DEPARTMENT OF THE
PRIME MINISTER AND CABINET
TE TARI O TE PIRIMIA ME TE KOMITI MATUA

21 August 2026

Ref: OIA-2026/27-0079

[redacted]

Tēnā koe [redacted],

Official Information Act request relating to Personal grievances

Thank you for your Official Information Act 1982 (the Act) request, which was received by the Department of the Prime Minister and Cabinet (DPMC) on 29 July 2026. You requested:

"(1) The number of personal grievances taken against organisation over the past 10 years, listed by year.
(2) The total amount paid by your organisation in relation to personal grievance settlements in each of the past 10 years, listed by year".

I have interpreted the timeframe of your request for information, "the past 10 years", to be referring to financial years rather than calendar years, as the information relevant to your request is recorded in financial years. Your request for information covering "the past 10 years" therefore covers from the 2016/17 financial year to the 2026/27 (current) financial year.

The National Emergency Management Agency (NEMA) was a departmental agency hosted by DPMC (1 December 2019 – 25 September 2025). The Cyclone Recovery Chief Executive was a functional Chief Executive appointed under the Public Service Act 2020 in March 2023 and disestablished with effect from 1 July 2025. My response includes NEMA information to 24 September 2025.

Information being released

I have decided to release the number of personal grievances taken against DPMC and the total amount paid by DPMC in relation to personal grievance settlements from 2016/17 to 2026/27. Please find these figures below:

- Personal grievances filed against DPMC from 2016/17 to 2026/27: 9
- Total amount paid by DPMC in relation to personal grievances from 2016/17 to 2026/27: $99,375.77

DPMC work to resolve disputes prior to a personal grievance being raised.

Information to be withheld

Information related to your request for the number of personal grievances and associated payouts to be listed by year has been withheld under section 9(2)(a), to protect the privacy of individuals. We believe that disclosing this information in by year lists could lead to the identification of individuals involved in past personal grievance processes and the outcomes of these processes.

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In making my decision, I have considered the public interest considerations in section 9(1) of the Act. No public interest has been identified that would be sufficient to outweigh the reasons for withholding that information.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

This response will be published on the DPMC website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Nāku noa, nā



Michelle Menken
Acting Deputy Chief Executive, Corporate and Chief People Officer