



19 June 2023



Reference: OIA-2022/23-0827

Dear 

Official Information Act request relating to NEMA communication regarding the evacuation or potential evacuation of Hawke's Bay residents

Thank you for your Official Information Act 1982 (the Act) request received on 17 April 2023. You requested:

- *1News requests all communication the National Emergency Management Agency (NEMA) holds regarding the evacuation or potential evacuation of residents in Hawke's Bay.*
- *Including but not limited to emails, memos, and text messages.*
- *Communication between 9am February 13th to 9am February 15th*

The time frame for responding to your request was extended under section 15A of the Act by 16 working days because it necessitated a search through a large quantity of information, and consultations were needed before a decision can be made on your request.

Following this extension, I advised you that we had identified the relevant material in scope of your request, however, it would take more time to prepare this information for release. I am now in a position to respond.

The National Emergency Management Agency (NEMA) was the central agency for coordinating the national emergency response to Cyclone Gabrielle on 14 February 2023. It required a significant and urgent response from officials in NEMA, with extensive engagement across government, local authorities and business. Therefore, communications regarding the evacuation or potential evacuation of residents in Hawke's Bay is spread across multiple channels such as email, MS Teams, SMS text messaging and phone calls between numerous agencies and individuals. To identify every communication in scope would require a search through a large quantity of information and likely result in a refusal under section 18(f) of the Act, as it would constitute substantial collation.

However, NEMA is aware of the public interest in the emergency response to Cyclone Gabrielle. Therefore, to meet the intent of your request, we have identified information relevant to your request from core channels that capture the essence of response and the discussion regarding evacuating Hawke's Bay. These include National Control Centre (NCC) MS Teams Chat, Incident Management Team meeting notes and regular ministerial updates.

Information being released

I have decided to release the relevant parts of the documents listed below, subject to information being withheld as noted. The relevant grounds under which information will be withheld are:

1. section 9(2)(a), to protect the privacy of individuals
2. section 9(2)(g)(i), to maintain the effective conduct of public affairs through the free and frank expression of opinion
3. section 9(2)(g)(ii), to prevent improper pressure or harassment

Item	Date	Document Description/Subject
1.	13/02/2023 – 15/02/2023	All NCC (MS Teams) Chat: Relating to Hawke's Bay evacuations
2.	13/02/2023 – 15/02/2023	NCC Intelligence Teams Chat – 0900hrs 13 February 2023 to 0900hrs 15 February 2023
3.	13/02/2023 – 15/02/2023	NCC Intelligence emails – 0900hrs 13 February 2023 to 0900hrs 15 February 2023
4.	14/02/2023	Email: NEMA NCC Sit rep 19 for distribution
5.	14/02/2023	Email: Meeting Notes (IMT and REMA NCC)
6.	14/02/2023	Attachment: IMT notes
7.	14/02/2023	Email: Ministerial Update at 0600hrs
8.	14/02/2023	Email: Ministerial Update at 1300hrs Tuesday 14 February
9.	14/02/2023	Email: RISK: NEMA mainline
10.	14/02/2023	Email: Speaking points for NEMA phone line
11.	14/02/2023	Email: Ministerial Update 6:30pm 14 February
12.	15/02/2023	Email: Ministerial Update 6:00am 15 February
13.	15/02/2023	Document: MetService weather update at 0500hr

You will note that the documentation includes links to NEMA NCC Situation Reports (referred to as Sitreps). These are currently being prepared for proactive release and will be published in due course. Accordingly, I have not included the Sitreps in this release, and am refusing their release under section 18(d) of the Act – the information requested will soon be publicly available.

Additionally, the document *Email: Meeting Notes (IMT and REMA NCC)* includes a link to the document NCC REMA Meeting 14 February 2023 1700. This document is considered out of scope and has therefore not been provided in this release.

In making my decision, I have considered the public interest considerations in section 9(1) of the Act. No public interest has been identified that would be sufficient to override the reasons for withholding that information. You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

This response will be published on the Department of the Prime Minister and Cabinet's website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Yours sincerely



Anthony Richards
Chief Advisor to the Deputy Chief Executive, Emergency Management

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May 2023 – Part 1 of 2

No.	Date	Time	Document Type	Page	Chat – Content (copied)
1.	14/02/2023	0453hrs	MS Teams All NCC Staff Chat		SITREP @ 0450hrs: Napier / Hastings - Situation here is escalating quickly. Reports of Wairoa river breaching (seeking to validate) and evacuations in Esk Valley are being hampered by weather. Unimog cannot access residents. Reports of people on roofs in Esk Valley. Current plan of action is to conduct swift water rescues at first light. Police / FENZ fully involved. More to follow.
2.	14/02/2023	0516hrs			Further update: Napier and Hastings Districts under Local State of Emergency. Esk Valley bridge embankment has now failed, no access across bridge. Puketapu Bridge collapsed. Multiple 111 calls being received across the region
3.	14/02/2023	0802hrs			From Hawkes Bay: Requesting NEMA support for EMA's if required. The only person here that can do EMA's is having to stand down for rest.
4.	14/02/2023	0825hrs			We phoned [REDACTED], at this stage an EMA is not required. He will however call the MAR should one be required.
5.	14/02/2023	1002hrs			Checking now. Nothing displaying so far
6.	14/02/2023	1008hrs			@NCC / MAR: Standby for request to do EMA for Hawkes Bay areas requiring evacuation please.
7.	14/02/2023	0957hrs			IMT @ 0845hrs Tuesday 14th Feb 2023
8.	14/02/2023	1018hrs			Hawkes Bay Civil Defence Emergency Management Group advise residents of Taradale, Jervoistown, and Meeanee residing south and east of Anderson Park to evacuate to high ground. This also applies to residents on the south bank near Waiohiki and Omaha. Flood protection systems on the Tutaekuri river are failing to contain flood waters. Go immediately to your nearest hill and take grab bags and animals. Social Media (Facebook) is the primary source of information due to comms outages. Please move now. [Piroity is urgent/immediate]
9.	14/02/2023	1040hrs			EMA sent
10.	14/02/2023	1150hrs			IMT @1045hrs Tuesday 14 Feb 2023
11.	15/02/2023	0630hrs			Posted a copy of HB CDEM Group post regarding Evacuation Request – Te Awa Estate, Napier.
12.	15/02/2023	0751hrs			Te Awa is a small coastal part of Napier City. Parts of Te Awa have been advised to self-evacuate due to several stop bank breaches. There was some confusion around EMA's and messaging from Napier City Council contradicting the messaging from the ECC, however this has been addressed. We are seeking to get a helo recce over the area to gain better appreciation this morning.
13.	15/02/2023	0810hrs			We have some capacity available. We have capacity for around 200 pax as at this morning. We have known approx 3000 pax in CDC. Around approx 9000 pax displaced. Working on culturally appropriate CDC's for communities. We have needs assessments being processed. Thank[REDACTED] - please advise if these numbers are for the region, or Napier.
14.	15/02/2023	0820hrs			PAX 120...being moved
15.	13-15/02/23		MS Teams NCC Intelligence and Control Chat groups	11-16	See content below
16.	13-15/02/23			17-19	See content

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17.	Date	Time	Type	Page	Chat content
18.	14/02/2023	1523hrs	Email NCC Intelligence	20-29	Email thread – HB (Hawkes Bay) EMA (Emergency Mobile Alert) request
19.	14/02/2023		MS Teams MAR Action Log	30	See content below
20.	13-15/02/23		Emails NCC Control		Due to large volume of emails to and fm. We have provided a supplement word document (attached – part2)

All NCC Staff (MS Teams) Chat: Relating to Hawke's Bay evacuations between 13/02/2023 – 15/02/2023

s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02 4:53 am

SITREP @ 0450hrs: Napier / Hastings - Situation here is escalating quickly. Reports of Wairoa river breaching (seeking to validate) and evacuations in Esk Valley are being hampered by weather. Unimog cannot access residents. Reports of people on roofs in Esk Valley. Current plan of action is to conduct swift water rescues at first light. Police / FENZ fully involved. More to follow.



s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02 5:16 am

Further update: Napier and Hastings Districts under Local State of Emergency. Esk Valley bridge embankment has now failed, no access across bridge. Puketapu Bridge collapsed. Multiple 111 calls being received across the region

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May 2023 – Part 1 of 2

s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02 8:02 am

From Hawkes Bay: Requesting NEMA support for EMA's if required. The only person here that can do EMA's is having to stand down for rest.



14/02 8:25 am

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02/2023 8:18 am

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest). s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) will call you to sort the EMA

We phoned s 9(2)(g)(ii) [NEMA] at this stage an EMA is not required. He will however call the MAR should one be required.

s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02 9:57 am

Hawkes Bay CDEM Group

IMT @ 0845hrs Tuesday 14th Feb 2023 State of National Emergency

- Active rescues occurring in the region. Police lead agency for rescues.
- ECC still building the full intelligence picture
- Region cut off with roading and bridges down. Wairoa isolated
- Power outages widespread
- Water retention dams full above Havelock, never been to this level before. Planning in event of failure and downstream effects.
- **s 9(2)(g)(i)**
- Mobile networks are down currently across the wider region
- Triaging 111 calls with Intel. For life + limb calls first and critical infrastructure second.
- MSD centres here are closed due to power failures. CD payments have been activated.
- 111 network is compromised due to mobile outages.
- Health – Hospital at capacity, staffing issues and some water ingress into wards. **s 9(2)(g)(i)**
- Activating Maraes to support Welfare
- Multiple Districts are now being advised to evacuate – Taradale and Napier, Omahu. EMA being sent now (note mobile network issues) Bay View, Esk valley area of concern.
- Request for NZDF support sent to NCMC (Unimog and Aviation assets)
- CDEM Staff members homes flooded and cars.
- Planning – looking out to 72hr action plan.
- Have RRT Unimog in the region, being used by Police
- Up to 50 x RSE workers require evacuation from local fruit picking plant.

Ends

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May 2023 – Part 1 of 2

@NCC / MAR: Can you please check EMA portal to see if Hawkes Bay EMA has sent? We dont have visibility due to comms outage.



14/02 10:02 am

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02/2023 10:02 am

@NCC / MAR: Can you please check EMA portal to see if Hawkes Bay EMA has sent? We dont have visibility due to comms outage.

Checking now

Nothing displaying so far

s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02 10:08 am

@NCC / MAR: Standby for request to do EMA for Hawkes Bay areas requiring evacuation please.



EMA:

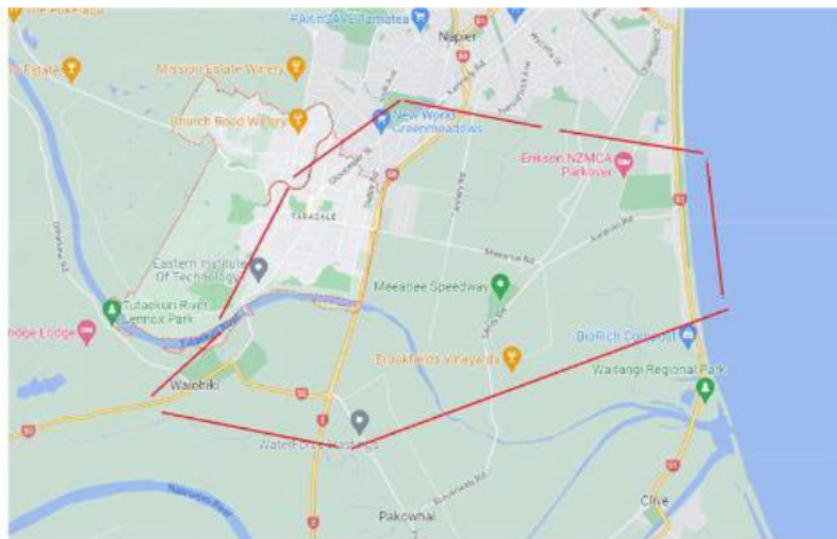


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May 2023 – Part 1 of 2

59 [REDACTED] S9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02 10:18 am

Hawkes Bay Civil Defence Emergency management Group advise residents of Taradale, Jervoistown, and Meeanee residing south and east of Anderson Park to evacuate to high ground. This also applies to residents on the south bank near Waiohiki and Omahu. Flood protection systems on the Tutaekuri river are failing to contain flood waters. Go immediately to your nearest hill and take grab bags and animals. Social Media (Facebook) is the primary source of information due to comms outages. Please move now.



Priority is URGENT / IMMEDIATE

14/02 10:18 am

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 14/02/2023 10:18 am

Priority is URGENT / IMMEDIATE

ACK

14/02 10:40 am

EMA sent



MESSAGE CONTENT

VIEW EDIT

Type Custom Predefined

Language English

Category Other Event Cyclone Gabrielle

Description Napier Police Evacuation Notice Taradale, Jervois town and Meeanee

Message content Hawkes Bay Civil Defence Emergency Management Group advise residents of Taradale, Jervois town, and Meeanee residing south and east of Anderson Park to evacuate to high ground. This also applies to residents on the south bank near Waiohiki and Omaha. Flood protection systems on the Tutaekuri river are failing to contain flood waters. Go immediately to your nearest hill and take grab bags and animals. Social Media (Facebook) is the primary source of information due to comms

Characters used: 501 / 930



s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA]

[NEMA] (Guest) 14/02 11:50 am

Hawkes Bay CDEM Group

IMT @ 1045hrs Tuesday 14th Feb 2023 *State of National Emergency*

- Significant impacts for the Hawkes Bay Region – this is a major ongoing event.
- People still awaiting rescue from across the region. Awaiting rescue Helo capability. Esk Valley still area of concern.
- Evacuations for Taradale, Jervoistown & Meeanee being actioned (EMA via NEMA)
- Multiple bridges impacted. More closed around the region for safety reasons.
- Comms outage is significantly hampering the response. No mobile comms and 111 system compromised.
- Rivers in the region are beginning to recede with rain easing, however may still rise again in places as flows from catchments come down. Stopbanks in Taradale are being monitored closely.
- Napier City Council main wastewater treatment plant not working. No power.
- Situation in Waipawa still escalating with evacuations occurring.
- Social services unavailable with power outages, however TPK are doing a great job with activating a call centre.
- Fuel – Significant issue. Shortage of fuel in the region and this is required for Emergency Services. s 9(2)(g)(i)
- Redcliffe substation under water – will be a long time before this is remedied.
- Esk Bridge is compromised, has high pressure gas lines and fibre cables.
- Police advise they have the lead with the Rescue Helicopter assets- they are coordinating with Police LO and Defence.

Ends



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May 2023 – Part 1 of 2

s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA]

[NEMA] (Guest) 15/02 7:51 am

Te Awa is a small coastal part of Napier City. Parts of Te Awa have been advised to self evacuate due to several stop bank breaches. There was some confusion around EMA's and messaging from Napier City Council contradicting the messaging from the ECC, however this has been addressed. We are seeking to get a helo recce over the area to gain better appreciation this morning.



s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA]

[NEMA] (Guest) 15/02 8:04 am

We have some capacity available. We have capacity for around 200 pax as at this morning. We have known approx 3000 pax in CDC. Around approx 9000 pax displaced. Working on culturally appropriate CDC's for communities. We have needs assessments being processed.

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SW [NEMA] (Guest) 15/02 8:10 am

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 15/02/2023 8:04 am

We have some capacity available. We have capacity for around 200 pax as at this morning. We have known approx 3000 pax in CDC....

thanks s 9(2)(g)(ii) [NEMA] please advise if these numbers are for the region, or Napier.

s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 15/02 8:10 am

Region.

SW [NEMA] (Guest) 15/02 8:37 am

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 15/02/2023 8:20 am

Stefan: 120 x pax being moved from Waiohiki Marae (Taradale) this morning and will be looked after appropriately. This is being...

s 9(2)(g)(ii) [NEMA] has just advised that 2 Marae will be evacuated - 1 in Taradale, Napier. approx 550pax. culturally appropriate welfare being set up. s 9(2)(g)(ii) [NEMA] advise they have capacity to manage this

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s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA]

[NEMA] (Guest) 15/02 8:20 am

Stefan: 120 x pax being moved from Waiohiki Marae (Taradale) this morning and will be looked after appropriately. This is being managed and coordinated via the ECC. The Marae is compromised by flood waters.

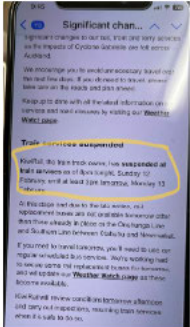


1

NCC Intelligence Teams Chat – 0900 hrs 13 February 2023 to 0900 hrs 15 February 2023

s 9(2)(g)(ii) [NEMA]

[NEMA] (Guest) 2/13, 9:48 AM



s 9(2)(g)(ii) [NEMA]

Out of scope

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s 9(2)(g)(ii) [NEMA]

[NEMA] (Guest) 2/13, 1:22 PM

[NEMA] some info from Welfare on CDC's/shelters from today's WCG's, still forming situation awareness.

Northland:

Auckland:

- AEM website lists the current CDC's & Shelters:
- CDCs – established, can accom overnight
- shelters – are NOT for overnight accom

Waikato:

Bay of Plenty:

- Daily WCG planned
- EOC: staffed 0800-2000hrs
- Opotiki – preparing to actively evacuate today (150-175 households)
- TBC: Matata School?
- TBC: Whakatane - Evacuation Centre @ War Memorial Hall (max capacity 1,000 pers)
- Ruatoria CDC - setup
- Tauranga - Emergency shelters (not shared info):
- Stadium – max capacity 1,000;
- can open Arena if required

Hawke's Bay:

Tairāwhiti (Gisborne):

- SOE Declared 0945hrs Mon 13 Feb
- Focus on setting up 2 x CDC's - will advertise on website only when ready to open;
- Xxx intermediate (school) (setup by 1500hrs TBCopen from 1800hrs)
- resourcing may become an issue
- Planning for emerging issues as they arise

[See less](#)

← Reply

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May 2023 – Part 1 of 2

Out of scope



s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 2/13, 2:43 PM s 9(2)(g)(ii) [NEMA]


Intelligence, here's the draft Welfare SITREP input for Mon 13 Feb, pending confirmation [DRAFT 2023-02-13 Mon - Welfare input to NCC SitRep1.docx](#)

 DRAFT 2023-02-13 Mon - Welfare input to NCC SitR... ...
NationalActivationReadiness2 >Welfare

← Reply

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 2/13, 2:53 PM s 9(2)(g)(ii) [NEMA]

Intelligence here's the NCC.Safety input for today's SitRep [NCC.Safety SitRep Input 13.02.23.docx](#)

 NCC.Safety SitRep Input 13.02.23.docx ...
NationalActivationReadiness2 >Safety


← Reply

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Out of scope

s 9(2)(g)(ii) [NEMA] 2/13, 3:09 PM
numbers for SitRep to follow

 1

▼ Collapse all


s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA] (Guest) 2/13, 3:10 PM
Auckland - 92 completed deployment, 34 onsite or in transit

- Tairāwhiti - 3 onsite
- Waikato - 3 onsite
- Northland - 3 completed deployment, 3 onsite

message ends

↩ Reply

s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 2/14, 3:09 PM
DRAFT 2023-02-14 Tues - Welfare input to NCC SitRep.docx
Hi Intel, SitRep from Welfare for use. Thank you

 DRAFT 2023-02-14 Tues - Welfare input to NCC SitRe...
NationalActivationReadiness2 >Welfare


↩ Reply

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s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 2/14, 3:16 PM E


Intelligence here's the NCC.Safety input for today's SitRep [NCC.Safety SitRep Input 14.02.23.docx](#)

 NCC.Safety SitRep Input 14.02.23.docx ...
NationalActivationReadiness2 >Safety

← Reply


s 9(2)(g)(ii) [NEMA] (Guest) 2/14, 2:50 PM

FENZ Spatial Intelligence has created the attached animation of calls to ComCen last night from 8pm 13th, to 8am 14th. This is Approved for Public Release by FENZ Media Team. EOM

 CycloneGabrielleNorthIslandEastCoast8pmtto8am.mp4 ...

Out of scope

Out of scope



NCC Control Teams Chat – 0900 hrs 13 February 2023 to 0900 hrs 15 February 2023

Out of scope

§ 9(2)(g)(i) [NEMA] § 9(2)(g)(i) [NEMA]
[NEMA] (Guest) 13/02 11:46 am
Morena

▼ Collapse all

§ 9(2)(g)(i) [NEMA] § 9(2)(g)(i) [NEMA]
[NEMA] (Guest) 13/02 11:53 am
Evac starting here from areas that will get flooded. Hikawai river already and 9m and increasing. past first alarm. models show going past 11m where it floods the Tolaga bay area. One family removed by police but police are checking to ensure they have gone. Police forcibly removing one occupant from Turihaua beach. refusing to leave and § 9(2)(g)(i)

Hawkes Bay

1. ECC activated
2. 5 EOC's activated
3. 3. running 24/7

Out of scope

[See less](#)

↩ Reply

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s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 13/02 1:02 pm
1200 IMT meeting Tairawhiti

s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 13/02 1:03 pm
Tairawhiti

↩ Reply

s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 13/02 1:04 pm
Tairawhiti Update

↩ Reply


s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 13/02 1:17 pm
SH 35 will close tonight at 1900, this however maybe brought forward if the event conditions dictate. At the present time SH35 from Te Puia Springs to Ruatoria is closed SH 2 North will be closed at 1630 tonight on the BoP end of the Waioeka Gorge Tapawai Rd land slip dam has been assessed by GNS and Council staff. holds about 1 million cubic meters of water should it break no houses are in danger however the Wairongamai Bridge on Tapawai road is. It will be overtopped causing damage and movement or moved completely. This will isolate a small number of residents on the western side of the bridge. Evacuations of low lying areas is well under way. Te Arora river has reached trigger level to begin evac for the Manatuke township.

[See less](#)

s 9(2)(g)(ii) [NEMA] s 9(2)(g)(ii) [NEMA] [NEMA] (Guest) 13/02 1:40 pm
Tairawhiti Cont. Hikawai river is just below evac levels at the moment however it is believed it will reach there very soon causing evacs from the low lying rural areas/farmers. Tolaga Bay will also be cut off. There is a large amount of surface floods across the region. Large number of trees falling. Two urban CDC's to be opened, one at Ilminster Intermediate Scholl and the other at House of Break thru Liron Rd. Staff will begin too man it at 1500 opening at 1800. will be advertised in all media channels face book etc. Police have moved the resident on from Kurihaua beach Fenz are taking a water tanker to Te Puia Springs hospital due to a contarator cutting the water pipe to the establishment. NZDF have two unimogs on standby to provide assistance if required. Education all batr two schools closed. the 2 schools are c losing at 1300 and all will remain closed tomorrow, All advised to watch facebook for updates from their respective schools. Wairongamai update. local residents have been contacted and informed to stay put at home and will be advised of the status after the event. critical time for the group is between 0100 and 0300 when high tide impacts the rivers and the rivers are expected to be at their peak then. coastal surge is greater than .5m with 8m waves

[See less](#)

Out of scope



NCC Intelligence emails – 0900 hrs 13 February 2023 to 0900 hrs 15 February 2023

From: s 9(2)(g)(ii) [NEMA] [NEMA] s 9(2)(g)(ii) [NEMA]

Sent: Tuesday, 14 February 2023 3:23 pm

To: NCC.Intelligences s 9(2)(g)(ii) [NEMA]

Subject: FW: Hawkes Bay EMA ASAP Please

NEMA staff based in Hawkes Bay requested that the MAR centre send out an EMA alert for the following area due to failing flood protection systems.

s 9(2)(g)(ii) [NEMA] | Watch Officer | Monitoring, Alerting and Reporting Centre

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National Emergency Management Agency Te Rākau Whakamarumarū

Mobile: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz

Level 14, TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6014, New Zealand

Empowering communities before, during and after emergencies.



From: NCC.Operations s 9(2)(g)(ii) [NEMA]

Sent: Tuesday, 14 February 2023 10:56 am

To: MAR [NEMA] s 9(2)(g)(ii) [NEMA]

Cc: NCC.Operations s 9(2)(g)(ii) [NEMA]

Subject: RE: Hawkes Bay EMA ASAP Please

Lovely thanks s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA]

NEMA National Coordination Centre - Operations

Mobile: s 9(2)(g)(ii) [NEMA]

Email: s 9(2)(g)(ii) [NEMA]

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From: MAR [NEMA] s 9(2)(g)(ii) [NEMA]

Sent: Tuesday, 14 February 2023 10:54 am

To: NCC.Operations s 9(2)(g)(ii) [NEMA]; MAR [NEMA] s 9(2)(g)(ii) [NEMA]

Subject: RE: Hawkes Bay EMA ASAP Please

Kia ora NCC Operations

Yes the EMA was actioned at 1040hrs.



MESSAGE CONTENT VIEW EDIT

Type: Custom Predefined

* Language: English

Category: Other Event: Cyclone Gabrielle

Description *
Napier Police Evacuation Notice Taradale, Jervoistown and Meeanee

Message content *
Hawkes Bay Civil Defence Emergency Management Group advise residents of Taradale, Jervoistown, and Meeanee residing south and east of Anderson Park to evacuate to high ground. This also applies to residents on the south bank near Waiohiki and Omahu. Flood protection systems on the Tutaekuri river are failing to contain flood waters. Go immediately to your nearest hill and take grab bags and animals. Social Media (Facebook) is the primary source of information due to comms

Characters used: 501 / 930

§ 9(2)(g)(ii) [NEMA] | Watch Leader | Monitoring Alerting and Reporting Centre

National Emergency Management Agency Te Rākau Whakamarumarū

Direct Dial: § 9(2)(g)(ii) [NEMA] | Mobile: § 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz

§ 9(2)(g)(ii) [NEMA] TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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May 2023 – Part 1 of 2

Empowering communities before, during and after emergencies.



From: NCC.Operations s 9(2)(g)(ii) [NEMA]
Sent: Tuesday, 14 February 2023 10:51 am
To: MAR [NEMA] s 9(2)(g)(ii) [NEMA]
Cc: NCC.Operations s 9(2)(g)(ii) [NEMA]
Subject: RE: Hawkes Bay EMA ASAP Please

Kia ora MAR,

Can you please confirm this has been actioned.

Thanks so much,

Alice

s 9(2)(g)(ii) [NEMA]

NEMA National Coordination Centre - Operations

Mobile: s 9(2)(g)(ii) [NEMA]

Email: s 9(2)(g)(ii) [NEMA]

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May 2023 – Part 1 of 2



From: § 9(2)(g)(ii) [NEMA] [NEMA] § 9(2)(g)(ii) [NEMA]

Sent: Tuesday, 14 February 2023 10:24 am

To: MAR [NEMA] § 9(2)(g)(ii) [NEMA]; NCC.Operations § 9(2)(g)(ii) [NEMA]

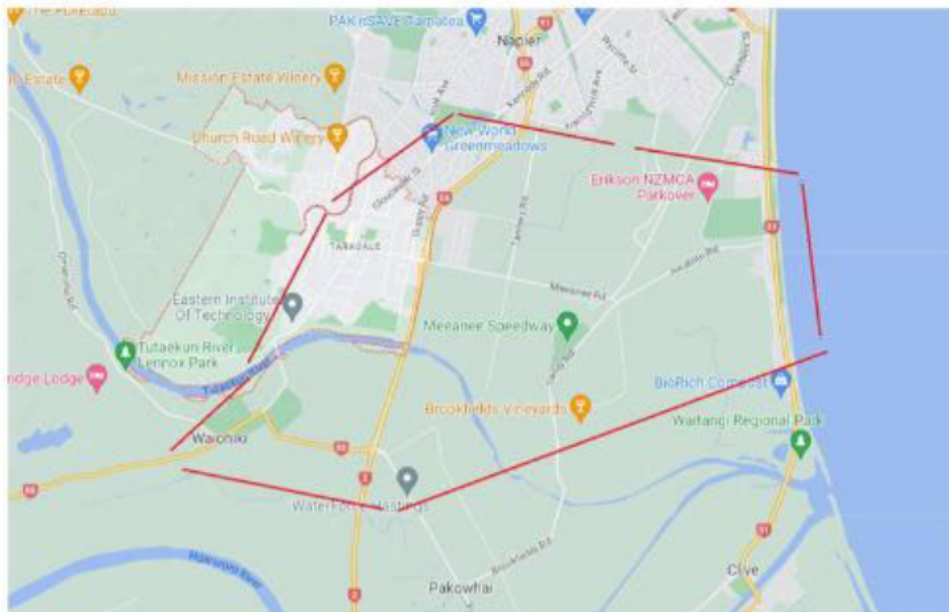
Subject: EMA: Hawkes Bay EMA ASAP Please

[UNCLASSIFIED]

s 9(2)(g)(ii) [NEMA]

[NEMA] (Guest) 10:18 am

Hawkes Bay Civil Defence Emergency management Group advise residents of Taradale, Jervoistown, and Meeanee residing south and east of Anderson Park to evacuate to high ground. This also applies to residents on the south bank near Waiohiki and Omahu. Flood protection systems on the Tutaekuri river are failing to contain flood waters. Go immediately to your nearest hill and take grab bags and animals. Social Media (Facebook) is the primary source of information due to comms outages. Please move now.



Priority is URGENT / IMMEDIATE

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May 2023 – Part 1 of 2

Nāku noa

s 9(2)(g)(ii) [NEMA] | Senior Regional Emergency Management Advisor

National Emergency Management Agency | Te Rākau Whakamarumarū

Mobile: **s 9(2)(g)(ii) [NEMA]** | SAT phone **s 9(2)(g)(ii) [NEMA]** www.civildefence.govt.nz

s 9(2)(g)(ii) [NEMA] TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand



Emergencies can happen
anytime, anywhere.

Make a plan at **GET READY**
.govt.nz

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May 2023 – Part 1 of 2

From: s 9(2)(g)(ii) [NEMA] [NEMA] s 9(2)(g)(ii) [NEMA]

Sent: Monday, 13 February 2023 9:00 pm

To: NCC.Operations s 9(2)(g)(ii) [NEMA] NCC.Intelligences s 9(2)(g)(ii) [NEMA] ; @NEMAREMAs [NEMA] s 9(2)(g)(ii) [NEMA] MAR [NEMA]

s 9(2)(g)(ii) [NEMA]

Subject: Update: Hawkes Bay CDEM Monday 13th Feb

[UNCLASSIFIED]

Hawkes Bay CDEM Update 2030hrs Monday 13th Feb

Group Controller Ian Maxwell

Response Manager Edaan Lennan

HB CDEM ECC in coordination mode Busy day supporting local CDEM to prepare Controllers main points as follows

- 1 Understanding scale and potential impacts
- 2 Identify key risk areas
- 3 Pre-plan and pre-deploy people and assets Today is the opportunity to get ready for tonight / tomorrow
- 4 Proactively manage the situation
- 5 Know who we may need to evacuate and how
- 6 Plan for loss of lifeline utilities incl roading

Situation

- MetService upgraded to a RED warning for the region this morning Extent of rain has broadened across the region Volume has scaled down but highest in the ranges
- High tide expected around 0100hrs
- Networks currently coping across the region Storm water systems in a good space with recent maintenance
- Rivers predicted to be in the 50 year return period scale No indication of over-topping of stop banks at this stage Hydrology nightshift monitoring overnight Expecting this to test the flood prevention infrastructure
- All councils have CDC's set up Emergency services know where they are set up May not be beds but will be shelter and warmth and can be triaged for further support as required
- **Out of scope** [REDACTED]
- Have discussed potential declaration s 9(2)(g)(i) [REDACTED]

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May 2023 – Part 1 of 2

- No Schools directed to close at this time Most have made a collective decision to close keeping a close eye on Schools north of Wairoa Lunches in Schools scheme will be managed at a local level

Marae

- 4 x locations in Wairoa region ready if required
- 12 x Marae in the wider region ready to set up if needed There may be a need for at least one Marae in Hastings to stand up – This is a local Controller decision if required The Maraes require time to set up so seeking decision to prepare (Ensure if any Marae are stood up that they aren't flood prone) TPK assisting with this as well TPK have 4 x commercial generators

Coastal communities are being watched closely more messaging going out around high tide Evacuate before dark if feeling vulnerable Happy with TA's working together

Hastings / Havelock North

- Seems to be going well Good community sentiment and happy with RED upgrade to reinforce A lot of coastal residents self-evacuating
- Waipawa Theatre set up for CDC if needed
- Marae on call if needed – Porongahau ready to go if needed
- Interested in what the triggers may be to declare

Wairoa District

- Sandbags have been managed
- Vulnerable communities identified and spoken too
- Things seems to be in hand – drains cleared etc As prepared as possible
- Not currently concerned about Wairoa river

§ 9(2)(g)(i)

- [REDACTED]
- [REDACTED]
- [REDACTED]

The Hawkes Bay Region would like to extend their thoughts to the neighbouring regions doing it tough at the moment

Nāku noa

§ 9(2)(g)(ii) [NEMA] | [Senior Regional Emergency Management Advisor](#)

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May 2023 – Part 1 of 2

MAR Action Log entries – 0900 hrs 13 February 2023 to 0900 hrs 15 February 2023

Date	Time	Entry content
14/02/2023	0823hrs	§ 9(2)(g)(ii) [NEMA] requested MAR prepare a EMA for Hawkes Bay who are unable to send one. Contact § 9(2)(g)(ii) [NEMA] for info. MAR telephoned § 9(2)(g)(ii) [NEMA] who advised an EMA is not needed right now but would call MAR if it is needed.
14/02/2023	1041hrs	FM § 9(2)(g)(ii) [NEMA] EMA requested for HB. Info received. EMA sent.
14/02/2023	2024hrs	Cancelled Taradale EMA
14/02/2023	2025hrs	Send New Taradale EMA

From: [MAR \[NEMA\]](#)
To: [@NCC All Users](#)
Subject: FW: NEMA NCC Sit rep 19 for distribution
Date: Tuesday, 14 February 2023 4:52:43 pm
Attachments: [NEMA NCC Situation Report 019 North Island Severe Weather Event Jan 2023 14 02 2023.pdf](#)

Please find attached a copy of the NEMA NCC Sitrep for all NCC Functions. Sitrep has been sent via NWS

[s 9\(2\)\(g\)\(ii\) \[NEMA\]](#) | Watch Leader | Monitoring Alerting and Reporting Centre
National Emergency Management Agency Te Rākau Whakamarumaru
Direct Dial: [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#) | **Mobile:** [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#) | www.civildefence.govt.nz
[s 9\(2\)\(g\)\(ii\) \[NEMA\]](#) TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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**National Emergency
Management Agency**
Te Rākau Whakamarumaru

From: NCC.Intelligence [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#)
Sent: Tuesday, 14 February 2023 4:43 pm
To: MAR [NEMA] [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#)
Cc: NCC.Intelligence [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#); NCC.Operations
[s 9\(2\)\(g\)\(ii\) \[NEMA\]](#)
Subject: NEMA NCC Sit rep 19 for distribution

[UNCLASSIFIED]

Dr Grant Wilson
NEMA National Coordination Centre – Intelligence Manager
Mobile: [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#)
Email: [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#)



**National Emergency
Management Agency**
Te Rākau Whakamarumaru

From: s 9(2)(g)(ii) [NEMA] [NEMA]
To: [NCC.Control](#)
Subject: Meeting Notes (IMT and REMA NCC)
Date: Tuesday, 14 February 2023 6:03:51 pm

[IN-CONFIDENCE]

Kia ora Charlie,

Here are some meeting notes from today (14th February 2023) for your review:

[NCC REMA Meeting 14 February 2023 1700 \(sharepoint.com\)](#)

[IMT NCC Function Managers 14 February 2023 12pm.docx \(sharepoint.com\)](#)

Let me know if you need me to make any changes, and I'll upload to the event log

Ngā mihi,

s 9(2)(g)(ii)

s 9(2)(g)(ii) [NEMA] | Coordinator, Emergency Services Leadership Board

National Emergency Management Agency Te Rākau Whakamarumaru

Direct Dial: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz

s 9(2)(g)(ii) [NEMA] TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6010, New Zealand

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**National Emergency
Management Agency**
Te Rākau Whakamarumaru

IMT/NCC Function Manager Meeting – 14 February 12pm

Attendees:

Charlie Blanch, Acting National Controller

§ 9(2)(g)(ii) [NEMA] Response Manager

Dave Gawn, Chief Executive

Various NEMA staff

LO's from NZ Police, FENZ, Health, Education and NZDF


Meeting opened by § 9(2)(g)(ii) [NEMA]

Key points

- Revised action plan has been sent to Operations, to send out as soon as possible.

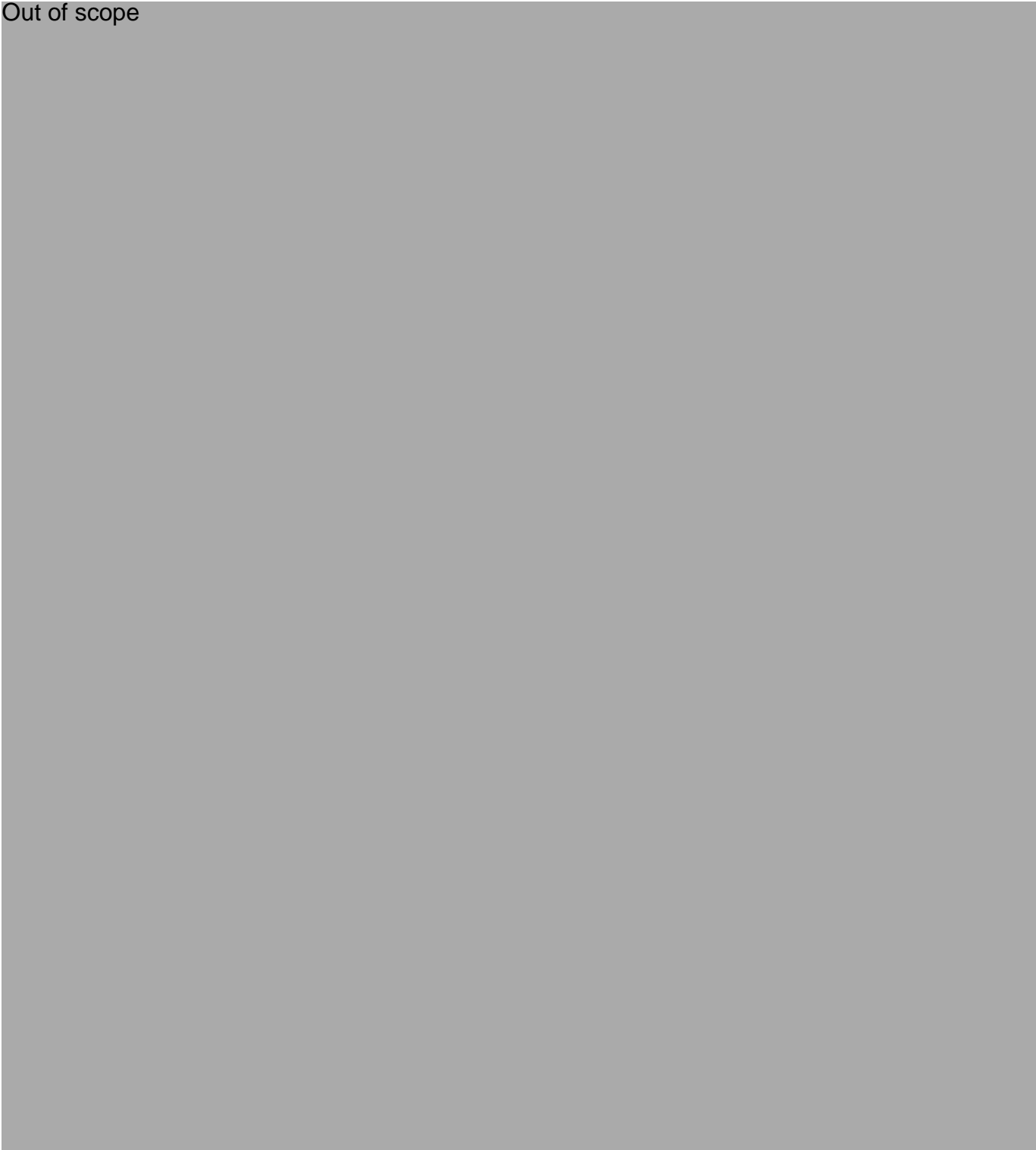
REMA's update

Out of scope



- Hawkes Bay:
- Multiple rescues still occurring.
- Esk valley is an area of concern.
- Reports of people on rooftops, with NZ Police leading this.
- Evacuations across the region are taking place, EMA's have gone out for this.
- Current concerns are that Emergency Services cannot move between Hawkes Bay and Hastings, fuel concerns for the region (Z fuel is assisting with this), and Esk bridge. Health system is struggling, with hospital at critical status.

Out of scope



the following two pages have been removed as they are out of scope

From: Stefan Weir [NEMA] s 9(2)(g)(ii) [NEMA]
Sent: Tuesday, 14 February 2023 6:23 am
To: s 9(2)(g)(ii) [NEMA] [NEMA] s 9(2)(g)(ii) [NEMA]; ^Parliament: Holly Donald
9(2)(a) [Parliament]; Andrew.Campbel s 9(2)(a) [Parliament] Anneliese Parkin
[DPMC] s 9(2)(a) [DPMC]; Anthony Richards [NEMA]
s 9(2)(g)(ii) [NEMA]; s 9(2)(a) [Parliament]
Catherine Delore [DPMC]
s 9(2)(a) [DPMC]; Charlie Blanch [NEMA] s 9(2)(g)(ii) [NEMA]; C
Hipkins (MIN <c.hipkins@ministers.govt.nz>; Chris.Hipkins@parliament.govt.nz; s 9(2)(a) [DPMC]
Clare Ward [DPMC]
s 9(2)(a) [DPMC]; Dave Gawn [NEMA] s 9(2)(g)(ii) [NEMA]; s 9(2)(a) [Parliament]
David Coetzee [NEMA]
s 9(2)(g)(ii) [NEMA]; s 9(2)(a) [Parliament]; s 9(2)(a) [Parliament]
s 9(2)(a) [Parliament]; s 9(2)(a) [Parliament]
s 9(2)(a) [DPMC] s 9(2)(a) [Parliament];
Jenna Rogers [NEMA] s 9(2)(g)(ii) [NEMA] s 9(2)(a) [Parliament]
^Parliament: Kieran McAnulty <Kieran.McAnulty@parliament.govt.nz>; s 9(2)(a) [DPMC]
s 9(2)(a) [Parliament] ^EXT:
Peter Hughes s 9(2)(a) [PSC] s 9(2)(a) [Parliament]; Roger Ball
[NEMA] s 9(2)(g)(ii) [NEMA]; s 9(2)(a) [DPMC] Sarah
Holland [NEMA] s 9(2)(g)(ii) [NEMA]; Tony Lynch [DPMC]
s 9(2)(a) [DPMC] s 9(2)(g)(ii) [NEMA] s 9(2)(a)
s 9(2)(g)(ii) [NEMA] [NEMA]
s 9(2)(g)(ii) [NEMA]; s 9(2)(a) [Parliament]
s 9(2)(a) [PSC]; NCC.Control
s 9(2)(g)(ii) [NEMA]; NCC.Intelligence s 9(2)(g)(ii) [NEMA]; MAR
[NEMA] s 9(2)(g)(ii) [NEMA] NCC.PIM s 9(2)(g)(ii) [NEMA]
Subject: NEMA Ministerial Update at 0600

[UNCLASSIFIED]

Good morning.

Please see 0600 update to the PM and Minister for Emergency Management below:

PM, Minister

Please see 0600 update below for TC Gabrielle.

Accessing information overnight for all areas has been challenging. Daylight will give all CDEM Groups a better opportunity to make sense of their situation. NEMA is assessing the need to

recommend a State of National Emergency. Next scheduled review was to be 0700. We need to push that to 0800. NEMA has a 0700 call scheduled with CDEM Groups at 0700 that have declared states of emergency. We will seek assurance on their ability to manage the response to assist with our considerations. We will update you immediately following our assessment.

- FENZ has advised that two volunteer firefighters were trapped in a collapsed house after a landslide at Muriwai last night. One has been rescued and taken to hospital in a critical condition. We hold grave fears for the other firefighter. s 9(2)(g)(ii)

The crews had to withdraw from the area about 2am because the land is very unstable. Residents from the surrounding area have been evacuated. FENZ intend making a public statement at 0700 confirming some of these details, but need to be sure that family are informed.

- Kerry Gregory, CE FENZ is available to take a call on this – s 9(2)(a)

Other significant developments:

- Reports of house collapses in Auckland due to slips
- All cell towers in Tairāwhiti have gone down. Getting communication restored is a priority. Telcos are aware and will be looking to have crews out this morning.
- NEMA's National Coordination Centre has been able to contact Tairāwhiti Civil Defence Emergency Management Group via satellite phone.
- We have been in contact with Radio New Zealand and they have confirmed that Opapa 630AM serving the East Coast is working and on air, as is 105FM in Napier/Hastings which overlaps into the Tairāwhiti region.
- Further cell tower outages are possible. People should listen to a battery-powered radio or a car radio for information. Radio New Zealand is the Civil Defence Broadcaster and is available on AM and FM frequencies.
- Napier City Council and Hastings District Council have declared a local state of emergency for evacuations in Esk Valley (the Valley spans the TLA boundaries). Consideration being given to declare for the Hawkes Bay region. Several people are trapped on the roofs of cars in the Eskdale Valley north of Napier. Emergency Services cannot get resources to them from any direction because the roads are closed. Hawkes Bay ECC has just requested NEMA support in the provision of additional rescue capability into the area.

MetService severe weather update at 0500hrs

- Cyclone Gabrielle is currently lying near Great Barrier Island and is expected to move eastwards to lie just north of Gisborne this afternoon.
- Red severe weather warnings are in force for Northland, Auckland, the Coromandel Peninsula, and Taranaki. Orange severe weather warnings are in force for many remaining North Island regions, with the potential for these to be expanded further.

Situation

- Overnight, heavy rain, severe gales, and storm surges buffeted the eastern coastline of the upper North Island, with impacts seen right down to the Hawke's Bay.
- Over the past 24 hours, rainfall in excess of 450mm has fallen over Northland, Auckland, the Coromandel, the Bay of Plenty, Tairāwhiti, and the Hawkes Bay.
- A state of local emergency is in force for the following areas: Northland, Auckland, Waikato, the Bay of Plenty, Tairāwhiti, Hastings and Napier.
- Transit between regions has been severely affected by flooding and landslips.
- The East Cape is completely isolated with SH35 closed north of Gisborne and at Opotiki in the Bay of Plenty.
- SH2 is closed between Gisborne and Opotiki and Gisborne and Napier, making Gisborne and the wider East Cape extremely isolated and at risk of medical and other emergencies should impacts escalate.
- SH5 between Napier and Taupo is also closed, severely limiting route options for those in the Hawke's Bay needing to travel north.

following page removed as out of scope

Out of scope

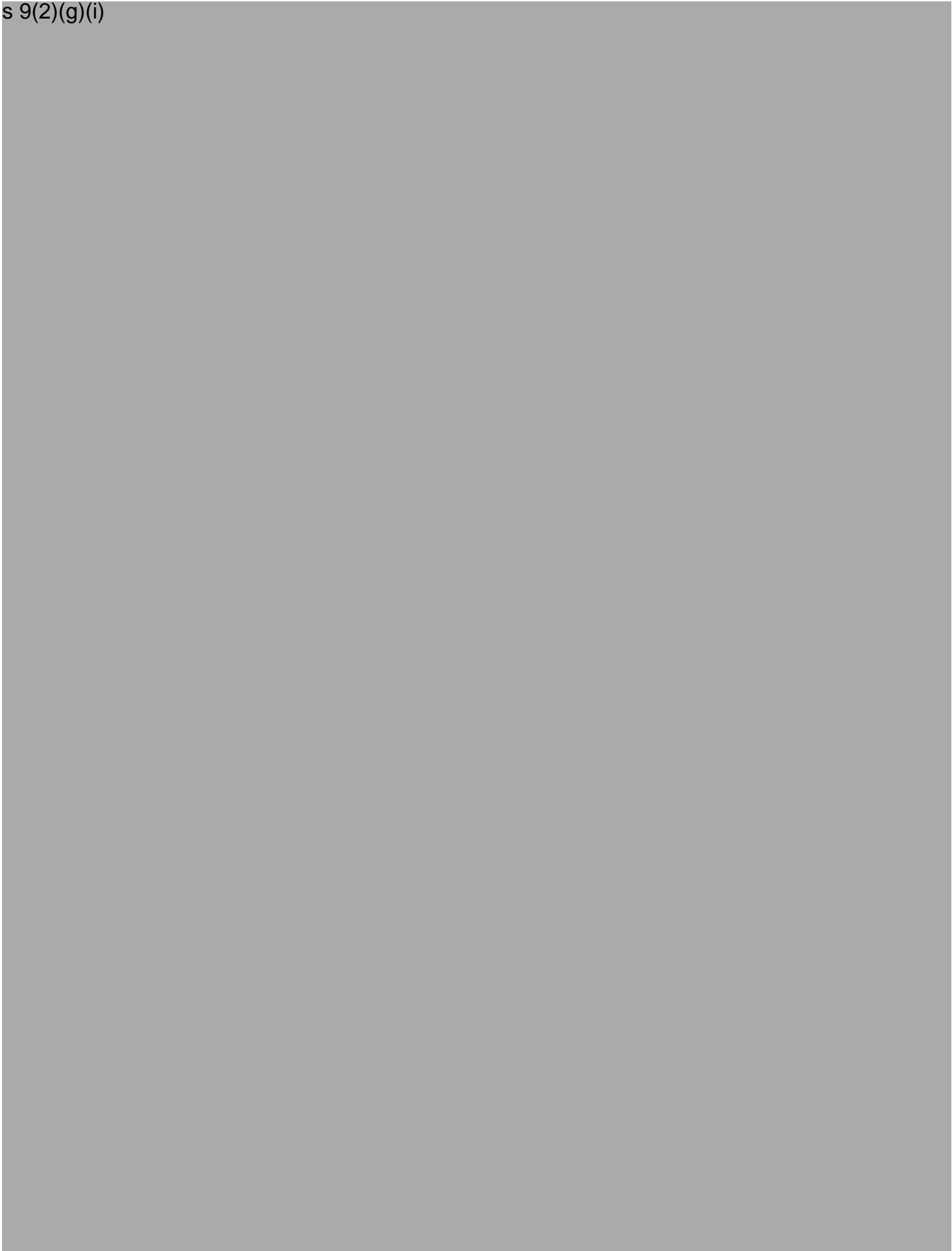
Hawkes Bay

- The Hawke's Bay ECC was on call overnight, Napier EOC was open overnight, and two other EOC's will be open today.
- Napier City Council and Hastings District Council have declared a local state of emergency for evacuations in Esk Valley.
- Flights north from Hawke's Bay airport have been suspended.
- Puketapu Bridge has collapsed.
- Evacuations in Esk Valley are being hampered by the weather. There are reports of people on their roofs. The NZDF Unimog is unable to access the residents.
- The Esk Valley bridge embankment has failed and there is no access across the bridge. The Esk River is continuing to rise.
- An EMA was sent at 0519hrs advising residents in low-lying areas near the Esk River to evacuate to higher ground.
- There is a plan of action to conduct swift water rescues in Esk Valley at first light and Police and FENZ are involved.

s 9(2)(g)(i)

following page removed as out of scope

s 9(2)(g)(i)



Ngā mihi

Stefan Weir ([he/him](#)) | Chief of Staff
National Emergency Management Agency Te Rākau Whakamarumarū

Mobile: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz
s 9(2)(g)(i) [NEM] TSB Building, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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**National Emergency
Management Agency**
Te Rākau Whakamarumaru

From: [MAR \[NEMA\]](#)
To: [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#); [Sarah Holland \[NEMA\]](#); [NCC.Control](#)
Subject: Ministerial Update at 1300hrs Tuesday 14 February
Date: Tuesday, 14 February 2023 12:53:35 pm

[IN-CONFIDENCE]

Kia ora [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#), Control & Sarah

Sorry for delay. Here is the Ministerial Update at 1300hrs

MetService severe weather update at 1100hrs

- Cyclone Gabrielle is expected to continue moving southeast, tracking close to the east coast of the North Island, before moving away to the southeast from this evening.
- Gabrielle is tracking as expected with no significant change to forecast track
- Out of scope [\[REDACTED\]](#)
- Warnings and watches for both heavy rain and severe gales are in place for many other parts of central and northern New Zealand.

Situation

- A national state of emergency was declared at 0843hrs 14 February.
- Overnight, heavy rain, severe gales, and storm surges buffeted the eastern coastline of the upper North Island, with impacts seen right down to the **Manawatū and Wairarapa**.
- Over the past 24 hours, rainfall in excess of 450mm has fallen over Northland, Auckland, the Coromandel, the Bay of Plenty, Tairāwhiti, and the Hawkes Bay.
- A state of local emergency is in force for the following areas: Northland, Auckland, Waikato, the Bay of Plenty, Tairāwhiti, **Hawkes Bay, and the Tararua District**.
- Transit between regions remains severely affected by flooding and landslips.
- The East Cape is completely isolated with SH35 closed north of Gisborne and at Opotiki in the Bay of Plenty.
- SH2 is closed between Gisborne and Opotiki and Gisborne and Napier
- SH5 between Napier and Taupo is also closed, severely limiting route options for those in the Hawke's Bay needing to travel north.

Out of scope

[\[REDACTED\]](#)

following page removed as out of scope

Out of scope

Hawkes Bay

- Hawkes Bays declared a region wide local state of emergency 14 February.
- The Hawke's Bay ECC, Napier EOC, Hawkes Bay District Council EOC and Wairoa District Council EOC remain open today.
- Several road closures throughout the region with multiple bridges impacted. Wairoa is isolated.
- Active rescues are occurring with people still awaiting rescue from across the region. Awaiting rescue helicopter capability. Esk Valley still area of concern.
- Rivers in the region are beginning to recede with rain easing, however may still rise again in places as flows from catchments come down. Stop banks in Taradale are being monitored closely.
- Flights from Hawke's Bay airport are suspended until Tuesday afternoon.
- Widespread power outages reported with approximately 37,500 homes affected.
- Mobile networks are currently down across the wider region. The 111 network is therefore compromised.
- Evacuations are being advised in Taradale, Napier & Omahu. An EMA has been issued at 1040hrs.
- Request for NZDF support to NCC has been issued.
- Hawkes Bay Hospital is at capacity and experiencing staffing issues and flooding.
- Napier City Council main wastewater treatment plant not working. No power.
- Shortage of fuel in the region and this is required for Emergency Services. Z are sourcing fuel.

Out of scope

s 9(2)(g)(i)

Out of scope



s 9(2)(g)(ii) [NEMA] | Watch Leader | Monitoring Alerting and Reporting Centre
National Emergency Management Agency Te Rākau Whakamarumarū
Direct Dial: s 9(2)(g)(ii) [NEMA] | Mobile: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz
s 9(2)(g)(ii) [NEMA] TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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**National Emergency
Management Agency**
Te Rākau Whakamarumarū

From: § 9(2)(g)(ii) [NEMA] [NEMA]
To: NCC.Control; Jenna Rogers [NEMA]
Subject: RE: RISK: NEMA mainline
Date: Tuesday, 14 February 2023 11:14:34 am
Attachments: [image002.png](#)

Thanks § 9(2)(g)(ii) [NEMA] I gave them a heads up someone would be in touch, and reminded them its not the place of Bus Support to give specific advice in situations like this.

Cheers

§ 9(2)(g)(ii)

From: NCC.Control § 9(2)(g)(ii) [NEMA]
Sent: Tuesday, 14 February 2023 11:06 am
To: Jenna Rogers [NEMA] § 9(2)(g)(ii) [NEMA]
Cc: § 9(2)(g)(ii) [NEMA] [NEMA] § 9(2)(g)(ii) [NEMA]; NCC.Control § 9(2)(g)(ii) [NEMA]
Subject: RE: RISK: NEMA mainline

Hi Jenna

I'll give them § 9(2)(g)(ii) [NEMA] a call now to give them a run down of how it all works and establish a procedure for future calls based on the speaking points below.

- If life or property is threatened dial 111 for Police, Fire or Ambulance.
- If you feel you are in danger, self-evacuate. You are the best person to assess whether you are in a safe place.
 - If you do decide to evacuate, take a grab bag with you including warm clothes, a bottle of water, snacks, copies of important documents, and photo ID. Remember any medications you may need.
- Your local Civil Defence team will have the most up to date information for your area. Have you looked at their website or Facebook page for the advice for your area?

[If they are not sure where to find more information]

- Where are you based?
- Look it up on <https://www.civildefence.govt.nz/find-your-civil-defence-group/> and give them the website/facebook/phone number

[State of National Emergency questions]

- A State of National Emergency was declared this morning. For you at home, this shouldn't change much
- You can stay up to date with the latest information on the NEMA Facebook page <https://www.facebook.com/NZCivilDefence>. Or if you want localised information on what is happening in your area, check your local Civil Defence

Cheers

§ 9(2)(g)(ii) [NE

§ 9(2)(g)(ii) [NEMA] | Senior Advisor, Planning
National Emergency Management Agency Te Rākau Whakamarumarū
Mobile § 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz

§ 9(2)(g)(ii) [NEMA] TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru



From: Jenna Rogers [NEMA] § 9(2)(g)(ii) [NEMA]
Sent: Tuesday, 14 February 2023 9:55 am
To: § 9(2)(g)(ii) [NEMA] [NEMA] § 9(2)(g)(ii) [NEMA]; NCC.Control
§ 9(2)(g)(ii) [NEMA]
Cc: NCC Continuous Improvement [NEMA] § 9(2)(g)(ii) [NEMA]
Subject: FW: RISK: NEMA mainline

Kia ora § 9(2)(g)(ii) [NEMA] and Control function,

§ 9(2)(g)(ii) [NEMA] has raised a really important point regarding supporting the business support function with answering calls from the public on our main phone line. Can I leave this with you to prioritise finding a solution. They will perhaps require some speaking points if they don't have them already. We had similar challenges during the Kaikoura and Canterbury earthquakes.

Ngā mihi
Jenna

Jenna Rogers (she/her) | Acting Deputy Chief Executive, Strategic Enablement
National Emergency Management Agency Te Rākau Whakamarumaru
Mobile: § 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz
§ 9(2)(g)(ii) [NEMA] TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

From: § 9(2)(g)(ii) [NEMA] [NEMA] § 9(2)(g)(ii) [NEMA]
Sent: Tuesday, 14 February 2023 9:22 am
To: Jenna Rogers [NEMA] § 9(2)(g)(ii) [NEMA]
Subject: RE: RISK: NEMA mainline

§ 9(2)(g)(i)

Ngā mihi,

§ 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA] | Executive Assistant to the Deputy Chief Executive, Strategic Enablement

National Emergency Management Agency Te Rākau Whakamarumaru

Mobile: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz

s 9(2)(g)(ii) [NEMA], TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

From: s 9(2)(g)(ii) [NEMA] [NEMA]

Sent: Monday, 13 February 2023 2:43 pm

To: Jenna Rogers [NEMA] s 9(2)(g)(ii) [NEMA]

Subject: RISK: NEMA mainline

[IN-CONFIDENCE]

Kia ora Jenna,

s 9(2)(g)(i)

[REDACTED]

[REDACTED]

[REDACTED]

Ngā mihi,

s 9(2)(g)(ii) [NEMA]

s 9(2)(g)(ii) [NEMA] | Executive Assistant to the Deputy Chief Executive, Strategic Enablement

National Emergency Management Agency Te Rākau Whakamarumaru

Mobile: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz

s 9(2)(g)(ii) [NEMA], TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6045, New Zealand

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National Emergency Management Agency
Te Rākau Whakamarumaru

From: s 9(2)(g)(ii) [NEMA] [NEMA]
To: s 9(2)(g)(ii) [NEMA] [NEMA]; s 9(2)(g)(ii) [NEMA] [NEMA]
Cc: s 9(2)(g)(ii) [NEMA] [NEMA]; NCC.Control
Subject: Speaking points for NEMA phone line.
Date: Tuesday, 14 February 2023 11:47:38 am
Attachments: [image002.png](#)

[IN-CONFIDENCE]

Hi s 9(2)(g)(ii) [NEMA]

Thanks for your time on Teams just now, and thank you for your work taking calls from members of the public!

As mentioned, we don't want to be providing advice to these callers as we (NEMA) don't have the latest information on their local area so we don't want to steer them the wrong way. Their local Civil Defence teams will be best placed to provide specific advice (eg should I evacuate in XX area), to provide specific support (where can I get a generator to help milk my cows), and to connect them to welfare support where required (I need a place to stay/ I don't have water/ I can't get in touch with my family members). Directing them to the right Civil Defence team should be the aim of any calls you get.

Here are some speaking points to inform your call process:

- If life or property is threatened dial 111 for Police, Fire or Ambulance.
- If you feel you are in danger, self-evacuate. You are the best person to assess whether you are in a safe place.
 - If you do decide to evacuate, take a grab bag with you including warm clothes, a bottle of water, snacks, copies of important documents, and photo ID. Remember any medications you may need.
- Your local Civil Defence team will have the most up to date information for your area. Check their website or Facebook page for the advice for your area

[If they are not sure where to find more information]

- Where are you based?
- Look it up on <https://www.civildefence.govt.nz/find-your-civil-defence-group/> and give them the website/facebook/phone number to reach out directly.

[State of National Emergency questions]

- A National State of Emergency was declared this morning. For you at home, this shouldn't change much and your local Civil Defence team remains your best source of local information and support.
- The NEMA Facebook page has information about the National State of Emergency <https://www.facebook.com/NZCivilDefence>.

I'd suggest keeping an eye on the NEMA Facebook page yourselves to get a bit of situational awareness of what is happening in the response, and the messaging we're pushing out that might be prompting some of these calls.

If there are any themes that are emerging in the calls, please let us know as we might need to

pass these to the Public Information Team to address.

Thanks team!

Cheers

s 9(2)(g)(ii) [NE

s 9(2)(g)(ii) [NEMA] | Senior Advisor, Planning
National Emergency Management Agency Te Rākau Whakamarumarū
Mobile: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz
s 9(2)(g)(ii) [NEMA], TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6140, New Zealand

Empowering communities before, during and after emergencies.



**National Emergency
Management Agency**
Te Rākau Whakamarumarū



From: s 9(2)(g)(ii) [NEMA]
To: ^Parliament: Holly Donald; Andrew Campbell; s 9(2)(a) [Parliament] Anneliese Parkin [DPMC]; Anthony Richards [NEMA]; s 9(2)(a) [Parliament] Catherine Delore [DPMC]; Charlie Blanch [NEMA]; C Hipkins [MIN]; Chris.Hipkins@parliament.govt.nz; s 9(2)(a) [DPMC]; Clare Ward [DPMC]; Dave Gawn [NEMA]; s 9(2)(a) [Parliament] David Coetzee [NEMA]; s 9(2)(a) [Parliament] s 9(2)(a) [Parliament] s 9(2)(a) [DPMC]
s 9(2)(g)(ii) [NEMA]; s 9(2)(a) [Parliament] s 9(2)(a) [DPMC]
s 9(2)(a) [Parliament] s 9(2)(g)(ii) [NEMA] [NEMA]; ^Parliament: Kieran McNulty; s 9(2)(a) [DPMC] [DPMC]; s 9(2)(g)(ii) [NEMA] ^EXT: Peter Hughes; s 9(2)(a) [Parliament] Roger Ball [NEMA]; s 9(2)(a) [DPMC] Sarah Holland [NEMA]; Stefan Weir [NEMA]; Tony Lynch [DPMC]; s 9(2)(g)(ii) [NEMA] [NEMA]; s 9(2)(a) [Parliament] s 9(2)(a) [PSC] s 9(2)(a) [Parliament]
s 9(2)(a) [Parliament] s 9(2)(a) [Parliament] s 9(2)(a) [Parliament]
s 9(2)(a) [Parliament] s 9(2)(a) [Parliament] s 9(2)(a) [Parliament] s 9(2)(a) [Parliament] ^EXT:
s 9(2)(a) [Parliament]

Cc: NCC.Control; NCC.Intelligence; MAR [NEMA]
Subject: Ministerial Update 6.30pm 14 February
Date: Tuesday, 14 February 2023 7:06:07 pm

Good evening,

Please see below the update as at 6.30pm sent to the PM's Urgent Update Signal Group:

[UNCLASSIFIED]

Kia Ora PM and Minister,

Please see below today's update on Cyclone Gabrielle:


MetService severe weather update at 1500hr:

- Cyclone Gabrielle was located about 80km north of East Cape at 2pm
- Gabrielle is forecast to continue tracking southeast today, and will move away from the country tomorrow
- Areas of heavy rain are still affecting Tairāwhiti/Gisborne and parts of Hawkes Bay, Wairarapa and Marlborough/Kaikoura Ranges, but rain has eased over the upper North Island (where it remains showery)
- Strong winds are still affecting Northland/Auckland (southwest), also Taranaki and central New Zealand (southerly), and Chatham Islands (easterly)
- Large waves, storm surges and coastal inundation are affecting exposed coasts of the North Island.
- From overnight tonight, we anticipate an easing trend in most areas, with areas of rain and strong southwest winds becoming confined to eastern coasts from Canterbury up to Wairarapa

Overall Situation:

- A state of national emergency was declared at 0843hrs Tuesday 14 February 2023 covering Northland, Auckland, Tairāwhiti, Bay of Plenty, Waikato, Hawkes Bay and Taranaki District
- The National Emergency Management Agency's (NEMA) National Coordination Centre is currently at 'Mode 4 Lead/Direct' to support Civil Defence Emergency Management Groups
- Cyclone Gabrielle caused significant impacts to the northern and eastern parts of the North Island over the weekend and will continue to do so until Wednesday (15 February)
- There are widespread power outages across many regions which could take days to weeks to restore in some areas
- Communities in Coromandel, Tairāwhiti and Hawkes Bay have been isolated due to road damage and closures
- In the past 24 hours, Fire and Emergency recorded 1842 incidents related to the cyclone, and 200 Defence Force personnel had been deployed.
- Transpower has declared a grid emergency, and 225,000 customers have been without power.
- Evacuations of at-risk areas occurred last night (13 February) and continued into today (14 February) with many being accommodated in welfare centres. An estimated 2,500 people have evacuated.
- Impacts, isolation, and evacuations are likely to continue while the weather system is still over Aotearoa New Zealand.

Out of scope



- 152 schools and 221 Early Learning Centres across the region were closed today.

following page removed as out of scope

Out of scope

Hawkes Bay:

- The Hawke's Bay ECC, Napier EOC, Hawkes Bay District Council EOC and Wairoa District Council EOC are activated
-
- An EMA was issued for evacuations in Taradale, Napier & Omahu at 1040hrs today due to flooding
-
- Transpower has declared a Grid Emergency following the loss of electricity supply to Hawkes Bay and Gisborne due to flooding to the Redclyffe substation
-
- The community has been advised to be prepared to be without power for days to weeks
-
- Widespread power outages reported with approximately 37,500 homes affected
-
- Mobile networks are currently impacted across the wider region. The 111 network is compromised. Communication is limited
-
- Napier airport is operational, however, running on generator power and in contingency mode
-
- Several local and state highway road closures throughout the region with multiple bridges impacted
-
- Wairoa is isolated

-
- NZDF Unimogs have arrived in the region
-
- Active rescues are occurring with people still awaiting rescue from across the region
-
- Napier City Council main wastewater treatment plant is not working due to a power outage
-
- Shortage of fuel in the region and this is required for Emergency Services. s 9(2)(g)(i)

s 9(2)

Out of scope

s 9(2)(g)(i)

Out of scope

Ngā mihi,

s 9(2)(g)(i) [NEMA]

s 9(2)(g)(ii) [NEMA] | Strategic Programme Director

National Emergency Management Agency Te Rākau Whakamarumarū

Direct Dial: s 9(2)(g)(ii) [NEMA] | Mobile: s 9(2)(g)(ii) [NEMA] | www.civildefence.govt.nz

s 9(2)(g)(i) [NEMA] | TSB House, 147 Lambton Quay | PO Box 5010, Wellington 6010, New Zealand

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**National Emergency
Management Agency**
Te Rākau Whakamarumarū

From: [David Coetzee \[NEMA\]](#)
To: [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [Andrew Campbell](#); [s 9\(2\)\(a\) \[Parliament\]](#); [Anneliese Parkin \[DPMC\]](#); [Anthony Richards \[NEMA\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [Catherine Delore \[DPMC\]](#); [Charlie Blanch \[NEMA\]](#); [C. Hipkins \(MIN\)](#); [Chris.Hipkins@parliament.govt.nz](#); [s 9\(2\)\(a\) \[DPMC\]](#); [Clare Ward \[DPMC\]](#); [Dave Gawn \[NEMA\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[DPMC\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [Jenna Rogers \[NEMA\]](#); [Parliament: Kieran McAulity](#); [s 9\(2\)\(a\) \[DPMC\]](#); [\[DPMC\]](#); [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#); [EX1: Peter Hughes](#); [s 9\(2\)\(a\) \[Parliament\]](#); [Roger Ball \[NEMA\]](#); [s 9\(2\)\(a\) \[DPMC\]](#); [Sarah Holland \[NEMA\]](#); [Stefan Weir \[NEMA\]](#); [Tony Lynch \[DPMC\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(g\)\(ii\) \[NEMA\]](#); [\[NEMA\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[PSC\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#); [s 9\(2\)\(a\) \[Parliament\]](#)
Cc: [NCC.Control](#); [NCC.Intelligence](#); [MAR \[NEMA\]](#)
Subject: Ministerial Update 6:00am 15 February
Date: Wednesday, 15 February 2023 6:06:30 am

Good morning,

Please see below the update as at 06:00am sent to the PM's Urgent Update Signal group:

[UNCLASSIFIED]

Weather update:

- Cyclone Gabrielle lies around 300 km east of Gisborne this morning, and is expected move southeast today to lie east of the Chatham Islands tonight.
- As Gabrielle moves further east today it weakens, and is not expected to bring severe weather to the Chatham Islands.
- Severe gales that have impacted New Zealand over the last few days have now eased, and all Strong Wind Warnings are now expired.
- Storm surge is no longer expected now Gabrielle has moved away. However, there are heavy easterly swells of 4 metres over exposed eastern coastlines from Gisborne to Canterbury, gradually easing today.
- Rain over Gisborne and Hawke's Bay has now eased, and the forecast for the remainder of today is isolated showers in these regions.
- A front, associated with Gabrielle, is bringing rain to eastern parts of central New Zealand today from North Canterbury to Wairarapa, with some heavy falls. An orange warning is in place for eastern Marlborough and Seddon until the early hours of tomorrow

Current Situation:

- It was a fairly quiet night with the remaining rain and wind, as well as darkness hampering rescue and other response activities
- The weather will be favourable for rescue and reconnaissance activities today; we can expect the extent of the impact to become much clearer today
- Widespread power outages continue across many regions and could take days to weeks to restore, although power is back on in Gisborne and Wairoa

Out of scope

Hawke's Bay:

- Police was working with NZDF and other emergency services overnight to reach as many people trapped on rooftops as they could; rescues by helicopter will resume this morning.
- Emergency services were notified about 19:45 last evening of a person found deceased on the shore in Bay View, Napier. Police responded; formal identification is yet to take place.
- An additional fatality was found by FENZ in a property at Putorino where a bank dropped onto a house.
- Power outages have been reported for 60,000 customers across Hastings, Havelock North, Napier, north along east coast to Tūtira and south to Waimārama. It is expected to take some time before power is fully restored across the region.
- Napier only has the water that is currently in storage; no new water can be taken in until power is back on. Generators will be required within 24 hours.
- Waipukurau may run out of water today, and there is no water available in Tikokino. Temporary supplies are being sourced (the NCC will today work alongside Hawke's Bay to towards solutions).
- An Emergency Mobile Alert was sent in error early yesterday evening advising residents

in the area of Tutaekuri River in Taradale to evacuate. NEMA assisted the CDEM Group with terminating the broadcast and sending a correction message.


Wairoa:

- A "significant" number of people are displaced in Wairoa; we are unsure of numbers at this point. Evacuation Centres have been established at the War Memorial Hall and Presbyterian Hall with Wairoa College as back up option. The Evacuation Centre in Nuhaka is the Mormon Church.
- Potable water is an issue in Wairoa with only two days' capacity in the reservoir. There is a back-up option at AFFco.
- Communication has been established with the Wairoa Emergency Operations Centre (voice only); Police and FENZ communications are also used.
- Power is back on in Wairoa and the bridge temporarily opened from 16:30-21:00 yesterday.
- NEMA will work with Hawke's Bay today re supplies needs in Wairoa

Out of scope

s 9(2)(g)(i)

s 9(2)(g)(i)



Ngā mihi

David

**David Coetzee | Manager, Regional Partnerships
National Emergency Management Agency Te Rākau Whakamarumarū**


MetService severe weather update at 0500hrs

- Cyclone Gabrielle is currently lying near Great Barrier Island and is expected to move eastwards to lie just north of Gisborne this afternoon.
- Red severe weather warnings are in force for Northland, Auckland, the Coromandel Peninsula, and Taranaki. Orange severe weather warnings are in force for many remaining North Island regions, with the potential for these to be expanded further.

Situation

- Overnight, heavy rain, severe gales, and storm surges buffeted the eastern coastline of the upper North Island, with impacts seen right down to the Hawke's Bay.
- Over the past 24 hours, rainfall in excess of 450mm has fallen over Northland, Auckland, the Coromandel, the Bay of Plenty, Tairāwhiti, and the Hawkes Bay.
- A state of local emergency is in force for the following areas: Northland, Auckland, Waikato, the Bay of Plenty, Tairāwhiti, Hastings and Napier.
- Transit between regions has been severely affected by flooding and landslips.
- The East Cape is completely isolated with SH35 closed north of Gisborne and at Opotiki in the Bay of Plenty.
- SH2 is closed between Gisborne and Opotiki and Gisborne and Napier, making Gisborne and the wider East Cape extremely isolated and at risk of medical and other emergencies should impacts escalate.
- SH5 between Napier and Taupo is also closed, severely limiting route options for those in the Hawke's Bay needing to travel north.

Out of scope



following page removed as out of scope

Out of scope

Hawkes Bay

- The Hawke's Bay ECC was on call overnight, Napier EOC was open overnight, and two other EOC's will be open today.
- Napier City Council is preparing to declare a local state of emergency.
- Hastings District Council is preparing to declare a local state of emergency.
- Flights north from Hawke's Bay airport have been suspended.
- Puketapu Bridge has collapsed.
- Evacuations in Esk Valley are being hampered by the weather. There are reports of people on their roofs. The NZDF Unimog is unable to access the residents.
- The Esk Valley bridge embankment has failed and there is no access across the bridge. The Esk River is continuing to rise.
- An EMA was sent at 0519hrs advising residents in low-lying areas near the Esk River to evacuate to higher ground.
- There is a plan of action to conduct swift water rescues in Esk Valley at first light and Police and FENZ are involved.