it to the public in order to centralise donations.
 - Minister has already donated an initial \$100k and NEMA is being contacted by other organisations wanting to donate.
 - Really important you harness the generosity of the public as quickly as possible.
 - Risk multiple funds are established if not channelled to the MRF
- **Backlog of welfare needs:**
 - Understand 100s of emails have been identified in a needs assessment email inbox.
 - Critical the Council prioritises processing these using additional Council staff if need be.
- **Community led centres**
 - Encourage your EM team to understand community needs as these will be ongoing into recovery.
 - Community led centres are pivotal. They will help your teams to identify communities requiring ongoing support.
- **Recovery capability:**
 - Important they appoint a Group Recovery Manager with experience and seniority in Council to manage the complex recovery activities following the transition.
 - NEMA can provide advice/support to identify the capabilities and skills required.
 - If it'll take time to appoint someone Council needs interim recovery leadership in place. Other CDEM Groups may be able to support in the interim, eg Wellington. NEMA can support with this surge support.
- **Review of the response:**
 - As is usual good practice post event debriefs are important to understand what we can do better in future.
 - It's clear that with this event a number of challenges have arisen that I believe require a more in depth review than our BAU debrief process provides.
 - I'm keen to understand how you expect Auckland Council will review its response.
 - We expect that the Minister will seek advice from NEMA on the scope and scale of a review into the response.

Ngā mihi
Jenna

Jenna Rogers (she/her) | Acting Deputy Chief Executive, Strategic Enablement
National Emergency Management Agency Te Rākau Whakamarumarū

§ 9(2)(a) | www.civildefence.govt.nz
§ 9(2)(g)(ii) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

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Daily Intelligence Briefing

Prepared by the NEMA Monitoring, Alerting and Reporting Centre to provide awareness that supports informed decision making. Any questions, comments or contributions should be addressed to: s 9(2)(g)(ii), [NEMA]

Director:	Roger Ball	Issued at:	0800hrs 31 January 2023
National Controller:	Charlie Blanch	Next report at:	0800hrs 1 February 2023
Duty PIM:	s 9(2)(g)(ii), [NEMA]	NCC Status:	Activated 2330hrs 27 January 2023
Duty REMA North:		NCMC Status:	Not activated
Duty REMA South:		Declaration Status:	State of local emergency – Auckland
NEMA Readiness:	NCC activated NEMA has coordinated the deployment of 22 staff including NEMA, EMAT and surge CDEM staff.		
		Authorised by:	s 9(2)(g)(ii), [NEMA] Watch Leader

EXECUTIVE SUMMARY

Out of Scope

Current Events

- Auckland and other parts of the upper North Island continue cleaning up and assessing damage ahead of more severe weather is on the way for Northland, Auckland and Bay of Plenty from Tuesday. ODESC system has been activated.

Out of Scope

CURRENT EVENTS

Severe Weather - North Island

The Officials Committee for Domestic and External Security Coordination (ODESC) system has been activated at 1646hrs Monday 30 January in support of lead agency, NEMA, due to the ongoing Severe Weather Event.

Severe Weather Update

Northland currently has a RED heavy rain warning in force from 0300hrs today to 0600hrs tomorrow. The heaviest falls are expected from this afternoon. A severe thunderstorm watch is also in force.

Auckland has a RED heavy rain warning in force north of Orewa from 1600hrs today to 0700hrs tomorrow. An ORANGE heavy rain warning is in force for the rest of Auckland. Heaviest falls are likely to be tonight.

Coromandel Peninsula has a RED heavy rain warning in force from 1900hrs today to 1600hrs tomorrow. Heaviest falls are expected overnight and tomorrow morning.

Bay of Plenty has an ORANGE heavy rain warning in force from 0300hrs tomorrow to 0300hrs Thursday. This warning may need to be extended into later Thursday or Friday.

Northeast wind gusts of 90 km/h are possible in exposed places from **Northland to northern Coromandel**, which may impact Auckland Harbour Bridge and arterial roads Tuesday afternoon and evening.

From Friday, the weather in the north should ease to isolated showers. Conditions are predicted to continue improving into next week for all affected regions.

Auckland

Unfavourable weather is expected to continue to impact the region, particularly this evening. Auckland Emergency Management (AEM) are preparing to support additional operations that may be required as a result. Iwi liaisons are contacting marae and iwi in the region to assess their situation. Seven maraes have been activated to provide with accommodation and food. AEM's three CDCs and the Community and Agency Information Hub remain open as of Monday 30 January and planning is underway for their ongoing support.

Following a media briefing at 1600hrs Monday 30 January, AEM confirmed in discussion with Auckland Transport Operations Centre (ATOC) and Ministry of Education (MOE) that all Auckland schools will remain closed until Tuesday 7 February due to impending weather risk and currently compromised roading network and buildings.

As at 1700hrs Monday 30 January 76 red placards and 310 yellow have been issued as part of rapid building inspections. 82 people stayed at Civil Defence Centres (CDCs) overnight on 29 January. 604 people have requested accommodation from AEM.

38 local roads and 17 lanes across the whole motorway network are closed with work continuing to clear and reopen routes. Access is being restored but are difficult to maintain due to ongoing weather and additional slips.

Buses are operating at close to normal timetables. A slip in Parnell may impact train schedules today. Both the Western and Eastern Train lines will be open, however both lines can expect extended journey times or reduced service levels.

A temporary Bailey bridge is expected to be in place today at Mill Flat Road in Riverhead. Limited 4WD access remains for the community via forestry roads.

Vector report a slip on Paturoa Road, Titirangi has restricted access to 32 customers who remain without power.

NEMA has deployed 22 staff to Auckland (a combination of NEMA, Emergency Management Assistance Team and Civil Defence staff). Today we received requests for a further 25 staff.

Northland

Northland CDEM continue to monitor the severe weather warning currently in place for Northland. At 1000hrs Monday 30 January, two rivers had reached warning levels and the gauges at Wairua indicated flooding.

A New Zealand Defence Force Unimog has been deployed to Whangarei in preparation for the incoming weather front. Another Unimog is expected to arrive today at 1300hrs. Three District Councils are on standby to activate contingency plans if required. A NEMA Regional Emergency Management Agent (REMA) has also been deployed to Whangarei.

Waikato

Waitomo District Council lifted their state of local emergency declaration as at 0937hrs Monday 30 January. Waikato CDEM Group Emergency Coordination Centre and five Emergency Operation Centres remain activated.

Approximately 75 properties without power across the region and 28 buildings have been impacted by flooding. There is concern that the Waikato River will continue to rise. Waikato CDEM Group has sourced more sandbags as a precaution.

Bay of Plenty

Approximately 30 properties are isolated in Western Bay of Plenty due to a bridge washout. The Ngongotaha River level has receded but still a concern with forecasted weather. Clean-up is underway but the Bay of Plenty CDEM Group will continue to liaise with MetService and undertake contingency planning for the next weather front which is forecast to impact the region from Wednesday onwards.



Actively moving slip on SH25A, Coromandel
Source: Stuff.co.nz



Farm isolated in Te Aroha
Source: Stuff.co.nz



Coastguard Building in French Bay
damaged by a slip
Source: Stuff.co.nz



Building assessments taking place in Auckland
Source: [Auckland Emergency Management | Facebook](https://www.facebook.com/AucklandEmergencyManagement/)

Out of Scope

Released under the Official Information Act 1982

Out of Scope

MEDIA PUBLICATIONS

North Island floods may cost economy about \$466 million, economist says

The floods that battered Auckland, parts of the Bay of Plenty and King Country may cost the economy close to half a billion dollars, Infometrics principal economist Brad Olsen said.

NZherald.co.nz

Weather: Red and orange rain warnings for Auckland, Northland, Bay of Plenty, Coromandel - heavy rain, floods, landslips latest coverage; Authorities urge 'very vulnerable' city to prepare for second big deluge

A red warning means rain is expected to cause dangerous river conditions and significant flooding. Slips and floodwaters are likely to disrupt travel, making some roads impassable and possibly isolating communities.

NZherald.co.nz

Auckland weather: Commuters warned to plan trips in advance and expect delays

Auckland Transport is warning people to plan their journeys ahead of time if they have to travel as there are still widespread delays across the city.

rnz.co.nz

Auckland floods: Rānui hit hard - homes red and yellow stickered

One of the Auckland suburbs hardest hit on Friday night was Rānui. Many homes have been slapped with a red or yellow sticker, meaning that at that moment they were dangerous to enter.

rnz.co.nz

From: Annabel Ritchie [DPMC]
Sent: Tuesday, 31 January 2023 9:21 am
To: Jenna Rogers [NEMA]; s 9(2)(g)(ii) [NEMA]
Cc: Charlotte Haigh [DPMC]; Matt McGrath [DPMC]; Sarah Holland [NEMA]; Anthony Richards [NEMA]
Subject: CDEM: Resources for Elected Officials
Attachments: Quick-Guide-to-giving-notice-of-local-transition-period.pdf; Factsheet-local-transition-periods.pdf

Classification no longer required

Hi folks,

Thought I would remind you of this great page on the CDEM website (albeit it might not jump out if you aren't aware its there).

Resources for Elected Officials - [Resources for elected officials » National Emergency Management Agency \(civildefence.govt.nz\)](#)

There are also a range of Factsheets, which are short and outline key roles, powers etc. [I will have someone in legal mark up the bits that can now be deleted relating to COVID]

[@Jenna Rogers \[NEMA\]](#) – the Transition Period Factsheets are attached (and below)

Factsheets and guidance

- [Factsheet: Declaring a State of Local Emergency \(PDF 313kb\)](#)
- [Declaration form templates \(docx 36kb\)](#)
- [Quick Guide to Declaring a state of Local Emergency \(PDF 135kb\)](#)
- [Factsheet: Local Transition Periods \(PDF 316kb\)](#)
- [Quick Guide: Giving Notice of Local Transition Period \(PDF 113kb\)](#)
- [Notice of transition form templates \(docx 22 kb\)](#)
- [Government financial support factsheets](#)
- [Fact Sheet Local government election governance arrangements](#)

Factsheet: Local transition periods

The Civil Defence Emergency Management Act 2002

The Civil Defence Emergency Management Act 2002:

- provides for local transition periods to assist recovery
- provides for certain people to be authorised to give notice of a local transition period; and
- provides powers to Recovery Managers during local transition periods.

Who is authorised to give notice of a local transition period (s25)?

A Mayor can give notice of a local transition period for the territorial district. If the Mayor is absent, and elected member of a territorial authority may give notice of a local transition period.

The CDEM Group must also appoint at least one person (a representative of the Group) to give notice of local transition periods for the Group's area. This appointment of persons authorised to give notice of a local transition period mirrors the state of local emergency requirements.

If the Group appoints more than one person to give notice, they must state whether they have equal status to give notice, or whether they are only authorised in the absence of another named person. They must also include any conditions or limitations to the appointment (s25(3)).

The Minister can also give notice of a local transition period if it appears to the Minister that a local transition period is required (s94B(3)).

A notice of local transition period must be given on Form 17 of Schedule 2 in the Civil Defence Emergency Management Regulations 2003, or a form of similar effect.

What area does a local transition period apply over?

A local transition period can apply to one or more districts or wards within an area (s94B(1)). A local transition period notice can be given over the whole area of a CDEM Group or a district within an area of a CDEM Group.

When can a notice of local transition period be given?

A person who is authorised can give notice of a local transition period:

- Following a declaration of local state of emergency; or
- Following approval from the Minister when:
 - a period of recovery is required after an emergency, when there was no local state of emergency declared (s94B(2));
 - where the local transition period is required for COVID-19 reasons (s94B(12)); or
- For a district or ward not affected by an emergency if the resources of that area could assist an area affected by the emergency (s94B(9)). Although this is not necessary if these areas are willing to provide their resources (i.e. they don't need access to the special transition period powers).

If approval from the Minister is needed, this should be obtained by the person authorised by writing to the Minister (email is sufficient) and should be discussed with a NEMA Regional Emergency Management Advisor beforehand.

The fact that an emergency has occurred does not mean there is a need or obligation to give notice of a local transition period.

What needs to be considered when deciding whether to give notice of local transition period?

A notice of local transition period must not be given unless the person authorised to give notice is satisfied that the following legal tests are met:

- It must appear to the person giving the notice that a local transition period is required (94B(1));
- Invoking the powers to manage, coordinate, or direct recovery activities is:
 - In the public interest; and
 - Necessary or desirable to ensure a timely and effective recovery (s94B(4)).

The person authorised must also have regard to the areas, districts, or wards affected by the emergency and whether the focus is moving from response to recovery, including if the state of emergency is about to expire or be terminated (s94B(5)).

The powers exercised during a state of local emergency do not automatically transfer to a local transition period. A new assessment applying the legal tests for use of local transition period powers is required. Some powers available under a state of emergency are not available under a local transition period e.g. ability to requisition under s90.

Who needs to be involved in the decision?

The authorised person should discuss giving notice of a local transition period with the Group Controller/ Controller, Group Recovery Manager/Recovery Manager and they should also discuss it with their NEMA Regional Emergency Management Advisor, who can help ensure national CDEM level awareness of the emergency and raise any requests for national level support.

To make an informed decision, the authorised person should also consult with other people as appropriate, including:

- Local authority departments involved in response and recovery e.g. building control, asset management;
- Fire and Emergency New Zealand;
- Providers of health and disability services e.g. District Health Board, Primary Health Organisations, Ambulance Services.

What needs to be considered about the area affected?

The person appointed by the CDEM Group can give notice for the area of the CDEM Group concerned, or for one or more districts or wards within the area (s94B(1)).

Generally, as local transition periods provide for powers that are not normally available and there are tests to ensure that invoking the powers is necessary or desirable, notices should be limited to the areas(s) affected. For example, notice of a local transition period does not need to be given for the entire area of the Group if the emergency only affects one or two districts or wards.

Local transition periods for a lesser geographical area (e.g. ward) cease to have effect when a local transition period for a larger geographical area is given (s94B(8)).

If the same emergency affects more than one CDEM Group, affected CDEM Groups (and/or Mayors) coordinate but each give their own respective transition notices.

What if the Minister gives notice of a national transition period?

If the Minister gives notice of a national transition period, any other local transition period in force in the area or district ceases to have effect (s94A(4)(b)). Except if the national transition period relates to COVID-19 reasons.

Likewise, notice of a local transition period cannot be given for any part of New Zealand while a national transition period is in force for that part (s94B(11)). Except if the national transition period relates to COVID-19 reasons as set out below.

What if a local transition period is needed during local government elections?

Only elected representatives of the members of the Group are able to give notice of local transition period (s25). Following a local election there may be no-one available to give notice as members cannot act as an elected representative until they are sworn in (clause 14, Schedule 7 of the Local Government Act 2002).

If an emergency arises following a local election but before members are sworn in and emergency powers are needed, a local transition period can be declared by:

- The Minister for Emergency Management giving notice of a local transition period for a CDEM Group area or any district or ward within that area (s94B(3)); or
- In circumstances that provide a period of warning, such as an impending adverse weather event, a council meeting may be called as soon as practicable to have the new council sworn in (clause 21(3), Schedule 7, Local Government Act 2002), allowing the Mayor to give notice of a local transition period under s25(5) of the CDEM Act 2002.

How do you change from state of emergency to local transition period?

Where a state of emergency was declared, a local transition period comes into force (s94C(1)) either:

- On the termination of a state of emergency; or
- On the expiry of the state of emergency if the local transition period notice states this.

If notice of local transition period is given before the state of emergency is due to expire, the state of emergency must be terminated.

If no state of emergency is currently in force, the transition period comes into force at the time and date given on the transition notice (s94C(2)).

If the Minister gives notice of a local transition period, the declared state of local emergency is automatically terminated (s72(3)).

How long does a local transition period last?

A local transition period ends 28 days after the time and date that it comes into force, unless extended or terminated earlier.

This means that if a local transition period comes into force at 0935 on 1 January, it would expire at 0935 on 29 January.

How is the duration of a local transition period extended?

Before a local transition period ends, the duration of the period can be extended either by:

- The person who gave the notice; or
- Another person authorised to give notice (s94D(2)).

Before extending, the authorised person must be satisfied that:

- It appears to the person giving the notice that the extension is required (s94D(2)); and
- They have regard to the areas, districts or wards affected by the emergency (s94D(3)(a)); and
- That invoking the powers to manage, coordinate, or direct recovery activities is:
 - In the public interest; and
 - Necessary or desirable to ensure a timely and effective recovery (s94D(3)(b)).

A local transition period can be extended more than once (s94D(7)).

An extension of a local transition period only relates to the duration of the period, not the area. This means, an extension of local transition period can be given for the same geographical area as the original notice, or a reduced geographical area. For example, Districts A, B and C are subject to a local transition period. It is proposed to extend the duration of the local transition period for districts A and C, but not B. A notice of extension of duration can be given for districts A and C, leaving district B to expire (or be terminated).

However, if it is proposed that the area subject to a local transition period be increased in size geographically, then a new local transition period should be given.

A notice of extension of local transition period must be given on Form 18 of Schedule 2 in the Civil Defence Emergency Management Regulations 2003, or a form of similar effect.

What if the local transition period is extended three or more times?

The person who extends the period (other than the Minister) must give the Minister a copy of the notice at the same time as notifying the public of the extension (s94D(9)(a)).

This can be done by sending a short-signed letter to the Minister (and Minister's office) with the notice attached.

Once the Minister receives the notice of extension, the Minister must advise the House of Representatives as soon as practicable (s94D(9)(b)).

What if the local transition notice needs to be terminated?

The person who gave the notice, or another authorised person, may terminate the local transition period by notice (s94E(2)).

A notice of termination of local transition period must be given on Form 19 of Schedule 2 in the Civil Defence Emergency Management Regulations 2003, or a form of similar effect. The local transition period is terminated at the date and time specified on the form (s94E(3)).

If a state of emergency is declared when a local transition period is in force in the area, it automatically overrides the local transition period, and a termination of a transition period notice does not need to be given (s94E(7)).

What are the requirements to publish a notice of local transition period?

A person who gives notice or extends the duration of a local transition period must as soon as practicable notify the public of the notice by publishing the notice:

- In one or more newspapers circulating in the areas, districts, or wards to which the notice relates; and
- On an internet site to which the public has free access (s94F(4)(a)).

They must also ensure that the notice or extension is published in the Gazette as soon as practicable (s94F(4)(b)).

A person who terminates a local transition period must immediately notify the public by any means of communication that are reasonably practicable in the circumstances, and ensure that the notice of termination is published in the Gazette as soon as practicable (s94E(6)).

COVID-19 related transition periods

Ministerial approval is required to give notice of a local transition period for COVID-19 related reasons

The CDEM Act 2002 has been amended to require approval from the Minister for Emergency Management before notice of a local transition period can be given for COVID-19 related reasons (s94B(12)). This provides the opportunity to test if the transition period is necessary or desirable and to ensure that a nationally consistent approach continues to be taken to COVID-19.

Allowing a local transition period for a non-COVID-19 related emergency when a national transition period is in place for COVID-19

Normally, the CDEM Act 2002 does not allow a national and local transition period to be in place at the same

time for the same area (or part area). The CDEM Act 2002 has been amended to allow notice of a local transition period to be given for a non-COVID-19 related emergency when a national transition period for COVID-19 is in place for the same area (or part area) (s94B(13)).

Gazette publication

A copy of the signed notice form(s) (in Microsoft Word format) must be sent to the New Zealand Gazette Office at:

New Zealand Gazette Office
Department of Internal Affairs
PO Box 805
Wellington 6140

or

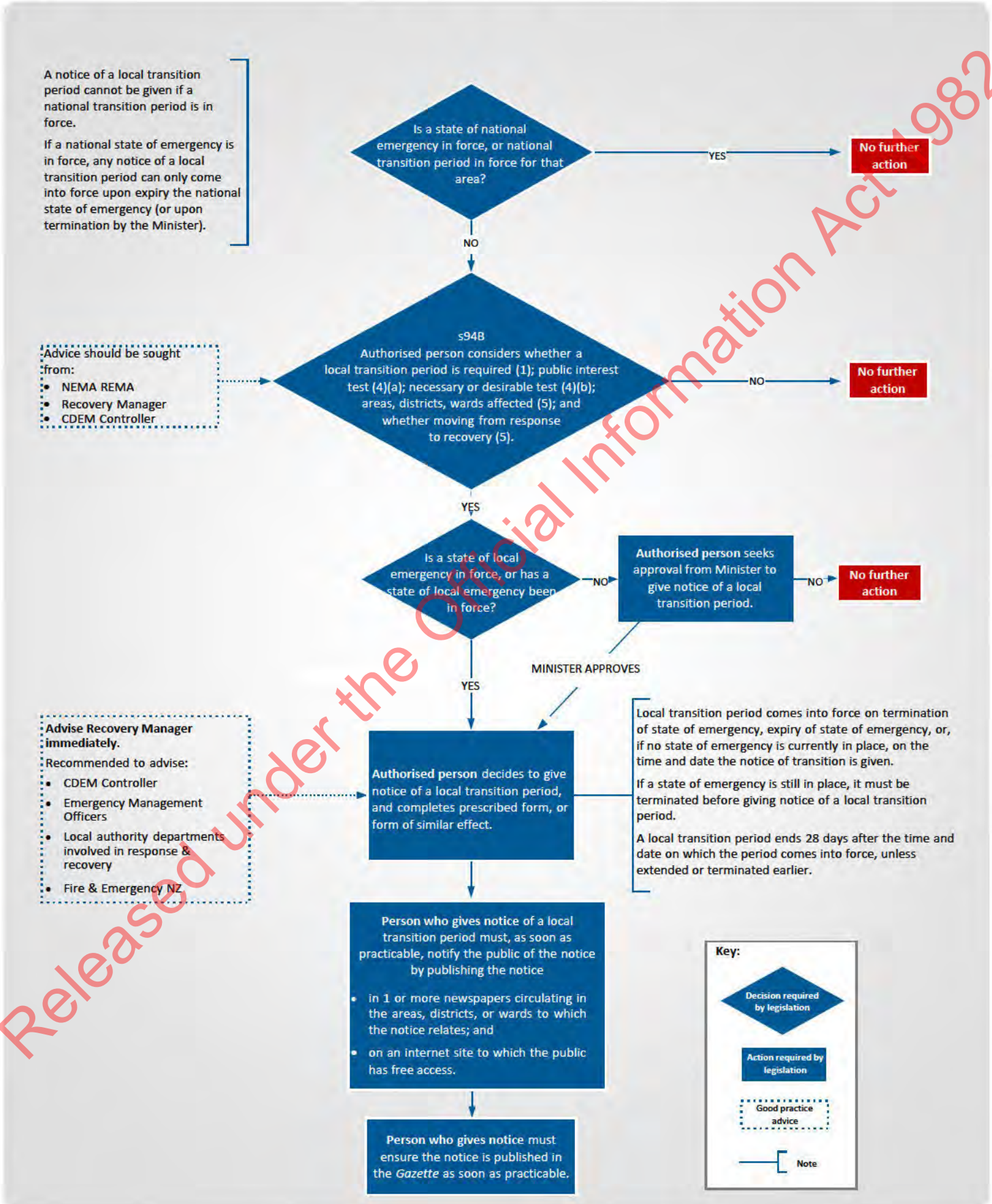
gazette@parliament.govt.nz

See <https://gazette.govt.nz/how-to-submit> for details on how to submit a notice for publication in the Gazette.

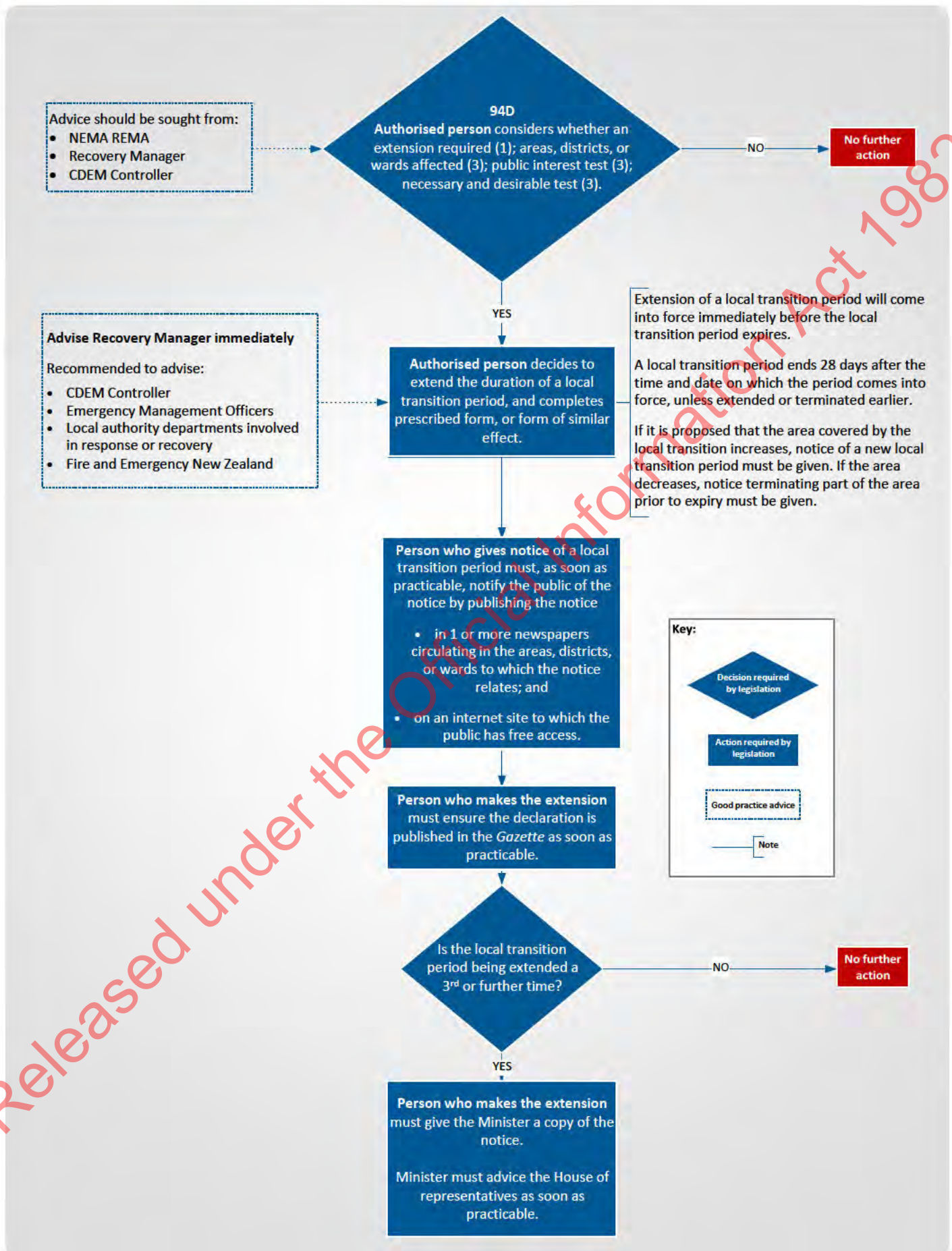
Released under the Official Information Act 1982

Process for giving notice of a local transition period (s94B)*

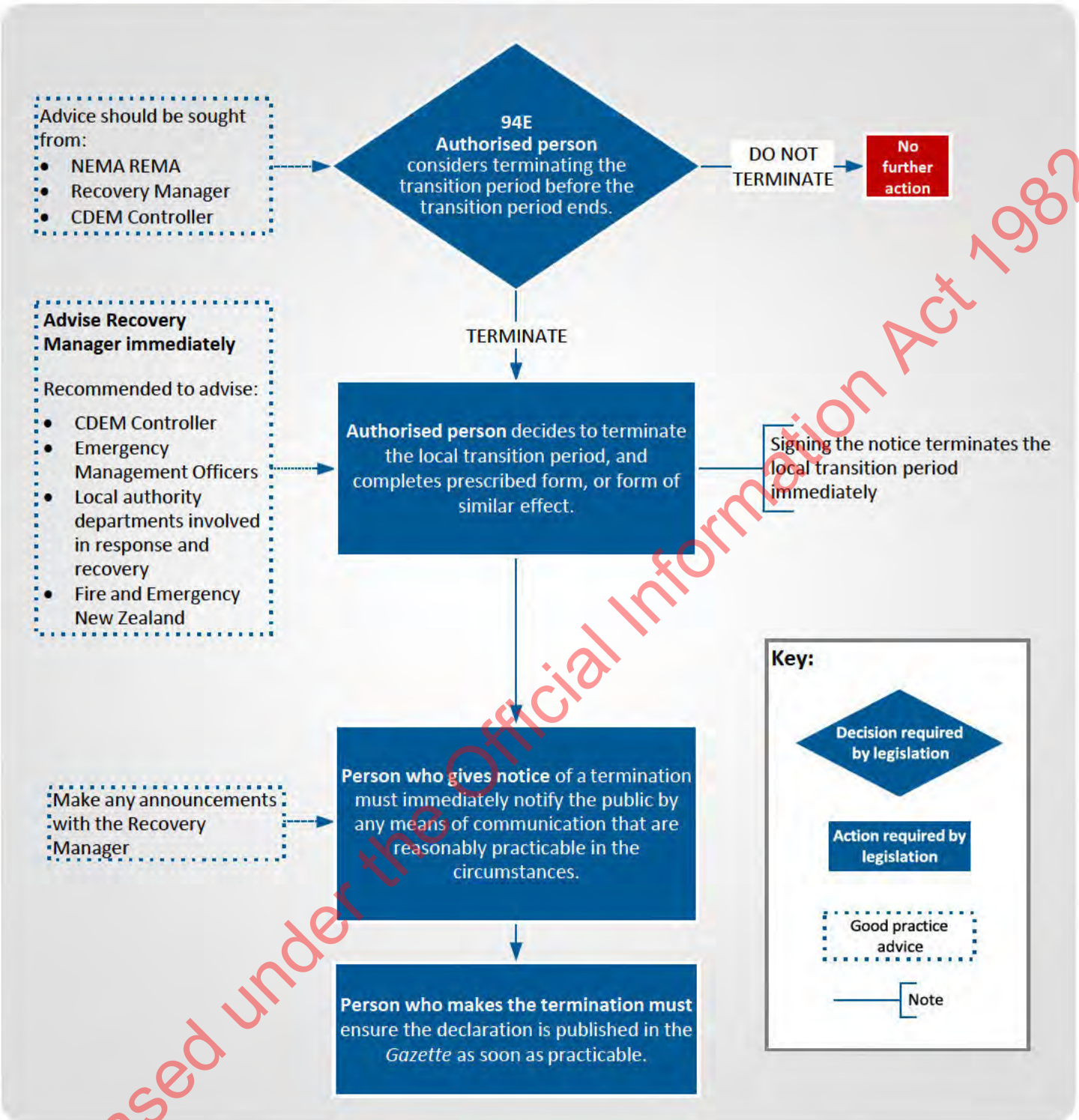
Note: The approval of the Minister for Emergency Management is required before a notice of local transition period can be given in relation to COVID-19. Contact your REMA immediately if you think you may need to make such a declaration.



Process for extending duration of a local transition period (s94D)



Process for terminating a local transition period (s94E)



Quick Guide: Giving notice of a local transition period

Purpose of transition periods

A local transition period helps support the transition from response to initial recovery phase by providing extraordinary powers. It also allows for the Recovery Manager to direct and coordinate the use of personnel, material and other resources for the purpose of carrying out recovery activities.

A transition notice should only exist if it is necessary or desirable to carry out vital and immediate recovery activities that could not otherwise be achieved urgently during the transition phase using business as usual powers.

Key tests

1. Does it appear to you that a local transition period is required within one or more districts or wards?

Things that might help you determine this are:

- Are transition powers provided by the CDEM Act 2002 required or likely to be required?
- Is there a need to retain the measures undertaken under the state of emergency e.g. evacuations from property for the preservation of human life, powers to inspect buildings etc?

2. Is invoking the powers to manage, coordinate, or direct recovery activities-

- In the public interest; and
- Necessary or desirable to ensure a timely and effective recovery?

In deciding whether a local transition period is required you must have regard to-

- The areas, districts, or wards affected by the emergency; and
- Whether the focus of activities in any area, district or ward is moving from response to recovery

3. Is a state of emergency about to expire or be terminated?

If no state of emergency was declared or the state of emergency is required to respond to COVID-19 matters, you will need to seek the approval of the Minister for Emergency Management.

4. Is the local transition period related to COVID-19? If so, you will need to seek the approval of the Minister for Emergency Management.

5. Is a statutory Recovery Manager role holder (appointed under the CDEM Act) available to exercise the powers?

6. Is a handover planned between the Controller and Recovery Manager? This will ensure that the appropriate knowledge and information is transferred.

Other considerations

To assist in considering all aspects of public interest, have you talked with:

- Group Controller/Local Controller, Group Recovery Manager/Local Recovery Manager, Emergency Management Officer?
- NEMA Regional Emergency Management Advisor?
- Local Authority departments involved in response and recovery, e.g. building control, asset management?
- Fire and Emergency New Zealand?
- Providers of health and disability services (e.g. District Health Boards, Primary Health Organisations, Ambulance Services)?

Other considerations(continued)



Important: A state of emergency must be terminated or expire before a local transition period can be notified for that emergency event. Measures taken using powers under a state of emergency (for example restricting access to unsafe buildings) do not automatically continue under a local transition period.

Being in a state of emergency does not automatically mean that a local transition period is required. A new assessment of what powers may be needed (e.g. placarding, evacuation, closing of roads etc) needs to be made before giving notice of a local transition period. Not all powers available during a state of emergency are available during a transition period e.g. no power of requisitioning (s90), no ability to remove aircraft, vessels, vehicles (s89).

When the state of emergency ends you will need to reassess the need for the measures in place and, if they are still needed, new powers under the transition period will need to be exercised, applying the relevant statutory tests for transition powers.

Ministerial approval is required to give notice of a local transition period for COVID-19 related reasons

The CDEM Act has been amended to require approval from the Minister for Emergency Management before notice of a local transition period can be given for COVID-19 related reasons (s94B(12)). This provides the opportunity to test if the transition period is necessary or desirable and to ensure that a nationally consistent approach continues to be taken to COVID-19.

Allowing a local transition period for a non-COVID-19 related emergency when a national transition period for COVID-19 is in place

Normally, the CDEM Act does not allow a national and local transition period to be in place at the same time for the same area (or part area). The CDEM Act has been amended to allow notice of a local transition period to be given for a non-COVID-19 related emergency when a national transition period for COVID-19 is in place for the same area (or part area) (s94B(13)).

From: ^Parliament: EM PrivateSecretary
Sent: Tuesday, 31 January 2023 10:11 am
To: s 9(2)(g)(ii), [NEMA] Anthony Richards [NEMA]; s 9(2)(g)(ii) [NEMA]
Subject: FOR INFO: Designation notification of the Auckland region

FYI

From: s 9(2)(a)
Sent: Tuesday, 31 January 2023 9:00 AM
Subject: Designation notification of the Auckland region

Kia ora

This email is a notification for your office.

On 30 January 2023, Auckland Council issued a region wide Designation in light of the flooding event.

The Designation was executed by the Mayor of Auckland pursuant to the Building Act 2004 and the Civil Defence and Emergency Management Act 2002.

Now that the Designation is in place, the Building Act provides a number of special powers that may be exercised in respect of all buildings within the designated area. These powers are able to be exercised by a responsible person.

The responsible person may now determine that any equivalent notice/placard that was issued in relation to a building under the CDEM Act notice must be treated as continuing in force under the relevant provision in the Building Act.

The designation will be notified by Auckland Council on their website today.

Thanks

s 9(2)(a)
Private Secretary (Building and Construction)

Office of Hon Dr Megan Woods

Minister of Energy and Resources | Minister for Building and Construction | Minister of Housing | Associate Minister of Finance

From: Sarah Holland [NEMA]
Sent: Tuesday, 31 January 2023 1:41 pm
To: Christine.STEVENSON; Joshua.Blackmore@publicservice.govt.nz; ^EXT: Peter Hughes; s 9(2)(a), [Hon Sepuloni's Office] Roger Ball [NEMA]; s 9(2)(a), [PMO] s 9(2)(g)(ii), [NEMA] ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii), [NEMA] Dave Gawn [NEMA]; Anthony Richards [NEMA]; Charlie Blanch [NEMA]; Tony Lynch [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC]; s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Holly Donald; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty; s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna; s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese Parkin [DPMC]; s 9(2)(a), [PMO] Chris.Hipkins@parliament.govt.nz; Catherine Delore [DPMC] s 9(2)(g)(ii), [NEMA]
Cc:
Subject: NEMA ministerial update - 1300hrs - severe weather
Attachments: AEM Numbers at a glance 002 - 20230131-1100hrs.pdf

[UNCLASSIFIED]

Kia ora koutou,

This is a copy of the update provided through the PM Urgent Update Signal Chat (it was sent in three parts: weather; speaking points; update).

Key points – at 1pm, Northland Civil Defence Emergency Management Group declared a state of local emergency for the region. This is not yet public.

**

Kia ora PM and Minister (sent midday)

The weather update is below. I will send the rest of the update through shortly as we have just received updated numbers from Auckland Emergency Management.

MetService Weather Update at 1100hrs 31 January

Today – Tuesday 31 Jan:

Upper North Island:

- Steady rain moving into parts of Northland and Auckland, heavier from the afternoon with a risk of thunderstorms/downpours.
- RED heavy rain warnings in force for Northland (to 4am Wed, heaviest falls from afternoon) and Auckland north of Orewa (5pm Tue – 8am Wed, heaviest falls overnight). Thunderstorm Watch in force for Northland (noon Tue – 4am Wed).
- Strong north to northeast winds for both Northland and Auckland, especially from afternoon – Wind Watch in force. Gusts reaching 80km/h about the Harbour Bridge from 2pm today, remaining gusty into evening/overnight (lower risk of 90km/h gusts).

- Rain spreads south to reach Coromandel Peninsular this evening, with heaviest falls overnight / Wednesday morning. RED heavy rain warning in force (10pm Tue – 3pm Wed).
- Orange Heavy Rain Warnings for remainder of Auckland, Bay of Plenty, far north of Gisborne.

Elsewhere:

- Heavy Rain Watches in force for Waikato, Mt. Taranaki, northwest Tasman, Westland south of Otira.
- Scattered heavy showers expected from afternoon in the South Island, with a moderate risk of Severe Thunderstorms for South Canterbury, Central Otago, Clutha and Southland – Severe Thunderstorm Watch in force from 2pm – 9pm.

Tomorrow – Wednesday 1 Feb, and Outlook:

- Rain eases overnight in Northland, Wednesday morning in Auckland and Wednesday afternoon in Coromandel Peninsula.
- Showers may continue throughout the remainder of Wednesday in Coromandel Peninsula.
- Periods of rain continue in Bay of Plenty throughout Wednesday and into Thursday.
- Periods of rain in Westland likely to need an Orange Warning for Thursday onwards – but NOT an exceptional event for Westland.

Ngā mihi

Sarah Holland

Chief Advisor, NEMA

Northland

- NEMA is closely monitoring the situation in Northland as significant rainfall is expected. Three NEMA staff have deployed to the Emergency Coordination Centre. We are expecting a request for additional staffing support.
- Northland CDEM declared a state of local emergency at 1300hrs.
- Northland CDEM Group Emergency Coordination Centre (ECC) activated at 0800hrs this morning (31 January). The Far North District
 -
 - Kaitiāia is expected to be significantly impacted and planning for evacuations is underway.
 - A FENZ Urban Search and Rescue Team (USAR) arrived in Whangārei yesterday (30 January).

- 164 Rapid Damage Assessments have been conducted.
- Top Energy and Northpower report no major faults.

Auckland

- The upcoming severe weather is expected to put further pressure on communities and response operations.
- Last night, 92 people stayed in a Civil Defence Centre. (36 people in Kelston CDC; 22 in Massey University CDC; 32 in the Randwick Park CDC; and 2 in the Māngere Memorial Hall Information Centre.
- The Māngere Information Hub has moved location to the Moana Nui a Kiwa Pool and Leisure Centre 66R Mascot Avenue, Māngere.
- At 1100hrs, 493 households are requesting assistance; 604 people (157 households) require accommodation; 111 people have been supported into accommodation. Auckland Emergency Management is working to clear a backlog of welfare requests.
- MBIE is sending additional building inspectors to assist. Building assessments are expected to be concluded this week – 200 building inspectors, geotechnical engineers and structural engineers are undertaking inspection today. (Currently 91 red placards; 336 yellow placards; 785 white placards).
- Approximately 3000 properties remain without water and 650 without electricity. There are various phone service outages.
- Arrangements are in place to support any travellers stranded at Auckland Airport's international terminal; from 6pm they will be fed and from 11pm provided with bedding.
- The toll on the Auckland Northern Gateway Toll Road on SH1 has been removed until the end of the Auckland state of emergency.
- The resilience of both SH1 and SH16 is very low, this increases the likelihood of there being no viable route available between Brynderwyn and Puhoi if further damage occurs.
- Five Cruise ships are due to dock in Auckland over the coming week, with over 6,800 passengers expected to visit downtown Auckland.

Waikato

- Waikato CDEM Group ECC and four Emergency Operation Centres are activated.
- 20 River sites are above flood warning level.
- Approximately 52 properties are without power across the region.
- SH25a will be closed for an extended period due to a significant under slip. Crews are developing a plan for its long-term closure.
- SH23 to Raglan is cracking and moving with a slow slip. This is being closely monitored.

The following page is withheld under s 9(2)(g)(i)

Public safety messages

- Further severe weather is expected over the next few days. Put safety first. Don't take any chances. Act quickly if you see rising water.
- Please plan your journey if you have to travel – and only use roads if it is safe to do so. Never drive through flood waters.
- Don't walk, swim, or play in flood water. In addition to the danger of drowning, flood water can contain hidden debris, chemicals, animal waste and human sewage that can make you sick.
- Only return home after Civil Defence and emergency services have told you it is safe to do so. It may not be safe to return home even when the floodwaters have receded.
- Stay away from damaged areas. You might hamper rescue and other emergency operations and be at further risk from the residual effects of floods.
- Help others if you can, especially people who may need extra help.

Cleaning up after a flood

- Clean and dry your house and everything in it. Floodwater can make the air in your home unhealthy. When things get wet for more than two days they usually get mouldy. There may also be germs and bugs in your home after a flood.
- Mould may make some people with asthma, allergies or other breathing problems sick. Please use personal protective equipment to protect yourself and others from harm.

Evacuation Advice

- If you have to evacuate bring with you any essential items you may need including medication, warm clothing and baby items.
- Take your pets with you when you evacuate – if it's not safe for you, it's not safe for them.
- If you have been evacuated, it may not be safe to return home even when the floodwaters have receded. Listen to emergency services and local Civil Defence authorities and don't return home until they tell you it is safe to do so.
- This will be an unsettling time for many people. Please look after each other, put safety first, and listen to the advice of civil defence and emergency services.

Ngā mihi
Sarah Holland,
Chief Advisor, NEMA

Sarah Holland | Chief Advisor to the Chief Executive
National Emergency Management Agency Te Rākau Whakamarumaru
s 9(2)(a) | s 9(2)(g)(ii)



Auckland Severe Weather and Flooding

Numbers at a Glance #002
1100hrs 31 01 2023



Auckland
Emergency Management
Tokenga Mate Ohioteta o Tamaki Makaurau

State of Emergency:
Local Declared

Ongoing severe rain and thunderstorms causing flooding and landslips across Tamaki Makaurau. Roading, power and water services have been impacted. Many homes have been evacuated Civil Defence Centres have been opened to receive evacuees.

Severe weather is expected to continue to impact the region, causing further damage to Lifeline Utilities and properties, with the potential for more evacuations required.

Key Messages

KEEP UP TO DATE WITH THE WEATHER.

Check out www.metservice.co.nz

TAKE CARE ON THE ROADS

For the latest information on road closures and public transport please check the AT website - at.govt.nz/weatherwatch

HELP IS AVAILABLE

Do not hesitate to reach out if you are impacted / need support.

0800 22 22 00 to report flooding, damage to drains or stormwater issues or require welfare support.

There are three CDC's at: -

- St Leonards Rd School
- Massey University Campus
- Manu Tukutuku, Randwick Park.

There is a community and agency information hub at Māngere Memorial Hall today.

CLEANING UP AFTER THE FLOOD

It's important to clean and dry your home and everything in it. Check out the Auckland Council [website](#) for more information on how to do this safely.

Resources

- www.aem.org.nz
- www.metservice.govt.nz
- AEM support line 0800 22 22 00



<p>493 Households requesting assistance</p> <p>- Update expected by 1700hrs</p>	<p>1140 Calls to Auckland Council regarding event *As at midnight ▼ Down from 1221</p>	<p>92 People stayed overnight in the CDCs ▲ Up from 82</p>
<p>604 People requiring accommodation (157 households) As at 1500hrs 31/01/2023</p>	<p>111 People supported into accommodation</p>	<p>- Mayoral Relief Fund Grants (being developed)</p>
<p>91 Red placards As at 1000hrs</p>	<p>336 Yellow Placards As at 1000hrs</p>	<p>785 White Placards As at 1000hrs</p>
<p>ca. 3000 Properties without water As at 1500hrs 31/01/2023</p>	<p>ca. 650 Properties without electricity</p>	<p>48 Roads closed (9 recently reopened)</p>

All numbers are accurate at time of reporting unless otherwise stated, and are subject to change.

From: Chris Noble <Chris.Noble@metservice.com>

Sent: Tuesday, 31 January 2023 2:52 pm

To: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Cc: Paul Hammarsal <Paul.Hammarsal@metservice.com>; Chris Noble <chris.noble@metservice.com>

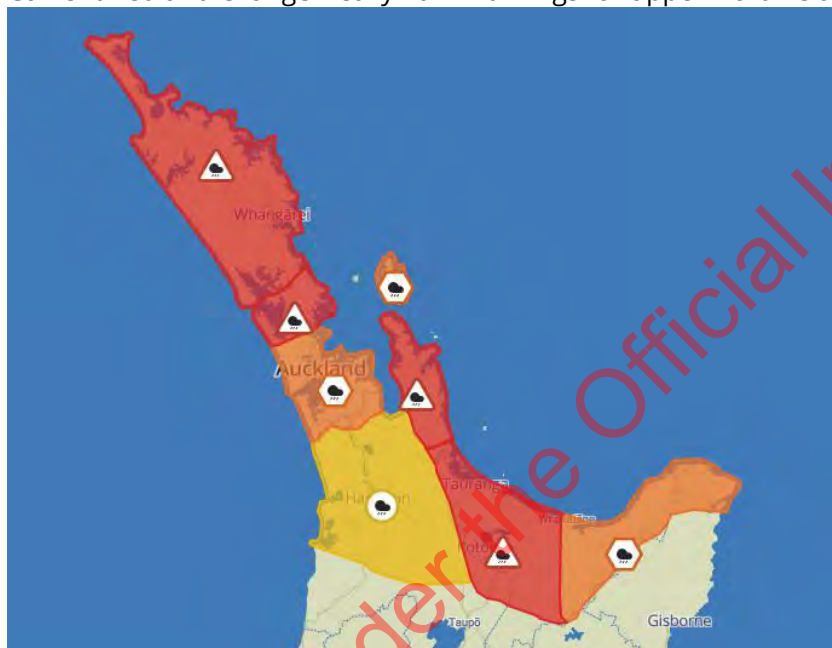
Subject: MetService summary - 3pm, 31 January 2023

Kia ora,

MetService weather summary for 3pm Tuesday 31 January 2023.

- Heavy rain spreading over upper North Island today/overnight – **RED WARNINGS** for **Northland, northern Auckland, Coromandel Peninsula** and **western Bay of Plenty**
- Strong winds for Northland and Auckland today/overnight, and rain for remainder of Auckland, Waikato, eastern Bay of Plenty, far north Gisborne (under Orange Warnings)
- Conditions ease over upper North Island tomorrow/Wednesday, but rain continues in Bay of Plenty into Thursday – looking ahead, more settled for Waitangi Weekend
- South Island: risk of thunderstorms inland today, heavy rain for Westland (will require Orange warning) on Thursday/Friday, and again on Sunday

Current Red and Orange Heavy Rain Warnings for upper North Island:



Ngā mihi,
Chris



Chris Noble ([he/him](#))

Senior Meteorologist
Science & Innovation

s 9(2)(a)

L2 / 110 Featherston Street, Wellington 6011
PO Box 722, Wellington 6140, New Zealand



New Zealand's single authoritative voice for weather warnings.

Meteorological Service of New Zealand Ltd (MetService) – ISO 9001:2015 Certified.

UNCLASSIFIED



**DEPARTMENT OF THE
PRIME MINISTER AND CABINET**
TE TARI O TE PIRIMIA ME TE KOMITI MATUA

CE discussion: Auckland

Date: Tuesday 31 January, 3:30 pm – 4:15 pm

Location: TEAMS [link in invite]

Invitees

DPMC	MSD	FENZ
MoE	MBIE	Treasury
NEMA	MFAT	TPK
PSC	NZP	Te Arawhiti
MoT	MPP	DIA
Waka Kotahi		

Agenda

Item	Lead
1. Introduction	Christine
2. NEMA update (5 mins)	Dave Gawn
3. Watch Group update (5 mins)	Marika Hughes
4. Roundtable: Key risks / gaps (20mins)	Christine
5. The plan going forward (10 mins)	Christine

UNCLASSIFIED

From: s 9(2)(g)(ii), [NEMA]

Sent: Tuesday, 31 January 2023 3:48 pm

To: s 9(2)(g)(ii), [NEMA]

^Parliament: EM PrivateSecretary

s 9(2)(a) Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]

Subject: Minister's visit to Coromandel on Thursday

Classification no longer required

Kia ora team,

Re: Minister's visit to Coromandel on Thursday:

- Roger will accompany the Minister
- Both Roger s 9(2)(g)(ii), [NEMA] are happy for Roger to attend instead of a REMA
- s 9(2)(g)(ii), [NEMA] has tasked s 9(2)(g)(ii), [NEMA] with helping to produce the trip plan/schedule for the Minister's trip
 - We will need to work with other portfolios to prepare the trip plan/schedule
- s 9(2)(g)(ii), [NEMA] has spoken with both s 9(2)(g)(ii), [NEMA], s 9(2)(a), [Hon McAnulty's Office]
 - Minister will be wearing all three portfolio hats (Transport, Local GOV, EM)
 - Travel plans to and from Coromandel TBC
 - s 9(2)(g)(ii), [NEMA] has been tasked to provide advice on recommended local media the Minister could engage with while there, and suggestions for appropriate locations to do media interviews and to visit while he is there (e.g. local EOC, affected areas, responding community organisations)
 - s 9(2)(g)(ii), [Hon McAnulty's Office] will advise once more intel around intent and timeframes becomes available
- s 9(2)(g)(ii), [NEMA] is aware that we may need to assist with media rounds that Roger has been handling on the ground in AKL [while he is with the Minister on Thursday] s 9(2)(g)(ii), [NEMA] agreed to help from Wellington

I will update you all as this progresses.

Ngā mihi,
s 9(2)(g)(ii), [NEMA]

NEMA National Coordination Centre – Controller's Assistant

Phone: s 9(2)(a)

Email: s 9(2)(g)(ii), [NEMA]



**National Emergency
Management Agency**
Te Rākau Whakamarumaru

From: s 9(2)(g)(ii) [NEMA]
Sent: Tuesday, 31 January 2023 4:39 pm
To: Sarah Holland [NEMA]; s 9(2)(g)(ii) [NEMA]; Christine Stevenson [DPMC];
 Joshua.Blackmore@publicservice.govt.nz; ^EXT: Peter Hughes; s 9(2)(a), [Hon Sepuloni's Office]
 ; Roger Ball [NEMA]; s 9(2)(a), [PMO] s 9(2)(g)(ii), [NEMA]
 ^Parliament: EM PrivateSecretary; Stefan Weir [NEMA]; Jenna Rogers [NEMA]; s 9(2)(g)(ii)
 [NEMA]; Dave Gawn [NEMA]; Anthony Richards [NEMA]; Charlie Blanch [NEMA]; Tony Lynch
 [DPMC]; Clare Ward [DPMC]; Ruth Fairhall [DPMC]; Hamish Rogers [DPMC];
 s 9(2)(a), [Hon McAnulty's Office] s 9(2)(a), [PMO] ^Parliament: Holly Donald;
 s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Kieran McAnulty;
 s 9(2)(a), [PMO] s 9(2)(a), [Hon McAnulty's Office] ^Parliament: Rajesh Nahna;
 s 9(2)(a), [PMO] Marika Hughes [DPMC]; Anneliese
 Parkin [DPMC]; s 9(2)(a), [PMO] Chris.Hipkins@parliament.govt.nz; Catherine
 Delore [DPMC]
Cc: s 9(2)(g)(ii), [NEMA]
Subject: NEMA Ministerial Update 1615hr - Severe Weather Event
Attachments: Weather Warnings 3pm 31 Jan 23.pptx

[UNCLASSIFIED]

This is a copy of the update provided through the PM Urgent Update Signal Group Chat. Attached is a picture of the current red and orange weather warnings for the upper North Island.

**

Kia Ora PM and Minister, this is s 9(2)(g)(ii), [NEMA] from NEMA and I've taken over the updates from Sarah for tonight.

Below is the 1615hr update:

Severe Weather Outlook

Today – Tuesday 31 Jan:

Upper North Island:

- Bursts of heavy rain and thunderstorms are spreading onto Northland this afternoon, heavy rain spreading south through northern Auckland and Coromandel Peninsular by tonight, and western Bay of Plenty overnight – these areas are the focus of our RED WARNINGS due to a risk of enhanced impacts in already affected regions.
- Strong east to northeast winds also for Northland and Auckland this afternoon to overnight, with large waves on eastern coasts. Wind gusts generally reaching 80 – 90 km/h (including the Harbour Bridge).
- Orange Heavy Rain Warnings for remainder of Auckland, Bay of Plenty, far north of Gisborne.

Elsewhere:

- Heavy Rain Watches in force for Waikato, Mt. Taranaki, northwest Tasman, Westland south of Otira.
- Scattered heavy showers this afternoon/evening for inland South Island, with a moderate risk of Severe Thunderstorms for South Canterbury, Central Otago, Clutha and Southland.

Tomorrow – Wednesday 1 Feb:

- Heavy rain (with thunderstorm risk) eases overnight in **Northland**, Wednesday morning in **Auckland**, and Wednesday afternoon in **Coromandel Peninsular** (followed by showers in Coromandel).
- Focus of heavy rain by late Wednesday will be **Bay of Plenty and far north of Gisborne**.
- Risk of severe thunderstorms in **Clutha and Southland** afternoon/evening.

Outlook:

- Rain continues in **Bay of Plenty and northern Gisborne** into Thursday.
- Heavy rain in **Westland/northern Fiordland** for Thursday/Friday – Orange warning expected (more heavy rain on Sunday) but NOT an exceptional event there.
- Risk of heavy showers/rain over **northern NZ** on Friday (flagged in Severe Weather Outlook) – but considerable uncertainty.
- Drier and more settled over **northern NZ** into Waitangi Weekend (some showers may linger).

Northland

- Northland declared a state of local emergency for the Northland CDEM Group area at 1300hrs today (31 January).
- Northland have issued an Emergency Mobile Alert (EMA) to notify to the public of the state of local emergency declaration and severe weather.
- One River in the Ruakākā region is above flood warning level.
- Northland CDEM Group Emergency Coordination Centre (ECC) activated at 0800hrs this morning (31 January), and all **three** Emergency Operation Centres (EOC) have been stood up. Three NEMA staff have deployed to the ECC.
- Kaitāia is expected to be significantly impacted and planning for evacuations is underway.
- Community Response Teams are on standby and FENZ have deployed their Swift Water Team to Kaitāia.
- A FENZ Urban Search and Rescue Team (USAR) arrived in Whangarei yesterday (30 January).
- 164 Rapid Damage Assessments have been conducted. No update received.
- Top Energy and Northpower report no major faults. No update received.

Auckland

- Auckland Emergency Management issued an EMA at 3.30pm today advising necessary travel only, information on self-evacuation and where to go for help/info.
- Auckland City Council Chief Executive is convening a meeting at 5.30pm today with Chief Executives /Chairs of central government agencies, Auckland agencies, and Auckland services to discuss the event in Auckland.

- Contamination of floodwaters is a risk to the response operations. The CDEM Group have contacted Auckland Council Healthy Waters for assistance and advice.
- Watercare are working to resolve water supply issues in West Auckland. Water tankers are providing emergency water to impacted areas.
- The Watercare treatment plant at Pukekohe remains offline.
- Power has been restored to parts of Kawau Island, it will require helicopter access to restore the rest of the island, this is expected in the next few days.
- Health and Safety Officers continue to visit each Civil Defence Centre daily to assist with any Health and Safety issues and advice.
- At 1100hrs, 493 households are requesting assistance; 604 people (157 households) require accommodation; 111 people have been supported into accommodation. Auckland Emergency Management is working to clear a backlog of welfare requests.
- Building assessments are expected to be concluded this week – 200 building inspectors, geotechnical engineers and structural engineers are undertaking inspection today. (Latest but not updated figures are 91 red placards; 336 yellow placards; 785 white placards).
- Approximately 3000 properties remain without water and 650 without electricity. There are various phone service outages. No update received.
- Auckland ECC Operations continue to monitor the situation at Auckland Airport.
- Arrangements are in place to support any travellers stranded at Auckland Airport's international terminal; from 6pm they will be fed and from 11pm provided with bedding.

Waikato (including Coromandel)

- Waitomo District Council lifted their state of local emergency declaration at 9:37am Monday 30 January.
- Waikato CDEM Group ECC and four Emergency Operation Centres are activated.
- Powerco reports power outages in the Paeroa area are impacting 592 properties, and in Morrinsville power outages affect 12 properties. Powerco is working to restore these by late this evening.
- There is concern that the Waikato River will continue to rise, Waikato CDEM Group has sourced more sandbags as a precaution.
- 20 River sites are above flood warning level.
- SH25a will be closed for an extended period due to the significant under slip. Crews are developing a plan for its long-term closure.
- SH23 to Raglan is cracking and moving with a slow slip. This is being closely monitored.

Bay of Plenty

- The Tauranga Hospital has leaks occurring, particularly in the Emergency Department. Further rain may impact the building.
- Areas of concern include the Ngongotaha River, Rotorua, and the Maungatapu slip.

s 9(2)(g)(i)



Released under the Official Information Act 1982

Public safety messages

- Further severe weather is expected over the next few days. Put safety first. Don't take any chances. Act quickly if you see rising water.

- Please plan your journey if you have to travel – and only use roads if it is safe to do so. Never drive through flood waters.
- Don't walk, swim, or play in flood water. In addition to the danger of drowning, flood water can contain hidden debris, chemicals, animal waste and human sewage that can make you sick.
- Only return home after Civil Defence and emergency services have told you it is safe to do so. It may not be safe to return home even when the floodwaters have receded.
- Stay away from damaged areas. You might hamper rescue and other emergency operations and be at further risk from the residual effects of floods.
- Help others if you can, especially people who may need extra help.

Cleaning up after a flood

- Clean and dry your house and everything in it. Floodwater can make the air in your home unhealthy. When things get wet for more than two days they usually get mouldy. There may also be germs and bugs in your home after a flood.
- Mould may make some people with asthma, allergies or other breathing problems sick. Please use personal protective equipment to protect yourself and others from harm.

Evacuation Advice

- If you have to evacuate bring with you any essential items you may need including medication, warm clothing and baby items.
- Take your pets with you when you evacuate – if it's not safe for you, it's not safe for them.
- If you have been evacuated, it may not be safe to return home even when the floodwaters have receded. Listen to emergency services and local Civil Defence authorities and don't return home until they tell you it is safe to do so.
- This will be an unsettling time for many people. Please look after each other, put safety first, and listen to the advice of civil defence and emergency services.

ENDS

Ngā mihi,
s 9(2)(g)(ii)

| Strategic Programme Director

National Emergency Management Agency Te Rākau Whakamarumaru

s 9(2)(a)

| www.civildefence.govt.nz

s 9(2)(g)(iii)

TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6010, New Zealand

Empowering communities before, during and after emergencies.



**National Emergency
Management Agency**
Te Rākau Whakamarumaru

From: [^Parliament: FM PrivateSecretary](#)
To: s9(2)(g)(ii), [NEMA]
Cc: [Sarah Holland \[NEMA\]](#); s 9(2)(g)(ii), [NEMA] [Roger Ball \[NEMA\]](#)
Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]
Date: Tuesday, 31 January 2023 5:36:50 pm
Attachments: [image004.png](#)
[image005.png](#)

Hi s9(2)(g)(ii) /Roger s9(2)(g)(ii),

Just to let you know that I'm not confident I'll get much more in the way of updates/information for tomorrow but I'll of course keep you posted.

In lieu of hearing from me, I suggest that Roger s9(2)(g)(ii) (if able/keen to attend) be at the Mangere Info Hub by 10am to join from there.

I'll give s9(2)(a) – our Acting Press Secretary – your contact cards so that she can make contact with you if she needs any support.

Thanks,

s9(2)(a)

From: s9(2)(g)(ii), [NEMA]
Sent: Tuesday, 31 January 2023 4:41 PM
To: EMPS PrivateSecretary s 9(2)(a)
Cc: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]
[s9\(2\)\(g\)\(ii\), \[NEMA\]](#) Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]
Importance: High

s9(2)(g)(ii) (she/her) | Senior Regional Emergency Management Advisor
 National Emergency Management Agency Te Rākau Whakamarumarū
 s9(2)(a) | www.civildefence.govt.nz
 s 9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Emergencies can happen anytime, anywhere. You can take steps to be prepared.



From: s9(2)(g)(ii) [NEMA]
Sent: Tuesday, 31 January 2023 3:22 pm
To: EMPS PrivateSecretary s 9(2)(a)
Cc: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]
[s9\(2\)\(g\)\(ii\), \[NEMA\]](#) Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]

Onto it and thanks for the photo

s9(2)(g)(ii) (she/her) | Senior Regional Emergency Management Advisor
National Emergency Management Agency Te Rākau Whakamarumarū
s9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Emergencies can happen anytime, anywhere. You can take steps to be prepared.



From: EMPS PrivateSecretary s 9(2)(a)
Sent: Tuesday, 31 January 2023 3:19 pm
To: s9(2)(g)(ii), [NEMA]
Cc: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]
Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]

Hi s9(2)(g)(ii)

All sounds good. Thank you SO much for this!

Yes please to updated briefing but it looks really good so far and I would honestly just cut and paste in some key latest info (stats are good) for the front section (no more than 1 page) and think you'll be good to go – they're getting regular updates and data will change anyway so short and simple prob best.

In the next 30-60 mins if you can would be great.

I found a photo of Andrew Clark by the way – included in the attached if useful.

Thanks again!

s9(2)(a)

From: s9(2)(g)(ii), [NEMA]
Sent: Tuesday, 31 January 2023 3:03 PM
To: EMPS PrivateSecretary s 9(2)(a)
Cc: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]
Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]
Importance: High

Could you please:

- Confirm if the above scheduling is suitable for AEM? - **Yes**
- Advise on any parts above where media would be unable to attend and any media

considerations (e.g. privacy at Info hub)?

ECC

Media cannot come into ECC itself.

Photographs in ECC would be ok, but can't have media teams with cameras in the ECC.

Media could convene in the lobby on the ground floor where the daily media standups are currently taking place.

CDC/Information Hub in Mangere

Media cannot come inside.

Suggest we locate a space outside the CDC to convene the media and that the PM and Minister could come to the space after they have been inside the centre and talk to media.

- Provide bios for any key people the PM/Minister will need to be aware of for the above schedule (noting the bios already provided in the attached over the weekend)

Bios updated in the attached but assume you need me to update the rest of the content? (have started – need 15 mins to complete if ok)

s9(2)(g)(ii) (she/her) | Senior Regional Emergency Management Advisor
National Emergency Management Agency Te Rākau Whakamarumaru

s9(2)(a) | www.civildefence.govt.nz

s9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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From: EMPS PrivateSecretary s9(2)(a)

Sent: Tuesday, 31 January 2023 11:58 am

To: s9(2)(g)(ii), [NEMA]

Cc: Sarah Holland [NEMA] s9(2)(g)(ii), [NEMA]

Roger Ball [NEMA] s9(2)(g)(ii), [NEMA]

Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]

Kia ora ano,

Here's the additional information/requests from PMO (**responses due by 3pm today please**):

Proposed draft schedule

Wednesday 1 February 2023 (PM + Minister)

Morning (times TBC by PMO) – PM announcement and other visits/activities

12.30-1.30pm – Visit to AEM ECC (can be reasonably casual – suggest short verbal briefing from Controller, walk around facility and meet and greet with response staff; Minister could shout 'smoko')

1.30-2.00pm – Travel to Mangere Community Information Hub

2.00-3.00pm – Visit at Mangere Community Information Hub

Thursday 2 February 2023 (PM)

9.15am – Arrive ECC and attend the end of the morning IMT

9.30am to 10am – Bespoke briefing from Controller and key staff

10.00 am to 10.30am – Morning tea with the ECC team

Could you please:

- Confirm if the above scheduling is suitable for AEM?
- Advise on any parts above where media would be unable to attend and any media considerations (e.g. privacy at Info hub)?
- Provide bios for any key people the PM/Minister will need to be aware of for the above schedule (noting the bios already provided in the attached over the weekend)

Many thanks!

s9(2)(a)

From: EMPS PrivateSecretary

Sent: Tuesday, 31 January 2023 11:47 AM

To: 'Roger Ball [NEMA]' s 9(2)(g)(ii), [NEMA]

Cc: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]

Importance: High

Kia ora koutou,

Thanks s9(2)(g)(ii) for the useful phone call and apologies for the delay in sending this through.

As discussed, **can you please urgently review/confirm:**

You will be primary NEMA contact for coordination including PMO/DPS contacting you to arrange site security visits – I will provide the following info

- s9(2)(g)(ii), Senior Regional Emergency Management Advisor (REMA), NEMA
- s9(2)(g)(ii) / s9(2)(a)

The addresses for the 2x locations currently planned are:

- Auckland Emergency Management (AEM) Emergency Coordination Centre (ECC) – Bledisloe House, 24 Wellesley Street West, Auckland CBD
- Mangere Community Information Hub – Mangere Memorial Hall, 23 Domain Road, Mangere Bridge

I'll send an email very soon with further comments/commissioning.

Thanks a lot!

s9(2)(a)

From: EMPS PrivateSecretary

Sent: Tuesday, 31 January 2023 9:27 AM

To: 'Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]

Cc: s 9(2)(g)(ii), [NEMA]

Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]

Thanks very much s9(2)(g)(ii) and Roger! I'll keep you posted on when I hear more

From: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]

Sent: Monday, 30 January 2023 10:25 PM

To: s9(2)(g)(ii), [NEMA]; EMPS PrivateSecretary

s 9(2)(a)

Cc: s 9(2)(g)(ii), [NEMA]

Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Subject: RE: PM visit to AKL - Options please [UNCLASSIFIED]

Thanks s9(2)(g)(ii) looks good.

s9(2)(a), fyi I'll remain in place in Auckland for the visit(s) and available to support as needed.

Sent with BlackBerry Work

(www.blackberry.com)

From: s9(2)(g)(ii), [NEMA]

Date: Monday, 30 Jan Reiwa 5 at 7:15 PM

To: ^Parliament: EM PrivateSecretary s 9(2)(a)

Cc: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]

Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Sarah

Subject: RE: PM visit to AKL - Options please

Kia ora s9(2)(a),

We have consulted with the AEM team and propose the following schedule for both the Wednesday and Thursday, so that the PM and Minister can attend the end of an IMT (they go for an hour + and involve all the high level staff, so attending the beginning probably less feasible):

9.15am	Arrive ECC and attend the end of the morning IMT
9.30am to 10am	Bespoke briefing from Controller and key staff
10am to 10.15am	ECC walk around
10.15 am to 10.45am	Morning tea with the ECC team – EM Minister could shout smoko on the Wednesday.

Something to flag - there are a red and orange heavy rain warnings in place from 5pm on Tuesday, and if there are severe impacts overnight and the ECC is back in the situation of managing an emerging event, it may not be practical for a visit on the Wednesday.

Happy to discuss.

Ngā mihi

s9(2)(g)(ii)

s9(2)(g)(ii) (she/her) | Senior Regional Emergency Management Advisor
National Emergency Management Agency Te Rākau Whakamarumarū

s9(2)(a) | www.civildefence.govt.nz

s9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Emergencies can happen anytime, anywhere. You can take steps to be prepared.



From: EMPS PrivateSecretary s9(2)(a)

Sent: Monday, 30 January 2023 4:28 pm

To: s9(2)(g)(ii), [NEMA]

Cc: Roger Ball [NEMA] s9(2)(g)(ii), [NEMA]

Sarah

Holland [NEMA] s9(2)(g)(ii), [NEMA]

Subject: RE: PM visit to AKL - Options please

Importance: High

Kia ora s9(2)(g)(ii)

Thanks again for the suggestions below.

Here is the latest update:

- So long as the weather is OK, the PM will be in AKL on Wednesday and Thursday (our Minister will only be with him on Wed)
- The PM would like to visit the AEM ECC. PMO have suggested a visit between 12pm – 1pm
- The PM is interested in being involved in an AEM IMT meeting
- The PM would like to do the ECC visit and IMT meeting on both Wed and Thursday
- Our Minister is keen to provide 'smoko' (aka morning tea or similar) for responders

Here are the resultant requested actions. Please can you confirm if:

- AEM ECC is available for a visit from the PM and our Minister 12-1pm Wednesday?
- AEM ECC is available for a visit from the PM 12-1pm Thursday? (timing for this prob more flexible)
- AEM ECC is open to the PM and our Minister joining an IMT on Wednesday? (please advise timing)
- AEM ECC is open to the PM joining an IMT on Wednesday? (please advise timing)
- Any suggestions for best location(s) for our Minister to provide 'smoko' – would this be best at AEM ECC? And/or could it be done at a Fire Station or other agency ECC or EOC?

Please provide alternative timings and comments if any of the above doesn't suit.

Happy to discuss.

Thanks,

s9(2)(a)

From: s9(2)(g)(ii), [NEMA]
Sent: Monday, 30 January 2023 2:33 PM
To: EMPS PrivateSecretary s 9(2)(a) Sarah Holland [NEMA]
s 9(2)(g)(ii), [NEMA]
Cc: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]
Subject: RE: PM visit to AKL - Options please
Importance: High

[UNCLASSIFIED]

Hi All,

This is what we have :

- ECC in Central Auckland – have not had time to broker with Controller yet, but will follow up (imagine it will be well received)
- CDCs – identify which one is closest to the rest of the programme
- Residential Areas with a big clean up - Mangere Bridge (Bader Ave and Hinau Street – a lot of red and yellow placards)
- Commercial area (e.g. flooded supermarkets) with a lot of clean up – Beach Road in city centre, Wairau on North Shore
- Visual of landslips – flight path over Longholme to Hillsborough, and over harbour to see debris

Ngā mihi

s9(2)(g)(ii)

s9(2)(g)(ii) (she/her) | Senior Regional Emergency Management Advisor
National Emergency Management Agency Te Rākau Whakamarumaru
s9(2)(a) | www.civildefence.govt.nz
s 9(2)(g)(ii) TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Emergencies can happen anytime, anywhere. You can take steps to be prepared.



From: EMPS PrivateSecretary s 9(2)(a)

Sent: Monday, 30 January 2023 2:00 pm

To: Sarah Holland [NEMA] s 9(2)(g)(ii), [NEMA]

Cc: Roger Ball [NEMA] s 9(2)(g)(ii), [NEMA]

Subject: PM visit to AKL - Options please

Importance: High

Hi Sarah,

As mentioned earlier, the PM (and our Minister) are looking at a visit to Auckland on Wednesday and possibly also on Thursday.

Could you please urgently provide some suggestions/examples of visits or sites that they should undertake while he is in Auckland, including walkabouts, visits to the evacuation sites, ECCs, volunteer hubs etc.

Totally understand these won't be fully formed or necessarily able to be actioned – they just want to be able to give the PM some indication of what a visit could entail.

A response by 2.30pm would be much appreciated please. Sorry for the short turnaround!

Thanks,

s9(2)(a)

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**National Emergency
Management Agency**
Te Rākau Whakamarumarū

Aide-Memoire

VISIT TO AUCKLAND 1 FEBRUARY 2023 FOR AUCKLAND SEVERE WEATHER EVENT

To	Rt Hon Chris Hipkins, Prime Minister Hon Kieran McNulty, Minister for Emergency Management	Report No	23/05
From	Dave Gawn, Chief Executive, National Emergency Management Agency	Date	31 January 2023

Purpose

This aide-memoire supports you with information for your visit to Auckland on Wednesday, 1 February 2023. The following attachments are provided:

- Itinerary and Maps (Appendix 1).
- Biographies and photos (Appendix 2).

Recommendations

It is recommended that you:

1. **Note** the contents of this aide-memoire.

Background

1. The Auckland Council is a unitary authority. The CDEM Group office, Auckland Emergency Management (AEM) operates as unit within Auckland City Council. AEM has approximately 35 staff.

Current Situation:

2. Auckland Civil Defence Emergency Management (AEM) has declared a state of local emergency at 2127hrs Friday 27 January. It is in force for seven days.
3. The location you are visiting at Moana-Nui-a Kiwa Pool and Leisure Centre is operating as:
 - a formal information hub (with agencies present to provide information and support to affected people)
 - an informal community led centre
 - a formal evacuation centre for tonight (Tuesday) only.
4. Agencies represented at the information hub include MSD and support agencies.

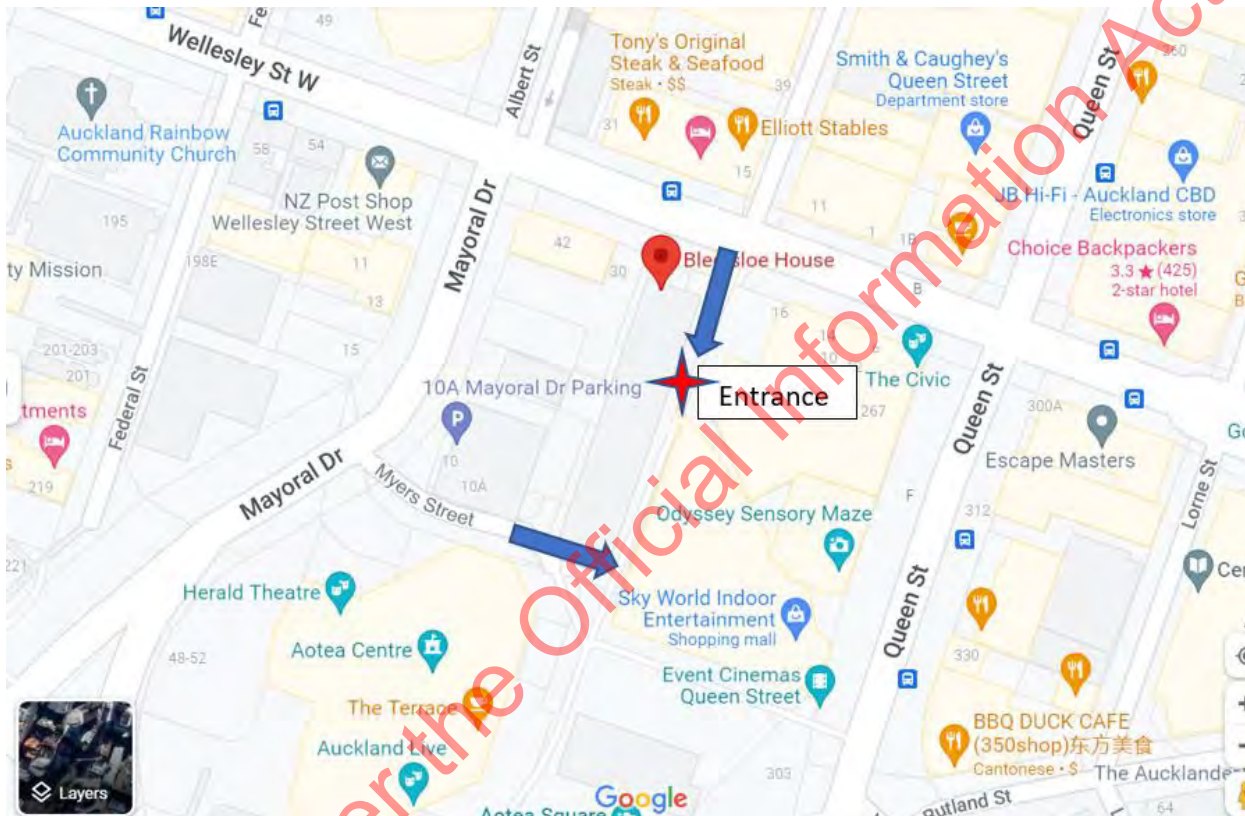
Released under the Official Information Act 1982

Appendix 1 – Itinerary and Maps

Timings for 1 February 2023 (subject to change):

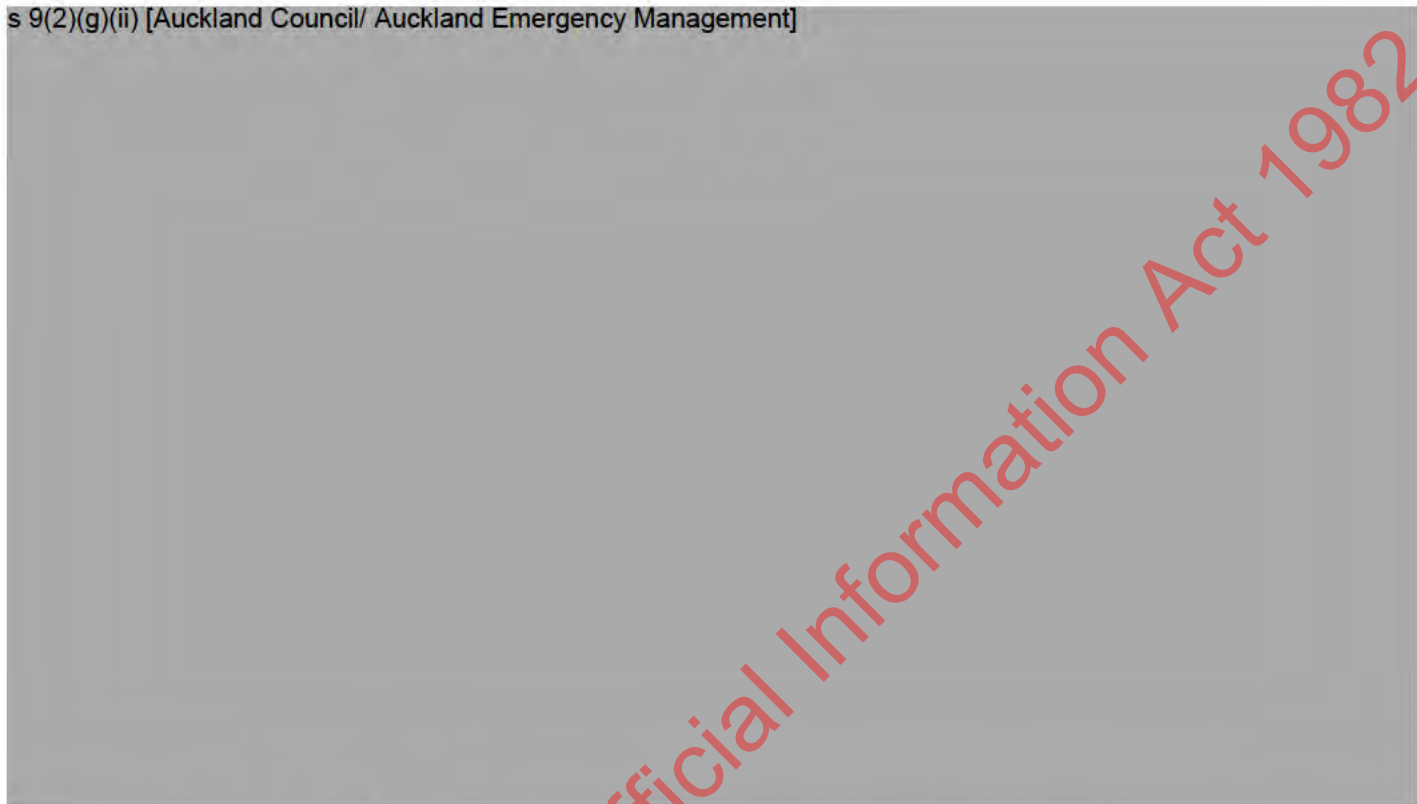
1230 hrs: Arrive Bledisloe House

Location of Bledisloe House, 24 Wellesley Street West, Auckland CBD



Appendix 2 – Biographies and Photos


s 9(2)(g)(ii) [Auckland Council/ Auckland Emergency Management]



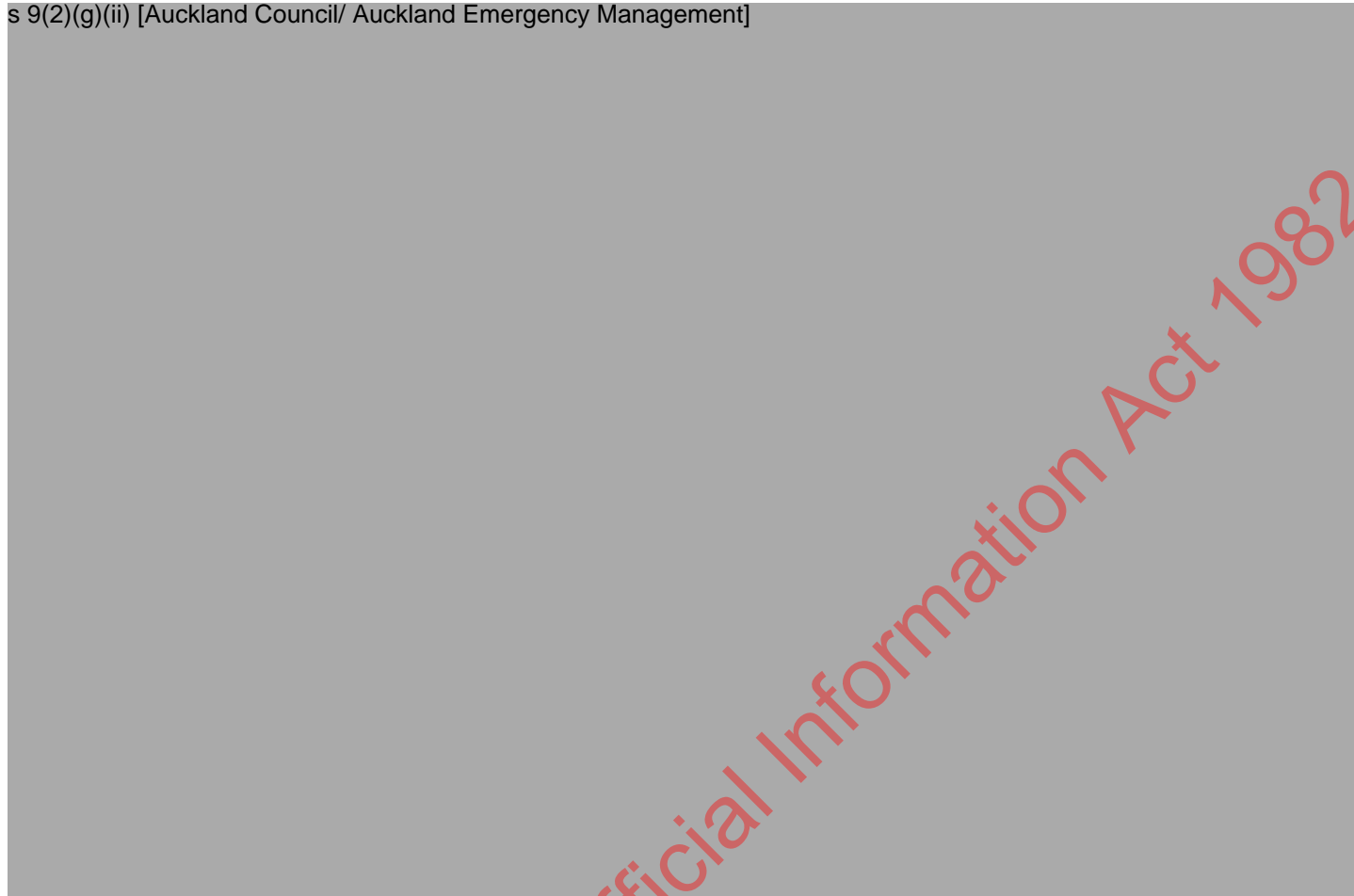
Andrew Clark – Group Controller s 9(2)(g)(ii)

Substantive role is Divisional CFO. This role is Head of Commercial & Finance supporting the Director of the Division comprising Commercial Waste Business, Stormwater, Environmental Services, Infrastructural Development operation (delivering large capital programs and facilitating external developers' projects) Americas Cup and their 50% share of the \$4.4B Central rail link project. CRL is the biggest Capital project in NZ history. 10 years' experience at Auckland Council.

s 9(2)(g)(ii) [Auckland Council/ Auckland Emergency Management]



s 9(2)(g)(ii) [Auckland Council/ Auckland Emergency Management]



Mace Ward – Group Controller

Substantive role is Executive, Strategic Programmes and Relationships. Provides strategic advice to the CEO and Executive Leadership Team and playing a central role in leading, developing and implementing strategies designed to progress key organisational policy priorities.

12+ years' experience in senior roles at Auckland Council. Primary CDEM Group Controller (there is a pool of 14 Group Controllers in Auckland).



Jim Stabback – Chief Executive, Auckland Council. Chair of the Co-ordinating Executive Group (CEG)

Joined Auckland Council as its third Chief Executive on 1 September 2020.

Much of early working life spent in Australia in the financial services, telecommunications and technology sectors – time at these large service-based organisations has provided a strong focus on customer service delivery.

On moving to New Zealand in 2011, worked for Westpac before joining ACC as its Deputy Chief Executive and Chief Operating Officer.



Phil Wilson – Director Governance and CCO Partnerships

Has held a number of senior management roles; previously chief of staff in the mayor's office (Auckland Council); general manager of HR and communications for Manukau City Council and then Chief Advisor to that organisation which included leading both the Chief Executive and Mayoral offices.

Auckland Emergency Management (AEM) sits within his portfolio.

Supports the Mayor on a day-to-day basis.



Sharon Stewart – Howick Ward councillor, and Chair of the CDEM Committee

Howick Ward councillor since 2010, having previously served on the Manukau City Council for twelve years.

Awarded the Queen's Service Medal (QSM) in 1998 for services to Howick.



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From: [^Parliament: FM PrivateSecretary](#)
To: [Roger Ball \[NEMA\]](#); s9(2)(g)(ii)
Cc: s9(2)(g)(ii)
Subject: PM + Minister Auckland Visit Programme - 1 Feb 2023
Date: Tuesday, 31 January 2023 6:15:15 pm

Classification no longer required

Kia ora koutou,

PMO has provided the below finalised the programme for tomorrow. Sounds like Minister Wood will try to attend some/all of the events also.

It is TBC whether our Minister will join the Marae visit in the afternoon – I suggest you check in with him and follow his lead as appropriate/requested.

Thursday schedule for PM is TBC but I will keep you posted. Our Minister's Thursday schedule in Coromandel is also TBC but I'll be in touch with more tomorrow.

Thanks for all of the mahi to support this today!!! Really appreciate it 😊

Wednesday, 1 Feb

6.45am – 7.45am	VIPT: Residence > WLG airport
8.15am – 9.20am	NZ680
9.30am – 10.00am	VIPT: Airport > 66R Mascot Avenue, Mangere, Auckland 2022
10.15am - 11.15am	<p>VISIT: Moana Nui A Kiwa Hub in Mangere</p> <p>As of Tuesday 31 January, the Moana Nui A Kiwa Hub will be set up in Mangere to cater for all the support needs and information for South Auckland. The move is from the smaller Mangere Memorial Hall which has been open from 8am to 8pm the last few days to a more permanent Info Hub. The rationale for this is this will be an ongoing and longer need for support with multiple layers of agencies needing to be in a one stop shop for support and information.</p> <p>There are a number of hands-on tasks going on from folding and sorting clothes, to packing food parcels. There will be a lot of opportunity for engagement and people are filing into the Hub for all support. It's is the central Hub for South Auckland for all service.</p>
11.15am – 11.45am	MEDIA: Stand up including Col announcement
11.45am – 12.30pm	VIPT: 66R Mascot Avenue, Mangere, Auckland 2022 > Bledisloe House, 24 Wellesley Street West, Auckland
12.30pm – 1.45pm	MEET: Auckland Emergency Operation Centre team , walkabout, get updates, meet with team.
1.45pm – 2.30pm	VIPT including takeaway lunch stop > 58 Akoranga Drive, Northcote.
2.30pm – 3.15pm	VISIT: Awataha Marae (tour, talk to residents impacted by floods, help pack food parcels etc)
3.15pm – 3.45pm	VIPT 58 Akoranga Drive, Northcote > AKL hotel
From 4.00pm	Exec time at Auckland Hotel

Thanks,

s 9(2)(a)

s9(2)(a)

Private Secretary Emergency Management
Hon Kieran McNulty | Minister for Emergency Management
Mobile s9(2)(a)
www.beehive.govt.nz

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