DEPARTMENT OF THE PRIME MINISTER AND CABINET
TE TARI O TE PIRIMIA ME TE KOMITI MATUA

25 August 2026

Ref: OIA-2026/27-0128

[redacted]

Tēnā koe [redacted],

Official Information Act request relating to current and planned back-office enterprise systems

Thank you for your Official Information Act 1982 (the Act) request, which was received by the Department of the Prime Minister and Cabinet (DPMC) on 7 August 2026. You requested:

> *"We are undertaking research into the current use and planned replacement, upgrade or implementation of back-office business systems across the New Zealand public sector.*
>
> *The purpose is to identify entities with upcoming initiatives that may benefit from adopting the All-of-Government Common Process Model (AoG-CPM), and to understand which entities are already planning to use it … "*

DPMC currently sources its finance, payroll, and asset management system via a shared service arrangement with the Treasury. Any changes to existing back-office systems will be in conjunction with DPMC's shared service partner.

The Treasury currently uses Technology One for its finance and payroll system. Beyond the standard annual upgrade cycle, there are no planned initiatives to replace the current back-office systems.

I am refusing your request under section 18(e) of the Act as the information requested does not exist.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

This response will be published on the DPMC website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Nāku noa, nā

Alan Cassidy
Deputy Chief Executive, Corporate and Chief People Officer

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